CERTIFICATION OF ENROLLMENT

SENATE BILL 5748

Chapter 259, Laws of 1995

54th Legislature 1995 Regular Session

DISCRIMINATION LAW--REVISIONS

EFFECTIVE DATE: 7/1/95

Passed by the Senate April 19, 1995 YEAS 45 NAYS 0

CERTIFICATE

JOEL PRITCHARD

President of the Senate

Passed by the House April 13, 1995 YEAS 95 NAYS 0 I, Marty Brown, Secretary of the Senate of the State of Washington, do hereby certify that the attached is **SENATE BILL 5748** as passed by the Senate and the House of Representatives on the dates hereon set forth.

MARTY BROWN

CLYDE BALLARD

Speaker of the House of Representatives

Secretary

Approved May 5, 1995

FILED

May 5, 1995 - 10:29 a.m.

MIKE LOWRY

Governor of the State of Washington

Secretary of State State of Washington

SENATE BILL 5748

AS AMENDED BY THE HOUSE

Passed Legislature - 1995 Regular Session

State of Washington 54th Legislature

1995 Regular Session

By Senators Prentice, Fraser, Sellar, Rinehart, Prince, Smith, C. Anderson, Franklin, Kohl, Heavey, Pelz and Wojahn; by request of Human Rights Commission

Read first time 02/03/95. Referred to Committee on Law & Justice.

- 1 AN ACT Relating to expanding the state law against discrimination;
- 2 amending RCW 49.60.010 and 49.60.260; reenacting and amending RCW
- 3 49.60.040, 49.60.222, 49.60.225, and 49.60.240; providing an effective
- date; and declaring an emergency.
- 5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 6 **Sec. 1.** RCW 49.60.010 and 1993 c 510 s 1 are each amended to read 7 as follows:
- 8 This chapter shall be known as the "law against discrimination".
- 9 It is an exercise of the police power of the state for the protection
- 10 of the public welfare, health, and peace of the people of this state,
- 11 and in fulfillment of the provisions of the Constitution of this state
- 12 concerning civil rights. The legislature hereby finds and declares
- 13 that practices of discrimination against any of its inhabitants because
- 14 of race, creed, color, national origin, families with children, sex,
- 15 marital status, age, or the presence of any sensory, mental, or
- 16 physical disability or the use of a trained guide dog or service dog by
- 17 a disabled person are a matter of state concern, that such
- 18 discrimination threatens not only the rights and proper privileges of
- 19 its inhabitants but menaces the institutions and foundation of a free

- 1 democratic state. A state agency is herein created with powers with
- 2 respect to elimination and prevention of discrimination in employment,
- 3 in credit and insurance transactions, in places of public resort,
- 4 accommodation, or amusement, and in real property transactions because
- 5 of race, creed, color, national origin, families with children, sex,
- 6 marital status, age, or the presence of any sensory, mental, or
- 7 physical disability or the use of a trained guide dog or service dog by
- 8 a disabled person; and the commission established hereunder is hereby
- 9 given general jurisdiction and power for such purposes.
- 10 **Sec. 2.** RCW 49.60.040 and 1993 c 510 s 4 and 1993 c 69 s 3 are 11 each reenacted and amended to read as follows:
- 12 As used in this chapter:
- 13 (1) "Person" includes one or more individuals, partnerships,
- 14 associations, organizations, corporations, cooperatives, legal
- 15 representatives, trustees and receivers, or any group of persons; it
- 16 includes any owner, lessee, proprietor, manager, agent, or employee,
- 17 whether one or more natural persons; and further includes any political
- 18 or civil subdivisions of the state and any agency or instrumentality of
- 19 the state or of any political or civil subdivision thereof;
- 20 (2) "Commission" means the Washington state human rights
- 21 commission;
- 22 (3) "Employer" includes any person acting in the interest of an
- 23 employer, directly or indirectly, who employs eight or more persons,
- 24 and does not include any religious or sectarian organization not
- 25 organized for private profit;
- 26 (4) "Employee" does not include any individual employed by his or
- 27 her parents, spouse, or child, or in the domestic service of any
- 28 person;
- 29 (5) "Labor organization" includes any organization which exists for
- 30 the purpose, in whole or in part, of dealing with employers concerning
- 31 grievances or terms or conditions of employment, or for other mutual
- 32 aid or protection in connection with employment;
- 33 (6) "Employment agency" includes any person undertaking with or
- 34 without compensation to recruit, procure, refer, or place employees
- 35 for an employer;
- 36 (7) "Marital status" means the legal status of being married,
- 37 single, separated, divorced, or widowed;
- 38 (8) "National origin" includes "ancestry";

(9) "Full enjoyment of" includes the right to purchase any service, commodity, or article of personal property offered or sold on, or by, any establishment to the public, and the admission of any person to accommodations, advantages, facilities, or privileges of any place of public resort, accommodation, assemblage, or amusement, without acts directly or indirectly causing persons of any particular race, creed, color, sex, national origin, or with any sensory, mental, or physical disability, or the use of a trained guide dog or service dog by a disabled person, to be treated as not welcome, accepted, desired, or solicited;

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(10) "Any place of public resort, accommodation, assemblage, or 11 amusement" includes, but is not limited to, any place, licensed or 12 13 unlicensed, kept for gain, hire, or reward, or where charges are made 14 for admission, service, occupancy, or use of any property or 15 facilities, whether conducted for the entertainment, housing, or 16 lodging of transient guests, or for the benefit, use, or accommodation 17 of those seeking health, recreation, or rest, or for the burial or other disposition of human remains, or for the sale of goods, 18 19 merchandise, services, or personal property, or for the rendering of 20 personal services, or for public conveyance or transportation on land, water, or in the air, including the stations and terminals thereof and 21 the garaging of vehicles, or where food or beverages of any kind are 22 23 sold for consumption on the premises, or where public amusement, 24 entertainment, sports, or recreation of any kind is offered with or 25 without charge, or where medical service or care is made available, or 26 where the public gathers, congregates, or assembles for amusement, 27 recreation, or public purposes, or public halls, public elevators, and public washrooms of buildings and structures occupied by two or more 28 tenants, or by the owner and one or more tenants, or any public library 29 30 or educational institution, or schools of special instruction, or nursery schools, or day care centers or children's camps: 31 That nothing contained in this definition shall be construed to include 32 33 or apply to any institute, bona fide club, or place of accommodation, which is by its nature distinctly private, including fraternal 34 35 organizations, though where public use is permitted that use shall be covered by this chapter; nor shall anything contained in this 36 37 definition apply to any educational facility, columbarium, crematory, mausoleum, or cemetery operated or maintained by a bona fide religious 38 39 or sectarian institution;

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- 1 (11) "Real property" includes buildings, structures, dwellings, 2 real estate, lands, tenements, leaseholds, interests in real estate 3 cooperatives, condominiums, and hereditaments, corporeal and 4 incorporeal, or any interest therein;
- 5 (12) "Real estate transaction" includes the sale, appraisal, 6 brokering, exchange, purchase, rental, or lease of real property, 7 transacting or applying for a real estate loan, or the provision of 8 brokerage services;
- 9 (13) "Dwelling" means any building, structure, or portion thereof 10 that is occupied as, or designed or intended for occupancy as, a 11 residence by one or more families, and any vacant land that is offered 12 for sale or lease for the construction or location thereon of any such 13 building, structure, or portion thereof;
- 14 (14) "Sex" means gender;
- 15 (15) "Aggrieved person" means any person who: (a) Claims to have 16 been injured by an unfair practice in a real estate transaction; or (b) 17 believes that he or she will be injured by an unfair practice in a real 18 estate transaction that is about to occur;
- 19 (16) "Complainant" means the person who files a complaint in a real 20 estate transaction;
- 21 (17) <u>"Respondent" means any person accused in a complaint or</u>
 22 amended complaint of an unfair practice in a real estate transaction;
 - (18) "Credit transaction" includes any open or closed end credit transaction, whether in the nature of a loan, retail installment transaction, credit card issue or charge, or otherwise, and whether for personal or for business purposes, in which a service, finance, or interest charge is imposed, or which provides for repayment in scheduled payments, when such credit is extended in the regular course of any trade or commerce, including but not limited to transactions by banks, savings and loan associations or other financial lending institutions of whatever nature, stock brokers, or by a merchant or mercantile establishment which as part of its ordinary business permits or provides that payment for purchases of property or service therefrom may be deferred;
- (((18))) (<u>19)</u> "Families with children status" means ((when)) one or more individuals who have not attained the age of eighteen years ((is)) being domiciled with a parent or another person having legal custody of such individual or individuals, or with the designee of such parent or other person having such legal custody, with the written permission of

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- 1 such parent or other person. Families with children status also
- 2 applies to any person who is pregnant or is in the process of securing
- 3 legal custody ((or guardianship)) of any individual who has not
- 4 attained the age of eighteen years:
- 5 <u>(20) "Covered multifamily dwelling" means: (a) Buildings</u>
- 6 consisting of four or more dwelling units if such buildings have one or
- 7 more elevators; and (b) ground floor dwelling units in other buildings
- 8 consisting of four or more dwelling units;
- 9 (21) "Premises" means the interior or exterior spaces, parts,
- 10 components, or elements of a building, including individual dwelling
- 11 units and the public and common use areas of a building.
- 12 Sec. 3. RCW 49.60.222 and 1993 c 510 s 17 and 1993 c 69 s 5 are
- 13 each reenacted and amended to read as follows:
- 14 (1) It is an unfair practice for any person, whether acting for
- 15 himself, herself, or another, because of sex, marital status, race,
- 16 creed, color, national origin, families with children status, the
- 17 presence of any sensory, mental, or physical disability, or the use of
- 18 a trained guide dog or service dog by a disabled person:
- 19 (a) To refuse to engage in a real estate transaction with a person;
- 20 (b) To discriminate against a person in the terms, conditions, or
- 21 privileges of a real estate transaction or in the furnishing of
- 22 facilities or services in connection therewith;
- 23 (c) To refuse to receive or to fail to transmit a bona fide offer
- 24 to engage in a real estate transaction from a person;
- 25 (d) To refuse to negotiate for a real estate transaction with a
- 26 person;
- (e) To represent to a person that real property is not available
- 28 for inspection, sale, rental, or lease when in fact it is so available,
- 29 or to fail to bring a property listing to his or her attention, or to
- 30 refuse to permit the person to inspect real property;
- 31 (f) To discriminate in the sale or rental, or to otherwise make
- 32 unavailable or deny a dwelling, to any person ((because of a disability
- 33 of that person,)); or to a person residing in or intending to reside in
- 34 that dwelling after it is sold, rented, or made ((unavailable))
- 35 <u>available</u>; or <u>to</u> any person associated with the person buying or
- 36 renting;
- 37 (g) To make, print, circulate, post, or mail, or cause to be so
- 38 made or published a statement, advertisement, or sign, or to use a form

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- 1 of application for a real estate transaction, or to make a record or
- 2 inquiry in connection with a prospective real estate transaction, which
- 3 indicates, directly or indirectly, an intent to make a limitation,
- 4 specification, or discrimination with respect thereto;
- (h) To offer, solicit, accept, use, or retain a listing of real property with the understanding that a person may be discriminated against in a real estate transaction or in the furnishing of facilities
- 8 or services in connection therewith;
 - (i) To expel a person from occupancy of real property;
- 10 (j) To discriminate in the course of negotiating, executing, or
- 11 financing a real estate transaction whether by mortgage, deed of trust,
- 12 contract, or other instrument imposing a lien or other security in real
- 13 property, or in negotiating or executing any item or service related
- 14 thereto including issuance of title insurance, mortgage insurance, loan
- 15 guarantee, or other aspect of the transaction. Nothing in this section
- 16 shall limit the effect of RCW 49.60.176 relating to unfair practices in
- 17 credit transactions; or
- 18 (k) To attempt to do any of the unfair practices defined in this
- 19 section.

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- 20 (2) For the purposes of this chapter discrimination based on the
- 21 presence of any sensory, mental, or physical disability or the use of
- 22 a trained guide dog or service dog by a blind, deaf, or physically
- 23 disabled person includes:
- 24 (a) A refusal to permit, at the expense of the disabled person,
- 25 reasonable modifications of existing ((dwelling)) premises occupied or
- 26 to be occupied by such person if such modifications may be necessary to
- 27 afford such person full enjoyment of the dwelling, except that, in the
- 28 case of a rental, the landlord may, where it is reasonable to do so,
- 29 condition permission for a modification on the renter agreeing to
- 30 restore the interior of the dwelling to the condition that existed
- 31 before the modification, reasonable wear and tear excepted;
- 32 (b) To refuse to make reasonable accommodation in rules, policies,
- 33 practices, or services when such accommodations may be necessary to
- 34 afford a person with the presence of any sensory, mental, or physical
- 35 disability and/or the use of a trained guide dog or service dog by a
- 36 blind, deaf, or physically disabled person equal opportunity to use and
- 37 enjoy a dwelling; or
- 38 (c) To fail to design and construct <u>covered multifamily</u> dwellings
- 39 and premises in conformance with the federal fair housing amendments

act of 1988 (42 U.S.C. Sec. 3601 et seq.) and all other applicable laws or regulations pertaining to access by persons with any sensory, mental, or physical disability or use of a trained guide dog or service dog. Whenever the requirements of applicable laws or regulations differ, the requirements which require greater accessibility for persons with any sensory, mental, or physical disability shall govern.

 ((For purposes of this subsection (2), "dwelling" means any building, structure, or portion thereof that is occupied as, or designed or intended for occupancy as, a residence by four or more families, and any vacant land that is offered for sale or lease for the construction or location thereon of any such building, structure, or portion thereof.))

Nothing in (a) or (b) of this subsection shall apply to: (i) a single-family house rented or leased by the owner if the owner does not own or have an interest in the proceeds of the rental or lease of more than three such single-family houses at one time, the rental or lease occurred without the use of a real estate broker or salesperson, as defined in RCW 18.85.010, and the rental or lease occurred without the publication, posting, or mailing of any advertisement, sign, or statement in violation of subsection (1)(g) of this section; or (ii) rooms or units in dwellings containing living quarters occupied or intended to be occupied by no more than four families living independently of each other if the owner maintains and occupies one of the rooms or units as his or her residence.

- (3) Notwithstanding any other provision of this chapter, it shall not be an unfair practice or a denial of civil rights for any public or private educational institution to separate the sexes or give preference to or limit use of dormitories, residence halls, or other student housing to persons of one sex or to make distinctions on the basis of marital or families with children status.
- (4) Except pursuant to subsection (2)(a) of this section, this section shall not be construed to require structural changes, modifications, or additions to make facilities accessible to a disabled person except as otherwise required by law. Nothing in this section affects the rights, responsibilities, and remedies of landlords and tenants pursuant to chapter 59.18 or 59.20 RCW, including the right to post and enforce reasonable rules of conduct and safety for all tenants and their guests, provided that chapters 59.18 and 59.20 RCW are only affected to the extent they are inconsistent with the nondiscrimination

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- requirements of this chapter. Nothing in this section limits the applicability of any reasonable federal, state, or local restrictions regarding the maximum number of occupants permitted to occupy a dwelling.
- 5 (5) Notwithstanding any other provision of this chapter, it shall not be an unfair practice for any public establishment providing for accommodations offered for the full enjoyment of transient guests as 8 defined by RCW 9.91.010(1)(c) to make distinctions on the basis of 9 families with children status. Nothing in this section shall limit the effect of RCW 49.60.215 relating to unfair practices in places of public accommodation.
- 12 (6) Nothing in this chapter prohibiting discrimination based on 13 families with children status applies to housing for older persons as 14 defined by the federal fair housing amendments act of 1988, 42 U.S.C. 15 Sec. 3607(b)(1) through (3). Nothing in this chapter authorizes 16 requirements for housing for older persons different than the 17 requirements in the federal fair housing amendments act of 1988, 42 18 U.S.C. Sec 3607(b)(1) through (3).
- 19 **Sec. 4.** RCW 49.60.225 and 1993 c 510 s 20 and 1993 c 69 s 9 are 20 each reenacted and amended to read as follows:
- (1) When a reasonable cause determination has been made under RCW 21 22 49.60.240 that an unfair practice in a real estate transaction has been 23 committed and a finding has been made that the respondent has engaged 24 in any unfair practice under RCW 49.60.250, the administrative law 25 judge shall promptly issue an order for such relief suffered by the aggrieved person as may be appropriate, which may include actual 26 damages as provided by ((Title VIII of the United States civil rights 27 act of 1964, as amended, and)) the federal fair housing amendments act 28 29 of 1988 (42 U.S.C. Sec. 3601 et seq.), and injunctive or other 30 equitable relief. Such order may, to further the public interest, assess a civil penalty against the respondent: 31
- 32 (a) In an amount up to ten thousand dollars if the respondent has 33 not been determined to have committed any prior unfair practice in a 34 real estate transaction;
- 35 (b) In an amount up to twenty-five thousand dollars if the 36 respondent has been determined to have committed one other unfair 37 practice in a real estate transaction during the five-year period 38 ending on the date of the filing of this charge; or

- (c) In an amount up to fifty thousand dollars if the respondent has 1 been determined to have committed two or more unfair practices in a 2 3 real estate transaction during the seven-year period ending on the date 4 of the filing of this charge, for loss of the right secured by RCW 49.60.010, 49.60.030, 49.60.040, and 49.60.222 through 49.60.224, as 5 now or hereafter amended, to be free from discrimination in real 6 7 property transactions because of sex, marital status, race, creed, 8 color, national origin, families with children status, or the presence of any sensory, mental, or physical disability or the use of a trained 9 guide dog or service dog by a blind, deaf, or physically disabled 10 Enforcement of the order and appeal therefrom by the 11 12 complainant or respondent may be made as provided in RCW 49.60.260 and 13 49.60.270. If acts constituting the unfair practice in a real estate transaction that is the object of the charge are determined to have 14 15 been committed by the same natural person who has been previously 16 determined to have committed acts constituting an unfair practice in a 17 real estate transaction, then the civil penalty of up to fifty thousand dollars may be imposed without regard to the period of time within 18 19 which any subsequent unfair practice in a real estate transaction 20 occurred. All civil penalties assessed under this section shall be paid into the state treasury and credited to the general fund. 21
- (2) Such order shall not affect any contract, sale, conveyance, encumbrance, or lease consummated before the issuance of an order that involves a bona fide purchaser, encumbrancer, or tenant who does not have actual notice of the charge filed under this chapter.
- 26 (3) Notwithstanding any other provision of this chapter, persons 27 awarded damages under this section may not receive additional damages 28 pursuant to RCW 49.60.250.
- 29 **Sec. 5.** RCW 49.60.240 and 1993 c 510 s 22 and 1993 c 69 s 12 are 30 each reenacted and amended to read as follows:

After the filing of any complaint, the chairperson of the 31 refer it to the appropriate section 32 commission shall the commission's staff for prompt investigation and ascertainment of the 33 34 facts alleged in the complaint. The investigation shall be limited to the alleged facts contained in the complaint. The results of the 35 36 investigation shall be reduced to written findings of fact, and a 37 finding shall be made that there is or that there is not reasonable 38 cause for believing that an unfair practice has been or is being

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1 committed. A copy of said findings shall be provided to the 2 complainant and to the person named in such complaint, hereinafter 3 referred to as the respondent.

If the finding is made that there is reasonable cause for believing that an unfair practice has been or is being committed, the commission's staff shall immediately endeavor to eliminate the unfair practice by conference, conciliation, and persuasion.

8 If an agreement is reached for the elimination of such unfair 9 practice as a result of such conference, conciliation, and persuasion, 10 the agreement shall be reduced to writing and signed by the respondent, and an order shall be entered by the commission setting forth the terms 11 of said agreement. No order shall be entered by the commission at this 12 13 stage of the proceedings except upon such written agreement, except 14 that during the period beginning with the filing of complaints alleging 15 an unfair practice with respect to real estate transactions pursuant to RCW 49.60.222 through 49.60.225, and ending with the filing of a 16 finding of reasonable cause or a dismissal by the commission, the 17 commission staff shall, to the extent feasible, engage in conciliation 18 19 with respect to such complaint. Any conciliation agreement arising out 20 of conciliation efforts by the commission shall be an agreement between the respondent and the complainant and shall be subject to the approval 21 22 of the commission. Each conciliation agreement shall be made public unless the complainant and respondent otherwise agree and the 23 24 commission determines that disclosure is not required to further the 25 purposes of this chapter.

If no such agreement can be reached, a finding to that effect shall be made and reduced to writing, with a copy thereof provided to the complainant and the respondent.

The commission may adopt rules, including procedural time requirements, for processing complaints alleging an unfair practice with respect to real estate transactions pursuant to RCW 49.60.222 through 49.60.225 and which may be consistent with the federal fair housing amendments act of 1988 (42 U.S.C. Sec. 3601 et seq.), but which in no case shall exceed or be more restrictive than the requirements or standards of such act.

36 **Sec. 6.** RCW 49.60.260 and 1993 c 69 s 15 are each amended to read 37 as follows:

(1) The commission or any person entitled to relief of a final order may petition the court within the county wherein any unfair practice occurred or wherein any person charged with an unfair practice resides or transacts business for the enforcement of any final order which is not complied with and is issued by the commission or an administrative law judge under the provisions of this chapter and for appropriate temporary relief or a restraining order, and shall certify and file in court the final order sought to be enforced. Within five days after filing such petition in court, the commission or any person entitled to relief of a final order shall cause a notice of the petition to be sent by certified mail to all parties or their representatives.

- (2) If within sixty days after the date the administrative law judge's order concerning an unfair practice in a real estate transaction is entered, no petition has been filed under subsection (1) of this section and the commission has not sought enforcement of the final order under this section, any person entitled to relief under the final order may petition for a decree enforcing the order in the superior courts of the state of Washington for the county in which the unfair practice in a real estate transaction under RCW 49.60.222 through 49.60.224 is alleged to have occurred.
- (3) From the time the petition is filed, the court shall have jurisdiction of the proceedings and of the questions determined thereon, and shall have the power to grant such temporary relief or restraining order as it deems just and suitable.
- (4) If the petition shows that there is a final order issued by the commission or administrative law judge under RCW 49.60.240 or 49.60.250 and that the order has not been complied with in whole or in part, the court shall issue an order directing the person who is alleged to have not complied with the administrative order to appear in court at a time designated in the order, not less than ten days from the date thereof, and show cause why the administrative order should not be enforced according to the terms. The commission or any person entitled to relief of any final order shall immediately serve the noncomplying party with a copy of the court order and the petition.
- 36 (5) The administrative order shall be enforced by the court if the 37 person does not appear, or if the person appears and the court finds 38 that:
 - (a) The order is regular on its face;

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- 1 (b) The order has not been complied with; and
- (c) The person's answer discloses no valid reason why the order should not be enforced, or that the reason given in the person's answer could have been raised by review under RCW 34.05.510 through 34.05.598, and the person has given no valid excuse for failing to use that remedy.
- 7 (6) The jurisdiction of the court shall be exclusive and its 8 judgment and decree shall be final, except that the same shall be 9 subject to appellate review by the supreme court or the court of 10 appeals, on appeal, by either party, irrespective of the nature of the 11 decree or judgment. The review shall be taken and prosecuted in the 12 same manner and form and with the same effect as is provided in other 13 cases.
- NEW SECTION. Sec. 7. This act is necessary for the immediate preservation of the public peace, health, or safety, or support of the state government and its existing public institutions, and shall take effect July 1, 1995.

Passed the Senate April 19, 1995. Passed the House April 13, 1995. Approved by the Governor May 5, 1995. Filed in Office of Secretary of State May 5, 1995.