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SENATE BILL 5561

State of Washington 56th Legislature 1999 Regular Session

By Senators Thibaudeau, Wojahn, Deccio, Winsley and Kohl-Welles; by request of Department of Social and Health Services

Read first time 01/28/1999. Referred to Committee on Health & Long-Term Care.

- 1 AN ACT Relating to protection of vulnerable adults; amending RCW
- 2 74.34.020, 74.34.025, 74.34.050, 74.34.070, 74.34.080, 74.34.110,
- 3 74.34.130, 74.34.180, 74.34.200, 70.124.010, 70.124.020, 70.124.030,
- 4 70.124.060, 70.124.090, 70.124.100, 26.44.010, 26.44.015, 26.44.020,
- 5 26.44.030, 26.44.032, and 26.44.040; reenacting and amending RCW
- 6 70.124.040 and 26.44.050; adding new sections to chapter 74.34 RCW;
- 7 creating new sections; and repealing RCW 74.34.010, 74.34.015,
- 8 74.34.030, 74.34.055, and 74.34.060.
- 9 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 10 <u>NEW SECTION.</u> **Sec. 1.** The legislature finds that the provisions
- 11 for the protection of vulnerable adults found in chapters 26.44,
- 12 70.124, and 74.34 RCW contain different definitions for abandonment,
- 13 abuse, exploitation, and neglect. The legislature finds that combining
- 14 the sections of these chapters that pertain to the protection of
- 15 vulnerable adults would better serve this state's population of
- 16 vulnerable adults. The purpose of chapter 74.34 RCW is to provide the
- 17 department and law enforcement agencies with the authority to
- 18 investigate complaints of abandonment, abuse, financial exploitation,

p. 1 SB 5561

- 1 or neglect of vulnerable adults and to provide protective services and
- 2 legal remedies to protect these vulnerable adults.
- 3 <u>NEW SECTION.</u> **Sec. 2.** A new section is added to chapter 74.34 RCW 4 to read as follows:
- 5 The legislature finds and declares that:
- 6 (1) Some adults are vulnerable and may be subjected to abuse,
- 7 neglect, financial exploitation, or abandonment by a family member,
- 8 care provider, or other person who has a relationship with the
- 9 vulnerable adult;
- 10 (2) A vulnerable adult may be home bound or otherwise unable to
- 11 represent himself or herself in court or to retain legal counsel in
- 12 order to obtain the relief available under this chapter or other
- 13 protections offered through the courts;
- 14 (3) A vulnerable adult may lack the ability to perform or obtain
- 15 those services necessary to maintain his or her well-being because he
- 16 or she lacks the capacity for consent;
- 17 (4) A vulnerable adult may have health problems that place him or
- 18 her in a dependent position;
- 19 (5) The department and law enforcement agencies must be prepared to
- 20 receive reports of abandonment, abuse, financial exploitation, or
- 21 neglect of vulnerable adults;
- 22 (6) The department must provide protective services in the least
- 23 restrictive environment available to the vulnerable adult.
- 24 Sec. 3. RCW 74.34.020 and 1997 c 392 s 523 are each amended to
- 25 read as follows:
- 26 Unless the context clearly requires otherwise, the definitions in
- 27 this section apply throughout this chapter.
- 28 (1) "Abandonment" means action or inaction by a person or entity
- 29 with a duty of care for a ((frail elder or a)) vulnerable adult that
- 30 leaves the vulnerable person without the means or ability to obtain
- 31 necessary food, clothing, shelter, or health care.
- 32 (2) "Abuse" means ((a nonaccidental act of physical or mental
- 33 mistreatment or injury, or sexual mistreatment, which harms a person
- 34 through action or inaction by another individual)) the negligent or
- 35 willful infliction of injury, unreasonable confinement, intimidation,
- 36 or punishment by another individual, regardless of the vulnerable
- 37 adults' mental status, and is presumed to cause physical harm, pain, or

- 1 mental anguish. Abuse includes sexual abuse, mental abuse, physical
 2 abuse, and exploitation of a vulnerable adult, which have the following
 3 meanings:
- (a) "Sexual abuse" means any form of nonconsensual sexual contact, including but not limited to unwanted or inappropriate touching, rape, sodomy, coerced nudity, sexual explicit photographing, and sexual harassment. Sexual abuse includes any sexual contact between a staff person of a facility and a vulnerable adult living in that facility, whether or not it is consensual.
- (b) "Physical abuse" means the infliction of bodily injury or physical mistreatment. Physical abuse includes, but is not limited to, striking with or without an object, slapping, pinching, choking, kicking, shoving, prodding, or inappropriate use of drugs or physical restraints.
- (c) "Mental abuse" means any negligent or willful act of mental or verbal abuse that results in pain or distress through action or inaction by another individual. Mental abuse includes, but is not limited to, coercion, harassment, treating an adult like a child, isolating from family, friends, or regular activity, use of silence to control behavior, and verbal assault that includes ridiculing, intimidating, yelling, or swearing.
 - (d) "Exploitation of a vulnerable adult" means an act of forcing, compelling, or enticing a vulnerable adult to perform services or to act in a way to benefit another.

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- (3) "Consent" means express written consent granted after the ((person)) vulnerable adult has been fully informed of the nature of the services to be offered and that the receipt of services is voluntary.
- 29 (4) "Department" means the department of social and health 30 services.
- 31 (5) (("Exploitation" means the illegal or improper use of a frail 32 elder or vulnerable adult or that person's income or resources, 33 including trust funds, for another person's profit or advantage.
- 34 (6) "Neglect" means a pattern of conduct or inaction by a person or 35 entity with a duty of care for a frail elder or vulnerable adult that 36 results in the deprivation of care necessary to maintain the vulnerable 37 person's physical or mental health.
- 38 (7) "Secretary" means the secretary of social and health services.

p. 3 SB 5561

(8) "Frail elder or vulnerable adult" means a person sixty years of age or older who has the functional, mental, or physical inability to care for himself or herself. "Frail elder or vulnerable adult" shall include persons found incapacitated under chapter 11.88 RCW, or a person who has a developmental disability under chapter 71A.10 RCW, and persons admitted to any long-term care facility that is licensed or required to be licensed under chapter 18.20, 18.51, 72.36, or 70.128 RCW, or persons receiving services from home health, hospice, or home care agencies licensed or required to be licensed under chapter 70.127 RCW.

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(9) No frail elder or vulnerable person who relies upon and is being provided spiritual treatment in lieu of medical treatment in accordance with the tenets and practices of a well-recognized religious denomination shall for that reason alone be considered abandoned, abused, or neglected.)) "Facility" means a residence licensed or required to be licensed under chapter 18.20 RCW, boarding homes; chapter 18.51 RCW, nursing homes; chapter 70.128 RCW, adult family homes; or chapter 72.36 RCW, soldiers' homes; or any other facility licensed by the department.

20 (6) "Financial exploitation" means the illegal or improper use of 21 the property, income, resources, or trust funds of the vulnerable adult 22 by any person for any person's profit or advantage.

(7) "Mandated reporter" is an employee of the department; law enforcement officer; social worker; professional school personnel; individual provider as defined by rule; an employee or operator of a facility; an employee of a social service, welfare, mental health, adult day health, adult day care, home health, home care, or hospice agency; county coroner or medical examiner; Christian Science practitioner; or health care provider listed under Title 18 RCW, including but not limited to, a physician, physician's assistant, registered nurse, licensed practical nurse, psychologist, employee of an emergency medical care and transportation service, pharmacist, podiatrist, chiropractor, dentist, osteopath, physical therapist, nursing assistant, and counselor.

(8) "Neglect" means the failure of a person or entity with a duty of care to provide the goods and services that maintain physical or mental health of a vulnerable adult, or that avoids or prevents physical or mental harm or pain to a vulnerable adult. Neglect includes self-neglect, which means when the vulnerable adult lacks the

- 1 mental status to provide for himself or herself the goods and services
- 2 that maintain physical or mental health.
- 3 (9) "Negligent treatment" means an act or omission that
- 4 demonstrates a serious disregard of consequences of such a magnitude as
- 5 to constitute a clear and present danger to the vulnerable adult's
- 6 <u>health</u>, <u>welfare</u>, <u>or safety</u>.
- 7 (10) "Permissive reporter" means any person, employee of a
- 8 financial institution, attorney, or volunteer in a facility or program
- 9 providing services for vulnerable adults.
- 10 (11) "Protective services" means any services provided by the
- 11 <u>department to a vulnerable adult with the consent of the vulnerable</u>
- 12 <u>adult who has been abandoned, abused, financially exploited, or</u>
- 13 <u>neglected</u>. These services may include, but are not limited to case
- 14 management, social casework, home care, placement, arranging for
- 15 medical evaluations, psychological evaluations, day care, or referral
- 16 <u>for legal assistance</u>.
- 17 <u>(12) "Vulnerable adult" includes a person:</u>
- 18 (a) Sixty years of age or older who has the functional, mental, or
- 19 physical inability to care for himself or herself; or
- 20 (b) Found incapacitated under chapter 11.88 RCW; or
- 21 (c) Who has a developmental disability as defined under RCW
- 22 <u>71A.10.020; or</u>
- 23 (d) Admitted to any facility; or
- 24 (e) Receiving services from home health, hospice, or home care
- 25 agencies licensed or required to be licensed under chapter 70.127 RCW;
- 26 <u>or</u>
- 27 (f) Receiving services from a client individual provider under
- 28 contract with the department to provide in-home services through RCW
- 29 74.39A.030 (COPES), 74.09.520 (MPC), or 74.39A.110 (chore).
- 30 **Sec. 4.** RCW 74.34.025 and 1997 c 392 s 304 are each amended to
- 31 read as follows:
- 32 The cost of benefits and services provided to a ((frail elder or))
- 33 vulnerable adult under this chapter with state funds only does not
- 34 constitute an obligation or lien and is not recoverable from the
- 35 recipient of the services or from the recipient's estate, whether by
- 36 lien, adjustment, or any other means of recovery.

p. 5 SB 5561

- NEW SECTION. Sec. 5. A new section is added to chapter 74.34 RCW to read as follows:
- 3 (1) When there is reasonable cause to believe that abandonment,
- 4 abuse, financial exploitation, or neglect of a vulnerable adult has
- 5 occurred, mandated reporters shall immediately report to the
- 6 department. If there is reason to suspect criminal activity has
- 7 occurred, mandated reporters shall immediately report to the
- 8 appropriate law enforcement agency and to the department.
- 9 (2) Permissive reporters may report to the department or a law
- 10 enforcement agency when there is reasonable cause to believe that a
- 11 vulnerable adult is being or has been abandoned, abused, financially
- 12 exploited, or neglected.
- 13 (3) No facility or agency licensed or required to be licensed by
- 14 the department or under contract with the department to provide care
- 15 for vulnerable adults may develop policies or procedures that interfere
- 16 with the reporting requirements of this chapter.
- 17 (4) Each report, oral or written, must contain as much as possible
- 18 of the following information:
- 19 (a) The name and address of the person making the report;
- 20 (b) The name and address of the vulnerable adult and the name of
- 21 the facility or agency providing care for the vulnerable adult;
- 22 (c) The name and address of the legal guardian or alternate
- 23 decision maker;
- 24 (d) The nature and extent of the abandonment, abuse, financial
- 25 exploitation, or neglect;
- 26 (e) Any history of previous abandonment, abuse, financial
- 27 exploitation, or neglect;
- 28 (f) The identity of the alleged perpetrator, if known; and
- 29 (g) Other information that may be helpful in establishing the
- 30 extent of abandonment, abuse, financial exploitation, neglect, or the
- 31 cause of death of the deceased vulnerable adult.
- 32 (5) Unless there is a judicial proceeding or the person consents,
- 33 the identity of the person making the report under this section is
- 34 confidential.
- 35 **Sec. 6.** RCW 74.34.050 and 1997 c 386 s 34 are each amended to read
- 36 as follows:
- 37 (1) A person participating in good faith in making a report under
- 38 this chapter or testifying about alleged abuse, neglect, abandonment,

- or <u>financial</u> exploitation of a vulnerable adult in a judicial <u>or</u> administrative proceeding under this chapter is immune from liability resulting from the report or testimony. ((The making of permissive reports as allowed in RCW 74.34.030 does not create any duty to report and no civil liability shall attach for any failure to make a permissive report under RCW 74.34.030)).
- 7 (2) Conduct conforming with the reporting and testifying provisions 8 of this chapter shall not be deemed a violation of any confidential 9 communication privilege. Nothing in this chapter shall be construed as 10 superseding or abridging remedies provided in chapter 4.92 RCW.
- NEW SECTION. Sec. 7. A new section is added to chapter 74.34 RCW to read as follows:
- 13 (1) A person who is required to make a report under this chapter 14 and who knowingly fails to make the report is guilty of a gross 15 misdemeanor.
- (2) A person who intentionally, maliciously, or in bad faith makes a false report of alleged abandonment, abuse, financial exploitation, or neglect of a vulnerable adult is guilty of a misdemeanor.
- 19 <u>NEW SECTION.</u> **Sec. 8.** A new section is added to chapter 74.34 RCW 20 to read as follows:
- (1) The department shall initiate a response to a report no later than twenty-four hours of knowledge of the report of suspected abandonment, abuse, financial exploitation, or neglect of a vulnerable adult.
- (2) When the initial report or investigation by the department indicates that the alleged abandonment, abuse, financial exploitation, or neglect may be criminal, the department shall make an immediate report to the appropriate law enforcement agency. The department and law enforcement will coordinate in investigating reports made under this chapter. The department may provide protective services and other remedies as specified in this chapter.
- 32 (3) The law enforcement agency or the department shall report the 33 incident in writing to the proper county prosecutor or city attorney 34 for appropriate action whenever the investigation reveals that a crime 35 may have been committed.

p. 7 SB 5561

- 1 (4) The department and law enforcement are required to share 2 information contained in reports and findings of abandonment, abuse, 3 financial exploitation, and neglect of vulnerable adults.
- 4 (5) The department shall notify the proper licensing authority 5 concerning any report received under this chapter that alleges that a 6 person who is professionally licensed or certified under Title 18 RCW 7 has abandoned, abused, financially exploited, or neglected a vulnerable 8 adult.
- 9 <u>NEW SECTION.</u> **Sec. 9.** A new section is added to chapter 74.34 RCW 10 to read as follows:
- 11 (1) Where appropriate, an investigation by the department may 12 include a private interview with the vulnerable adult regarding the 13 alleged abandonment, abuse, financial exploitation, or neglect.
- 14 (2) An investigation may include an interview with persons thought 15 to have knowledge of the circumstances.
 - (3) The department may conduct ongoing case planning and consultation with: (a) Those persons or agencies required to report under this chapter; (b) consultants designated by the department; and (c) designated representatives of Washington Indian tribes if client information exchanged is pertinent to cases under investigation or the provision of protective services. Information considered privileged by statute and not directly related to reports required by this section must not be divulged without a valid written waiver of the privilege.
 - (4) The department shall prepare and keep on file a report of each investigation conducted by the department for a period of time in accordance with policies established by the department.
 - (5) If the department determines that the vulnerable adult has suffered from abuse, neglect, abandonment, or financial exploitation, or lacks the ability or capacity to consent, and needs the protection of a guardian, the department may bring a guardianship action under chapter 11.88 RCW as an interested person.
- (6) When the investigation is completed and the department 32 33 determines that an incident of abandonment, abuse, financial 34 exploitation, or neglect has occurred, the department shall inform the vulnerable adult of their right to refuse protective services, and 35 36 ensure that, if necessary, appropriate protective services are provided to the vulnerable adult, with the consent of the vulnerable adult. The 37

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- 1 vulnerable adult has the right to withdraw or refuse protective 2 services.
- 3 (7) The department or law enforcement agencies may photograph a 4 vulnerable adult or their environment for the purpose of providing 5 documentary evidence of the physical condition of the vulnerable adult 6 or his or her environment.
- 7 **Sec. 10.** RCW 74.34.070 and 1997 c 386 s 35 are each amended to 8 read as follows:
- 9 ((In responding to reports of alleged abuse, exploitation, neglect, or abandonment under this chapter, the department shall provide 10 information to the frail elder or vulnerable adult on protective 11 12 services available to the person and inform the person of the right to 13 refuse such services.)) The department ((shall)) may develop 14 cooperative agreements with community-based agencies ((servicing the abused elderly and)) providing services for vulnerable adults. 15 agreements shall cover ((such subjects as)): (1) The appropriate roles 16 and responsibilities of the department and community-based agencies in 17 18 identifying and responding to reports of alleged abuse ((7)); (2) the provision of case-management services $(\frac{1}{2})$; (3) standardized data 19 collection procedures $((7))_{\underline{i}}$ and (4) related coordination activities. 20
- 21 **Sec. 11.** RCW 74.34.080 and 1984 c 97 s 14 are each amended to read 22 as follows:
- If access is denied to an employee of the department seeking to investigate an allegation of <u>abandonment</u>, abuse, ((neglect,)) <u>financial</u> exploitation, or ((abandonment)) <u>neglect</u> of a vulnerable adult by an individual, the department may seek an injunction to prevent interference with the investigation. The court shall issue the injunction if the department shows that:
- 29 (1) There is reasonable cause to believe that the person is a 30 vulnerable adult and is or has been <u>abandoned</u>, abused, ((neglected,)) 31 <u>financially</u> exploited, or ((abandoned)) <u>neglected</u>; and
- 32 (2) The employee of the department seeking to investigate the 33 report has been denied access.
- 34 **Sec. 12.** RCW 74.34.110 and 1986 c 187 s 5 are each amended to read 35 as follows:

p. 9 SB 5561

- An action known as a petition for an order for protection of a vulnerable adult in cases of <u>abandonment</u>, abuse ((or)), <u>financial</u> exploitation, <u>or neglect</u> is created.
- 4 (1) A vulnerable adult may seek relief from <u>abandonment</u>, abuse 5 ((or)), <u>financial</u> exploitation, <u>or neglect</u>, or the threat thereof, by 6 filing a petition for an order for protection in superior court.
- 7 (2) A petition shall allege that the petitioner is a vulnerable 8 adult and that the petitioner has been <u>abandoned</u>, abused ((or)), 9 <u>financially</u> exploited, or neglected, or is threatened with <u>abandonment</u>, 10 abuse ((or)), <u>financial</u> exploitation, or neglect by respondent.
- 11 (3) A petition shall be accompanied by affidavit made under oath 12 stating the specific facts and circumstances which demonstrate the need 13 for the relief sought.
- 14 (4) A petition for an order may be made whether or not there is a 15 pending lawsuit, complaint, petition, or other action between the 16 parties.
- 17 (5) A petitioner is not required to post bond to obtain relief in any proceeding under this section.
- 19 (6) An action under this section shall be filed in the county where 20 the petitioner resides; except that if the petitioner has left the 21 residence as a result of <u>abandonment</u>, abuse ((or)), <u>financial</u> 22 exploitation, <u>or neglect</u>, or in order to avoid <u>abandonment</u>, abuse 23 ((or)), <u>financial</u> exploitation, <u>or neglect</u>, the petitioner may bring an 24 action in the county of either the previous or new residence.
- 25 <u>(7) The filing fee for the petition may be waived at the discretion</u> 26 <u>of the court.</u>
- 27 **Sec. 13.** RCW 74.34.130 and 1986 c 187 s 7 are each amended to read 28 as follows:
- The court may order relief as it deems necessary for the protection of the petitioner, including, but not limited to the following:
- 31 (1) Restraining respondent from committing acts of <u>abandonment</u>, 32 abuse ((or)), <u>neglect</u>, <u>or financial</u> exploitation;
- 33 (2) Excluding the respondent from petitioner's residence for a 34 specified period or until further order of the court;
- 35 (3) Prohibiting contact by respondent for a specified period or 36 until further order of the court;
- 37 (4) Requiring an accounting by respondent of the disposition of 38 petitioner's income or other resources;

- 1 (5) Restraining the transfer of property for a specified period not 2 exceeding ninety days;
- 3 (6) Requiring the respondent to pay the filing fee and court costs, 4 including service fees, and to reimburse the petitioner for costs 5 incurred in bringing the action, including a reasonable attorney's fee.
- Any relief granted by an order for protection, other than a judgment for costs, shall be for a fixed period not to exceed one year.
- 8 **Sec. 14.** RCW 74.34.180 and 1997 c 392 s 202 are each amended to 9 read as follows:
- (1) An employee or contractor who is a whistleblower and who as a 10 result of being a whistleblower has been subjected to workplace 11 12 reprisal or retaliatory action, has the remedies provided under chapter 49.60 RCW. RCW 4.24.500 through 4.24.520, providing certain protection 13 14 to persons who communicate to government agencies, apply to complaints 15 made under this section. The identity of a whistleblower who faith, to the 16 in good complains, department about abuse, ((neglect,)) financial 17 abandonment, exploitation, 18 ((abandonment)) neglect by any person in a ((boarding home)) facility, 19 licensed or required to be licensed ((pursuant to chapter 18.20 RCW or a veterans' home pursuant to chapter 72.36 RCW)), or care provided in 20 a ((boarding home or a veterans' home)) facility by any person 21 22 associated with a hospice, home care, or home health agency licensed 23 under chapter 70.127 RCW or other in-home provider may remain 24 confidential if requested. The identity of the whistleblower shall subsequently remain confidential unless the department determines that 25 the complaint was not made in good faith. 26
 - (2)(a) An attempt to expel a resident from a ((boarding home or veterans' home)) facility, or any type of discriminatory treatment of a resident who is a consumer of hospice, home health, home care services, or other in-home services by whom, or upon whose behalf, a complaint substantiated or unsubstantiated by the department or the department of health has been submitted to the department or any proceeding instituted under or related to this chapter within one year of the filing of the complaint or the institution of the action, raises a rebuttable presumption that the action was in retaliation for the filing of the complaint.

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37 (b) The presumption is rebutted by credible evidence establishing 38 the alleged retaliatory action was initiated prior to the complaint.

p. 11 SB 5561

- 1 (c) The presumption is rebutted by a functional assessment 2 conducted by the department that shows that the resident or consumer's 3 needs cannot be met by the reasonable accommodations of the facility 4 due to the increased needs of the resident.
 - (3) For the purposes of this section:

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- 6 (a) "Whistleblower" means a resident or a person with a mandatory
 7 duty to report under this chapter, or any person licensed under Title
 8 18 RCW, who in good faith reports alleged <u>abandonment</u>, abuse,
 9 ((neglect,)) <u>financial</u> exploitation, or ((abandonment)) <u>neglect</u> to the
 10 department, or the department of health, or to a law enforcement
 11 agency;
- (b) "Workplace reprisal or retaliatory action" means, but is not 12 13 limited to: Denial of adequate staff to perform duties; frequent staff 14 changes; frequent and undesirable office changes; refusal to assign 15 meaningful work; unwarranted and unsubstantiated report of misconduct under Title 18 RCW; letters of reprimand or unsatisfactory performance 16 evaluations; demotion; denial of employment; or a supervisor or 17 superior encouraging coworkers to behave in a hostile manner toward the 18 19 whistleblower. The protections provided to whistleblowers under this 20 chapter shall not prevent a ((nursing home, state hospital, boarding home, or adult family home)) facility from: 21 (i) Terminating, suspending, or disciplining a whistleblower for other lawful purposes; 22 or (ii) for facilities licensed under chapter 70.128 RCW, reducing the 23 24 hours of employment or terminating employment as a result of the 25 demonstrated inability to meet payroll requirements. The department 26 shall determine if the facility cannot meet payroll in cases in which a whistleblower has been terminated or had hours of employment reduced 27 because of the inability of a facility to meet payroll; and 28
- (c) "Reasonable accommodation" by a facility to the needs of a prospective or current resident has the meaning given to this term under the federal Americans with disabilities act of 1990, 42 U.S.C. Sec. 12101 et seq. and other applicable federal or state antidiscrimination laws and regulations.
- (4) This section does not prohibit a ((boarding home or veterans'
 home)) facility from exercising its authority to terminate, suspend, or
 discipline any employee who engages in workplace reprisal or
 retaliatory action against a whistleblower.

- 1 (5) The department shall adopt rules to implement procedures for 2 filing, investigation, and resolution of whistleblower complaints that 3 are integrated with complaint procedures under this chapter.
- 4 (6) No ((frail elder or)) vulnerable ((person)) adult who relies upon and is being provided spiritual treatment in lieu of medical treatment in accordance with the tenets and practices of a well-recognized religious denomination shall for that reason alone be considered abandoned, abused, or neglected, nor shall anything in this chapter be construed to authorize, permit, or require medical treatment contrary to the stated or clearly implied objection of such a person.
- 11 (7) The department, and the department of health for facilities, 12 agencies, or individuals it regulates, shall adopt rules designed to 13 discourage whistleblower complaints made in bad faith or for 14 retaliatory purposes.
- 15 **Sec. 15.** RCW 74.34.200 and 1995 1st sp.s. c 18 s 85 are each 16 amended to read as follows:
- 17 (1) In addition to other remedies available under the law, a 18 ((frail elder or)) vulnerable adult ((or a person age eighteen or older)) who has been subjected to abandonment, abuse, ((neglect,)) 19 financial exploitation, or ((abandonment)) neglect either while 20 residing in a ((long-term care)) facility or in the case of a person in 21 the care of a home health, hospice, or home care agency, residing at 22 23 home, shall have a cause of action for damages on account of his or her 24 injuries, pain and suffering, and loss of property sustained thereby. 25 This action shall be available where the defendant is or was a corporation, trust, unincorporated association, partnership, 26 administrator, employee, agent, officer, partner, or director of a 27 ((long-term care)) facility, ((such as a nursing home or boarding home, 28 29 that is licensed or required to be licensed under chapter 18.20, 18.51, 30 72.36, or 70.128 RCW,)) or of a home health, hospice, or home care agency licensed or required to be licensed under chapter 70.127 RCW, as 31 now or subsequently designated, or a client individual provider 32 33 providing care under RCW 74.39A.030, 74.09.520, or 74.35A.110.
- (2) It is the intent of the legislature, however, that where there is a dispute about the care or treatment of a ((frail elder or)) vulnerable adult, the parties should use the least formal means available to try to resolve the dispute. Where feasible, parties are encouraged but not mandated to employ direct discussion with the health

p. 13 SB 5561

- 1 care provider, use of the long-term care ombudsman or other
- 2 intermediaries, and, when necessary, recourse through licensing or
- 3 other regulatory authorities.
- 4 (3) In an action brought under this section, a prevailing plaintiff
- 5 shall be awarded his or her actual damages, together with the costs of
- 6 the suit, including a reasonable attorney's fee. The term "costs"
- 7 includes, but is not limited to, the reasonable fees for a guardian,
- 8 guardian ad litem, and experts, if any, that may be necessary to the
- 9 litigation of a claim brought under this section.
- 10 <u>NEW SECTION.</u> **Sec. 16.** A new section is added to chapter 74.34 RCW
- 11 to read as follows:
- 12 No vulnerable adult who relies upon and is being provided spiritual
- 13 treatment in lieu of medical treatment in accordance with the tenets
- 14 and practices of a well-recognized religious denomination may for that
- 15 reason alone be considered abandoned, abused, or neglected, nor does
- 16 anything in this chapter authorize, permit, or require medical
- 17 treatment contrary to the stated and clearly implied objectives of such
- 18 a person.
- 19 <u>NEW SECTION.</u> **Sec. 17.** A new section is added to chapter 74.34 RCW
- 20 to read as follows:
- 21 (1) The following information is confidential and not subject to
- 22 disclosure, except as provided in this section:
- 23 (a) A report of abandonment, abuse, financial exploitation, or
- 24 neglect made under this chapter;
- 25 (b) The identity of the person making the report; and
- 26 (c) All files, reports, records, communications, and working papers
- 27 used or developed in the investigation or provision of protective
- 28 services.
- 29 (2) Information considered confidential may be disclosed only for
- 30 a purpose consistent with this chapter or as authorized by chapter
- 31 18.20, 18.51, or 74.39A RCW.
- 32 (3) A court or presiding officer in an administrative proceeding
- 33 may order disclosure of confidential information only if the court
- 34 determines that disclosure is essential to the administration of
- 35 justice and will not endanger the life or safety of the vulnerable
- 36 adult or individual who made the report. The court or presiding

- 1 officer in an administrative hearing may place restrictions on such
- 2 disclosure as the court or presiding officer deems proper.
- 3 <u>NEW SECTION.</u> **Sec. 18.** A new section is added to chapter 74.34 RCW
- 4 to read as follows:
- 5 The department may adopt rules relating to the investigation and
- 6 provision of protective services, consistent with the objectives of
- 7 this chapter.
- 8 <u>NEW SECTION.</u> **Sec. 19.** The department of social and health
- 9 services shall conduct a feasibility study to determine the need, use,
- 10 and cost of developing and maintaining an adult abuse registry. The
- 11 results of the study are due by November 30, 1999.
- 12 Sec. 20. RCW 70.124.010 and 1981 c 174 s 1 are each amended to
- 13 read as follows:
- 14 (1) The Washington state legislature finds and declares that a
- 15 reporting system is needed to protect ((nursing home and)) state
- 16 hospital patients from abuse. Instances of nonaccidental injury,
- 17 neglect, death, sexual abuse, and cruelty to such patients have
- 18 occurred, and in the instance where such a patient is deprived of his
- 19 or her right to conditions of minimal health and safety, the state is
- 20 justified in emergency intervention based upon verified information.
- 21 Therefore the Washington state legislature hereby provides for the
- 22 reporting of such cases to the appropriate public authorities.
- 23 (2) It is the intent of the legislature that: (a) As a result of
- 24 such reports, protective services shall be made available in an effort
- 25 to prevent further abuses, and to safeguard the general welfare of the
- 26 patients; and (b) such reports shall be maintained and disseminated
- 27 with strictest regard for the privacy of the subjects of such reports
- 28 and so as to safeguard against arbitrary, malicious, or erroneous
- 29 information or actions.
- 30 **Sec. 21.** RCW 70.124.020 and 1997 c 392 s 519 are each amended to
- 31 read as follows:
- 32 Unless the context requires otherwise, the definitions in this
- 33 section apply throughout this chapter.
- 34 (1) "Court" means the superior court of the state of Washington.

p. 15 SB 5561

- 1 (2) "Law enforcement agency" means the police department, the 2 director of public safety, or the office of the sheriff.
- 3 (3) "Practitioner of the healing arts" or "practitioner" means a 4 person licensed by this state to practice podiatric medicine and 5 surgery, optometry, pharmacy, physical therapy, chiropractic, nursing, dentistry, osteopathic medicine and surgery, or medicine and surgery. 6 7 The term "practitioner" ((shall)) includes a nurse's aide((, a nursing 8 home administrator licensed under chapter 18.52 RCW,)) and a duly 9 accredited Christian Science practitioner((: PROVIDED, HOWEVER, That 10 a nursing home patient who is being furnished Christian Science 11 treatment by a duly accredited Christian Science practitioner shall not be considered, for that reason alone, a neglected patient for the 12
- 14 (4) "Department" means the state department of social and health 15 services.
- 16 (5) (("Nursing home" has the meaning prescribed by RCW 18.51.010.
- (6)) "Social worker" means anyone engaged in a professional capacity during the regular course of employment in encouraging or promoting the health, welfare, support, or education of ((nursing home)) patients, or providing social services to ((nursing home)) patients, whether in an individual capacity or as an employee or agent of any public or private organization or institution.
- $((\frac{7}{1}))$ (6) "Psychologist" means any person licensed to practice psychology under chapter 18.83 RCW, whether acting in an individual capacity or as an employee or agent of any public or private organization or institution.
- $((\frac{(8)}{)})$ <u>(7)</u> "Pharmacist" means any registered pharmacist under 28 chapter 18.64 RCW, whether acting in an individual capacity or as an 29 employee or agent of any public or private organization or institution.
- (((9))) (8) "Abuse or neglect" or "patient abuse or neglect" means the nonaccidental physical injury or condition, sexual abuse, or negligent treatment of a ((nursing home or)) state hospital patient under circumstances which indicate that the patient's health, welfare, or safety is harmed thereby.
- ((\(\frac{(10)}{10}\))) (9) "Negligent treatment" means an act or omission which evinces a serious disregard of consequences of such magnitude as to constitute a clear and present danger to the patient's health, welfare, or safety.

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purposes of this chapter)).

- 1 $((\frac{11}{11}))$ (10) "State hospital" means any hospital operated and 2 maintained by the state for the care of the mentally ill under chapter 3 72.23 RCW.
- 4 **Sec. 22.** RCW 70.124.030 and 1981 c 174 s 3 are each amended to 5 read as follows:
- (1) When any practitioner, social worker, psychologist, pharmacist, ((employee of a nursing home,)) employee of a state hospital, or employee of the department has reasonable cause to believe that a ((nursing home or)) state hospital patient has suffered abuse or neglect, the person shall report such incident, or cause a report to be made, to either a law enforcement agency or to the department as provided in RCW 70.124.040.
- (2) Any other person who has reasonable cause to believe that a ((nursing home or)) state hospital patient has suffered abuse or neglect may report such incident to either a law enforcement agency or to the department as provided in RCW 70.124.040.
- (3) The department or any law enforcement agency receiving a report of an incident of abuse or neglect involving a ((nursing home or)) state hospital patient who has died or has had physical injury or injuries inflicted other than by accidental means or who has been subjected to sexual abuse shall report the incident to the proper county prosecutor for appropriate action.
- 23 **Sec. 23.** RCW 70.124.040 and 1997 c 392 s 520 and 1997 c 386 s 30 24 are each reenacted and amended to read as follows:
- (1) Where a report is required under RCW 70.124.030, an immediate oral report ((shall)) must be made by telephone or otherwise to either a law enforcement agency or to the department and, upon request, ((shall)) must be followed by a report in writing. The reports ((shall)) must contain the following information, if known:
- 30 (a) The name and address of the person making the report;
- 31 (b) The name and address of the ((nursing home or)) state hospital 32 patient;
- 33 (c) The name and address of the patient's relatives having 34 responsibility for the patient;
- 35 (d) The nature and extent of the alleged injury or injuries;
- 36 (e) The nature and extent of the alleged neglect;
- 37 (f) The nature and extent of the alleged sexual abuse;

p. 17 SB 5561

- 1 (g) Any evidence of previous injuries, including their nature and 2 extent; and
- 3 (h) Any other information ((which)) that may be helpful in 4 establishing the cause of the patient's death, injury, or injuries, and 5 the identity of the perpetrator or perpetrators.
- 6 (2) Each law enforcement agency receiving such a report shall, in 7 addition to taking the action required by RCW 70.124.050, immediately 8 relay the report to the department, and to other law enforcement 9 agencies, including the medicaid fraud control unit of the office of 10 the attorney general, as appropriate. For any report it receives, the department shall likewise take the required action and in addition 11 12 relay the report to the appropriate law enforcement agency or agencies. 13 The appropriate law enforcement agency or agencies ((shall)) must receive immediate notification when the department, upon receipt of 14 15 such report, has reasonable cause to believe that a criminal act has 16 been committed.
- 17 **Sec. 24.** RCW 70.124.060 and 1993 c 510 s 25 are each amended to 18 read as follows:
- 19 (1) A person other than a person alleged to have committed the abuse or neglect participating in good faith in the making of a report 20 21 pursuant to this chapter, or testifying as to alleged patient abuse or 22 neglect in a judicial proceeding, ((shall)) is, in so doing, ((be)) 23 immune from any liability, civil or criminal, arising out of such 24 reporting or testifying under any law of this state or its political 25 subdivisions, and if such person is an employee of a ((nursing home or)) state hospital it ((shall be)) is an unfair practice under chapter 26 49.60 RCW for the employer to discharge, expel, or otherwise 27 discriminate against the employee for such reporting activity. 28
- (2) Conduct conforming with the reporting requirements of this chapter ((shall)) is not ((be deemed)) a violation of the confidential communication privilege of RCW 5.60.060 (3) or (4) or 18.83.110.

 Nothing in this chapter ((shall be construed as to)) supersedes or abridges remedies provided in chapter 4.92 RCW.
- 34 **Sec. 25.** RCW 70.124.090 and 1981 c 174 s 6 are each amended to 35 read as follows:
- In the adoption of rules under the authority of this chapter, the department shall provide for the publication and dissemination to

- 1 ((nursing homes,)) state hospitals((, and nursing home)) and state
- 2 hospital employees and the posting where appropriate by ((nursing homes
- 3 and)) state hospitals of informational, educational, or training
- 4 materials calculated to aid and assist in achieving the objectives of
- 5 this chapter.
- 6 **Sec. 26.** RCW 70.124.100 and 1997 c 392 s 201 are each amended to 7 read as follows:
- 8 (1) An employee who is a whistleblower and who as a result of being
- 9 a whistleblower has been subjected to workplace reprisal or retaliatory
- 10 action, has the remedies provided under chapter 49.60 RCW. RCW
- 11 4.24.500 through 4.24.520, providing certain protection to persons who
- 12 communicate to government agencies, apply to complaints made under this
- 13 section. The identity of a whistleblower who complains, in good faith,
- 14 to the department about suspected abuse, neglect, financial
- 15 exploitation, or abandonment by any person in a ((nursing home,)) state
- 16 hospital((, or adult family home)) may remain confidential if
- 17 requested. The identity of the whistleblower shall subsequently remain
- 18 confidential unless the department determines that the complaint was
- 19 not made in good faith.
- 20 (2)(a) An attempt to discharge a resident from a ((nursing home,))
- 21 state hospital((, adult family home,)) or any type of discriminatory
- 22 treatment of a resident by whom, or upon whose behalf, a complaint
- 23 substantiated by the department has been submitted to the department or
- 24 any proceeding instituted under or related to this chapter within one
- 25 year of the filing of the complaint or the institution of the action,
- 26 raises a rebuttable presumption that the action was in retaliation for
- 27 the filing of the complaint.
- 28 (b) The presumption is rebutted by credible evidence establishing
- 29 the alleged retaliatory action was initiated prior to the complaint.
- 30 (c) The presumption is rebutted by a functional assessment
- 31 conducted by the department that shows that the resident's needs cannot
- 32 be met by the reasonable accommodations of the facility due to the
- 33 increased needs of the resident.
- 34 (3) For the purposes of this section:
- 35 (a) "Whistleblower" means a resident or employee of a ((nursing
- 36 home,)) state hospital((, or adult family home,)) or any person
- 37 licensed under Title 18 RCW, who in good faith reports alleged abuse,

p. 19 SB 5561

1 neglect, financial exploitation, or abandonment to the department or to
2 a law enforcement agency;

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- (b) "Workplace reprisal or retaliatory action" means, but is not limited to: Denial of adequate staff to perform duties; frequent staff changes; frequent and undesirable office changes; refusal to assign meaningful work; unwarranted and unsubstantiated report of misconduct under Title 18 RCW; letters of reprimand or unsatisfactory performance evaluations; demotion; denial of employment; or a supervisor or superior encouraging coworkers to behave in a hostile manner toward the whistleblower; and
- (c) "Reasonable accommodation" by a facility to the needs of a 11 prospective or current resident has the meaning given to this term 12 under the federal Americans with disabilities act of 1990, 42 U.S.C. 13 14 12101 et and other applicable federal or Sec. seq. state 15 antidiscrimination laws and regulations.
- 16 (4) This section does not prohibit a ((nursing home,)) state 17 hospital((, or adult family home)) from exercising its authority to terminate, suspend, or discipline an employee who engages in workplace 18 19 reprisal or retaliatory action against a whistleblower. protections provided to whistleblowers under this chapter shall not 20 prevent a ((nursing home,)) state hospital((, or adult family home)) 21 from: (a) Terminating, suspending, or disciplining a whistleblower for 22 other lawful purposes; or (b) for facilities with six or fewer 23 24 residents, reducing the hours of employment or terminating employment 25 as a result of the demonstrated inability to meet payroll requirements. 26 The department shall determine if the facility cannot meet payroll in cases where a whistleblower has been terminated or had hours of 27 employment reduced due to the inability of a facility to meet payroll. 28
- (5) The department shall adopt rules to implement procedures for filing, investigation, and resolution of whistleblower complaints that are integrated with complaint procedures under this chapter.
 - (6) No ((frail elder or vulnerable person)) resident who relies upon and is being provided spiritual treatment in lieu of medical treatment in accordance with the tenets and practices of a well-recognized religious denomination shall for that reason alone be considered abandoned, abused, or neglected, nor shall anything in this chapter be construed to authorize, permit, or require medical treatment contrary to the stated or clearly implied objection of such a person.

(7) The department shall adopt rules designed to discourage 1 2 whistleblower complaints made in bad faith or for retaliatory purposes.

3 Sec. 27. RCW 26.44.010 and 1987 c 206 s 1 are each amended to read as follows:

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The Washington state legislature finds and declares: The bond 5 between a child and his or her parent, custodian, or quardian is of 6 7 paramount importance, and any intervention into the life of a child is 8 also an intervention into the life of the parent, custodian, or 9 guardian; however, instances of nonaccidental injury, neglect, death, sexual abuse and cruelty to children by their parents, custodians or 10 guardians have occurred, and in the instance where a child is deprived 11 of his or her right to conditions of minimal nurture, health, and 12 safety, the state is justified in emergency intervention based upon 13 14 verified information; and therefore the Washington state legislature 15 hereby provides for the reporting of such cases to the appropriate 16 public authorities. It is the intent of the legislature that, as a result of such reports, protective services shall be made available in 17 18 an effort to prevent further abuses, and to safeguard the general 19 welfare of such children: PROVIDED, That such reports shall be maintained and disseminated with strictest regard for the privacy of 20 the subjects of such reports and so as to safeguard against arbitrary, 21 malicious or erroneous information or actions: PROVIDED FURTHER, That 22 23 this chapter shall not be construed to authorize interference with 24 child-raising practices, including reasonable parental discipline, 25 which are not proved to be injurious to the child's health, welfare and 26 safety.

((Adult dependent or developmentally disabled persons not able to provide for their own protection through the criminal justice system shall also be afforded the protection offered children through the reporting and investigation requirements mandated in this chapter.))

- RCW 26.44.015 and 1997 c 386 s 23 are each amended to 31 Sec. 28. 32 read as follows:
- (1) This chapter shall not be construed to authorize interference 33 with child-raising practices, including reasonable parental discipline, 34 35 which are not injurious to the child's health, welfare, and safety.
- (2) Nothing in this chapter may be used to prohibit the reasonable 36 37 use of corporal punishment as a means of discipline.

p. 21 SB 5561

- 1 (3) No parent or guardian may be deemed abusive or neglectful 2 solely by reason of the parent's or child's blindness, deafness, 3 developmental disability, or other handicap.
- (((4) A person reporting alleged injury, abuse, or neglect to an
 adult dependent person shall not suffer negative consequences if the
 person reporting believes in good faith that the adult dependent person
 has been found legally incompetent or disabled.))
- 8 **Sec. 29.** RCW 26.44.020 and 1998 c 314 s 7 are each amended to read 9 as follows:
- 10 ((For the purpose of and as used in)) The definitions in this
 11 section apply throughout this chapter((÷)) unless the context clearly
 12 requires otherwise.
- 13 (1) "Court" means the superior court of the state of Washington, 14 juvenile department.
- 15 (2) "Law enforcement agency" means the police department, the 16 prosecuting attorney, the state patrol, the director of public safety, 17 or the office of the sheriff.
- 18 (3) "Practitioner of the healing arts" or "practitioner" means a 19 person licensed by this state to practice podiatric medicine and surgery, optometry, chiropractic, nursing, dentistry, osteopathic 20 medicine and surgery, or medicine and surgery or to provide other 21 22 health services. The term "practitioner" ((shall)) includes a duly 23 accredited Christian Science practitioner: PROVIDED, HOWEVER, That a 24 person who is being furnished Christian Science treatment by a duly accredited Christian Science practitioner ((shall)) will not be 25 considered, for that reason alone, a neglected person for the purposes 26 of this chapter. 27
- 28 (4) "Institution" means a private or public hospital or any other 29 facility providing medical diagnosis, treatment or care.
- 30 (5) "Department" means the state department of social and health 31 services.
- 32 (6) "Child" or "children" means any person under the age of 33 eighteen years of age.
- (7) "Professional school personnel" ((shall)) include, but <u>are</u> not ((be)) limited to, teachers, counselors, administrators, child care facility personnel, and school nurses.
- 37 (8) "Social service counselor" ((shall)) means anyone engaged in a 38 professional capacity during the regular course of employment in

- encouraging or promoting the health, welfare, support or education of children, or providing social services to adults or families, including mental health, drug and alcohol treatment, and domestic violence programs, whether in an individual capacity, or as an employee or agent of any public or private organization or institution.
 - (9) "Psychologist" ((shall)) means any person licensed to practice psychology under chapter 18.83 RCW, whether acting in an individual capacity or as an employee or agent of any public or private organization or institution.

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- (10) "Pharmacist" ((shall)) means any registered pharmacist under ((the provisions of)) chapter 18.64 RCW, whether acting in an individual capacity or as an employee or agent of any public or private organization or institution.
- (11) "Clergy" ((shall)) means any regularly licensed or ordained minister, priest, or rabbi of any church or religious denomination, whether acting in an individual capacity or as an employee or agent of any public or private organization or institution.
 - (12) "Abuse or neglect" ((shall)) means the injury, sexual abuse, sexual exploitation, negligent treatment, or maltreatment of a child((τ adult dependent, or developmentally disabled person)) by any person under circumstances which indicate that the child's ((or adult's)) health, welfare, and safety is harmed, excluding conduct permitted under RCW 9A.16.100. An abused child is a child who has been subjected to child abuse or neglect as defined ((herein)) in this section.
- 25 (13) "Child protective services section" ((shall)) means the child 26 protective services section of the department.
- 27 (14) (("Adult dependent persons" shall be defined as those persons
 28 over the age of eighteen years who have been found to be legally
 29 incompetent or disabled pursuant to chapter 11.88 RCW.
- (15)) "Sexual exploitation" includes: (a) Allowing, permitting, or encouraging a child to engage in prostitution by any person; or (b) allowing, permitting, encouraging, or engaging in the obscene or pornographic photographing, filming, or depicting of a child by any person.
- (((16))) <u>(15)</u> "Negligent treatment or maltreatment" means an act or omission ((which)) <u>that</u> evidences a serious disregard of consequences of such magnitude as to constitute a clear and present danger to the child's health, welfare, and safety. The fact that siblings share a

p. 23 SB 5561

1 bedroom is not, in and of itself, ((-))negligent treatment or 2 maltreatment.((-)

3 (17) "Developmentally disabled person" means a person who has a disability defined in RCW 71A.10.020.

5 (18))) (16) "Child protective services" means those services provided by the department designed to protect children from child 6 7 abuse and neglect and safeguard such children from future abuse and 8 neglect, and conduct investigations of child abuse and neglect reports. 9 Investigations may be conducted regardless of the location of the alleged abuse or neglect. Child protective services includes referral 10 to services to ameliorate conditions ((which)) that endanger the 11 welfare of children, the coordination of necessary programs and 12 services relevant to the prevention, intervention, and treatment of 13 child abuse and neglect, and services to children to ensure that each 14 15 child has a permanent home. In determining whether protective services 16 should be provided, the department shall not decline to provide such 17 services solely because of the child's unwillingness or developmental inability to describe the nature and severity of the abuse or neglect. 18 19 $((\frac{19}{19}))$ <u>(17)</u> "Malice" or "maliciously" means an evil intent, wish, 20 or design to vex, annoy, or injure another person. Such malice may be inferred from an act done in willful disregard of the rights of 21 22 another, or an act wrongfully done without just cause or excuse, or an 23 act or omission of duty betraying a willful disregard of social duty.

(((20))) (18) "Sexually aggressive youth" means a child who is defined in RCW 74.13.075(1)(b) as being a (($^{+}$))sexually aggressive youth.(($^{+}$

27 (21)) (19) "Unfounded" means available information indicates that, 28 more likely than not, child abuse or neglect did not occur.

29 **Sec. 30.** RCW 26.44.030 and 1998 c 328 s 5 are each amended to read 30 as follows:

(1)(a) When any practitioner, county coroner or medical examiner, 31 32 law enforcement officer, professional school personnel, registered or 33 licensed nurse, social service counselor, psychologist, pharmacist, 34 licensed or certified child care providers or their employees, employee of the department, juvenile probation officer, or state family and 35 36 children's ombudsman or any volunteer in the ombudsman's office has reasonable cause to believe that a child ((or adult dependent or 37 developmentally disabled person,)) has suffered abuse or neglect, he or 38

she shall report such incident, or cause a report to be made, to the proper law enforcement agency or to the department as provided in RCW 26.44.040.

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- (b) The reporting requirement ((shall)) also ((apply)) applies to department of corrections personnel who, in the course of their employment, observe offenders or the children with whom the offenders are in contact. If, as a result of observations or information received in the course of his or her employment, any department of corrections personnel has reasonable cause to believe that a child ((or adult dependent or developmentally disabled person)) has suffered abuse or neglect, he or she shall report the incident, or cause a report to be made, to the proper law enforcement agency or to the department as provided in RCW 26.44.040.
- (c) The reporting requirement shall also apply to any adult who has reasonable cause to believe that a child ((or adult dependent or developmentally disabled person,)) who resides with them, has suffered severe abuse, and is able or capable of making a report. purposes of this subsection, "severe abuse" means any of the following: Any single act of abuse that causes physical trauma of sufficient severity that, if left untreated, could cause death; any single act of sexual abuse that causes significant bleeding, deep bruising, or significant external or internal swelling; or more than one act of physical abuse, each of which causes bleeding, deep bruising, significant external internal swelling, bone or fracture, or unconsciousness.
- (d) The report ((shall)) must be made at the first opportunity, but in no case longer than forty-eight hours after there is reasonable cause to believe that the child ((or adult)) has suffered abuse or neglect. The report ((shall)) must include the identity of the accused if known.
- (2) The reporting requirement of subsection (1) of this section does not apply to the discovery of abuse or neglect that occurred during childhood if it is discovered after the child has become an adult. However, if there is reasonable cause to believe other children((, dependent adults, or developmentally disabled persons)) are or may be at risk of abuse or neglect by the accused, the reporting requirement of subsection (1) of this section ((shall)) does apply.
- 38 (3) Any other person who has reasonable cause to believe that a 39 child ((or adult dependent or developmentally disabled person)) has

p. 25 SB 5561

suffered abuse or neglect may report such incident to the proper law enforcement agency or to the department of social and health services as provided in RCW 26.44.040.

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- 4 (4) The department, upon receiving a report of an incident of 5 alleged abuse or neglect pursuant to this chapter, involving a child ((or adult dependent or developmentally disabled person)) who has died 6 7 or has had physical injury or injuries inflicted upon him or her other 8 than by accidental means or who has been subjected to alleged sexual 9 abuse, shall report such incident to the proper law enforcement agency. 10 emergency cases, where the ((child, adult dependent, or developmentally disabled person's)) child's welfare is endangered, the 11 department shall notify the proper law enforcement agency within 12 13 twenty-four hours after a report is received by the department. In all other cases, the department shall notify the law enforcement agency 14 15 within seventy-two hours after a report is received by the department. 16 If the department makes an oral report, a written report ((shall)) must 17 also be made to the proper law enforcement agency within five days thereafter. 18
- 19 (5) Any law enforcement agency receiving a report of an incident of 20 alleged abuse or neglect pursuant to this chapter, involving a child ((or adult dependent or developmentally disabled person)) who has died 21 22 or has had physical injury or injuries inflicted upon him or her other 23 than by accidental means, or who has been subjected to alleged sexual 24 abuse, shall report such incident in writing as provided in RCW 25 26.44.040 to the proper county prosecutor or city attorney for 26 appropriate action whenever the law enforcement agency's investigation 27 reveals that a crime may have been committed. The law enforcement agency shall also notify the department of all reports received and the 28 29 law enforcement agency's disposition of them. In emergency cases, 30 where the ((child, adult dependent, or developmentally disabled person's)) child's welfare is endangered, the law enforcement agency 31 shall notify the department within twenty-four hours. 32 In all other 33 cases, the law enforcement agency shall notify the department within 34 seventy-two hours after a report is received by the law enforcement 35 agency.
- 36 (6) Any county prosecutor or city attorney receiving a report under 37 subsection (5) of this section shall notify the victim, any persons the 38 victim requests, and the local office of the department, of the

decision to charge or decline to charge a crime, within five days of 1 2 making the decision.

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- (7) The department may conduct ongoing case planning consultation with those persons or agencies required to report under this section, with consultants designated by the department, and with designated representatives of Washington Indian tribes if the client information exchanged is pertinent to cases currently receiving child protective services ((or department case services for the developmentally disabled)). Upon request, the department shall conduct such planning and consultation with those persons required to report under this section if the department determines it is in the best interests of the child ((or developmentally disabled person)). Information considered privileged by statute and not directly related to reports required by this section ((shall)) must not be divulged without a valid written waiver of the privilege.
- 16 (8) Any case referred to the department by a physician licensed under chapter 18.57 or 18.71 RCW on the basis of an expert medical 17 opinion that child abuse, neglect, or sexual assault has occurred and 18 19 that the child's safety will be seriously endangered if returned home, 20 the department shall file a dependency petition unless a second licensed physician of the parents' choice believes that such expert 21 medical opinion is incorrect. If the parents fail to designate a 22 second physician, the department may make the selection. 23 24 physician finds that a child has suffered abuse or neglect but that 25 such abuse or neglect does not constitute imminent danger to the 26 child's health or safety, and the department agrees with the physician's assessment, the child may be left in the parents' home 27 while the department proceeds with reasonable efforts to remedy 28 parenting deficiencies. 29
- 30 (9) Persons or agencies exchanging information under subsection (7) 31 this section shall not further disseminate or release the information except as authorized by state or federal 32 Violation of this subsection is a misdemeanor. 33
- 34 (10) Upon receiving reports of alleged abuse or neglect, the department or law enforcement agency may interview children. The interviews may be conducted on school premises, at day-care facilities, 36 37 at the child's home, or at other suitable locations outside of the presence of parents. Parental notification of the interview ((shall)) 38 39 must occur at the earliest possible point in the investigation that

- will not jeopardize the safety or protection of the child or the course 1 2 of the investigation. Prior to commencing the interview the department or law enforcement agency shall determine whether the child wishes a 3 4 third party to be present for the interview and, if so, shall make 5 reasonable efforts to accommodate the child's wishes. Unless the child objects, the department or law enforcement agency shall make reasonable 6 7 efforts to include a third party in any interview so long as the 8 presence of the third party will not jeopardize the course of the 9 investigation.
- 10 (11) Upon receiving a report of alleged child abuse and neglect, 11 the department or investigating law enforcement agency shall have 12 access to all relevant records of the child in the possession of 13 mandated reporters and their employees.
- 14 (12) The department shall maintain investigation records and 15 conduct timely and periodic reviews of all cases constituting abuse and 16 neglect. The department shall maintain a log of screened-out 17 nonabusive cases.
- 18 (13) The department shall use a risk assessment process when 19 investigating alleged child abuse and neglect referrals. The 20 department shall present the risk factors at all hearings in which the 21 placement of a dependent child is an issue. Substance abuse must be a 22 risk factor. The department shall, within funds appropriated for this 23 purpose, offer enhanced community-based services to persons who are 24 determined not to require further state intervention.
- The department shall provide annual reports to the legislature on the effectiveness of the risk assessment process.
- 27 (14) Upon receipt of a report of alleged abuse or neglect the law 28 enforcement agency may arrange to interview the person making the 29 report and any collateral sources to determine if any malice is 30 involved in the reporting.
- 31 (15) The department shall make reasonable efforts to learn the name, address, and telephone number of each person making a report of 32 abuse or neglect under this section. The department shall provide 33 34 assurances of appropriate confidentiality of the identification of persons reporting under this section. If the department is unable to 35 learn the information required under this subsection, the department 36 37 shall only investigate cases in which: (a) The department believes there is a serious threat of substantial harm to the child; (b) the 38 39 report indicates conduct involving a criminal offense that has, or is

- 1 about to occur, in which the child is the victim; or (c) the department
- 2 has, after investigation, a report of abuse or neglect that has been
- 3 founded with regard to a member of the household within three years of
- 4 receipt of the referral.
- 5 **Sec. 31.** RCW 26.44.032 and 1988 c 87 s 1 are each amended to read 6 as follows:
- 7 In cases in which a public employee subject to RCW 26.44.030 acts
- 8 in good faith and without gross negligence in his or her reporting
- 9 duty, and if the employee's judgment as to what constitutes reasonable
- 10 cause to believe that a child ((or adult dependent or developmentally
- 11 disabled person)) has suffered abuse or neglect is being challenged,
- 12 the public employer shall provide for the legal defense of the
- 13 employee.
- 14 **Sec. 32.** RCW 26.44.040 and 1997 c 386 s 27 are each amended to 15 read as follows:
- An immediate oral report ((shall)) must be made by telephone or
- 17 otherwise to the proper law enforcement agency or the department of
- 18 social and health services and, upon request, ((shall)) <u>must</u> be
- 19 followed by a report in writing. Such reports ((shall)) must contain
- 20 the following information, if known:
- 21 (1) The name, address, and age of the child ((or adult dependent or
- 22 <u>developmentally disabled person</u>));
- 23 (2) The name and address of the child's parents, stepparents,
- 24 guardians, or other persons having custody of the child ((or the
- 25 residence of the adult dependent or developmentally disabled person));
- 26 (3) The nature and extent of the alleged injury or injuries;
- 27 (4) The nature and extent of the alleged neglect;
- 28 (5) The nature and extent of the alleged sexual abuse;
- 29 (6) Any evidence of previous injuries, including their nature and
- 30 extent; and
- 31 (7) Any other information ((which)) that may be helpful in
- 32 establishing the cause of the child's ((or adult dependent or
- 33 developmentally disabled person's)) death, injury, or injuries and the
- 34 identity of the alleged perpetrator or perpetrators.
- 35 **Sec. 33.** RCW 26.44.050 and 1987 c 450 s 7 and 1987 c 206 s 5 are
- 36 each reenacted and amended to read as follows:

p. 29 SB 5561

Upon the receipt of a report concerning the possible occurrence of abuse or neglect, ((it shall be the duty of)) the law enforcement agency or the department of social and health services ((to)) must investigate and provide the protective services section with a report in accordance with ((the provision of)) chapter 74.13 RCW, and where necessary to refer such report to the court.

7 A law enforcement officer may take, or cause to be taken, a child 8 into custody without a court order if there is probable cause to 9 believe that the child is abused or neglected and that the child would 10 be injured or could not be taken into custody if it were necessary to first obtain a court order pursuant to RCW 13.34.050. 11 enforcement agency or the department of social and health services 12 investigating such a report is hereby authorized to photograph such a 13 14 child ((or adult dependent or developmentally disabled person)) for the 15 purpose of providing documentary evidence of the physical condition of 16 the child((, adult dependent or developmentally disabled person)).

- 17 <u>NEW SECTION.</u> **Sec. 34.** The following acts or parts of acts are 18 each repealed:
- 19 (1) RCW 74.34.010 and 1997 c 392 s 303, 1995 1st sp.s. c 18 s 82, 20 & 1984 c 97 s 7;
- 21 (2) RCW 74.34.015 and 1995 1st sp.s. c 18 s 83 & 1986 c 187 s 4;
- 22 (3) RCW 74.34.030 and 1995 1st sp.s. c 18 s 88, 1986 c 187 s 1, &
- 23 1984 c 97 s 9;
- 24 (4) RCW 74.34.055 and 1997 c 392 s 522; and
- 25 (5) RCW 74.34.060 and 1984 c 97 s 12.

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