S-0215.2			

## SENATE BILL 5226

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State of Washington 53rd Legislature 1993 Regular Session

By Senators Skratek, Haugen, Talmadge, Winsley, M. Rasmussen and Quigley

Read first time 01/18/93. Referred to Committee on Ways & Means.

- 1 AN ACT Relating to management and evaluation of state programs;
- 2 amending RCW 43.88.020, 43.88.090, and 43.88.160; adding a new section
- 3 to chapter 43.88 RCW; adding a new section to chapter 44.28 RCW; and
- 4 creating a new section.
- 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 6 <u>NEW SECTION.</u> **Sec. 1.** The legislature finds that many of the
- 7 systems currently in place for assuring accountability in state
- 8 government programs are not operated comprehensively, do not take
- 9 advantage of modern management techniques, and do not contribute
- 10 adequately to the optimum use of scarce resources. Critical variables
- 11 that are not always taken into account include whether stated goals and
- 12 objectives are being achieved, and whether desired results are being
- 13 accomplished.
- 14 Agency executives need more accurate information for setting
- 15 policy, determining whether new or existing programs are effective, and
- 16 improving internal controls for agency management. These needs must be
- 17 met at all levels of operation, and must be clearly communicated to the
- 18 legislature and all interested parties.

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Ensuring accountability in government involves a long-term commitment to policy planning, quality management, and results-oriented evaluation. It is the intent of the legislature that the state auditor, the legislative budget committee, and the office of financial management continue to perform the responsibilities already assigned by statute, except as revised by this act.

- 7 **Sec. 2.** RCW 43.88.020 and 1991 c 358 s 6 are each amended to read 8 as follows:
- 9 (1) "Budget" means a proposed plan of expenditures for a given 10 period or purpose and the proposed means for financing these 11 expenditures.
- 12 (2) "Budget document" means a formal, written statement offered by 13 the governor to the legislature, as provided in RCW 43.88.030.
- 14 (3) "Director of financial management" means the official appointed 15 by the governor to serve at the governor's pleasure and to whom the 16 governor may delegate necessary authority to carry out the governor's 17 duties as provided in this chapter. The director of financial 18 management shall be head of the office of financial management which 19 shall be in the office of the governor.
- (4) "Agency" means and includes every state office, officer, each institution, whether educational, correctional or other, and every department, division, board and commission, except as otherwise provided in this chapter.
  - (5) "Public funds", for purposes of this chapter, means all moneys, including cash, checks, bills, notes, drafts, stocks, and bonds, whether held in trust, for operating purposes, or for capital purposes, and collected or disbursed under law, whether or not such funds are otherwise subject to legislative appropriation, including funds maintained outside the state treasury.
- 30 (6) "Regulations" means the policies, standards, and requirements, 31 stated in writing, designed to carry out the purposes of this chapter, 32 as issued by the governor or the governor's designated agent, and which 33 shall have the force and effect of law.
- (7) "Ensuing biennium" means the fiscal biennium beginning on July
  1st of the same year in which a regular session of the legislature is
  held during an odd-numbered year pursuant to Article II, section 12 of
  the Constitution and which biennium next succeeds the current biennium.

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28 29 1 (8) "Dedicated fund" means a fund in the state treasury, or a 2 separate account or fund in the general fund in the state treasury, 3 that by law is dedicated, appropriated or set aside for a limited 4 object or purpose; but "dedicated fund" does not include a revolving 5 fund or a trust fund.

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- (9) "Revolving fund" means a fund in the state treasury, established by law, from which is paid the cost of goods or services furnished to or by a state agency, and which is replenished through charges made for such goods or services or through transfers from other accounts or funds.
- 11 (10) "Trust fund" means a fund in the state treasury in which 12 designated persons or classes of persons have a vested beneficial 13 interest or equitable ownership, or which was created or established by 14 a gift, grant, contribution, devise, or bequest that limits the use of 15 the fund to designated objects or purposes.
- 16 (11) "Administrative expenses" means expenditures for: (a)
  17 Salaries, wages, and related costs of personnel and (b) operations and
  18 maintenance including but not limited to costs of supplies, materials,
  19 services, and equipment.
- 20 (12) "Fiscal year" means the year beginning July 1st and ending the 21 following June 30th.
- 22 (13) "Lapse" means the termination of authority to expend an 23 appropriation.
- (14) "Legislative fiscal committees" means the legislative budget committee, the legislative evaluation and accountability program committee, the ways and means committees of the senate and house of representatives, and, where appropriate, the legislative transportation committee.
- 29 (15) "Fiscal period" means the period for which an appropriation is 30 made as specified within the act making the appropriation.
- 31 (16) "Primary budget driver" means the primary determinant of a 32 budget level, other than a price variable, which causes or is 33 associated with the major expenditure of an agency or budget unit 34 within an agency, such as a caseload, enrollment, workload, or 35 population statistic.
- 36 (17) "Stabilization account" means the budget stabilization account 37 created under RCW 43.88.525 as an account in the general fund of the 38 state treasury.

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- 1 (18) "State tax revenue limit" means the limitation created by 2 chapter 43.135 RCW.
- 3 (19) "General state revenues" means the revenues defined by Article 4 VIII, section 1(c) of the state Constitution.
- 5 (20) "Annual growth rate in real personal income" means the 6 estimated percentage growth in personal income for the state during the 7 current fiscal year, expressed in constant value dollars, as published 8 by the office of financial management or its successor agency.
- 9 (21) "Estimated revenues" means estimates of revenue in the most 10 recent official economic and revenue forecast prepared under RCW 82.33.020, and prepared by the office of financial management for those 11 funds, accounts, and sources for which the office of the economic and 12 13 revenue forecast council does not prepare an official forecast including estimates of revenues to support financial plans under RCW 14 15 44.40.070, that are prepared by the office of financial management in consultation with the interagency task force. 16
- 17 (22) "Estimated receipts" means the estimated receipt of cash in 18 the most recent official economic and revenue forecast prepared under 19 RCW 82.33.020, and prepared by the office of financial management for 20 those funds, accounts, and sources for which the office of the economic 21 and revenue forecast council does not prepare an official forecast.
- (23) "State budgeting, accounting, and reporting system" means a system that gathers, maintains, and communicates fiscal information. The system links fiscal information beginning with development of agency budget requests through adoption of legislative appropriations to tracking actual receipts and expenditures against approved plans.
- (24) "Allotment of appropriation" means the agency's statement of proposed expenditures, the director of financial management's review of that statement, and the placement of the approved statement into the state budgeting, accounting, and reporting system.
- (25) "Statement of proposed expenditures" means a plan prepared by each agency that breaks each appropriation out into monthly detail representing the best estimate of how the appropriation will be expended.
- (26) "Undesignated fund balance (or deficit)" means unreserved and undesignated current assets or other resources available for expenditure over and above any current liabilities which are expected to be incurred by the close of the fiscal period.

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- 1 (27) "Internal audit" means an independent appraisal activity
  2 within an agency for the review of operations as a service to
  3 management, including a systematic examination of accounting and fiscal
  4 controls to assure that human and material resources are guarded
  5 against waste, loss, or misuse; and that reliable data are gathered,
  6 maintained, and fairly disclosed in a written report of the audit
  7 findings.
- 8 (28) "Performance audit" means an audit which determines the 9 following: (a) Whether a government entity is acquiring, protecting, 10 and using its resources economically and efficiently; (b) the causes of inefficiencies or uneconomical practices; (c) whether the entity has 11 complied with laws and regulations applicable to the program; (d) the 12 extent to which the desired results or benefits established by the 13 14 legislature are being achieved; and (e) the effectiveness of organizations, programs, activities, or functions. 15
  - (29) "Program evaluation" means the use of a variety of policy and fiscal research methods to (a) determine the extent to which a program is achieving its legislative intent in terms of producing the effects expected, and (b) make an objective judgment of the implementation, outcomes, and net cost or benefit impact of programs in the context of their goals and objectives. It includes the application of systematic methods to measure the results, intended or unintended, of program activities.

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- (30) "Success measures" include, but are not limited to the following types of indicators: (a) Indicators of service efforts, stated in terms of human and material resource inputs expended on a service during a specific period; (b) indicators of service accomplishments or outputs, such as the amount of workload accomplished; and outcomes, such as numeric indicators of program results and service quality; and (c) indicators that relate service efforts to service accomplishments, such as indexes of productivity, efficiency, or effectiveness.
- 33 **Sec. 3.** RCW 43.88.090 and 1989 c 273 s 26 are each amended to read 34 as follows:
- 35 (1) For purposes of developing budget proposals to the legislature, 36 the governor shall have the power, and it shall be the governor's duty, 37 to require from proper agency officials such detailed estimates and 38 other information in such form and at such times as the governor shall

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direct. The estimates for the legislature and the judiciary shall be transmitted to the governor and shall be included in the budget without revision. The estimates for state pension contributions shall be based on the rates provided in chapter 41.45 RCW. Copies of all such estimates shall be transmitted to the standing committees on ways and means of the house and senate at the same time as they are filed with the governor and the office of financial management.

(2) ((Estimates from each agency shall include goals and objectives for each program administered by the agency. The goals and objectives shall, whenever possible, be stated in terms of objective measurable results.)) For the purpose of assessing program performance, each state agency shall establish results-oriented goals and objectives, and develop success measures based on these goals and objectives, for each major program in its budget. Each agency shall express the success measures in an objective, quantifiable, and measurable form unless permitted by the office of financial management to adopt a different standard. The goals and objectives and success measures of any program shall reflect the recommendations of any performance audit or program evaluation.

The estimates shall include statements or tables which indicate, by agency, the state funds which are required for the receipt of federal matching revenues. The estimates shall be revised as necessary to reflect legislative enactments and adopted appropriations and shall be included with the initial biennial allotment submitted under RCW 43.88.110.

(3) In the year of the gubernatorial election, the governor shall invite the governor-elect or the governor-elect's designee to attend all hearings provided in RCW 43.88.100; and the governor shall furnish governor-elect or the governor-elect's designee with information as will enable the governor-elect or the governor-elect's designee to gain an understanding of the state's budget requirements. The governor-elect or the governor-elect's designee may ask such questions during the hearings and require such information as the governor-elect or the governor-elect's designee deems necessary and may make recommendations in connection with any item of the budget which, with the governor-elect's reasons therefor, shall be presented to the legislature in writing with the budget document. Copies of all such estimates and other required information shall also be submitted to the standing committees on ways and means of the house and senate.

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1 **Sec. 4.** RCW 43.88.160 and 1992 c 118 s 8 are each amended to read 2 as follows:

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This section sets forth the major fiscal duties and responsibilities of officers and agencies of the executive branch. The regulations issued by the governor pursuant to this chapter shall provide for a comprehensive, orderly basis for fiscal management and control, including efficient accounting and reporting therefor, for the executive branch of the state government and may include, in addition, such requirements as will generally promote more efficient public management in the state.

- (1) Governor; director of financial management. The governor, 11 through the director of financial management, shall devise and 12 13 supervise a modern and complete accounting system for each agency to 14 the end that all revenues, expenditures, receipts, disbursements, 15 resources, and obligations of the state shall be properly and systematically accounted for. The accounting system shall include the 16 development of accurate, timely records and reports of all financial 17 affairs of the state. The system shall also provide for central 18 19 accounts in the office of financial management at the level of detail 20 deemed necessary by the director to perform central financial The director of financial management shall adopt and 21 management. 22 periodically update an accounting procedures manual. 23 maintaining its own accounting and reporting system shall comply with 24 the updated accounting procedures manual and the rules of the director 25 adopted under this chapter. An agency may receive a waiver from 26 complying with this requirement if the waiver is approved by the director. Waivers expire at the end of the fiscal biennium for which 27 they are granted. The director shall forward notice of waivers granted 28 29 to the appropriate legislative fiscal committees. The director of 30 financial management may require such financial, statistical, and other 31 reports as the director deems necessary from all agencies covering any period. 32
- 33 (2) The director of financial management is responsible for 34 quarterly reporting of primary operating budget drivers such as 35 applicable workloads, caseload estimates, and appropriate unit cost 36 data. These reports shall be transmitted to the legislative fiscal 37 committees or by electronic means to the legislative evaluation and 38 accountability program committee. Quarterly reports shall include 39 actual monthly data and the variance between actual and estimated data

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1 to date. The reports shall also include estimates of these items for 2 the remainder of the budget period.

- 3 (3) The director of financial management shall report at least 4 annually to the appropriate legislative committees regarding the status 5 all appropriated capital projects, including transportation projects, showing significant cost overruns or underruns. If funds are 6 7 shifted from one project to another, the office of financial management 8 shall also reflect this in the annual variance report. Once a project 9 is complete, the report shall provide a final summary showing estimated 10 start and completion dates of each project phase compared to actual dates, estimated costs of each project phase compared to actual costs, 11 12 and whether or not there are any outstanding liabilities or unsettled 13 claims at the time of completion.
- 14 (4) In addition, the director of financial management, as agent of the governor, shall:
  - (a) Develop and maintain a system of internal controls and internal audits comprising methods and procedures to be adopted by each agency which will safeguard its assets, check the accuracy and reliability of its accounting data, promote operational efficiency, and encourage adherence to prescribed managerial policies for accounting and financial controls. The system developed by the director shall include criteria for determining the scope and comprehensiveness of internal controls required by classes of agencies, depending on the level of resources at risk.
  - Each agency head or authorized designee shall be assigned the responsibility and authority for establishing and maintaining internal controls following the standards of internal auditing of the institute of internal auditors;
- (b) Make surveys and analyses of agencies with the object of determining better methods and increased effectiveness in the use of manpower and materials; and the director shall authorize expenditures for employee training to the end that the state may benefit from training facilities made available to state employees;
- 34 ((<del>(b)</del>)) <u>(c)</u> Report to the governor with regard to duplication of 35 effort or lack of coordination among agencies;
- ((<del>(c)</del>)) <u>(d)</u> Review any pay and classification plans, and changes thereunder, developed by any agency for their fiscal impact: PROVIDED, That none of the provisions of this subsection shall affect merit systems of personnel management now existing or hereafter established

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- by statute relating to the fixing of qualifications requirements for 2 recruitment, appointment, or promotion of employees of any agency. The director shall advise and confer with agencies including appropriate 3 4 standing committees of the legislature as may be designated by the 5 speaker of the house and the president of the senate regarding the fiscal impact of such plans and may amend or alter said plans, except 6 7 that for the following agencies no amendment or alteration of said plans may be made without the approval of the agency concerned: 8 9 Agencies headed by elective officials;
- 10 ((\(\frac{(d)}{d}\))) (e) Fix the number and classes of positions or authorized
  11 man years of employment for each agency and during the fiscal period
  12 amend the determinations previously fixed by the director except that
  13 the director shall not be empowered to fix said number or said classes
  14 for the following: Agencies headed by elective officials;
- 15 ((<del>(e)</del>)) <u>(f)</u> Provide for transfers and repayments between the budget 16 stabilization account and the general fund as directed by appropriation 17 and RCW 43.88.525 through 43.88.540;
- 18  $((\frac{f})$  Promulgate regulations))  $\underline{(g)}$  Adopt rules to effectuate 19 provisions contained in (a) through  $((\frac{f}))$  of this subsection.
  - (5) The treasurer shall:

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- (a) Receive, keep, and disburse all public funds of the state not expressly required by law to be received, kept, and disbursed by some other persons: PROVIDED, That this subsection shall not apply to those public funds of the institutions of higher learning which are not subject to appropriation;
- (b) Disburse public funds under the treasurer's supervision or custody by warrant or check;
- (c) Keep a correct and current account of all moneys received and disbursed by the treasurer, classified by fund or account;
- 30 (d) Perform such other duties as may be required by law or by 31 regulations issued pursuant to this law.
  - It shall be unlawful for the treasurer to issue any warrant or check for public funds in the treasury except upon forms duly prescribed by the director of financial management. Said forms shall provide for authentication and certification by the agency head or the agency head's designee that the services have been rendered or the materials have been furnished; or, in the case of loans or grants, that the loans or grants are authorized by law; or, in the case of payments for periodic maintenance services to be performed on state owned

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equipment, that a written contract for such periodic maintenance 1 services is currently in effect and copies thereof are on file with the 2 office of financial management; and the treasurer shall not be liable 3 under the treasurer's surety bond for erroneous or improper payments so 4 5 made: PROVIDED, That when services are lawfully paid for in advance of full performance by any private individual or business entity other 6 7 than as provided for by RCW 42.24.035, such individual or entity other 8 than central stores rendering such services shall make a cash deposit 9 or furnish surety bond coverage to the state as shall be fixed in an 10 amount by law, or if not fixed by law, then in such amounts as shall be fixed by the director of the department of general administration but 11 in no case shall such required cash deposit or surety bond be less than 12 13 an amount which will fully indemnify the state against any and all losses on account of breach of promise to fully perform such services: 14 15 AND PROVIDED FURTHER, That no payments shall be made in advance for any 16 equipment maintenance services to be performed more than three months 17 after such payment. Any such bond so furnished shall be conditioned that the person, firm or corporation receiving the advance payment will 18 19 apply it toward performance of the contract. The responsibility for 20 recovery of erroneous or improper payments made under this section shall lie with the agency head or the agency head's designee in 21 accordance with regulations issued pursuant to this chapter. Nothing 22 23 in this section shall be construed to permit a public body to advance 24 funds to a private service provider pursuant to a grant or loan before 25 services have been rendered or material furnished.

(6) The state auditor shall:

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- 27 (a) Report to the legislature the results of current post audits that have been made of the financial transactions of each agency; to 28 this end the auditor may, in the auditor's discretion, examine the 29 30 books and accounts of any agency, official or employee charged with the receipt, custody or safekeeping of public funds. Where feasible in 31 conducting examinations, the auditor shall utilize data and findings 32 from the internal control system prescribed by the office of financial 33 34 management. The current post audit of each agency may include a 35 section on recommendations to the legislature as provided in (c) of this subsection. 36
- 37 (b) Give information to the legislature, whenever required, upon 38 any subject relating to the financial affairs of the state.

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1 (c) Make the auditor's official report on or before the thirty-2 first of December which precedes the meeting of the legislature. The 3 report shall be for the last complete fiscal period and shall include 4 at least the following:

Determinations as to whether agencies, in making expenditures, complied with the laws of this state: PROVIDED, That nothing in this section may be construed to grant the state auditor the right to perform performance audits. A performance audit for the purpose of this section is the examination of the effectiveness of the administration, its efficiency, and its adequacy in terms of the programs of departments or agencies as previously approved by the legislature. The authority and responsibility to conduct such an examination shall be vested in the legislative budget committee as prescribed in RCW 44.28.085.

- (d) Be empowered to take exception to specific expenditures that 15 16 have been incurred by any agency or to take exception to other 17 practices related in any way to the agency's financial transactions and to cause such exceptions to be made a matter of public record, 18 19 including disclosure to the agency concerned and to the director of 20 financial management. It shall be the duty of the director of financial management to cause corrective action to be taken promptly, 21 such action to include, as appropriate, the withholding of funds as 22 23 provided in RCW 43.88.110.
- 24 (e) Promptly report any irregularities to the attorney general.
- 25 (f) Investigate improper governmental activity under chapter 42.40 26 RCW.
  - (7) The legislative budget committee may:

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- (a) Make post audits of the financial transactions of any agency and management surveys and program reviews as provided for in RCW 44.28.085 as well as performance audits and program evaluations. To this end the committee may in its discretion examine the books, accounts, and other records of any agency, official, or employee.
- 33 (b) Give information to the legislature or any legislative 34 committee whenever required upon any subject relating to the 35 performance and management of state agencies.
- 36 (c) Make a report to the legislature which shall include at least 37 the following:
- 38 (i) Determinations as to the extent to which agencies in making 39 expenditures have complied with the will of the legislature and in this

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- 1 connection, may take exception to specific expenditures or financial
- 2 practices of any agencies; and
- 3 (ii) Such plans as it deems expedient for the support of the
- 4 state's credit, for lessening expenditures, for promoting frugality and
- 5 economy in agency affairs and generally for an improved level of fiscal
- 6 management.
- 7 <u>NEW SECTION.</u> **Sec. 5.** A new section is added to chapter 43.88 RCW
- 8 to read as follows:
- 9 Under the direction of the governor, the office of financial
- 10 management shall prepare a model for establishing a strategic planning
- 11 process for key functional areas of state government. The key
- 12 functional areas to be incorporated in the strategic planning process
- 13 are general government, health and human services, community and
- 14 economic development, the environment and natural resources,
- 15 transportation, K-12 education, and higher education. The strategic
- 16 planning process must include (1) identification of key participants
- 17 and a means to involve them actively in the planning process; (2)
- 18 establishment of results-oriented goals and objectives for the ensuing
- 19 biennium and for a six-year planning cycle; and (3) development of
- 20 indicators of success measures based on the identified goals and
- 21 objectives for each key functional area of state government. The model
- 22 shall provide for implementing the strategic planning process in
- 23 December 1993, with specific results-oriented goals and objectives for
- 24 each functional area to be adopted by December 1994. The governor
- 25 shall report to the legislature on the status of the strategic planning
- 26 process in January 1994.
- NEW SECTION. Sec. 6. A new section is added to chapter 44.28 RCW
- 28 to read as follows:
- 29 (1) In conducting program evaluations as defined in RCW 43.88.020,
- 30 the legislative budget committee shall establish a biennial work plan
- 31 that identifies state agency programs for which formal evaluation
- 32 appears necessary. Among the factors to be considered in preparing the
- 33 work plan are:
- 34 (a) Whether a program newly created or significantly altered by the
- 35 legislature warrants continued oversight because it (i) has a biennial
- 36 fiscal impact of \_\_\_\_\_ dollars, or (ii) represents a relatively

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1 high degree of risk in terms of reaching the stated goals and 2 objectives for that program;

- 3 (b) Whether implementation of an existing program has failed to 4 meet its goals and objectives by any significant degree.
- 5 (2) The project description for each program evaluation shall include start and completion dates, the proposed research approach, and 7 cost estimates.
- 8 (3) The overall plan may include proposals to employ contract 9 evaluators. As conditions warrant, the program evaluation work plan 10 may be amended from time to time. All biennial work plans shall be 11 transmitted to the appropriate fiscal and policy committees of the 12 senate and the house of representatives.

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