H-1275.2		

HOUSE BILL 1849

State of Washington 53rd Legislature 1993 Regular Session

By Representatives Zellinsky, Mielke, Peery, Kessler, Dyer, R. Johnson, Jones, R. Meyers, Jacobsen and Kremen

Read first time 02/12/93. Referred to Committee on Financial Institutions & Insurance.

- 1 AN ACT Relating to security for automated teller machines and night
- 2 deposit facilities; adding a new section to chapter 30.04 RCW; adding
- 3 a new section to chapter 31.12 RCW; adding a new section to chapter
- 4 32.04 RCW; adding a new section to chapter 33.04 RCW; adding a new
- 5 chapter to Title 19 RCW; and declaring an emergency.
- 6 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 7 <u>NEW SECTION.</u> **Sec. 1.** Unless the context clearly requires
- 8 otherwise, the definitions in this section apply throughout this
- 9 chapter.
- 10 (1) "Access area" means a paved walkway or sidewalk that is within
- 11 fifty feet of an automated teller machine or night deposit facility.
- 12 "Access area" does not include publicly maintained sidewalks or roads.
- 13 (2) "Access device" means:
- 14 (a) "Access device" as defined in federal reserve board Regulation
- 15 E, 12 C.F.R. Part 205, promulgated under the Electronic Fund Transfer
- 16 Act, 15 U.S.C. Sec. 1601, et seq.; or
- 17 (b) A key or other mechanism issued by a banking institution to its
- 18 customer to give the customer access to the banking institution's night
- 19 deposit facility.

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- 1 (3) "Automated teller machine" means an electronic information 2 processing device located in this state that accepts or dispenses cash 3 in connection with a credit, deposit, or convenience account. 4 "Automatic teller machine" does not include a device used solely to 5 facilitate check guarantees or check authorizations, or used in 6 connection with the acceptance or dispensing of cash on a person-to-7 person basis such as by a store cashier.
- 8 (4) "Banking institution" means a state or federally chartered 9 bank, trust company, savings bank, savings and loan association, and 10 credit union.
- 11 (5) "Candlefoot power" means a light intensity of candles on a 12 horizontal plane at thirty-six inches above ground level and five feet 13 in front of the area to be measured.
- 14 (6) "Control of an access area or defined parking area" means to 15 have the present authority to determine how, when, and by whom it is to 16 be used, and how it is to be maintained, lighted, and landscaped.
- 17 (7) "Defined parking area" means that portion of a parking area 18 open for customer parking that is:
- 19 (a) Contiguous to an access area with respect to an automated 20 teller machine or night deposit facility;
- (b) Regularly, principally, and lawfully used for parking by users of the automated teller machine or night deposit facility while conducting transactions during hours of darkness; and
- 24 (c) Owned or leased by the operator of the automated teller machine 25 or night deposit facility or owned or controlled by the party leasing 26 the automated teller machine or night deposit facility site to the 27 operator. "Defined parking area" does not include a parking area that is not open or regularly used for parking by users of the automated 28 29 teller machine or night deposit facility who are conducting 30 transactions during hours of darkness. A parking area is not open if it is physically closed to access or if conspicuous signs indicate that 31 it is closed. If a multiple level parking area satisfies the 32 conditions of this subsection (7)(c) and would therefore otherwise be 33 a defined parking area, only the single parking level deemed by the 34 35 operator of the automated teller machine and night deposit facility to be the most directly accessible to the users of the automated teller 36 37 machine and night deposit facility is a defined parking area.
- 38 (8) "Hours of darkness" means the period that commences eighty 39 minutes after sunset and ends thirty minutes before sunrise.

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- 1 (9) "Night deposit facility" means a receptacle that is provided by 2 a banking institution for the use of its customers in delivering cash, 3 checks, and other items to the banking institution.
- 4 (10) "Operator" means a banking institution or other business 5 entity or a person who operates an automated teller machine or night 6 deposit facility.
- 7 NEW SECTION. Sec. 2. A banking institution may make available for 8 use by its customers one or more automated teller machines. automated teller machine may receive or dispense cash, provide 9 information, and initiate transactions in accordance with the request 10 or instruction of the customer or the customer's agent. A transaction 11 12 initiated through an automated teller machine is subject to 13 verification by the banking institution either by direct wire 14 transmission or otherwise.
- <u>NEW SECTION.</u> **Sec. 3.** Except for automated teller machines located 15 on the premises of the principal place of business of a banking 16 17 institution or the general banking branches thereof, an automated 18 teller machine must be unmanned or manned by someone who is not an employee of the banking institution utilizing the facility. However, 19 employees of the banking institution may be in the vicinity of the 20 facility solely for the purposes of providing physical security, 21 22 instruction in the use of the facility, and the installation, 23 maintenance, and repair of the facility.
- 24 NEW SECTION. Sec. 4. A person may not use or attempt to use an 25 automated teller machine facility for the purpose of obtaining information concerning the account or line of credit of a customer with 26 27 a banking institution without the prior approval of the customer. A person having received prior approval of the customer may not utilize 28 the authority to obtain through the use of the automated teller machine 29 30 information not necessary to the transaction that the customer seeks to accomplish through the automated teller machine's use. 31
- NEW SECTION. **Sec. 5.** The intent of the legislature in enacting this chapter is to enhance the safety of consumers using automated teller machines and night deposit facilities in Washington without discouraging the siting of automated teller machines and night deposit

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facilities in locations convenient to consumers' homes and workplaces. 1 Because decisions concerning safety at automated teller machines and 2 night deposit facilities are inherently subjective, the legislature 3 4 establishes as the standard of care applicable to operators of automated teller machines and night deposit facilities, in connection 5 with user safety, substantial compliance with the objective standards 6 7 and information requirements of this chapter. Therefore, substantial 8 compliance with the objective standards and information requirements of 9 this chapter is conclusive evidence that the operator of the automated 10 teller machine or night deposit facility in question has provided adequate measures for the safety of users of the automated teller 11 machine or night deposit facility. It is not the intent of the 12 13 legislature in enacting this chapter to impose a duty to relocate or modify automated teller machines or night deposit facilities upon the 14 15 occurrence of a particular event or circumstance, but rather to establish a means for the evaluation of all automated teller machines 16 and night deposit facilities as provided in this chapter. 17 legislature further recognizes the need for uniformity as to the 18 19 establishment of safety standards for automated teller machines and 20 night deposit facilities and intends with this chapter to supersede and preempt a rule, regulation, code, or ordinance of a city, county, 21 22 municipality, or local agency regarding customer safety at automated 23 teller machines and night deposit facilities in Washington.

NEW SECTION. Sec. 6. On or before July 1, 1994, with respect to an existing installed automated teller machine and night deposit facility in this state, and an automated teller machine or night deposit facility installed after July 1, 1994, the operator shall adopt procedures for evaluating the safety of the automated teller machine or night deposit facility. These procedures must include consideration of the following:

- 31 (1) The extent to which the lighting for the automated teller 32 machine or night deposit facility complies or will comply with the 33 standards required by sections 8 and 9 of this act;
- (2) The presence of landscaping, vegetation, or other obstructions in the area of the automated teller machine or night deposit facility, the access area, and the defined parking area; and
- 37 (3) The incidence of crimes of violence in the immediate 38 neighborhood of the automated teller machine or night deposit facility,

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- 1 as reflected in the records of the local law enforcement agency and of 2 which the operator has actual knowledge.
- 3 NEW SECTION. Sec. 7. (1) An operator of an automated teller machine or night deposit facility installed on or after July 1, 1994, 4 shall comply with section 8 of this act beginning on the date the 5 automated teller machine or night deposit facility is installed. 6 7 Compliance with section 8 of this act by an operator as to an automated teller machine and night deposit facility existing as of July 1, 1994, 8 9 is optional until July 1, 1996, and mandatory thereafter. This section 10 applies to an operator of an automated teller machine or night deposit 11 facility only to the extent that the operator controls the access area 12 or defined parking area to be lighted.
- (2) If an access area or a defined parking area is not controlled 13 14 by the operator of an automated teller machine or night deposit 15 facility, and if the person who leased the automated teller machine or 16 night deposit facility site to the operator controls the access area or defined parking area, the person who controls the access area or 17 18 defined parking area shall comply with section 8 of this act for an 19 automated teller machine or night deposit facility installed on or after July 1, 1994, beginning on the date the automated teller machine 20 or night deposit facility is installed and for an automated teller 21 22 machine or night deposit facility existing as of July 1, 1994, by or on 23 July 1, 1996.
 - NEW SECTION. Sec. 8. The operator, owner, or other person responsible for an automated teller machine or night deposit facility shall provide lighting during hours of darkness with respect to an open and operating automated teller machine or night deposit facility and a defined parking area, access area, and the exterior of an enclosed automated teller machine or night deposit facility installation according to the following standards:

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- 31 (1) There must be a minimum of ten candlefoot power at the face of 32 the automated teller machine or night deposit facility and extending in 33 an unobstructed direction outward five feet;
- 34 (2) There must be a minimum of two candlefoot power within fifty 35 feet from all unobstructed directions from the face of the automated 36 teller machine or night deposit facility. In the event the automated 37 teller machine or night deposit facility is located within ten feet of

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- 1 the corner of the building and the automated teller machine or night
- 2 deposit facility is generally accessible from the adjacent side, there
- 3 must be a minimum of two candlefoot power along the first forty
- 4 unobstructed feet of the adjacent side of the building; and
- 5 (3) There must be a minimum of two candlefoot power in that portion
- 6 of the defined parking area within sixty feet of the automated teller
- 7 machine or night deposit facility.
- 8 <u>NEW SECTION.</u> **Sec. 9.** The issuer of an access device shall furnish
- 9 a customer receiving the device with a notice of basic safety
- 10 precautions that the customer should employ while using an automated
- 11 teller machine or night deposit facility. This information must be
- 12 furnished by personally delivering or by mailing the information to
- 13 each customer whose mailing address is in this state for the account to
- 14 which the access device relates. This information must be furnished
- 15 for an access device issued on or before July 1, 1994, at or before the
- 16 time the customer is furnished with his or her access device. For a
- 17 customer to whom an access device was issued before July 1, 1994, the
- 18 information must be delivered or mailed to the customer on or before
- 19 December 31, 1994. Only one notice must be furnished per household,
- 20 and if an access device is furnished to more than one customer for a
- 21 single account or set of accounts or on the basis of a single
- 22 application or other request for the access devices, only a single
- 23 notice must be furnished in satisfaction of the notification
- 24 responsibilities as to all those customers. The information may be
- 25 included with other disclosures related to the access device furnished
- 26 to the customer, such as with an initial or periodic disclosure
- 27 statement furnished under the Electronic Fund Transfer Act, 15 U.S.C.
- 28 Sec. 1601, et seq.
- 29 <u>NEW SECTION.</u> **Sec. 10.** This chapter does not apply to an automated
- 30 teller machine or night deposit facility that is:
- 31 (1) Located inside of a building, unless it is a freestanding
- 32 installation that exists for the sole purpose of providing an enclosure
- 33 for the automated teller machine or night deposit facility;
- 34 (2) Located inside a building, except to the extent a transaction
- 35 can be conducted from outside the building; or
- 36 (3) Located in an area, including an access area, building,
- 37 enclosed space, or parking area that is not controlled by the operator.

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- 1 NEW SECTION. Sec. 11. This chapter supersedes and preempts all
- 2 rules, regulations, codes, statutes, or ordinances of all cities,
- 3 counties, municipalities, and local agencies regarding customer safety
- 4 at automated teller machines or night deposit facilities located in
- 5 this state.
- 6 NEW SECTION. Sec. 12. A new section is added to chapter 30.04 RCW
- 7 to read as follows:
- 8 Chapter 19.-- RCW (sections 1 through 11 of this act) applies to
- 9 automated teller machines and night depositories regulated under this
- 10 title.
- 11 NEW SECTION. Sec. 13. A new section is added to chapter 31.12 RCW
- 12 to read as follows:
- Chapter 19.-- RCW (sections 1 through 11 of this act) applies to
- 14 automated teller machines and night depositories regulated under this
- 15 title.
- 16 <u>NEW SECTION.</u> **Sec. 14.** A new section is added to chapter 32.04 RCW
- 17 to read as follows:
- 18 Chapter 19.-- RCW (sections 1 through 11 of this act) applies to
- 19 automated teller machines and night depositories regulated under this
- 20 title.
- 21 <u>NEW SECTION.</u> **Sec. 15.** A new section is added to chapter 33.04 RCW
- 22 to read as follows:
- 23 Chapter 19.-- RCW (sections 1 through 11 of this act) applies to
- 24 automated teller machines and night depositories regulated under this
- 25 title.
- 26 <u>NEW SECTION.</u> **Sec. 16.** Sections 1 through 11 of this act shall
- 27 constitute a new chapter in Title 19 RCW.
- NEW SECTION. Sec. 17. This act is necessary for the immediate
- 29 preservation of the public peace, health, or safety, or support of the
- 30 state government and its existing public institutions, and shall take
- 31 effect immediately.

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