SUBSTITUTE HOUSE BILL 1008

State of Washington 60th Legislature 2007 Regular Session

By House Committee on Judiciary (originally sponsored by Representatives Moeller, Lovick, Kagi, Cody, Appleton, Conway, Morrell, Kenney, Simpson, B. Sullivan, Goodman and Lantz)

READ FIRST TIME 02/15/07.

AN ACT Relating to the protection of vulnerable adults; amending RCW 74.34.020, 74.34.110, 74.34.120, 74.34.145, 74.34.150, and 74.34.210; reenacting and amending RCW 74.34.130; and adding new sections to chapter 74.34 RCW.

5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

6 **Sec. 1.** RCW 74.34.020 and 2006 c 339 s 109 are each amended to 7 read as follows:

8 Unless the context clearly requires otherwise, the definitions in 9 this section apply throughout this chapter.

10 (1) "Abandonment" means action or inaction by a person or entity 11 with a duty of care for a vulnerable adult that leaves the vulnerable 12 person without the means or ability to obtain necessary food, clothing, 13 shelter, or health care.

14 (2) "Abuse" means the willful action or inaction that inflicts 15 injury, unreasonable confinement, intimidation, or punishment on a 16 vulnerable adult. In instances of abuse of a vulnerable adult who is 17 unable to express or demonstrate physical harm, pain, or mental 18 anguish, the abuse is presumed to cause physical harm, pain, or mental 1 anguish. Abuse includes sexual abuse, mental abuse, physical abuse, 2 and exploitation of a vulnerable adult, which have the following 3 meanings:

(a) "Sexual abuse" means any form of nonconsensual sexual contact, 4 5 including but not limited to unwanted or inappropriate touching, rape, sodomy, sexual coercion, sexually explicit photographing, and sexual 6 7 harassment. Sexual abuse includes any sexual contact between a staff person, who is not also a resident or client, of a facility or a staff 8 person of a program authorized under chapter 71A.12 RCW, and a 9 vulnerable adult living in that facility or receiving service from a 10 program authorized under chapter 71A.12 RCW, whether or not it is 11 12 consensual.

(b) "Physical abuse" means the willful action of inflicting bodily injury or physical mistreatment. Physical abuse includes, but is not limited to, striking with or without an object, slapping, pinching, choking, kicking, shoving, prodding, or the use of chemical restraints or physical restraints unless the restraints are consistent with licensing requirements, and includes restraints that are otherwise being used inappropriately.

(c) "Mental abuse" means any willful action or inaction of mental or verbal abuse. Mental abuse includes, but is not limited to, coercion, harassment, inappropriately isolating a vulnerable adult from family, friends, or regular activity, and verbal assault that includes ridiculing, intimidating, yelling, or swearing.

(d) "Exploitation" means an act of forcing, compelling, or exerting undue influence over a vulnerable adult causing the vulnerable adult to act in a way that is inconsistent with relevant past behavior, or causing the vulnerable adult to perform services for the benefit of another.

30 (3) "Consent" means express written consent granted after the 31 vulnerable adult or his or her legal representative has been fully 32 informed of the nature of the services to be offered and that the 33 receipt of services is voluntary.

34 (4) "Department" means the department of social and health 35 services.

36 (5) "Facility" means a residence licensed or required to be37 licensed under chapter 18.20 RCW, boarding homes; chapter 18.51 RCW,

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nursing homes; chapter 70.128 RCW, adult family homes; chapter 72.36
 RCW, soldiers' homes; or chapter 71A.20 RCW, residential habilitation
 centers; or any other facility licensed by the department.

4 (6) "Financial exploitation" means the illegal or improper use of
5 the property, income, resources, or trust funds of the vulnerable adult
6 by any person for any person's profit or advantage <u>other than for the</u>
7 <u>vulnerable adult's profit or advantage</u>.

8 (7) "Individual provider" means a person under contract with the 9 department to provide services in the home under chapter 74.09 or 10 74.39A RCW.

11 (8) <u>"Interested person" means a person who is interested in the</u> 12 <u>welfare of the vulnerable adult and who has a good faith belief that</u> 13 <u>the court's intervention is necessary to protect the vulnerable adult.</u>

14 (9) "Mandated reporter" is an employee of the department; law 15 enforcement officer; social worker; professional school personnel; 16 individual provider; an employee of a facility; an operator of a 17 facility; an employee of a social service, welfare, mental health, 18 adult day health, adult day care, home health, home care, or hospice 19 agency; county coroner or medical examiner; Christian Science 20 practitioner; or health care provider subject to chapter 18.130 RCW.

21 (((9))) (10) "Neglect" means (a) a pattern of conduct or inaction 22 by a person or entity with a duty of care that fails to provide the goods and services that maintain physical or mental health of a 23 24 vulnerable adult, or that fails to avoid or prevent physical or mental 25 harm or pain to a vulnerable adult; or (b) an act or omission that demonstrates a serious disregard of consequences of such a magnitude as 26 27 to constitute a clear and present danger to the vulnerable adult's health, welfare, or safety, including but not limited to conduct 28 prohibited under RCW 9A.42.100. 29

30 (((10))) <u>(11)</u> "Permissive reporter" means any person, <u>including</u>, 31 <u>but not limited to, an</u> employee of a financial institution, attorney, 32 or volunteer in a facility or program providing services for vulnerable 33 adults.

34 (((11))) <u>(12)</u> "Protective services" means any services provided by 35 the department to a vulnerable adult with the consent of the vulnerable 36 adult, or the legal representative of the vulnerable adult, who has 37 been abandoned, abused, financially exploited, neglected, or in a state 38 of self-neglect. These services may include, but are not limited to

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1 case management, social casework, home care, placement, arranging for 2 medical evaluations, psychological evaluations, day care, or referral 3 for legal assistance.

((((12))) <u>(13)</u> "Self-neglect" means the failure of a vulnerable 4 5 adult, not living in a facility, to provide for himself or herself the goods and services necessary for the vulnerable adult's physical or 6 7 mental health, and the absence of which impairs or threatens the vulnerable adult's well-being. This definition may include a 8 vulnerable adult who is receiving services through home health, 9 hospice, or a home care agency, or an individual provider when the 10 neglect is not a result of inaction by that agency or individual 11 12 provider.

13 (((13))) <u>(14)</u> "Vulnerable adult" includes a person:

(a) Sixty years of age or older who has the functional, mental, orphysical inability to care for himself or herself; or

16 (b) Found incapacitated under chapter 11.88 RCW; or

17 (c) Who has a developmental disability as defined under RCW18 71A.10.020; or

19 (d) Admitted to any facility; or

20 (e) Receiving services from home health, hospice, or home care 21 agencies licensed or required to be licensed under chapter 70.127 RCW; 22 or

23 (f) Receiving services from an individual provider.

24 **Sec. 2.** RCW 74.34.110 and 1999 c 176 s 12 are each amended to read 25 as follows:

An action known as a petition for an order for protection of a vulnerable adult in cases of abandonment, abuse, financial exploitation, or neglect is created.

(1) A vulnerable adult, or interested person on behalf of the vulnerable adult, may seek relief from abandonment, abuse, financial exploitation, or neglect, or the threat thereof, by filing a petition for an order for protection in superior court.

33 (2) A petition shall allege that the petitioner, or person on whose 34 <u>behalf the petition is brought</u>, is a vulnerable adult and that the 35 petitioner, or person on whose behalf the petition is brought, has been 36 abandoned, abused, financially exploited, or neglected, or is 1 threatened with abandonment, abuse, financial exploitation, or neglect

2 by respondent.

3 (3) A petition shall be accompanied by affidavit made under oath, 4 <u>or a declaration signed under penalty of perjury</u>, stating the specific 5 facts and circumstances which demonstrate the need for the relief 6 sought. If the petition is filed by an interested person, the 7 <u>affidavit or declaration must also include a statement of why the</u> 8 <u>petitioner qualifies as an interested person.</u>

9 (4) A petition for an order may be made whether or not there is a 10 pending lawsuit, complaint, petition, or other action ((between the 11 parties)) <u>pending that relates to the issues presented in the petition</u> 12 <u>for an order for protection</u>.

13 (5) Within ninety days of receipt of the master copy from the 14 administrative office of the courts, all court clerk's offices shall 15 make available the standardized forms and instructions required by 16 section 3 of this act.

17 (6) Any assistance or information provided by any person, 18 including, but not limited to, court clerks, employees of the 19 department, and other court facilitators, to another to complete the 20 forms provided by the court in subsection (5) of this section does not 21 constitute the practice of law.

22 (7) A petitioner is not required to post bond to obtain relief in
23 any proceeding under this section.

24 (((6))) An action under this section shall be filed in the county where the ((petitioner)) vulnerable adult resides; except that 25 if the ((petitioner)) vulnerable adult has left or been removed from 26 27 the residence as a result of abandonment, abuse, financial exploitation, or neglect, or in order to avoid abandonment, abuse, 28 financial exploitation, or neglect, the petitioner may bring an action 29 in the county of either the vulnerable adult's previous or new 30 31 residence.

32 (((7) The filing fee for the petition may be waived at the 33 discretion of the court.))

34 (9) No filing fee may be charged to the petitioner for proceedings
 35 under this section. Standard forms and written instructions shall be
 36 provided free of charge.

<u>NEW SECTION.</u> Sec. 3. A new section is added to chapter 74.34 RCW
 to read as follows:

(1) The administrative office of the courts shall develop and 3 prepare standard petition, temporary order for protection, and 4 5 permanent order for protection forms, a standard notice form to provide notice to the vulnerable adult if the vulnerable adult is not the 6 petitioner, instructions, and a court staff handbook on the protection 7 order process. The standard petition and order for protection forms 8 must be used after September 1, 2007, for all petitions filed and 9 orders issued under this chapter. The administrative office of the 10 courts, in preparing the instructions, forms, notice, and handbook, may 11 consult with attorneys from the elder law section of the Washington 12 13 association, judges, the department, the Washington state bar protection and advocacy system, and law enforcement personnel. 14

(a) The instructions shall be designed to assist petitioners in
 completing the petition, and shall include a sample of the standard
 petition and order for protection forms.

(b) The order for protection form shall include, in a conspicuous location, notice of criminal penalties resulting from violation of the order.

(c) The standard notice form shall be designed to explain to the vulnerable adult in clear, plain language the purpose and nature of the petition and that the vulnerable adult has the right to participate in the hearing and to either support or object to the petition.

(2) The administrative office of the courts shall distribute a master copy of the standard forms, instructions, and court staff handbook to all court clerks and shall distribute a master copy of the standard forms to all superior, district, and municipal courts.

(3) The administrative office of the courts shall determine the 29 30 significant non-English-speaking or limited-English-speaking The administrator shall then arrange for 31 populations in the state. 32 translation of the instructions required by this section, which shall contain a sample of the standard forms, into the languages spoken by 33 significant non-English-speaking populations, and 34 those shall distribute a master copy of the translated instructions to all court 35 clerks by September 1, 2007. 36

37 (4) The administrative office of the courts shall update the38 instructions, standard forms, and court staff handbook when changes in

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1 the law make an update necessary. The updates may be made in 2 consultation with the persons and entities specified in subsection (1) 3 of this section.

4 (5) For purposes of this section, "court clerks" means court
5 administrators in courts of limited jurisdiction and elected court
6 clerks.

7 **Sec. 4.** RCW 74.34.120 and 1986 c 187 s 6 are each amended to read 8 as follows:

9 <u>(1)</u> The court shall order a hearing on a petition under RCW 10 74.34.110 not later than fourteen days from the date of filing the 11 petition.

12 (2) Personal service shall be made upon the respondent not less 13 than ((five)) six court days before the hearing. When good faith 14 attempts to personally serve the respondent have been unsuccessful, the 15 court shall permit service by mail or by publication.

(3) When a petition under RCW 74.34.110 is filed by someone other 16 than the vulnerable adult, notice of the petition and hearing must be 17 personally served upon the vulnerable adult not less than six court 18 days before the hearing. In addition to copies of all pleadings filed 19 20 by the petitioner, the petitioner shall provide a written notice to the 21 vulnerable adult using the standard notice form developed under section 3 of this act. When good faith attempts to personally serve the 22 23 vulnerable adult have been unsuccessful, the court shall permit service by mail, or by publication if the court determines that personal 24 25 service and service by mail cannot be obtained.

26 (4) If timely service <u>under subsections (2) and (3) of this section</u> 27 cannot be made, the court ((may set a new hearing date)) <u>shall continue</u> 28 <u>the hearing date until the substitute service approved by the court has</u> 29 <u>been satisfied. The court may continue any temporary order for</u> 30 <u>protection until the hearing is held</u>. A petitioner may <u>also</u> move for 31 temporary relief under chapter 7.40 RCW.

32 Sec. 5. RCW 74.34.130 and 2000 c 119 s 27 and 2000 c 51 s 2 are 33 each reenacted and amended to read as follows:

The court may order relief as it deems necessary for the protection of the ((petitioner)) <u>vulnerable adult</u>, including, but not limited to the following:

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(1) Restraining respondent from committing acts of abandonment,
 abuse, neglect, or financial exploitation <u>against the vulnerable adult</u>;

3 (2) Excluding the respondent from ((petitioner's)) the vulnerable 4 <u>adult's</u> residence for a specified period or until further order of the 5 court;

6 (3) Prohibiting contact with the vulnerable adult by respondent for
7 a specified period or until further order of the court;

8 (4) Prohibiting the respondent from knowingly coming within, or 9 knowingly remaining within, a specified distance from a specified 10 location;

11 (5) Requiring an accounting by respondent of the disposition of 12 ((petitioner's)) the vulnerable adult's income or other resources;

13 (6) Restraining the transfer of <u>the respondent's and/or vulnerable</u> 14 <u>adult's</u> property for a specified period not exceeding ninety days; and 15 (7) Requiring the respondent to pay ((the)) <u>a</u> filing fee and court 16 costs, including service fees, and to reimburse the petitioner for 17 costs incurred in bringing the action, including a reasonable 18 attorney's fee.

Any relief granted by an order for protection, other than a judgment for costs, shall be for a fixed period not to exceed ((one year)) <u>five years</u>. The clerk of the court shall enter any order for protection issued under this section into the judicial information system.

24 Sec. 6. RCW 74.34.145 and 2000 c 119 s 2 are each amended to read 25 as follows:

26 (1) An order for protection of a vulnerable adult issued under this chapter which restrains the respondent or another person from 27 committing acts of abuse, prohibits contact with the ((petitioner)) 28 vulnerable adult, excludes the person from any specified location, or 29 30 prohibits the person from coming within a specified distance from a 31 location, shall prominently bear on the front page of the order the legend: VIOLATION OF THIS ORDER WITH ACTUAL NOTICE OF ITS TERMS IS A 32 CRIMINAL OFFENSE UNDER CHAPTER 26.50 RCW AND WILL SUBJECT A VIOLATOR TO 33 34 ARREST.

35 (2) Whenever an order for protection of a vulnerable adult is 36 issued under this chapter, and the respondent or person to be 37 restrained knows of the order, a violation of a provision restraining

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the person from committing acts of abuse, prohibiting contact with the ((petitioner)) vulnerable adult, excluding the person from any specified location, or prohibiting the person from coming within a specified distance of a location, shall be punishable under RCW 26.50.110, regardless of whether the person is a family or household member as defined in RCW 26.50.010.

7 Sec. 7. RCW 74.34.150 and 1986 c 187 s 9 are each amended to read 8 as follows:

9 The department of social and health services, in its discretion, may seek relief under RCW 74.34.110 through 74.34.140 on behalf of and 10 11 with the consent of any vulnerable adult. When the department has 12 reason to believe a vulnerable adult lacks the ability or capacity to consent, the department, in its discretion, may seek relief under RCW 13 74.34.110 through 74.34.140 on behalf of the vulnerable adult. Neither 14 the department of social and health services nor the state of 15 Washington shall be liable for ((failure)) seeking or failing to seek 16 17 relief on behalf of any persons under this section.

18 <u>NEW SECTION.</u> Sec. 8. A new section is added to chapter 74.34 RCW 19 to read as follows:

20 (1) When a petition for protection under RCW 74.34.110 is filed by someone other than the vulnerable adult or the vulnerable adult's 21 22 guardian, and the vulnerable adult for whom protection is sought 23 advises the court at the hearing that he or she does not want all or part of the protection sought in the petition, then the court may 24 25 dismiss the petition or the provisions that the vulnerable adult objects to and any protection order issued under RCW 74.34.120 or 26 74.34.130, or the court may take additional testimony or evidence, or 27 order additional hearings to determine whether the vulnerable adult is 28 29 unable, due to incapacity, undue influence, or other factors found by 30 the court, to protect his or her person or estate in connection with the issues raised in the petition or order. 31

32 (2) If the court issues a protection order over the objection of 33 the vulnerable adult, and is not able to make an adequate determination 34 regarding whether the vulnerable adult is unable, due to incapacity, 35 undue influence, or other factors found by the court, to protect his or 36 her person or estate in connection with the issues raised in the

petition or order, based on the evidence and testimony offered at the 1 2 hearing, then the court shall schedule a separate evidentiary hearing on this issue and on any other issue the court may order. The hearing 3 shall be held within fourteen days of entry of the order. Notice of 4 5 the time and place of the evidentiary hearing shall be personally served upon the vulnerable adult and the respondent not less than six 6 7 court days before the hearing. When good faith attempts to personally serve the vulnerable adult and the respondent have been unsuccessful, 8 the court shall permit service by mail, or by publication if the court 9 determines that personal service and service by mail cannot be 10 11 obtained. If timely service cannot be made, the court may set a new hearing date. A hearing under this subsection is not necessary if the 12 vulnerable adult has been determined to be incapacitated under the 13 quardianship laws, chapter 11.88 RCW. If a hearing is scheduled under 14 this subsection, the protection order shall remain in effect pending 15 the court's decision at the subsequent hearing. 16

17 (3) At the hearing scheduled by the court, the court shall give the 18 vulnerable adult, the respondent, the petitioner, and in the court's 19 discretion other interested persons, the opportunity to testify and 20 submit relevant evidence.

21 (4) If the court determines that the vulnerable adult is capable of 22 protecting his or her person or estate in connection with the issues raised in the petition, and the individual continues to object to the 23 protection order, the court shall dismiss the order or may modify the 24 25 order if agreed to by the vulnerable adult, or the court may enter any other orders as are proper or necessary in the court's discretion. 26 Ιf 27 the court determines that the vulnerable adult is not capable of protecting his or her person or estate in connection with the issues 28 raised in the petition or order, and that the individual continues to 29 need protection, the court shall order relief consistent with RCW 30 31 74.34.130 as it deems necessary for the protection of the vulnerable 32 adult. In the entry of any order that is inconsistent with the expressed wishes of the vulnerable adult, the court's order shall be 33 governed by the legislative findings contained in RCW 74.34.005. 34

35 <u>NEW SECTION.</u> Sec. 9. A new section is added to chapter 74.34 RCW 36 to read as follows:

37 Any vulnerable adult who has not been adjudicated incapacitated

under chapter 11.88 RCW, or the vulnerable adult's guardian, at any time subsequent to entry of a permanent protection order under this chapter, may apply to the court for an order to modify or vacate the order. In a hearing on an application to dismiss or modify the protection order, the court shall grant such relief consistent with RCW 74.34.110 as it deems necessary for the protection of the vulnerable adult, including dismissal or modification of the protection order.

8 Sec. 10. RCW 74.34.210 and 1995 1st sp.s. c 18 s 86 are each 9 amended to read as follows:

A petition for an order for protection ((or)) may be brought by the 10 11 vulnerable adult, the vulnerable adult's guardian or legal fiduciary, 12 the department, or any interested person as defined in RCW 74.34.020. An action for damages under this chapter may be brought by the 13 ((plaintiff)) vulnerable adult, or where necessary, by his or her 14 family members and/or guardian or legal fiduciary((, or as otherwise 15 16 provided under this chapter)). The death of the ((plaintiff)) 17 vulnerable adult shall not deprive the court of jurisdiction over a 18 petition or claim brought under this chapter. Upon petition, after the death of the vulnerable ((person)) adult, the right to initiate or 19 20 maintain the action shall be transferred to the executor or 21 administrator of the deceased, for the benefit of the surviving spouse, 22 child or children, or other heirs set forth in chapter 4.20 RCW.

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