

1683

Sponsor(s): Representatives Fisher, Mitchell and Poulsen; by request of The Blue Ribbon Commission on Transportation

Brief Description: Improving quality in the department of transportation.

HB 1683 - DIGEST

Requires the department to incorporate elements of total quality management into its business practices and place an emphasis on excellence in the workplace, through service, customer satisfaction, and a focus on results.

Requires the department to form partnerships with employer-employee organizations to develop apprenticeships and training programs to ensure the availability of a skilled work force to deliver projects and services.