CERTIFICATION OF ENROLLMENT

SUBSTITUTE SENATE BILL 6030

Chapter 330, Laws of 1997

55th Legislature 1997 Regular Session

WORKERS' COMPENSATION SYSTEM PERFORMANCE AUDIT AND REVIEW

EFFECTIVE DATE: 7/27/97

Passed by the Senate April 22, 1997 YEAS 41 NAYS 0

BRAD OWEN

President of the Senate

Passed by the House April 10, 1997 YEAS 98 NAYS 0

CERTIFICATE

I, Mike O Connell, Secretary of the Senate of the State of Washington, do hereby certify that the attached is **SUBSTITUTE SENATE BILL 6030** as passed by the Senate and the House of Representatives on the dates hereon set forth.

CLYDE BALLARD

Speaker of the House of Representatives

Approved May 12, 1997

MIKE O'CONNELL

Secretary

FILED

May 12, 1997 - 3:41 p.m.

GARY LOCKE

Governor of the State of Washington

Secretary of State State of Washington

SUBSTITUTE SENATE BILL 6030

AS AMENDED BY THE HOUSE

Passed Legislature - 1997 Regular Session

State of Washington 55th Legislature 1997 Regular Session

By Senate Committee on Commerce & Labor (originally sponsored by Senators Schow, Goings, Anderson, Haugen, Horn, Rasmussen, Long and Oke)

Read first time 03/05/97.

- 1 AN ACT Relating to establishing a performance audit and operations
- 2 review of the state workers' compensation system; and creating new
- 3 sections.
- 4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 5 <u>NEW SECTION.</u> **Sec. 1.** The legislature recognizes the importance of
- 6 the state workers' compensation program in providing medical and
- 7 financial services and benefits to workers who are injured on the job,
- 8 and to their families, and in facilitating the injured workers' return
- 9 to employment and a productive life. In addition, the legislature
- 10 considers periodic performance audits to be of assistance in
- 11 determining the impact of state programs and in developing findings and
- 12 recommendations that ensure the most effective use of worker, employer,
- 13 state agency, and public time and resources.
- 14 <u>NEW SECTION.</u> **Sec. 2.** The joint legislative audit and review
- 15 committee, in consultation with members of the senate and house of
- 16 representatives commerce and labor committees and the workers'
- 17 compensation advisory committee established under RCW 51.04.110, shall
- 18 conduct a performance audit of the state workers' compensation system.

- 1 The performance audit shall review the following issues:
- 2 (1)(a) The organizational structure of the workers' compensation 3 system and its effectiveness;
- 4 (b) The management principles, program process, and ongoing 5 practices of the workers' compensation system;
- 6 (2)(a) The program's taxation system, including the method of 7 collection and the manner in which funds are prioritized and 8 distributed;
- 9 (b) The use of all revenues generated from reserve surpluses and 10 all other fund sources;
- 11 (3) The types of services and programs within the system;
- 12 (4) The level of cooperation and continuity between program and 13 services;
- 14 (5)(a) The effectiveness of the system in providing sure and 15 certain relief to injured workers as mandated by Title 51 RCW;
- 16 (b) The effectiveness of the workers' compensation system in returning injured workers to work and meeting other system goals;
- 18 (6) The level of customer satisfaction of workers and employers 19 participating in the system;
- 20 (7) The current method by which the department internally reviews 21 and determines the workers' compensation program effectiveness and 22 performance and its process for responding to its findings or 23 recommendations;
- (8) The manner in which the workers' compensation system coordinates its activities with other programs or activities within the department or other state agencies, including: the WISHA program, the board of industrial insurance appeals, the employment security department, the department of revenue, the department of health, and the work force training and education coordinating board;
- 30 (9) The cost-effectiveness and efficiency of the state workers' 31 compensation system as compared with other private and public sector 32 delivery systems;
- (10) Claims administration practices of the state fund, selfinsured employers, and third-party administrators, and the effectiveness of department sanctions in promoting best practices in claims administration; and
- 37 (11) Any other item considered necessary by the joint legislative 38 audit and review committee.

1 NEW SECTION. Sec. 3. The joint legislative audit and review 2 committee is directed to contract with a private entity that is not affiliated with an insurance company, brokerage, or agency, consistent 3 4 with the provisions of chapter 39.29 RCW. The committee shall consult with the workers' compensation advisory committee in the design of the 5 request for proposals from potential contractors and in the choice of 6 a performance audit contractor. The committee shall provide an interim 7 8 report on its findings and recommendations to the appropriate house of representatives and senate standing committees by December 31, 1997, 9 10 and a final report by August 1, 1998.

<u>NEW SECTION.</u> **Sec. 4.** The department of labor and industries shall 11 12 actively cooperate with the joint legislative audit and review committee in the course of the performance audit and provide 13 14 information and assistance as necessary. Funding for the performance audit in the amount, as determined by the joint legislative audit and 15 review committee, is provided from the nonappropriated medical aid fund 16 within the department of labor and industries. The department will 17 18 transfer the funds necessary to implement this act to the joint 19 legislative audit and review committee through an interagency 20 agreement.

NEW SECTION. Sec. 5. If any provision of this act or its application to any person or circumstance is held invalid, the remainder of the act or the application of the provision to other persons or circumstances is not affected.

Passed the Senate April 22, 1997. Passed the House April 10, 1997. Approved by the Governor May 12, 1997. Filed in Office of Secretary of State May 12, 1997.