H-4403.1

SUBSTITUTE HOUSE BILL 2661

State of Washington 59th Legislature 2006 Regular Session

By House Committee on State Government Operations & Accountability (originally sponsored by Representatives Murray, Hankins, Pettigrew, Jarrett, McDermott, Grant, Lovick, Haigh, Moeller, Shabro, Santos, Upthegrove, Tom, Hunter, Hasegawa, Kessler, Walsh, Fromhold, Springer, Appleton, McCoy, Chase, Hudgins, Kenney, Lantz, Hunt, Darneille, Quall, Takko, Sommers, Williams, Sells, Green, Schual-Berke, Simpson, Clibborn, Conway, Linville, Cody, Kagi, B. Sullivan, McIntire, Dickerson, Miloscia, Roberts and Ormsby; by request of Governor Gregoire)

READ FIRST TIME 01/19/06.

AN ACT Relating to the jurisdiction of the Washington human rights commission; amending RCW 49.60.010, 49.60.020, 49.60.030, 49.60.040, 49.60.120, 49.60.130, 49.60.175, 49.60.176, 49.60.178, 49.60.180, 49.60.190, 49.60.200, 49.60.215, 49.60.223, 49.60.224, 49.60.225, and 5 48.30.300; and reenacting and amending RCW 49.60.222.

6 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

7 **Sec. 1.** RCW 49.60.010 and 1997 c 271 s 1 are each amended to read 8 as follows:

9 This chapter shall be known as the "law against discrimination((-))." It is an exercise of the police power of the 10 state for the protection of the public welfare, health, and peace of 11 12 the people of this state, and in fulfillment of the provisions of the Constitution of this state concerning civil rights. 13 The legislature 14 hereby finds and declares that practices of discrimination against any of its inhabitants because of race, creed, color, national origin, 15 families with children, sex, marital status, sexual orientation, age, 16 or the presence of any sensory, mental, or physical disability or the 17 use of a trained dog guide or service animal by a disabled person are 18 19 a matter of state concern, that such discrimination threatens not only

the rights and proper privileges of its inhabitants but menaces the 1 2 institutions and foundation of a free democratic state. A state agency is herein created with powers with respect to elimination and 3 prevention of discrimination in employment, in credit and insurance 4 5 transactions, in places of public resort, accommodation, or amusement, and in real property transactions because of race, creed, color, б 7 national origin, families with children, sex, marital status, sexual 8 orientation, age, or the presence of any sensory, mental, or physical 9 disability or the use of a trained dog guide or service animal by a disabled person; and the commission established hereunder is hereby 10 given general jurisdiction and power for such purposes. 11

12 **Sec. 2.** RCW 49.60.020 and 1993 c 510 s 2 are each amended to read 13 as follows:

The provisions of this chapter shall be construed liberally for the 14 15 accomplishment of the purposes thereof. Nothing contained in this 16 chapter shall be deemed to repeal any of the provisions of any other law of this state relating to discrimination because of race, color, 17 creed, national origin, sex, marital status, <u>sexual orientation</u>, age, 18 19 or the presence of any sensory, mental, or physical disability, other 20 than a law which purports to require or permit doing any act which is 21 an unfair practice under this chapter. Nor shall anything herein 22 contained be construed to deny the right to any person to institute any 23 action or pursue any civil or criminal remedy based upon an alleged 24 violation of his or her civil rights.

25 **Sec. 3.** RCW 49.60.030 and 1997 c 271 s 2 are each amended to read 26 as follows:

(1) The right to be free from discrimination because of race, creed, color, national origin, sex, <u>sexual orientation</u>, or the presence of any sensory, mental, or physical disability or the use of a trained dog guide or service animal by a disabled person is recognized as and declared to be a civil right. This right shall include, but not be limited to:

(a) The right to obtain and hold employment without discrimination;
(b) The right to the full enjoyment of any of the accommodations,
advantages, facilities, or privileges of any place of public resort,
accommodation, assemblage, or amusement;

1 (c) The right to engage in real estate transactions without 2 discrimination, including discrimination against families with 3 children;

4 (d) The right to engage in credit transactions without 5 discrimination;

6 (e) The right to engage in insurance transactions or transactions 7 with health maintenance organizations without discrimination: 8 PROVIDED, That a practice which is not unlawful under RCW 48.30.300, 9 48.44.220, or 48.46.370 does not constitute an unfair practice for the 10 purposes of this subparagraph; and

(f) The right to engage in commerce free from any discriminatory 11 12 boycotts or blacklists. Discriminatory boycotts or blacklists for 13 purposes of this section shall be defined as the formation or execution 14 any express or implied agreement, understanding, policy or of contractual arrangement for economic benefit between any persons which 15 is not specifically authorized by the laws of the United States and 16 17 which is required or imposed, either directly or indirectly, overtly or covertly, by a foreign government or foreign person in order to 18 restrict, condition, prohibit, or interfere with or in order to exclude 19 any person or persons from any business relationship on the basis of 20 21 race, color, creed, religion, sex, sexual orientation, the presence of 22 any sensory, mental, or physical disability, or the use of a trained dog guide or service animal by a disabled person, or national origin or 23 24 lawful business relationship: PROVIDED HOWEVER, That nothing herein contained shall prohibit the use of boycotts as authorized by law 25 26 pertaining to labor disputes and unfair labor practices.

27 (2) Any person deeming himself or herself injured by any act in violation of this chapter shall have a civil action in a court of 28 competent jurisdiction to enjoin further violations, or to recover the 29 actual damages sustained by the person, or both, together with the cost 30 of suit including reasonable attorneys' fees or any other appropriate 31 32 remedy authorized by this chapter or the United States Civil Rights Act of 1964 as amended, or the Federal Fair Housing Amendments Act of 1988 33 (42 U.S.C. Sec. 3601 et seq.). 34

35 (3) Except for any unfair practice committed by an employer against 36 an employee or a prospective employee, or any unfair practice in a real 37 estate transaction which is the basis for relief specified in the 38 amendments to RCW 49.60.225 contained in chapter 69, Laws of 1993, any

unfair practice prohibited by this chapter which is committed in the course of trade or commerce as defined in the Consumer Protection Act, chapter 19.86 RCW, is, for the purpose of applying that chapter, a matter affecting the public interest, is not reasonable in relation to the development and preservation of business, and is an unfair or deceptive act in trade or commerce.

7 **Sec. 4.** RCW 49.60.040 and 1997 c 271 s 3 are each amended to read 8 as follows:

9 ((As used in this chapter:)) The definitions in this section apply
 10 throughout this chapter unless the context clearly requires otherwise.

(1) "Person" includes one or more individuals, partnerships, associations, organizations, corporations, cooperatives, legal representatives, trustees and receivers, or any group of persons; it includes any owner, lessee, proprietor, manager, agent, or employee, whether one or more natural persons; and further includes any political or civil subdivisions of the state and any agency or instrumentality of the state or of any political or civil subdivision thereof;

18 (2) "Commission" means the Washington state human rights 19 commission;

20 (3) "Employer" includes any person acting in the interest of an 21 employer, directly or indirectly, who employs eight or more persons, 22 and does not include any religious or sectarian organization not 23 organized for private profit;

(4) "Employee" does not include any individual employed by his or her parents, spouse, or child, or in the domestic service of any person;

(5) "Labor organization" includes any organization which exists for the purpose, in whole or in part, of dealing with employers concerning grievances or terms or conditions of employment, or for other mutual aid or protection in connection with employment;

31 (6) "Employment agency" includes any person undertaking with or 32 without compensation to recruit, procure, refer, or place employees for 33 an employer;

34 (7) "Marital status" means the legal status of being married,35 single, separated, divorced, or widowed;

36 (8) "National origin" includes "ancestry";

(9) "Full enjoyment of" includes the right to purchase any service, 1 2 commodity, or article of personal property offered or sold on, or by, any establishment to the public, and the admission of any person to 3 accommodations, advantages, facilities, or privileges of any place of 4 5 public resort, accommodation, assemblage, or amusement, without acts directly or indirectly causing persons of any particular race, creed, 6 7 color, sex, sexual orientation, national origin, or with any sensory, mental, or physical disability, or the use of a trained dog guide or 8 9 service animal by a disabled person, to be treated as not welcome, 10 accepted, desired, or solicited;

(10) "Any place of public resort, accommodation, assemblage, or 11 12 amusement" includes, but is not limited to, any place, licensed or 13 unlicensed, kept for gain, hire, or reward, or where charges are made 14 admission, service, occupancy, or use of any property for or facilities, whether conducted for the entertainment, housing, 15 or lodging of transient guests, or for the benefit, use, or accommodation 16 17 of those seeking health, recreation, or rest, or for the burial or other disposition of human remains, or for the sale of goods, 18 merchandise, services, or personal property, or for the rendering of 19 20 personal services, or for public conveyance or transportation on land, 21 water, or in the air, including the stations and terminals thereof and 22 the garaging of vehicles, or where food or beverages of any kind are sold for consumption on the premises, or where public amusement, 23 24 entertainment, sports, or recreation of any kind is offered with or 25 without charge, or where medical service or care is made available, or where the public gathers, congregates, or assembles for amusement, 26 27 recreation, or public purposes, or public halls, public elevators, and public washrooms of buildings and structures occupied by two or more 28 29 tenants, or by the owner and one or more tenants, or any public library or educational institution, or schools of special instruction, or 30 nursery schools, or day care centers or children's camps: 31 PROVIDED, 32 That nothing contained in this definition shall be construed to include or apply to any institute, bona fide club, or place of accommodation, 33 which is by its nature distinctly private, including fraternal 34 organizations, though where public use is permitted that use shall be 35 36 covered by this chapter; nor shall anything contained in this 37 definition apply to any educational facility, columbarium, crematory,

1 mausoleum, or cemetery operated or maintained by a bona fide religious 2 or sectarian institution;

3 (11) "Real property" includes buildings, structures, dwellings, 4 real estate, lands, tenements, leaseholds, interests in real estate 5 cooperatives, condominiums, and hereditaments, corporeal and 6 incorporeal, or any interest therein;

7 (12) "Real estate transaction" includes the sale, appraisal, 8 brokering, exchange, purchase, rental, or lease of real property, 9 transacting or applying for a real estate loan, or the provision of 10 brokerage services;

(13) "Dwelling" means any building, structure, or portion thereof that is occupied as, or designed or intended for occupancy as, a residence by one or more families, and any vacant land that is offered for sale or lease for the construction or location thereon of any such building, structure, or portion thereof;

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(14) "Sex" means gender;

(15) <u>"Sexual orientation" means heterosexuality, homosexuality,</u> bisexuality, and gender expression or identity. As used in this definition, "gender expression or identity" means having or being perceived as having a gender identity, self-image, appearance, behavior, or expression, whether or not that gender identity, selfimage, appearance, behavior, or expression is different from that traditionally associated with the sex assigned to that person at birth;

24 (16) "Aggrieved person" means any person who: (a) Claims to have 25 been injured by an unfair practice in a real estate transaction; or (b) 26 believes that he or she will be injured by an unfair practice in a real 27 estate transaction that is about to occur;

28 ((((16)))) (17) "Complainant" means the person who files a complaint 29 in a real estate transaction;

30 (((17))) (18) "Respondent" means any person accused in a complaint 31 or amended complaint of an unfair practice in a real estate 32 transaction;

33 (((18))) (19) "Credit transaction" includes any open or closed end 34 credit transaction, whether in the nature of a loan, retail installment 35 transaction, credit card issue or charge, or otherwise, and whether for 36 personal or for business purposes, in which a service, finance, or 37 interest charge is imposed, or which provides for repayment in 38 scheduled payments, when such credit is extended in the regular course of any trade or commerce, including but not limited to transactions by banks, savings and loan associations or other financial lending institutions of whatever nature, stock brokers, or by a merchant or mercantile establishment which as part of its ordinary business permits or provides that payment for purchases of property or service therefrom may be deferred;

7 (((19))) (20) "Families with children status" means one or more individuals who have not attained the age of eighteen years being 8 9 domiciled with a parent or another person having legal custody of such 10 individual or individuals, or with the designee of such parent or other person having such legal custody, with the written permission of such 11 12 parent or other person. Families with children status also applies to 13 any person who is pregnant or is in the process of securing legal 14 custody of any individual who has not attained the age of eighteen 15 years;

16 (((20))) <u>(21)</u> "Covered multifamily dwelling" means: (a) Buildings 17 consisting of four or more dwelling units if such buildings have one or 18 more elevators; and (b) ground floor dwelling units in other buildings 19 consisting of four or more dwelling units;

20 (((21))) <u>(22)</u> "Premises" means the interior or exterior spaces, 21 parts, components, or elements of a building, including individual 22 dwelling units and the public and common use areas of a building;

23 (((22))) <u>(23)</u> "Dog guide" means a dog that is trained for the 24 purpose of guiding blind persons or a dog that is trained for the 25 purpose of assisting hearing impaired persons;

26 (((23))) <u>(24)</u> "Service animal" means an animal that is trained for 27 the purpose of assisting or accommodating a disabled person's sensory, 28 mental, or physical disability.

29 Sec. 5. RCW 49.60.120 and 1997 c 271 s 4 are each amended to read 30 as follows:

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The commission shall have the functions, powers, and duties:

32 (1) To appoint an executive director and chief examiner, and such 33 investigators, examiners, clerks, and other employees and agents as it 34 may deem necessary, fix their compensation within the limitations 35 provided by law, and prescribe their duties.

36 (2) To obtain upon request and utilize the services of all37 governmental departments and agencies.

1 (3) To adopt, ((promulgate,)) amend, and rescind suitable rules 2 ((and regulations)) to carry out the provisions of this chapter, and 3 the policies and practices of the commission in connection therewith.

4 (4) To receive, impartially investigate, and pass upon complaints5 alleging unfair practices as defined in this chapter.

issue such publications б (5) То and ((such)) results of 7 investigations and research as in its judgment will tend to promote good will and minimize or eliminate discrimination because of sex, 8 <u>sexual orientation</u>, race, creed, color, national origin, marital 9 status, age, or the presence of any sensory, mental, or physical 10 11 disability, or the use of a trained dog guide or service animal by a 12 disabled person.

(6) To make such technical studies as are appropriate to effectuate
the purposes and policies of this chapter and to publish and distribute
the reports of such studies.

16 (7) To cooperate and act jointly or by division of labor with the 17 United States or other states, with other Washington state agencies, commissions, and other government entities, and with political 18 subdivisions of the state of Washington and their respective human 19 rights agencies to carry out the purposes of this chapter. However, 20 21 the powers which may be exercised by the commission under this 22 subsection permit investigations and complaint dispositions only if the investigations are designed to reveal, or the complaint deals only 23 24 with, allegations which, if proven, would constitute unfair practices 25 under this chapter. The commission may perform such services for these agencies and be reimbursed therefor. 26

(8) To foster good relations between minority and majority
 population groups of the state through seminars, conferences,
 educational programs, and other intergroup relations activities.

30 **Sec. 6.** RCW 49.60.130 and 1997 c 271 s 5 are each amended to read 31 as follows:

The commission has power to create such advisory agencies and conciliation councils, local, regional, or statewide, as in its judgment will aid in effectuating the purposes of this chapter. The commission may empower them to study the problems of discrimination in all or specific fields of human relationships or in specific instances of discrimination because of sex, race, creed, color, national origin,

marital status, <u>sexual orientation</u>, age, or the presence of any 1 sensory, mental, or physical disability or the use of a trained dog 2 guide or service animal by a disabled person; to foster through 3 community effort or otherwise good will, cooperation, and conciliation 4 5 among the groups and elements of the population of the state, and to make recommendations to the commission for the development of policies 6 7 and procedures in general and in specific instances, and for programs of formal and informal education which the commission may recommend to 8 9 the appropriate state agency.

10 Such advisory agencies and conciliation councils shall be composed of representative citizens, serving without pay, but with reimbursement 11 12 for travel expenses in accordance with RCW 43.03.050 and 43.03.060 as 13 now existing or hereafter amended, and the commission may make provision for technical and clerical assistance to such agencies and 14 councils and for the expenses of such assistance. The commission may 15 16 use organizations specifically experienced in dealing with questions of 17 discrimination.

18 **Sec. 7.** RCW 49.60.175 and 1997 c 271 s 7 are each amended to read 19 as follows:

It shall be an unfair practice to use the sex, race, creed, color, national origin, marital status, <u>sexual orientation</u>, or the presence of any sensory, mental, or physical disability of any person, or the use of a trained dog guide or service animal by a disabled person, concerning an application for credit in any credit transaction to determine the credit worthiness of an applicant.

26 **Sec. 8.** RCW 49.60.176 and 1997 c 271 s 8 are each amended to read 27 as follows:

(1) It is an unfair practice for any person whether acting for himself, herself, or another in connection with any credit transaction because of race, creed, color, national origin, sex, marital status, <u>sexual orientation</u>, or the presence of any sensory, mental, or physical disability or the use of a trained dog guide or service animal by a disabled person:

34 (a) To deny credit to any person;

35 (b) To increase the charges or fees for or collateral required to 36 secure any credit extended to any person;

(c) To restrict the amount or use of credit extended or to impose
 different terms or conditions with respect to the credit extended to
 any person or any item or service related thereto;

4 (d) To attempt to do any of the unfair practices defined in this 5 section.

6 (2) Nothing in this section shall prohibit any party to a credit 7 transaction from considering the credit history of any individual 8 applicant.

9 (3) Further, nothing in this section shall prohibit any party to a 10 credit transaction from considering the application of the community 11 property law to the individual case or from taking reasonable action 12 thereon.

13 Sec. 9. RCW 49.60.178 and 1997 c 271 s 9 are each amended to read 14 as follows:

15 It is an unfair practice for any person whether acting for himself, 16 herself, or another in connection with an insurance transaction or 17 transaction with a health maintenance organization to cancel or fail or refuse to issue or renew insurance or a health maintenance agreement to 18 any person because of sex, marital status, sexual orientation, race, 19 20 creed, color, national origin, or the presence of any sensory, mental, 21 or physical disability or the use of a trained dog guide or service animal by a disabled person: PROVIDED, That a practice which is not 22 23 unlawful under RCW 48.30.300, 48.44.220, or 48.46.370 does not 24 constitute an unfair practice for the purposes of this section. For the purposes of this section, "insurance transaction" is defined in RCW 25 26 48.01.060, health maintenance agreement is defined in RCW 48.46.020, and "health maintenance organization" is defined in RCW 48.46.020. 27

The fact that such unfair practice may also be a violation of chapter 48.30, 48.44, or 48.46 RCW does not constitute a defense to an action brought under this section.

The insurance commissioner, under RCW 48.30.300, and the human rights commission, under chapter 49.60 RCW, shall have concurrent jurisdiction under this section and shall enter into a working agreement as to procedure to be followed in complaints under this section.

1 **Sec. 10.** RCW 49.60.180 and 1997 c 271 s 10 are each amended to 2 read as follows:

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It is an unfair practice for any employer:

(1) To refuse to hire any person because of age, sex, marital 4 5 status, <u>sexual orientation</u>, race, creed, color, national origin, or the presence of any sensory, mental, or physical disability or the use of 6 7 a trained dog guide or service animal by a disabled person, unless based upon a bona fide occupational qualification: PROVIDED, That the 8 9 prohibition against discrimination because of such disability shall not apply if the particular disability prevents the proper performance of 10 the particular worker involved: PROVIDED, That this section shall not 11 be construed to require an employer to establish employment goals or 12 13 quotas based on sexual orientation.

14 (2) To discharge or bar any person from employment because of age, 15 sex, marital status, <u>sexual orientation</u>, race, creed, color, national 16 origin, or the presence of any sensory, mental, or physical disability 17 or the use of a trained dog guide or service animal by a disabled 18 person.

(3) To discriminate against any person in compensation or in other 19 20 terms or conditions of employment because of age, sex, marital status, 21 sexual orientation, race, creed, color, national origin, or the 22 presence of any sensory, mental, or physical disability or the use of 23 a trained dog guide or service animal by a disabled person: PROVIDED, 24 That it shall not be an unfair practice for an employer to segregate 25 washrooms or locker facilities on the basis of sex, or to base other terms and conditions of employment on the sex of employees where the 26 27 commission by regulation or ruling in a particular instance has found the employment practice to be appropriate for the practical realization 28 of equality of opportunity between the sexes. 29

(4) To print, or circulate, or cause to be printed or circulated 30 31 any statement, advertisement, or publication, or to use any form of 32 application for employment, or to make any inquiry in connection with prospective employment, which expresses any limitation, specification, 33 or discrimination as to age, sex, marital status, sexual orientation, 34 race, creed, color, national origin, or the presence of any sensory, 35 mental, or physical disability or the use of a trained dog guide or 36 37 service animal by a disabled person, or any intent to make any such

limitation, specification, or discrimination, unless based upon a bona 1 fide occupational qualification: PROVIDED, Nothing contained herein 2 shall prohibit advertising in a foreign language. 3

4 Sec. 11. RCW 49.60.190 and 1997 c 271 s 11 are each amended to read as follows: 5

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It is an unfair practice for any labor union or labor organization: 7 (1) To deny membership and full membership rights and privileges to 8 any person because of age, sex, marital status, sexual orientation, race, creed, color, national origin, or the presence of any sensory, 9 10 mental, or physical disability or the use of a trained dog guide or service animal by a disabled person. 11

(2) To expel from membership any person because of age, sex, 12 marital status, sexual orientation, race, creed, color, national 13 origin, or the presence of any sensory, mental, or physical disability 14 15 or the use of a trained dog guide or service animal by a disabled 16 person.

17 (3) To discriminate against any member, employer, employee, or other person to whom a duty of representation is owed because of age, 18 19 sex, marital status, <u>sexual orientation</u>, race, creed, color, national origin, or the presence of any sensory, mental, or physical disability 20 21 or the use of a trained dog guide or service animal by a disabled 22 person.

23 Sec. 12. RCW 49.60.200 and 1997 c 271 s 12 are each amended to read as follows: 24

25 It is an unfair practice for any employment agency to fail or refuse to classify properly or refer for employment, or otherwise to 26 discriminate against, an individual because of age, sex, marital 27 status, sexual orientation, race, creed, color, national origin, or the 28 29 presence of any sensory, mental, or physical disability or the use of 30 a trained dog guide or service animal by a disabled person, or to print 31 or circulate, or cause to be printed or circulated any statement, advertisement, or publication, or to use any form of application for 32 employment, or to make any inquiry in connection with prospective 33 34 employment, which expresses any limitation, specification or 35 discrimination as to age, sex, race, sexual orientation, creed, color, 36 or national origin, or the presence of any sensory, mental, or physical

disability or the use of a trained dog guide or service animal by a disabled person, or any intent to make any such limitation, specification, or discrimination, unless based upon a bona fide occupational qualification: PROVIDED, Nothing contained herein shall prohibit advertising in a foreign language.

6 **Sec. 13.** RCW 49.60.215 and 1997 c 271 s 13 are each amended to 7 read as follows:

It shall be an unfair practice for any person or the person's agent 8 9 or employee to commit an act which directly or indirectly results in any distinction, restriction, or discrimination, or the requiring of 10 11 any person to pay a larger sum than the uniform rates charged other 12 persons, or the refusing or withholding from any person the admission, patronage, custom, presence, frequenting, dwelling, staying, or lodging 13 in any place of public resort, accommodation, assemblage, or amusement, 14 15 except for conditions and limitations established by law and applicable 16 to all persons, regardless of race, creed, color, national origin, sexual orientation, sex, the presence of any sensory, mental, or 17 physical disability, or the use of a trained dog guide or service 18 animal by a disabled person: PROVIDED, That this section shall not be 19 20 construed to require structural changes, modifications, or additions to 21 make any place accessible to a disabled person except as otherwise required by law: PROVIDED, That behavior or actions constituting a 22 23 risk to property or other persons can be grounds for refusal and shall 24 not constitute an unfair practice.

25 **Sec. 14.** RCW 49.60.222 and 1997 c 400 s 3 and 1997 c 271 s 14 are 26 each reenacted and amended to read as follows:

(1) It is an unfair practice for any person, whether acting for himself, herself, or another, because of sex, marital status, <u>sexual</u> <u>orientation</u>, race, creed, color, national origin, families with children status, the presence of any sensory, mental, or physical disability, or the use of a trained dog guide or service animal by a disabled person:

(a) To refuse to engage in a real estate transaction with a person;
(b) To discriminate against a person in the terms, conditions, or
privileges of a real estate transaction or in the furnishing of
facilities or services in connection therewith;

(c) To refuse to receive or to fail to transmit a bona fide offer
 to engage in a real estate transaction from a person;

3 (d) To refuse to negotiate for a real estate transaction with a 4 person;

5 (e) To represent to a person that real property is not available 6 for inspection, sale, rental, or lease when in fact it is so available, 7 or to fail to bring a property listing to his or her attention, or to 8 refuse to permit the person to inspect real property;

9 (f) To discriminate in the sale or rental, or to otherwise make 10 unavailable or deny a dwelling, to any person; or to a person residing 11 in or intending to reside in that dwelling after it is sold, rented, or 12 made available; or to any person associated with the person buying or 13 renting;

(g) To make, print, circulate, post, or mail, or cause to be so made or published a statement, advertisement, or sign, or to use a form of application for a real estate transaction, or to make a record or inquiry in connection with a prospective real estate transaction, which indicates, directly or indirectly, an intent to make a limitation, specification, or discrimination with respect thereto;

(h) To offer, solicit, accept, use, or retain a listing of real property with the understanding that a person may be discriminated against in a real estate transaction or in the furnishing of facilities or services in connection therewith;

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(i) To expel a person from occupancy of real property;

25 (j) To discriminate in the course of negotiating, executing, or financing a real estate transaction whether by mortgage, deed of trust, 26 27 contract, or other instrument imposing a lien or other security in real 28 property, or in negotiating or executing any item or service related thereto including issuance of title insurance, mortgage insurance, loan 29 30 guarantee, or other aspect of the transaction. Nothing in this section 31 shall limit the effect of RCW 49.60.176 relating to unfair practices in 32 credit transactions; or

33 (k) To attempt to do any of the unfair practices defined in this34 section.

35 (2) For the purposes of this chapter discrimination based on the 36 presence of any sensory, mental, or physical disability or the use of 37 a trained dog guide or service animal by a blind, deaf, or physically 38 disabled person includes:

(a) A refusal to permit, at the expense of the disabled person, 1 2 reasonable modifications of existing premises occupied or to be occupied by such person if such modifications may be necessary to 3 afford such person full enjoyment of the dwelling, except that, in the 4 case of a rental, the landlord may, where it is reasonable to do so, 5 condition permission for a modification on the renter agreeing to 6 7 restore the interior of the dwelling to the condition that existed before the modification, reasonable wear and tear excepted; 8

9 (b) To refuse to make reasonable accommodation in rules, policies, 10 practices, or services when such accommodations may be necessary to 11 afford a person with the presence of any sensory, mental, or physical 12 disability and/or the use of a trained dog guide or service animal by 13 a blind, deaf, or physically disabled person equal opportunity to use 14 and enjoy a dwelling; or

(c) To fail to design and construct covered multifamily dwellings 15 and premises in conformance with the federal fair housing amendments 16 17 act of 1988 (42 U.S.C. Sec. 3601 et seq.) and all other applicable laws or regulations pertaining to access by persons with any sensory, 18 mental, or physical disability or use of a trained dog guide or service 19 animal. Whenever the requirements of applicable laws or regulations 20 21 differ, the requirements which require greater accessibility for 22 persons with any sensory, mental, or physical disability shall govern.

Nothing in (a) or (b) of this subsection shall apply to: (i) A 23 24 single-family house rented or leased by the owner if the owner does not 25 own or have an interest in the proceeds of the rental or lease of more than three such single-family houses at one time, the rental or lease 26 27 occurred without the use of a real estate broker or salesperson, as defined in RCW 18.85.010, and the rental or lease occurred without the 28 publication, posting, or mailing of any advertisement, sign, 29 or statement in violation of subsection (1)(g) of this section; or (ii) 30 rooms or units in dwellings containing living quarters occupied or 31 32 intended to be occupied by no more than four families living independently of each other if the owner maintains and occupies one of 33 the rooms or units as his or her residence. 34

35 (3) Notwithstanding any other provision of this chapter, it shall 36 not be an unfair practice or a denial of civil rights for any public or 37 private educational institution to separate the sexes or give

1 preference to or limit use of dormitories, residence halls, or other 2 student housing to persons of one sex or to make distinctions on the 3 basis of marital or families with children status.

(4) Except pursuant to subsection (2)(a) of this section, this 4 5 section shall not be construed to require structural changes, modifications, or additions to make facilities accessible to a disabled 6 7 person except as otherwise required by law. Nothing in this section affects the rights, responsibilities, and remedies of landlords and 8 tenants pursuant to chapter 59.18 or 59.20 RCW, including the right to 9 10 post and enforce reasonable rules of conduct and safety for all tenants and their guests, provided that chapters 59.18 and 59.20 RCW are only 11 12 affected to the extent they are inconsistent with the nondiscrimination 13 requirements of this chapter. Nothing in this section limits the 14 applicability of any reasonable federal, state, or local restrictions regarding the maximum number of occupants permitted to occupy a 15 16 dwelling.

17 (5) Notwithstanding any other provision of this chapter, it shall 18 not be an unfair practice for any public establishment providing for 19 accommodations offered for the full enjoyment of transient guests as 20 defined by RCW 9.91.010(1)(c) to make distinctions on the basis of 21 families with children status. Nothing in this section shall limit the 22 effect of RCW 49.60.215 relating to unfair practices in places of 23 public accommodation.

24 (6) Nothing in this chapter prohibiting discrimination based on 25 families with children status applies to housing for older persons as defined by the federal fair housing amendments act of 1988, 42 U.S.C. 26 27 Sec. 3607(b)(1) through (3), as amended by the housing for older persons act of 1995, P.L. 104-76, as enacted on December 28, 1995. 28 Nothing in this chapter authorizes requirements for housing for older 29 persons different than the requirements in the federal fair housing 30 31 amendments act of 1988, 42 U.S.C. Sec. 3607(b)(1) through (3), as 32 amended by the housing for older persons act of 1995, P.L. 104-76, as enacted on December 28, 1995. 33

34 (7) Nothing in this chapter shall apply to real estate transactions 35 involving the sharing of a dwelling unit, or rental or sublease of a 36 portion of a dwelling unit, when the dwelling unit is to be occupied by 37 the owner or subleasor. For purposes of this section, "dwelling unit" 38 has the same meaning as in RCW 59.18.030. 1 **Sec. 15.** RCW 49.60.223 and 1997 c 271 s 15 are each amended to 2 read as follows:

It is an unfair practice for any person, for profit, to induce or 3 4 attempt to induce any person to sell or rent any real property by 5 representations regarding the entry or prospective entry into the neighborhood of a person or persons of a particular race, creed, color, 6 7 sex, national origin, sexual orientation, families with children status, or with any sensory, mental, or physical disability and/or the 8 9 use of a trained dog guide or service animal by a blind, deaf, or physically disabled person. 10

11 **Sec. 16.** RCW 49.60.224 and 1997 c 271 s 16 are each amended to 12 read as follows:

(1) Every provision in a written instrument relating to real 13 14 property which purports to forbid or restrict the conveyance, 15 encumbrance, occupancy, or lease thereof to individuals of a specified 16 race, creed, color, sex, national origin, <u>sexual orientation</u>, families with children status, or with any sensory, mental, or physical 17 18 disability or the use of a trained dog guide or service animal by a 19 blind, deaf, or physically disabled person, and every condition, restriction, or prohibition, including a right of entry or possibility 20 21 of reverter, which directly or indirectly limits the use or occupancy 22 of real property on the basis of race, creed, color, sex, national 23 origin, sexual orientation, families with children status, or the 24 presence of any sensory, mental, or physical disability or the use of 25 a trained dog guide or service animal by a blind, deaf, or physically 26 disabled person is void.

(2) It is an unfair practice to insert in a written instrument
relating to real property a provision that is void under this section
or to honor or attempt to honor such a provision in the chain of title.

30 **Sec. 17.** RCW 49.60.225 and 1997 c 271 s 17 are each amended to 31 read as follows:

(1) When a reasonable cause determination has been made under RCW 49.60.240 that an unfair practice in a real estate transaction has been committed and a finding has been made that the respondent has engaged in any unfair practice under RCW 49.60.250, the administrative law judge shall promptly issue an order for such relief suffered by the aggrieved person as may be appropriate, which may include actual damages as provided by the federal fair housing amendments act of 1988 (42 U.S.C. Sec. 3601 et seq.), and injunctive or other equitable relief. Such order may, to further the public interest, assess a civil penalty against the respondent:

6 (a) In an amount up to ten thousand dollars if the respondent has 7 not been determined to have committed any prior unfair practice in a 8 real estate transaction;

9 (b) In an amount up to twenty-five thousand dollars if the 10 respondent has been determined to have committed one other unfair 11 practice in a real estate transaction during the five-year period 12 ending on the date of the filing of this charge; or

13 (c) In an amount up to fifty thousand dollars if the respondent has been determined to have committed two or more unfair practices in a 14 real estate transaction during the seven-year period ending on the date 15 16 of the filing of this charge, for loss of the right secured by RCW 17 49.60.010, 49.60.030, 49.60.040, and 49.60.222 through 49.60.224, as now or hereafter amended, to be free from discrimination in real 18 property transactions because of sex, marital status, race, creed, 19 color, national origin, <u>sexual orientation</u>, families with children 20 status, or the presence of any sensory, mental, or physical disability 21 22 or the use of a trained dog guide or service animal by a blind, deaf, 23 or physically disabled person. Enforcement of the order and appeal 24 therefrom by the complainant or respondent may be made as provided in 25 RCW 49.60.260 and 49.60.270. If acts constituting the unfair practice in a real estate transaction that is the object of the charge are 26 27 determined to have been committed by the same natural person who has been previously determined to have committed acts constituting an 28 unfair practice in a real estate transaction, then the civil penalty of 29 up to fifty thousand dollars may be imposed without regard to the 30 31 period of time within which any subsequent unfair practice in a real 32 estate transaction occurred. All civil penalties assessed under this section shall be paid into the state treasury and credited to the 33 general fund. 34

35 (2) Such order shall not affect any contract, sale, conveyance, 36 encumbrance, or lease consummated before the issuance of an order that 37 involves a bona fide purchaser, encumbrancer, or tenant who does not 38 have actual notice of the charge filed under this chapter.

(3) Notwithstanding any other provision of this chapter, persons
 awarded damages under this section may not receive additional damages
 pursuant to RCW 49.60.250.

4 **Sec. 18.** RCW 48.30.300 and 2005 c 223 s 19 are each amended to 5 read as follows:

6 Notwithstanding any provision contained in Title 48 RCW to the 7 contrary:

A person or entity engaged in the business of insurance in this 8 state may not refuse to issue any contract of insurance or cancel or 9 decline to renew such contract because of the sex ((or)), marital 10 11 status, or sexual orientation as defined in RCW 49.60.040, or the presence of any sensory, mental, or physical handicap of the insured or 12 prospective insured. The amount of benefits payable, or any term, 13 14 rate, condition, or type of coverage may not be restricted, modified, 15 excluded, increased, or reduced on the basis of the sex $((\sigma))_{\perp}$ marital 16 status, or sexual orientation, or be restricted, modified, excluded, or 17 reduced on the basis of the presence of any sensory, mental, or physical handicap of the insured or prospective insured. 18 This subsection does not prohibit fair discrimination on the basis of sex, 19 20 or marital status, or the presence of any sensory, mental, or physical 21 handicap when bona fide statistical differences in risk or exposure have been substantiated. 22

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