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SHB 2073 - H AMD 127 By Representative Conway

ADOPTED 03/08/2007

1 Strike everything after the enacting clause and insert the 2 following:

- 3 "Sec. 1. RCW 51.32.095 and 1999 c 110 s 1 are each amended to read 4 as follows:
- 5 (1) One of the primary purposes of this title is to enable the 6 injured worker to become employable at gainful employment. 7 end, the department or self-insurers shall utilize the services of individuals and organizations, public or private, whose experience, 8 9 training, and interests in vocational rehabilitation and retraining qualify them to lend expert assistance to the supervisor of industrial 10 11 insurance in such programs of vocational rehabilitation as may be 12 reasonable to make the worker employable consistent with his or her physical and mental status. Where, after evaluation and recommendation 13 by such individuals or organizations and prior to final evaluation of 14 15 the worker's permanent disability and in the sole opinion of the 16 supervisor or supervisor's designee, whether or not medical treatment has been concluded, vocational rehabilitation is both necessary and 17 18 likely to enable the injured worker to become employable at gainful employment, the supervisor or supervisor's designee may, in his or her 19 20 sole discretion, pay or, if the employer is a self-insurer, direct the 21 self-insurer to pay the cost as provided in subsection (3) of this section or section 2 of this act, as appropriate. An injured worker 22 may not participate in vocational rehabilitation under this section or 23 section 2 of this act if such participation would result in a payment 24 of benefits as described in RCW 51.32.240(5), and any benefits so paid 25 26 shall be recovered according to the terms of that section.
 - (2) When in the sole discretion of the supervisor or the supervisor's designee vocational rehabilitation is both necessary and likely to make the worker employable at gainful employment, then the following order of priorities shall be used:

1 (a) Return to the previous job with the same employer;

- 2 (b) Modification of the previous job with the same employer including transitional return to work;
 - (c) A new job with the same employer in keeping with any limitations or restrictions;
- 6 (d) Modification of a new job with the same employer including 7 transitional return to work;
 - (e) Modification of the previous job with a new employer;
- 9 (f) A new job with a new employer or self-employment based upon transferable skills;
 - (g) Modification of a new job with a new employer;
- 12 (h) A new job with a new employer or self-employment involving on-13 the-job training;
 - (i) Short-term retraining and job placement.
 - (3)(a) ((Except as provided in (b) of this subsection)) For vocational plans approved prior to July 1, 1999, costs for vocational rehabilitation benefits allowed by the supervisor or supervisor's designee under subsection (1) of this section may include the cost of books, tuition, fees, supplies, equipment, transportation, child or dependent care, and other necessary expenses for any such worker in an amount not to exceed three thousand dollars in any fifty-two week period except as authorized by RCW 51.60.060, and the cost of continuing the temporary total disability compensation under RCW 51.32.090 while the worker is actively and successfully undergoing a formal program of vocational rehabilitation.
 - (b) ((Beginning with vocational rehabilitation plans approved on or after)) When the department has approved a vocational plan for a worker between July 1, 1999, through December 31, 2007, costs for vocational rehabilitation benefits allowed by the supervisor or supervisor's designee under subsection (1) of this section may include the cost of books, tuition, fees, supplies, equipment, child or dependent care, and other necessary expenses for any such worker in an amount not to exceed four thousand dollars in any fifty-two week period except as authorized by RCW 51.60.060, and the cost of transportation and continuing the temporary total disability compensation under RCW 51.32.090 while the worker is actively and successfully undergoing a formal program of vocational rehabilitation.

(c) The expenses allowed under (a) or (b) of this subsection may include training fees for on-the-job training and the cost of furnishing tools and other equipment necessary for self-employment or reemployment. However, compensation or payment of retraining with job placement expenses under (a) or (b) of this subsection may not be authorized for a period of more than fifty-two weeks, except that such period may, in the sole discretion of the supervisor after his or her review, be extended for an additional fifty-two weeks or portion thereof by written order of the supervisor.

- (d) In cases where the worker is required to reside away from his or her customary residence, the reasonable cost of board and lodging shall also be paid.
- (e) Costs paid under this subsection shall be chargeable to the employer's cost experience or shall be paid by the self-insurer as the case may be.
- (4) In addition to the vocational rehabilitation expenditures provided for under subsection (3) of this section and section 2 of this act, an additional five thousand dollars may, upon authorization of the supervisor or the supervisor's designee, be expended for: (a) Accommodations for an injured worker that are medically necessary for the worker to participate in an approved retraining plan; and (b) accommodations necessary to perform the essential functions of an occupation in which an injured worker is seeking employment, consistent with the retraining plan or the recommendations of a vocational evaluation. The injured worker's attending physician must verify the necessity of the modifications or accommodations. The total expenditures authorized in this subsection and the expenditures authorized under RCW 51.32.250 shall not exceed five thousand dollars.
- (5) When the department has approved a vocational plan for a worker prior to January 1, 2008, regardless of whether the worker has begun participating in the approved plan, costs for vocational rehabilitation benefits allowed by the supervisor or supervisor's designee under subsection (1) of this section are limited to those provided under subsections (3) and (4) of this section.
- For vocational plans approved for a worker between January 1, 2008, through June 30, 2013, total vocational costs allowed by the supervisor or supervisor's designee under subsection (1) of this section shall be

limited to those provided under the pilot program established in section 2 of this act, and vocational rehabilitation services shall conform to the requirements in section 2 of this act.

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- (6) The department shall establish criteria to monitor the quality and effectiveness of rehabilitation services provided by the individuals and organizations used under subsection (1) of this section and under section 2 of this act. The state fund shall make referrals for vocational rehabilitation services based on these performance criteria.
- $((\frac{(6)}{(6)}))$ <u>(7)</u> The department shall engage in, where feasible and cost-effective, a cooperative program with the state employment security department to provide job placement services under this section <u>and section 2 of this act</u>.
- (((7))) (8) The benefits in this section and section 2 of this act shall be provided for the injured workers of self-insured employers. Self-insurers shall report both benefits provided and benefits denied under this section and section 2 of this act in the manner prescribed by the department by rule adopted under chapter 34.05 RCW. The director may, in his or her sole discretion and upon his or her own initiative or at any time that a dispute arises under this section or section 2 of this act, promptly make such inquiries as circumstances require and take such other action as he or she considers will properly determine the matter and protect the rights of the parties.
 - ((\(\frac{(\(\frac{8}{}\)\)}{\)}) (9) Except as otherwise provided in this section or section 2 of this act, the benefits provided for in this section and section 2 of this act are available to any otherwise eligible worker regardless of the date of industrial injury. However, claims shall not be reopened solely for vocational rehabilitation purposes.
- NEW SECTION. Sec. 2. A new section is added to chapter 51.32 RCW to read as follows:
- 31 (1)(a) The legislature intends to create improved vocational 32 outcomes for Washington state injured workers and employers through 33 legislative and regulatory change under a pilot program for the period 34 of January 1, 2008, through June 30, 2013. This pilot vocational 35 system is intended to allow opportunities for eligible workers to 36 participate in meaningful retraining in high demand occupations, 37 improve successful return to work and achieve positive outcomes for

workers, reduce the incidence of repeat vocational services, increase accountability and responsibility, and improve cost predictability. To facilitate the study and evaluation of the results of the proposed changes, the department shall establish the temporary funding of certain state fund vocational costs through the medical aid account to ensure the appropriate assessments to employers for the costs of their claims for vocational services in accordance with section 3 of this act.

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- (b) An independent review and study of the effects of the pilot program shall be conducted to determine whether it has achieved the appropriate outcomes at reasonable cost to the system. shall include, at a minimum, a report on the department's performance with regard to the provision of vocational services, the skills acquired by workers who receive retraining services, the types of training programs approved, whether the workers are employed, at what jobs and wages after completion of the training program and at various times subsequent to their claim closure, the number and demographics of workers who choose the option provided in subsection (4)(b) of this section, and their employment and earnings status at various times subsequent to claim closure. The department may adopt rules, in collaboration with the subcommittee created under (c)(iii) of this subsection, to further define the scope and elements of the required study. Reports of the independent researcher are due on December 1, 2010, December 1, 2011, and December 1, 2012.
 - (c) In implementing the pilot program, the department shall:
- (i) Establish a vocational initiative project that includes participation by the department as a partner with WorkSource, the established state system that administers the federal workforce investment act of 1998. As a partner, the department shall place vocational professional full-time employees at pilot WorkSource locations; refer some workers for vocational services to these vocational professionals; and work with employers in work source pilot areas to market the benefits of on-the-job training programs and with community colleges to reserve slots in high demand programs. These on-the-job training programs and community college slots may be considered by both department and private sector vocational professionals for vocational plan development. The department will also assist stakeholders in developing additional vocational training programs in

various industries, including but not limited to agriculture and 1 construction. These programs will expand the choices available to injured workers in developing their vocational training plans with the 3 assistance of vocational professionals. 4

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- Develop and maintain a register of state fund and selfinsured workers who have been retrained or have selected any of the vocational options described in this section for at least the duration of the pilot program.
- (iii) Create a vocational rehabilitation subcommittee made up of members appointed by the director for at least the duration of the pilot program. This subcommittee shall provide the business and labor partnership needed to maintain focus on the intent of the pilot program, as described in this section, and provide consistency and transparency to the development of rules and policies. The subcommittee shall report to the director at least annually and recommend to the director and the legislature any additional statutory changes needed, which may include extension of the pilot period. subcommittee shall provide input and oversight with the department concerning the study required under (b) of this subsection. The subcommittee shall provide recommendations for additional changes or incentives for injured workers to return to work with their employer of injury.
 - (iv) The department shall develop an annual report concerning Washington's workers' compensation vocational rehabilitation system to the legislature and to the subcommittee by December 1, 2009, and annually thereafter with the final report due by December 1, 2012. The annual report shall include the number of workers who have participated in more than one vocational training plan beginning with plans approved on January 1, 2008, and in which industries those workers were employed. The final report shall include the department's assessment and recommendations for further legislative action, in collaboration with the subcommittee.
 - (2)(a) For the purposes of this section, the day the worker commences vocational plan development means the date the department or self-insurer notifies the worker of his or her eligibility for plan development services.
- 37 (b) When vocational rehabilitation is both necessary and likely to 38 make the worker employable at gainful employment, he or she shall be

- provided with services necessary to develop a vocational plan that, if 1 2 completed, would render the worker employable. The vocational professional assigned to the claim shall, at the initial meeting with 3 the worker, fully inform the worker of the return-to-work priorities 4 set forth in RCW 51.32.095(2) and of his or her rights and 5 responsibilities under the workers' compensation vocational system. 6 7 The department shall provide tools to the vocational professional for communicating this and other information required by RCW 51.32.095 and 8 9 this section to the worker.
- (c) On the date the worker commences vocational plan development, 10 the department shall also inform the employer in writing of the 11 employer's right to make a valid return-to-work offer during the first 12 13 fifteen days following the commencement of vocational plan development. 14 To be valid, the offer must be for bona fide employment with the employer of injury, consistent with the worker's documented physical 15 and mental restrictions as provided by the worker's health care 16 17 provider. When the employer makes a valid return-to-work offer, the vocational plan development services and temporary total disability 18 compensation shall be terminated effective the starting date for the 19 job without regard to whether the worker accepts the return-to-work 20 Following the fifteen-day period, the employer may still 21 22 provide, and the worker may accept, any valid return-to-work offer. The worker's acceptance of such an offer shall result 23 24 termination of vocational plan development or implementation services 25 and temporary total disability compensation effective the day the employment begins. 26
 - (3)(a) All vocational plans must contain an accountability agreement signed by the worker detailing expectations regarding progress, attendance, and other factors influencing successful participation in the plan. Failure to abide by the agreed expectations shall result in suspension of vocational benefits pursuant to RCW 51.32.110.
 - (b) Any formal education included as part of the vocational plan must be for an accredited or licensed program or other program approved by the department. The department shall develop rules that provide criteria for the approval of nonaccredited or unlicensed programs.
- 37 (c) The vocational plan for an individual worker must be completed 38 and submitted to the department within ninety days of the day the

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worker commences vocational plan development. The department may extend the ninety days for good cause. Criteria for good cause shall be provided in rule. The frequency and reasons for good cause extensions shall be reported to the subcommittee created under subsection (1)(c)(iii) of this section.

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- (d) Costs for the vocational plan may include books, tuition, fees, supplies, equipment, child or dependent care, training fees for on-the-job training, the cost of furnishing tools and other equipment necessary for self-employment or reemployment, and other necessary expenses in an amount not to exceed twelve thousand dollars. This amount shall be adjusted effective July 1 of each year for vocational plans or retraining benefits available under subsection (4)(b) of this section approved on or after this date but before June 30 of the next year based on the average percentage change in tuition for the next fall quarter for all Washington state community colleges.
- (e) The duration of the vocational plan shall not exceed two years from the date the plan is implemented. The worker shall receive temporary total disability compensation under RCW 51.32.090 and the cost of transportation while he or she is actively and successfully participating in a vocational plan.
- (f) If the worker is required to reside away from his or her customary residence, the reasonable cost of board and lodging shall also be paid.
- (4) Vocational plan development services shall be completed within ninety days of commencing. During vocational plan development the worker shall, with the assistance of a vocational professional, participate in vocational counseling and occupational exploration to include, but not be limited to, identifying possible job goals, training needs, resources, and expenses, consistent with the worker's physical and mental status. A vocational rehabilitation plan shall be developed by the worker and the vocational professional and submitted to the department or self-insurer. Following this submission, the worker shall elect one of the following options:
- (a) Option 1: The department or self-insurer implements and the worker participates in the vocational plan developed by the vocational professional and approved by the worker and the department or self-insurer. For state fund claims, the department must review and approve the vocational plan before implementation may begin. If the

department takes no action within fifteen days, the plan is deemed approved. The worker may, within fifteen days of approval of the plan by the department, elect option 2.

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- (i) Following successful completion of the vocational plan, any subsequent assessment of whether vocational rehabilitation is both necessary and likely to enable the injured worker to become employable at gainful employment under RCW 51.32.095(1) shall include consideration of transferable skills obtained in the vocational plan.
- (ii) If a vocational plan is successfully completed on a claim which is thereafter reopened as provided in RCW 51.32.160, the cost and duration available for any subsequent vocational plan is limited to that in subsection (3)(d) and (e) of this section, less that previously expended.
- (b) Option 2: The worker declines further vocational services under the claim and receives an amount equal to six months of temporary total disability compensation under RCW 51.32.090. payable in biweekly payments in accordance with the schedule of temporary total disability payments, until such award is paid in full. These payments shall not include interest on the unpaid balance. However, upon application by the worker, and at the discretion of the department, the compensation may be converted to a lump sum payment. The vocational costs defined in subsection (3)(d) of this section shall remain available to the worker, upon application to the department or self-insurer, for a period of five years. The vocational costs shall, if expended, be available for programs or courses at any accredited or licensed institution or program from a list of those approved by the department for tuition, books, fees, supplies, equipment, and tools, without department or self-insurer oversight. The department shall issue an order as provided in RCW 51.52.050 confirming the option 2 election, setting a payment schedule, and terminating temporary total disability benefits. The department shall thereafter close the claim.
 - (i) If within five years from the date the option 2 order becomes final, the worker is subsequently injured or suffers an occupational disease or reopens the claim as provided in RCW 51.32.160, and vocational rehabilitation is found both necessary and likely to enable the injured worker to become employable at gainful employment under RCW 51.32.095(1), the duration of any vocational plan under subsection (3)(e) of this section shall not exceed eighteen months.

- (ii) If the available vocational costs are utilized by the worker, any subsequent assessment of whether vocational rehabilitation is both necessary and likely to enable the injured worker to become employable at gainful employment under RCW 51.32.095(1) shall include consideration of the transferable skills obtained.
- (iii) If the available vocational costs are utilized by the worker and the claim is thereafter reopened as provided in RCW 51.32.160, the cost available for any vocational plan is limited to that in subsection (3)(d) of this section less that previously expended.
 - (iv) Option 2 may only be elected once per worker.

- (c) The director, in his or her sole discretion, may provide the worker vocational assistance not to exceed that in subsection (3) of this section, without regard to the worker's prior option selection or benefits expended, where vocational assistance would prevent permanent total disability under RCW 51.32.060.
- (5)(a) As used in this section, "vocational plan interruption" means an occurrence which disrupts the plan to the extent the employability goal is no longer attainable. "Vocational plan interruption" does not include institutionally scheduled breaks in educational programs, occasional absence due to illness, or modifications to the plan which will allow it to be completed within the cost and time provisions of subsection (3)(d) and (e) of this section.
- (b) When a vocational plan interruption is beyond the control of the worker, the department or self-insurer shall recommence plan development. If necessary to complete vocational services, the cost and duration of the plan may include credit for that expended prior to the interruption. A vocational plan interruption is considered outside the control of the worker when it is due to the closure of the accredited institution, when it is due to a death in the worker's immediate family, or when documented changes in the worker's accepted medical conditions prevent further participation in the vocational plan.
- (c) When a vocational plan interruption is the result of the worker's actions, the worker's entitlement to benefits shall be suspended in accordance with RCW 51.32.110. If plan development or implementation is recommenced, the cost and duration of the plan shall not include credit for that expended prior to the interruption. A

- vocational plan interruption is considered a result of the worker's actions when it is due to the failure to meet attendance expectations set by the training or educational institution, failure to achieve passing grades or acceptable performance review, unaccepted or postinjury conditions that prevent further participation in the vocational plan, or the worker's failure to abide by the accountability agreement per subsection (3)(a) of this section.
- 8 <u>NEW SECTION.</u> **Sec. 3.** A new section is added to chapter 51.32 RCW 9 to read as follows:

- (1) Costs paid for vocational services and plans shall be chargeable to the employer's cost experience or shall be paid by the self-insurer, as the case may be. For state fund vocational plans implemented on or after January 1, 2008, the costs may be paid from the medical aid fund at the sole discretion of the director under the following circumstances:
- (a) The worker previously participated in a vocational plan or selected a worker option as described in section 2(4) of this act;
- (b) The worker's prior vocational plan or selected option was based on an approved plan or option on or after January 1, 2008;
- (c) For state fund employers, the date of injury or disease manifestation of the subsequent claim is within the period of time used to calculate their experience factor;
- (d) The subsequent claim is for an injury or occupational disease that resulted from employment and work-related activities beyond the worker's documented restrictions.
- (2) The vocational plan costs payable from the medical aid fund shall include the costs of temporary total disability benefits, except those payable from the supplemental pension fund, from the date the vocational plan is implemented to the date the worker completes the plan or ceases participation. The vocational costs paid from the medical aid fund shall not be charged to the state fund employer's cost experience.
- (3) For the duration of the vocational pilot program, all expenses to the medical aid fund resulting from the director's discretionary decisions as provided in subsection (1) of this section shall be separately documented as a medical aid fund expenditure and reported to the vocational rehabilitation subcommittee and the legislature

- 1 annually. This report shall include the number of claims for which
- 2 relief to the state fund employer was provided and the average cost per
- 3 claim. A report to the vocational rehabilitation subcommittee and the
- 4 legislature shall also be made annually including the number of claims
- 5 and average cost per claim reported by self-insured employers for
- 6 claims meeting the requirements in subsection (1)(a), (b), and (d) of
- 7 this section.
- 8 <u>NEW SECTION.</u> **Sec. 4.** The department of labor and industries shall
- 9 adopt rules necessary to implement this act.
- 10 NEW SECTION. Sec. 5. This act takes effect January 1, 2008.
- 11 NEW SECTION. Sec. 6. This act expires June 30, 2013."
- 12 Correct the title.

EFFECT: Requires the Department of Labor and Industries to assist stakeholders in developing vocational training programs in various industries, including but not limited to agriculture and construction. Prohibits a worker who has obtained workers' compensation benefits through willful misrepresentation from receiving vocational rehabilitation benefits. Removes the provisions that allowed self-insured employers to request reimbursement from the medical aid fund for the cost of vocational services in certain circumstances. Removes provisions that authorized the vocational rehabilitation subcommittee to make recommendations about assessments to self-insured employers.

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