ENGROSSED SUBSTITUTE SENATE BILL 6189

State of Washington 59th Legislature 2006 Regular Session

By Senate Committee on Health & Long-Term Care (originally sponsored by Senator Keiser)

READ FIRST TIME 01/30/06.

AN ACT Relating to requiring hospitals to provide information to help patients better understand their hospital bills; adding a new section to chapter 70.41 RCW; and creating a new section.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5 NEW SECTION. Sec. 1. The legislature finds that the health information technologies 6 implementation of in hospitals, 7 medical including electronic records, has the potential to 8 significantly reduce cost, improve patient outcomes, and simplify the 9 administration of health care. Further, the legislature finds that the 10 number of and complexity of the bills that result from a hospital stay Therefore, it is the intent of the 11 can be confusing to patients. 12 legislature to encourage hospitals to design the implementation of health information technologies so as to allow the hospital to provide 13 14 the patient, prior to or upon discharge, clearly understandable 15 information about the services provided during the hospital stay, and the bills the patient is likely to receive related to each of those 16 17 services. Recognizing that complete implementation of the technologies 18 required to achieve this goal will take a number of years, the legislature intends to require that hospitals immediately begin working toward the goal by compiling and communicating information to assist patients in understanding their bills.

<u>NEW SECTION.</u> Sec. 2. A new section is added to chapter 70.41 RCW
to read as follows:

6 (1) Prior to or upon discharge, a hospital must furnish each 7 patient receiving inpatient services a written statement providing a 8 list of physician groups and other professional partners that commonly provide care for patients at the hospital and from whom the patient may 9 receive a bill, along with contact phone numbers for those groups. The 10 11 statement must prominently display a phone number that a patient can 12 call for assistance if the patient has any questions about any of the bills they receive after discharge that relate to their hospital stay. 13 (2) This section does not apply to any hospital owned or operated 14 15 by a health maintenance organization under chapter 48.46 RCW when 16 providing prepaid health care services to enrollees of the health 17 maintenance organization or any of its wholly owned subsidiary 18 carriers.

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