
SUBSTITUTE HOUSE BILL 1066

State of Washington

60th Legislature

2007 Regular Session

By House Committee on Insurance, Financial Services & Consumer Protection (originally sponsored by Representatives Kirby, Strow, Simpson, Rodne, Lovick, Clibborn, Dunshee, Sells, P. Sullivan, Morrell and Kenney)

READ FIRST TIME 02/22/07.

1 AN ACT Relating to auto glass repair and third-party
2 administrators; and adding a new section to chapter 48.30 RCW.

3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

4 NEW SECTION. **Sec. 1.** A new section is added to chapter 48.30 RCW
5 to read as follows:

6 (1) A person in this state has the right to choose any automobile
7 glass repair or replacement facility for the repair of a loss relating
8 to motor vehicle glass.

9 (2) An insurer or its third-party administrator shall not interfere
10 with the right established in this subsection.

11 (3) After a person making a claim for a loss that only involves
12 glass informs an insurer or third-party administrator that the person
13 has chosen an automobile glass repair or replacement facility to
14 conduct the repairs, the insurer or third-party administrator shall not
15 recommend that a different automobile glass repair or replacement
16 facility be chosen to conduct the repairs.

17 (4) An insurer or its third-party administrator processing a claim
18 for a loss that only involves glass shall:

1 (a) Verbally inform the person making the claim of loss of the
2 right established under this section at the same time any information
3 about the automobile glass repair or replacement facility is discussed;
4 and

5 (b) Verbally inform the person making the claim of loss that the
6 third-party administrator is an entity separate from the insurer and
7 that the third-party administrator has a financial arrangement to
8 process automobile glass claims on the insurer's behalf.

9 (5)(a) If an insurer or an insurer's third-party administrator owns
10 an interest in an automobile glass repair or replacement facility, the
11 insurer or the third-party administrator shall post the following
12 notice in each of the automobile glass repair or replacement
13 facilities:

14 THIS AUTOMOBILE GLASS REPAIR OR REPLACEMENT FACILITY IS OWNED IN
15 WHOLE OR IN PART BY (NAME OF INSURER OR INSURER'S THIRD-PARTY
16 ADMINISTRATOR). YOU ARE HEREBY NOTIFIED THAT YOU ARE ENTITLED UNDER
17 WASHINGTON LAW TO SEEK REPAIRS AT ANY AUTOMOBILE GLASS REPAIR OR
18 REPLACEMENT FACILITY OF YOUR CHOICE.

19 (b) The notice required by this subsection (3) must be prominently
20 posted, in not less than eighteen-point font, in a location where it is
21 likely to be seen and read by a customer. If the automobile glass
22 repair or replacement facility is mobile, the insurer or its
23 third-party administrator must verbally provide the notice required by
24 this subsection (3) to the person making the claim prior to
25 commencement of the repair or replacement.

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