

E2SHB 2786 - S COMM AMD

By Committee on Health & Long-Term Care

1 Strike everything after the enacting clause and insert the
2 following:

3 "NEW SECTION. **Sec. 1.** (1) The legislature finds that:

4 (a) Thousands of patients are injured each year in the United
5 States as a result of medical errors, and that a comprehensive approach
6 is needed to effectively reduce the incidence of medical errors in our
7 health care system. Implementation of proven patient safety strategies
8 can reduce medical errors, and thereby potentially reduce the need for
9 disciplinary actions against licensed health care professionals and
10 facilities, and the frequency and severity of medical malpractice
11 claims; and

12 (b) Health care providers, health care facilities, and health
13 carriers can and should be supported in their efforts to improve
14 patient safety and reduce medical errors by authorizing the sharing of
15 successful quality improvement efforts, encouraging health care
16 facilities and providers to communicate openly with patients regarding
17 medical errors that have occurred and steps that can be taken to
18 prevent errors from occurring in the future, encouraging health care
19 facilities and providers to work cooperatively in their patient safety
20 efforts, and increasing funding available to implement proven patient
21 safety strategies.

22 (2) Through the adoption of this act, the legislature intends to
23 positively influence the safety and quality of care provided in
24 Washington state's health care system.

25 **PART I: ENCOURAGING PATIENT SAFETY THROUGH**
26 **SHARED QUALITY IMPROVEMENT EFFORTS**

27 **Sec. 101.** RCW 4.24.250 and 1981 c 181 s 1 are each amended to read
28 as follows:

1 (1) Any health care provider as defined in RCW 7.70.020 (1) and (2)
2 as now existing or hereafter amended who, in good faith, files charges
3 or presents evidence against another member of their profession based
4 on the claimed incompetency or gross misconduct of such person before
5 a regularly constituted review committee or board of a professional
6 society or hospital whose duty it is to evaluate the competency and
7 qualifications of members of the profession, including limiting the
8 extent of practice of such person in a hospital or similar institution,
9 or before a regularly constituted committee or board of a hospital
10 whose duty it is to review and evaluate the quality of patient care and
11 any person or entity who, in good faith, shares any information or
12 documents with one or more other committees, boards, or programs under
13 subsection (2) of this section, shall be immune from civil action for
14 damages arising out of such activities. For the purposes of this
15 section, sharing information is presumed to be in good faith. However,
16 the presumption may be rebutted upon a showing of clear, cogent, and
17 convincing evidence that the information shared was knowingly false or
18 deliberately misleading. The proceedings, reports, and written records
19 of such committees or boards, or of a member, employee, staff person,
20 or investigator of such a committee or board, shall not be subject to
21 subpoena or discovery proceedings in any civil action, except actions
22 arising out of the recommendations of such committees or boards
23 involving the restriction or revocation of the clinical or staff
24 privileges of a health care provider as defined above.

25 (2) A coordinated quality improvement program maintained in
26 accordance with RCW 43.70.510 or 70.41.200 and any committees or boards
27 under subsection (1) of this section may share information and
28 documents, including complaints and incident reports, created
29 specifically for, and collected and maintained by a coordinated quality
30 improvement committee or committees or boards under subsection (1) of
31 this section, with one or more other coordinated quality improvement
32 programs or committees or boards under subsection (1) of this section
33 for the improvement of the quality of health care services rendered to
34 patients and the identification and prevention of medical malpractice.
35 The privacy protections of chapter 70.02 RCW and the federal health
36 insurance portability and accountability act of 1996 and its
37 implementing regulations apply to the sharing of individually

1 identifiable patient information held by a coordinated quality
2 improvement program. Any rules necessary to implement this section
3 shall meet the requirements of applicable federal and state privacy
4 laws. Information and documents disclosed by one coordinated quality
5 improvement program or committee or board under subsection (1) of this
6 section to another coordinated quality improvement program or committee
7 or board under subsection (1) of this section and any information and
8 documents created or maintained as a result of the sharing of
9 information and documents shall not be subject to the discovery process
10 and confidentiality shall be respected as required by subsection (1) of
11 this section and by RCW 43.70.510(4) and 70.41.200(3).

12 **Sec. 102.** RCW 43.70.510 and 1995 c 267 s 7 are each amended to
13 read as follows:

14 (1)(a) Health care institutions and medical facilities, other than
15 hospitals, that are licensed by the department, professional societies
16 or organizations, health care service contractors, health maintenance
17 organizations, health carriers approved pursuant to chapter 48.43 RCW,
18 and any other person or entity providing health care coverage under
19 chapter 48.42 RCW that is subject to the jurisdiction and regulation of
20 any state agency or any subdivision thereof may maintain a coordinated
21 quality improvement program for the improvement of the quality of
22 health care services rendered to patients and the identification and
23 prevention of medical malpractice as set forth in RCW 70.41.200.

24 (b) All such programs shall comply with the requirements of RCW
25 70.41.200(1)(a), (c), (d), (e), (f), (g), and (h) as modified to
26 reflect the structural organization of the institution, facility,
27 professional societies or organizations, health care service
28 contractors, health maintenance organizations, health carriers, or any
29 other person or entity providing health care coverage under chapter
30 48.42 RCW that is subject to the jurisdiction and regulation of any
31 state agency or any subdivision thereof, unless an alternative quality
32 improvement program substantially equivalent to RCW 70.41.200(1)(a) is
33 developed. All such programs, whether complying with the requirement
34 set forth in RCW 70.41.200(1)(a) or in the form of an alternative
35 program, must be approved by the department before the discovery
36 limitations provided in subsections (3) and (4) of this section and the

1 exemption under RCW 42.17.310(1)(hh) and subsection (5) of this section
2 shall apply. In reviewing plans submitted by licensed entities that
3 are associated with physicians' offices, the department shall ensure
4 that the exemption under RCW 42.17.310(1)(hh) and the discovery
5 limitations of this section are applied only to information and
6 documents related specifically to quality improvement activities
7 undertaken by the licensed entity.

8 (2) Health care provider groups of (~~ten~~) five or more providers
9 may maintain a coordinated quality improvement program for the
10 improvement of the quality of health care services rendered to patients
11 and the identification and prevention of medical malpractice as set
12 forth in RCW 70.41.200. All such programs shall comply with the
13 requirements of RCW 70.41.200(1)(a), (c), (d), (e), (f), (g), and (h)
14 as modified to reflect the structural organization of the health care
15 provider group. All such programs must be approved by the department
16 before the discovery limitations provided in subsections (3) and (4) of
17 this section and the exemption under RCW 42.17.310(1)(hh) and
18 subsection (5) of this section shall apply.

19 (3) Any person who, in substantial good faith, provides information
20 to further the purposes of the quality improvement and medical
21 malpractice prevention program or who, in substantial good faith,
22 participates on the quality improvement committee shall not be subject
23 to an action for civil damages or other relief as a result of such
24 activity. Any person or entity participating in a coordinated quality
25 improvement program that, in substantial good faith, shares information
26 or documents with one or more other programs, committees, or boards
27 under subsection (6) of this section is not subject to an action for
28 civil damages or other relief as a result of the activity or its
29 consequences. For the purposes of this section, sharing information is
30 presumed to be in substantial good faith. However, the presumption may
31 be rebutted upon a showing of clear, cogent, and convincing evidence
32 that the information shared was knowingly false or deliberately
33 misleading.

34 (4) Information and documents, including complaints and incident
35 reports, created specifically for, and collected, and maintained by a
36 quality improvement committee are not subject to discovery or
37 introduction into evidence in any civil action, and no person who was

1 in attendance at a meeting of such committee or who participated in the
2 creation, collection, or maintenance of information or documents
3 specifically for the committee shall be permitted or required to
4 testify in any civil action as to the content of such proceedings or
5 the documents and information prepared specifically for the committee.
6 This subsection does not preclude: (a) In any civil action, the
7 discovery of the identity of persons involved in the medical care that
8 is the basis of the civil action whose involvement was independent of
9 any quality improvement activity; (b) in any civil action, the
10 testimony of any person concerning the facts that form the basis for
11 the institution of such proceedings of which the person had personal
12 knowledge acquired independently of such proceedings; (c) in any civil
13 action by a health care provider regarding the restriction or
14 revocation of that individual's clinical or staff privileges,
15 introduction into evidence information collected and maintained by
16 quality improvement committees regarding such health care provider; (d)
17 in any civil action challenging the termination of a contract by a
18 state agency with any entity maintaining a coordinated quality
19 improvement program under this section if the termination was on the
20 basis of quality of care concerns, introduction into evidence of
21 information created, collected, or maintained by the quality
22 improvement committees of the subject entity, which may be under terms
23 of a protective order as specified by the court; (e) in any civil
24 action, disclosure of the fact that staff privileges were terminated or
25 restricted, including the specific restrictions imposed, if any and the
26 reasons for the restrictions; or (f) in any civil action, discovery and
27 introduction into evidence of the patient's medical records required by
28 rule of the department of health to be made regarding the care and
29 treatment received.

30 (5) Information and documents created specifically for, and
31 collected and maintained by a quality improvement committee are exempt
32 from disclosure under chapter 42.17 RCW.

33 (6) A coordinated quality improvement program may share information
34 and documents, including complaints and incident reports, created
35 specifically for, and collected and maintained by a quality improvement
36 committee or a peer review committee under RCW 4.24.250 with one or
37 more other coordinated quality improvement programs maintained in

1 accordance with this section or with RCW 70.41.200 or a peer review
2 committee under RCW 4.24.250, for the improvement of the quality of
3 health care services rendered to patients and the identification and
4 prevention of medical malpractice. The privacy protections of chapter
5 70.02 RCW and the federal health insurance portability and
6 accountability act of 1996 and its implementing regulations apply to
7 the sharing of individually identifiable patient information held by a
8 coordinated quality improvement program. Any rules necessary to
9 implement this section shall meet the requirements of applicable
10 federal and state privacy laws. Information and documents disclosed by
11 one coordinated quality improvement program to another coordinated
12 quality improvement program or a peer review committee under RCW
13 4.24.250 and any information and documents created or maintained as a
14 result of the sharing of information and documents shall not be subject
15 to the discovery process and confidentiality shall be respected as
16 required by subsection (4) of this section and RCW 4.24.250.

17 (7) The department of health shall adopt rules as are necessary to
18 implement this section.

19 **Sec. 103.** RCW 70.41.200 and 2000 c 6 s 3 are each amended to read
20 as follows:

21 (1) Every hospital shall maintain a coordinated quality improvement
22 program for the improvement of the quality of health care services
23 rendered to patients and the identification and prevention of medical
24 malpractice. The program shall include at least the following:

25 (a) The establishment of a quality improvement committee with the
26 responsibility to review the services rendered in the hospital, both
27 retrospectively and prospectively, in order to improve the quality of
28 medical care of patients and to prevent medical malpractice. The
29 committee shall oversee and coordinate the quality improvement and
30 medical malpractice prevention program and shall ensure that
31 information gathered pursuant to the program is used to review and to
32 revise hospital policies and procedures;

33 (b) A medical staff privileges sanction procedure through which
34 credentials, physical and mental capacity, and competence in delivering
35 health care services are periodically reviewed as part of an evaluation
36 of staff privileges;

1 (c) The periodic review of the credentials, physical and mental
2 capacity, and competence in delivering health care services of all
3 persons who are employed or associated with the hospital;

4 (d) A procedure for the prompt resolution of grievances by patients
5 or their representatives related to accidents, injuries, treatment, and
6 other events that may result in claims of medical malpractice;

7 (e) The maintenance and continuous collection of information
8 concerning the hospital's experience with negative health care outcomes
9 and incidents injurious to patients, patient grievances, professional
10 liability premiums, settlements, awards, costs incurred by the hospital
11 for patient injury prevention, and safety improvement activities;

12 (f) The maintenance of relevant and appropriate information
13 gathered pursuant to (a) through (e) of this subsection concerning
14 individual physicians within the physician's personnel or credential
15 file maintained by the hospital;

16 (g) Education programs dealing with quality improvement, patient
17 safety, medication errors, injury prevention, staff responsibility to
18 report professional misconduct, the legal aspects of patient care,
19 improved communication with patients, and causes of malpractice claims
20 for staff personnel engaged in patient care activities; and

21 (h) Policies to ensure compliance with the reporting requirements
22 of this section.

23 (2) Any person who, in substantial good faith, provides information
24 to further the purposes of the quality improvement and medical
25 malpractice prevention program or who, in substantial good faith,
26 participates on the quality improvement committee shall not be subject
27 to an action for civil damages or other relief as a result of such
28 activity. Any person or entity participating in a coordinated quality
29 improvement program that, in substantial good faith, shares information
30 or documents with one or more other programs, committees, or boards
31 under subsection (8) of this section is not subject to an action for
32 civil damages or other relief as a result of the activity. For the
33 purposes of this section, sharing information is presumed to be in
34 substantial good faith. However, the presumption may be rebutted upon
35 a showing of clear, cogent, and convincing evidence that the
36 information shared was knowingly false or deliberately misleading.

1 (3) Information and documents, including complaints and incident
2 reports, created specifically for, and collected, and maintained by a
3 quality improvement committee are not subject to discovery or
4 introduction into evidence in any civil action, and no person who was
5 in attendance at a meeting of such committee or who participated in the
6 creation, collection, or maintenance of information or documents
7 specifically for the committee shall be permitted or required to
8 testify in any civil action as to the content of such proceedings or
9 the documents and information prepared specifically for the committee.
10 This subsection does not preclude: (a) In any civil action, the
11 discovery of the identity of persons involved in the medical care that
12 is the basis of the civil action whose involvement was independent of
13 any quality improvement activity; (b) in any civil action, the
14 testimony of any person concerning the facts which form the basis for
15 the institution of such proceedings of which the person had personal
16 knowledge acquired independently of such proceedings; (c) in any civil
17 action by a health care provider regarding the restriction or
18 revocation of that individual's clinical or staff privileges,
19 introduction into evidence information collected and maintained by
20 quality improvement committees regarding such health care provider; (d)
21 in any civil action, disclosure of the fact that staff privileges were
22 terminated or restricted, including the specific restrictions imposed,
23 if any and the reasons for the restrictions; or (e) in any civil
24 action, discovery and introduction into evidence of the patient's
25 medical records required by regulation of the department of health to
26 be made regarding the care and treatment received.

27 (4) Each quality improvement committee shall, on at least a
28 semiannual basis, report to the governing board of the hospital in
29 which the committee is located. The report shall review the quality
30 improvement activities conducted by the committee, and any actions
31 taken as a result of those activities.

32 (5) The department of health shall adopt such rules as are deemed
33 appropriate to effectuate the purposes of this section.

34 (6) The medical quality assurance commission or the board of
35 osteopathic medicine and surgery, as appropriate, may review and audit
36 the records of committee decisions in which a physician's privileges
37 are terminated or restricted. Each hospital shall produce and make

1 accessible to the commission or board the appropriate records and
2 otherwise facilitate the review and audit. Information so gained shall
3 not be subject to the discovery process and confidentiality shall be
4 respected as required by subsection (3) of this section. Failure of a
5 hospital to comply with this subsection is punishable by a civil
6 penalty not to exceed two hundred fifty dollars.

7 (7) The department, the joint commission on accreditation of health
8 care organizations, and any other accrediting organization may review
9 and audit the records of a quality improvement committee or peer review
10 committee in connection with their inspection and review of hospitals.
11 Information so obtained shall not be subject to the discovery process,
12 and confidentiality shall be respected as required by subsection (3) of
13 this section. Each hospital shall produce and make accessible to the
14 department the appropriate records and otherwise facilitate the review
15 and audit.

16 (8) A coordinated quality improvement program may share information
17 and documents, including complaints and incident reports, created
18 specifically for, and collected and maintained by a quality improvement
19 committee or a peer review committee under RCW 4.24.250 with one or
20 more other coordinated quality improvement programs maintained in
21 accordance with this section or with RCW 43.70.510 or a peer review
22 committee under RCW 4.24.250, for the improvement of the quality of
23 health care services rendered to patients and the identification and
24 prevention of medical malpractice. The privacy protections of chapter
25 70.02 RCW and the federal health insurance portability and
26 accountability act of 1996 and its implementing regulations apply to
27 the sharing of individually identifiable patient information held by a
28 coordinated quality improvement program. Any rules necessary to
29 implement this section shall meet the requirements of applicable
30 federal and state privacy laws. Information and documents disclosed by
31 one coordinated quality improvement program to another coordinated
32 quality improvement program or a peer review committee under RCW
33 4.24.250 and any information and documents created or maintained as a
34 result of the sharing of information and documents shall not be subject
35 to the discovery process and confidentiality shall be respected as
36 required by subsection (3) of this section and RCW 4.24.250.

1 (9) Violation of this section shall not be considered negligence
2 per se.

3 **PART II: FUNDING PATIENT SAFETY EFFORTS**

4 **Sec. 201.** RCW 43.70.110 and 1993 sp.s. c 24 s 918 are each amended
5 to read as follows:

6 (1) The secretary shall charge fees to the licensee for obtaining
7 a license. After June 30, 1995, municipal corporations providing
8 emergency medical care and transportation services pursuant to chapter
9 18.73 RCW shall be exempt from such fees, provided that such other
10 emergency services shall only be charged for their pro rata share of
11 the cost of licensure and inspection, if appropriate. The secretary
12 may waive the fees when, in the discretion of the secretary, the fees
13 would not be in the best interest of public health and safety, or when
14 the fees would be to the financial disadvantage of the state.

15 (2) Except as provided in section 203 of this act, fees charged
16 shall be based on, but shall not exceed, the cost to the department for
17 the licensure of the activity or class of activities and may include
18 costs of necessary inspection.

19 (3) Department of health advisory committees may review fees
20 established by the secretary for licenses and comment upon the
21 appropriateness of the level of such fees.

22 **Sec. 202.** RCW 43.70.250 and 1996 c 191 s 1 are each amended to
23 read as follows:

24 It shall be the policy of the state of Washington that the cost of
25 each professional, occupational, or business licensing program be fully
26 borne by the members of that profession, occupation, or business. The
27 secretary shall from time to time establish the amount of all
28 application fees, license fees, registration fees, examination fees,
29 permit fees, renewal fees, and any other fee associated with licensing
30 or regulation of professions, occupations, or businesses administered
31 by the department. In fixing said fees, the secretary shall set the
32 fees for each program at a sufficient level to defray the costs of
33 administering that program and the patient safety fee established in

1 section 203 of this act. All such fees shall be fixed by rule adopted
2 by the secretary in accordance with the provisions of the
3 administrative procedure act, chapter 34.05 RCW.

4 NEW SECTION. Sec. 203. A new section is added to chapter 43.70
5 RCW to read as follows:

6 (1) The secretary shall increase the licensing fee established
7 under RCW 43.70.110 by two dollars per year for the health care
8 professionals designated in subsection (2) of this section and by two
9 dollars per licensed bed per year for the health care facilities
10 designated in subsection (2) of this section. Proceeds of the patient
11 safety fee must be deposited into the patient safety account in section
12 207 of this act and dedicated to patient safety and medical error
13 reduction efforts that have been proven to improve, or have a
14 substantial likelihood of improving the quality of care provided by
15 health care professionals and facilities.

16 (2) The health care professionals and facilities subject to the
17 patient safety fee are:

18 (a) The following health care professionals licensed under Title 18
19 RCW:

20 (i) Advanced registered nurse practitioners, registered nurses, and
21 licensed practical nurses licensed under chapter 18.79 RCW;

22 (ii) Chiropractors licensed under chapter 18.25 RCW;

23 (iii) Dentists licensed under chapter 18.32 RCW;

24 (iv) Midwives licensed under chapter 18.50 RCW;

25 (v) Naturopaths licensed under chapter 18.36A RCW;

26 (vi) Nursing home administrators licensed under chapter 18.52 RCW;

27 (vii) Optometrists licensed under chapter 18.53 RCW;

28 (viii) Osteopathic physicians licensed under chapter 18.57 RCW;

29 (ix) Osteopathic physicians' assistants licensed under chapter
30 18.57A RCW;

31 (x) Pharmacists and pharmacies licensed under chapter 18.64 RCW;

32 (xi) Physicians licensed under chapter 18.71 RCW;

33 (xii) Physician assistants licensed under chapter 18.71A RCW;

34 (xiii) Podiatrists licensed under chapter 18.22 RCW; and

35 (xiv) Psychologists licensed under chapter 18.83 RCW; and

1 (b) Hospitals licensed under chapter 70.41 RCW and psychiatric
2 hospitals licensed under chapter 71.12 RCW.

3 NEW SECTION. **Sec. 204.** A new section is added to chapter 7.70 RCW
4 to read as follows:

5 (1)(a) One percent of any attorney contingency fee as contracted
6 with a prevailing plaintiff in any action for damages based upon
7 injuries resulting from health care shall be deducted from the
8 contingency fee as a patient safety set aside. Proceeds of the patient
9 safety set aside will be distributed by the department of health in the
10 form of grants, loans, or other appropriate arrangements to support
11 strategies that have been proven to reduce medical errors and enhance
12 patient safety, or have a substantial likelihood of reducing medical
13 errors and enhancing patient safety, as provided in section 203 of this
14 act.

15 (b) A patient safety set aside shall be transmitted to the
16 secretary of the department of health by the person or entity paying
17 the claim, settlement, or verdict for deposit into the patient safety
18 account established in section 207 of this act.

19 (c) The supreme court shall by rule adopt procedures to implement
20 this section.

21 (2) If the patient safety set aside established by this section is
22 invalidated by the Washington state supreme court, then any attorney
23 representing a claimant who receives a settlement or verdict in any
24 action for damages based upon injuries resulting from health care under
25 this chapter shall provide information to the claimant regarding the
26 existence and purpose of the patient safety account and notify the
27 claimant that he or she may make a contribution to that account under
28 section 206 of this act.

29 NEW SECTION. **Sec. 205.** A new section is added to chapter 43.70
30 RCW to read as follows:

31 (1)(a) Patient safety fee and set aside proceeds shall be
32 administered by the department, after seeking input from health care
33 providers engaged in direct patient care activities, health care
34 facilities, and other interested parties. In developing criteria for
35 the award of grants, loans, or other appropriate arrangements under

1 this section, the department shall rely primarily upon evidence-based
2 practices to improve patient safety that have been identified and
3 recommended by governmental and private organizations, including, but
4 not limited to:

- 5 (i) The federal agency for health care quality and research;
- 6 (ii) The institute of medicine of the national academy of sciences;
- 7 (iii) The joint commission on accreditation of health care
8 organizations; and
- 9 (iv) The national quality forum.

10 (b) The department shall award grants, loans, or other appropriate
11 arrangements for at least two strategies that are designed to meet the
12 goals and recommendations of the federal institute of medicine's
13 report, "Keeping Patients Safe: Transforming the Work Environment of
14 Nurses."

15 (2) Projects that have been proven to reduce medical errors and
16 enhance patient safety shall receive priority for funding over those
17 that are not proven, but have a substantial likelihood of reducing
18 medical errors and enhancing patient safety. All project proposals
19 must include specific performance and outcome measures by which to
20 evaluate the effectiveness of the project. Project proposals that do
21 not propose to use a proven patient safety strategy must include, in
22 addition to performance and outcome measures, a detailed description of
23 the anticipated outcomes of the project based upon any available
24 related research and the steps for achieving those outcomes.

25 (3) The department may use a portion of the patient safety fee
26 proceeds for the costs of administering the program.

27 NEW SECTION. **Sec. 206.** A new section is added to chapter 43.70
28 RCW to read as follows:

29 The secretary may solicit and accept grants or other funds from
30 public and private sources to support patient safety and medical error
31 reduction efforts under this act. Any grants or funds received may be
32 used to enhance these activities as long as program standards
33 established by the secretary are followed.

34 NEW SECTION. **Sec. 207.** A new section is added to chapter 43.70
35 RCW to read as follows:

1 The patient safety account is created in the state treasury. All
2 receipts from the fees and set asides created in sections 203 and 204
3 of this act must be deposited into the account. Expenditures from the
4 account may be used only for the purposes of this act. Moneys in the
5 account may be spent only after appropriation.

6 NEW SECTION. **Sec. 208.** A new section is added to chapter 43.70
7 RCW to read as follows:

8 By December 1, 2007, the department shall report the following
9 information to the governor and the health policy and fiscal committees
10 of the legislature:

11 (1) The amount of patient safety fees and set asides deposited to
12 date in the patient safety account;

13 (2) The criteria for distribution of grants, loans, or other
14 appropriate arrangements under this act; and

15 (3) A description of the medical error reduction and patient safety
16 grants and loans distributed to date, including the stated performance
17 measures, activities, timelines, and detailed information regarding
18 outcomes for each project.

19 **PART III: ENCOURAGING PATIENT SAFETY THROUGH**
20 **COMMUNICATIONS WITH PATIENTS**

21 **Sec. 301.** RCW 5.64.010 and 1975-'76 2nd ex.s. c 56 s 3 are each
22 amended to read as follows:

23 (1) In any civil action against a health care provider for personal
24 injuries which is based upon alleged professional negligence ((and
25 ~~which is against:~~

26 ~~(1) A person licensed by this state to provide health care or~~
27 ~~related services, including, but not limited to, a physician,~~
28 ~~osteopathic physician, dentist, nurse, optometrist, podiatrist,~~
29 ~~chiropractor, physical therapist, psychologist, pharmacist, optician,~~
30 ~~physician's assistant, osteopathic physician's assistant, nurse~~
31 ~~practitioner, or physician's trained mobile intensive care paramedic,~~
32 ~~including, in the event such person is deceased, his estate or personal~~
33 ~~representative;~~

1 ~~(2) An employee or agent of a person described in subsection (1) of~~
2 ~~this section, acting in the course and scope of his employment,~~
3 ~~including, in the event such employee or agent is deceased, his estate~~
4 ~~or personal representative; or~~

5 ~~(3) An entity, whether or not incorporated, facility, or~~
6 ~~institution employing one or more persons described in subsection (1)~~
7 ~~of this section, including, but not limited to, a hospital, clinic,~~
8 ~~health maintenance organization, or nursing home; or an officer,~~
9 ~~director, employee, or agent thereof acting in the course and scope of~~
10 ~~his employment, including, in the event such officer, director,~~
11 ~~employee, or agent is deceased, his estate or personal~~
12 ~~representative;))~~, evidence of furnishing or offering or promising to
13 pay medical, hospital, or similar expenses occasioned by an injury is
14 not admissible to prove liability for the injury.

15 (2) In a civil action against a health care provider for personal
16 injuries which is based upon alleged professional negligence, evidence
17 of an early offer of settlement is inadmissible, not discoverable, and
18 otherwise unavailable for use in the action. An early offer of
19 settlement means an offer that is made before the filing of a claim and
20 that makes an offer of compensation for the injury suffered. An early
21 offer of settlement may include an apology or an admission of fault on
22 the part of the person making the offer, or a statement regarding
23 remedial actions that may be taken to address the act or omission that
24 is the basis for the allegation of negligence, and does not become
25 admissible, discoverable, or otherwise available for use in the action
26 because it contains an apology, admission of fault, or statement of
27 remedial actions that may be taken. Compensation means payment of
28 money or other property to or on behalf of the injured party, rendering
29 of services to the injured party free of charge, or indemnification of
30 expenses incurred by or on behalf of the injured party.

31 (3) For the purposes of this section, "health care provider" has
32 the same meaning provided in RCW 7.70.020.

33 NEW SECTION. Sec. 302. A new section is added to chapter 70.41
34 RCW to read as follows:

35 Hospitals shall have in place policies to assure that, when
36 appropriate, information about unanticipated outcomes is provided to

1 patients or their families or any surrogate decision makers identified
2 pursuant to RCW 7.70.065. Notifications of unanticipated outcomes
3 under this section do not constitute an acknowledgement or admission of
4 liability, nor can the fact of notification or the content disclosed be
5 introduced as evidence in a civil action.

6 NEW SECTION. **Sec. 303.** Beginning January 1, 2005, the department
7 of health shall, during the annual survey of a hospital, ensure that
8 the policy required in section 302 of this act is in place.

9 NEW SECTION. **Sec. 304.** A new section is added to chapter 70.41
10 RCW to read as follows:

11 Hospitals shall post copies of a notice advising of the
12 whistleblower protections afforded in RCW 43.70.075 for reporting
13 concerns about improper quality of care provided by health care
14 professionals, in conspicuous places on its premises where notices to
15 affected employees are usually posted. The form of the notice shall be
16 approved by the department.

17 **PART IV: MISCELLANEOUS PROVISIONS**

18 **Sec. 401.** RCW 18.130.160 and 2001 c 195 s 1 are each amended to
19 read as follows:

20 Upon a finding, after hearing, that a license holder or applicant
21 has committed unprofessional conduct or is unable to practice with
22 reasonable skill and safety due to a physical or mental condition, the
23 disciplining authority may consider the imposition of sanctions, taking
24 into account the arguments of the proceeding participants, including
25 other charges or sanctions, and issue an order providing for one or any
26 combination of the following:

- 27 (1) Revocation of the license;
28 (2) Suspension of the license for a fixed or indefinite term;
29 (3) Restriction or limitation of the practice;
30 (4) Requiring the satisfactory completion of a specific program of
31 remedial education or treatment;
32 (5) The monitoring of the practice by a supervisor approved by the
33 disciplining authority;

- 1 (6) Censure or reprimand;
- 2 (7) Compliance with conditions of probation for a designated period
3 of time;
- 4 (8) Payment of a fine for each violation of this chapter, not to
5 exceed five thousand dollars per violation. Funds received shall be
6 placed in the health professions account;
- 7 (9) Denial of the license request;
- 8 (10) Corrective action;
- 9 (11) Refund of fees billed to and collected from the consumer;
- 10 (12) A surrender of the practitioner's license in lieu of other
11 sanctions, which must be reported to the federal data bank.

12 Any of the actions under this section may be totally or partly
13 stayed by the disciplining authority. In determining what action is
14 appropriate, the disciplining authority must first consider what
15 sanctions are necessary to protect or compensate the public. Only
16 after such provisions have been made may the disciplining authority
17 consider and include in the order requirements designed to rehabilitate
18 the license holder or applicant. All costs associated with compliance
19 with orders issued under this section are the obligation of the license
20 holder or applicant.

21 The licensee or applicant may enter into a stipulated disposition
22 of charges that includes one or more of the sanctions of this section,
23 but only after a statement of charges has been issued and the licensee
24 has been afforded the opportunity for a hearing and has elected on the
25 record to forego such a hearing. The stipulation shall either contain
26 one or more specific findings of unprofessional conduct or inability to
27 practice, or a statement by the licensee acknowledging that evidence is
28 sufficient to justify one or more specified findings of unprofessional
29 conduct or inability to practice. The stipulation entered into
30 pursuant to this subsection shall be considered formal disciplinary
31 action for all purposes.

32 NEW SECTION. **Sec. 402.** Part headings used in this act are not any
33 part of the law.

34 NEW SECTION. **Sec. 403.** If any provision of this act or its

1 application to any person or circumstance is held invalid, the
2 remainder of the act or the application of the provision to other
3 persons or circumstances is not affected.

4 NEW SECTION. **Sec. 404.** Sections 201 through 208 of this act
5 expire December 31, 2010.

6 NEW SECTION. **Sec. 405.** Section 203 of this act takes effect July
7 1, 2004."

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By Committee on Health & Long-Term Care

8 On page 1, line 2 of the title, after "practices;" strike the
9 remainder of the title and insert "amending RCW 4.24.250, 43.70.510,
10 70.41.200, 43.70.110, 43.70.250, 5.64.010, and 18.130.160; adding new
11 sections to chapter 43.70 RCW; adding a new section to chapter 7.70
12 RCW; adding new sections to chapter 70.41 RCW; creating new sections;
13 providing an effective date; and providing an expiration date."

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