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## SUBSTITUTE HOUSE BILL 2495

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State of Washington 59th Legislature 2006 Regular Session

By House Committee on State Government Operations & Accountability (originally sponsored by Representatives Kilmer, Holmquist, Green, Miloscia, Buri, Nixon, Rodne, Hudgins, P. Sullivan, Springer, Haler, Morrell, Morris, Ericks, B. Sullivan, Simpson and Upthegrove)

READ FIRST TIME 02/02/06.

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- 1 AN ACT Relating to establishing a state government efficiency
- 2 hotline; and adding a new section to chapter 43.09 RCW.
- 3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- MEW SECTION. **Sec. 1.** A new section is added to chapter 43.09 RCW to read as follows:
  - (1) Within existing funds, the state auditor must establish a toll-free telephone line that is available to public employees and members of the public to recommend measures to improve efficiency in state government and to report waste, inefficiency, or abuse by state agencies, state employees, or persons under contract with state agencies.
  - (2) The state auditor must prepare information that explains the purpose of the hotline, and the hotline telephone number must be prominently displayed in the information. Hotline information must be posted in all state offices in locations where it is most likely to be seen by the public. The state auditor must publicize the availability of the toll-free hotline through print and electronic media.
- 18 (3) The state auditor must designate staff to be responsible for 19 processing recommendations for improving efficiency and reports of

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waste, inefficiency, or abuse received through the hotline. The state auditor must conduct an initial review of each recommendation for efficiency and report of waste, inefficiency, or abuse made by public employees and members of the public. Following the initial review, the state auditor must determine which reports require further investigation and assign the investigation to qualified staff.

- (4) The identity of a person making a report through the hotline, or by e-mail through the state auditor's web site, is confidential at all times unless the person making a report consents to disclosure by written waiver, or until the investigation described in subsection (3) of this section is complete. All documents related to the report and subsequent investigation are also confidential until completion of the investigation.
- (5) The state auditor must prepare a written determination of the results of the investigation performed, including any background information that the auditor deems necessary. The state auditor must report publicly the conclusions of each investigation and recommend ways to correct any deficiency and to improve efficiency. The reports must be distributed to the affected state agencies.
- (6) The state auditor must provide an annual overview and update of hotline investigations, including the results and efficiencies achieved, to the legislature and to the appropriate legislative committees.

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