
SUBSTITUTE HOUSE BILL 1928

State of Washington

59th Legislature

2005 Regular Session

By House Committee on Financial Institutions & Insurance (originally sponsored by Representatives Kirby, Hasegawa, Dickerson and Chase)

READ FIRST TIME 03/02/05.

1 AN ACT Relating to prohibiting the use of consumer credit histories
2 for personal insurance renewal decisions; and amending RCW 48.18.545.

3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

4 **Sec. 1.** RCW 48.18.545 and 2002 c 360 s 1 are each amended to read
5 as follows:

6 (1) For the purposes of this section:

7 (a) "Adverse action" has the same meaning as defined in the fair
8 credit reporting act, 15 U.S.C. Sec. 1681 et seq. Adverse actions
9 include, but are not limited to:

10 (i) Cancellation, denial, or nonrenewal of personal insurance
11 coverage;

12 (ii) Charging a higher insurance premium for personal insurance
13 than would have been offered if the credit history or insurance score
14 had been more favorable, whether the charge is by:

15 (A) Application of a rating rule;

16 (B) Assignment to a rating tier that does not have the lowest
17 available rates; or

18 (C) Placement with an affiliate company that does not offer the

1 lowest rates available to the consumer within the affiliate group of
2 insurance companies; or

3 (iii) Any reduction, adverse, or unfavorable change in the terms of
4 coverage or amount of any personal insurance due to a consumer's credit
5 history or insurance score. A reduction, adverse, or unfavorable
6 change in the terms of coverage occurs when:

7 (A) Coverage provided to the consumer is not as broad in scope as
8 coverage requested by the consumer but available to other insureds of
9 the insurer or any affiliate; or

10 (B) The consumer is not eligible for benefits such as dividends
11 that are available through affiliate insurers.

12 (b) "Affiliate" has the same meaning as defined in RCW
13 48.31B.005(1).

14 (c) "Consumer" means an individual policyholder or applicant for
15 insurance.

16 (d) "Consumer report" has the same meaning as defined in the fair
17 credit reporting act, 15 U.S.C. Sec. 1681 et seq.

18 (e) "Credit history" means any written, oral, or other
19 communication of any information by a consumer reporting agency bearing
20 on a consumer's creditworthiness, credit standing, or credit capacity
21 that is used or expected to be used, or collected in whole or in part,
22 for the purpose of serving as a factor in determining personal
23 insurance premiums or eligibility for coverage.

24 (f) "Insurance score" means a number or rating that is derived from
25 an algorithm, computer application, model, or other process that is
26 based in whole or in part on credit history.

27 (g) "Personal insurance" means:

28 (i) Private passenger automobile coverage;

29 (ii) Homeowner's coverage, including mobile homeowners,
30 manufactured homeowners, condominium owners, and renter's coverage;

31 (iii) Dwelling property coverage;

32 (iv) Earthquake coverage for a residence or personal property;

33 (v) Personal liability and theft coverage;

34 (vi) Personal inland marine coverage; and

35 (vii) Mechanical breakdown coverage for personal auto or home
36 appliances.

37 (h) "Tier" means a category within a single insurer into which

1 insureds with substantially like insuring, risk or exposure factors,
2 and expense elements are placed for purposes of determining rate or
3 premium.

4 (2) An insurer that takes adverse action against a consumer based
5 in whole or in part on credit history or insurance score shall provide
6 written notice to the applicant or named insured. The notice must
7 state the significant factors of the credit history or insurance score
8 that resulted in the adverse action. The insurer shall also inform the
9 consumer that the consumer is entitled to a free copy of their consumer
10 report under the fair credit reporting act.

11 (3) An insurer shall not cancel or nonrenew personal insurance
12 based in whole or in part on a consumer's credit history or insurance
13 score. An offer of placement with an affiliate insurer does not
14 constitute cancellation or nonrenewal under this section. At the time
15 of renewal, an insurer may not base a decision on a policyholder's
16 credit history or insurance score unless the decision will reduce the
17 premium for the policyholder or continue the premium for the
18 policyholder at the same amount.

19 (4) An insurer may use credit history to deny personal insurance
20 only in combination with other substantive underwriting factors. For
21 the purposes of this subsection:

22 (a) "Deny" means an insurer refuses to offer insurance coverage to
23 a consumer;

24 (b) An offer of placement with an affiliate insurer does not
25 constitute denial of coverage; and

26 (c) An insurer may reject an application when coverage is not bound
27 or cancel an insurance contract within the first sixty days after the
28 effective date of the contract.

29 (5) Insurers shall not deny personal insurance coverage based on:

30 (a) The absence of credit history or the inability to determine the
31 consumer's credit history, if the insurer has received accurate and
32 complete information from the consumer;

33 (b) The number of credit inquiries;

34 (c) Credit history or an insurance score based on collection
35 accounts identified with a medical industry code;

36 (d) The initial purchase or finance of a vehicle or house that adds
37 a new loan to the consumer's existing credit history, if evident from

1 the consumer report; however, an insurer may consider the bill payment
2 history of any loan, the total number of loans, or both;

3 (e) The consumer's use of a particular type of credit card, charge
4 card, or debit card; or

5 (f) The consumer's total available line of credit; however, an
6 insurer may consider the total amount of outstanding debt in relation
7 to the total available line of credit.

8 (6)(a) If disputed credit history is used to determine eligibility
9 for coverage and a consumer is placed with an affiliate that charges
10 higher premiums or offers less favorable policy terms:

11 (i) The insurer shall reissue or rerate the policy retroactive to
12 the effective date of the current policy term; and

13 (ii) The policy, as reissued or rerated, shall provide premiums and
14 policy terms the consumer would have been eligible for if accurate
15 credit history had been used to determine eligibility.

16 (b) This subsection only applies if the consumer resolves the
17 dispute under the process set forth in the fair credit reporting act
18 and notifies the insurer in writing that the dispute has been resolved.

19 (7) The commissioner may adopt rules to implement this section.

20 (8) This section applies to all personal insurance policies issued
21 or renewed after January 1, 2003.

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