

6605

Sponsor(s): Senator Kastama

Brief Description: Establishing quality management programs.

SB 6605 - DIGEST

Requires each state agency to develop and implement a quality management program to improve the quality, efficiency, and effectiveness of the public services it provides through business process redesign, employee involvement, and other quality management techniques.

Requires each agency to ensure that front line agency employees are engaged in the program and shall provide employees with the training necessary to successful implementation of efforts toward quality improvement.

Requires both houses of the legislature to develop and implement quality improvement programs as described under this act by June 30, 2004, but shall report the results of these efforts to the leadership of each major political party caucus within its house.

Encourages the supreme court to develop and implement quality improvement programs, as described under this act, for the judicial branch of government, by June 30, 2004, but shall report the results of these efforts to the chief justice.

Encourages local governments to develop and implement quality management programs as set forth in this act.

Provides that the act shall be null and void if appropriations are not approved.