ENGROSSED SECOND SUBSTITUTE SENATE BILL 5712

State of Washington 60th Legislature 2007 Regular Session

By Senate Committee on Ways & Means (originally sponsored by Senator Parlette)

READ FIRST TIME 03/05/07.

AN ACT Relating to the Washington state health insurance pool; amending RCW 48.41.110, 48.41.160, 48.41.200, 48.41.037, 48.41.100, 48.41.120, 48.43.005, 48.41.190, and 41.05.075; creating a new section; and declaring an emergency.

5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

б Sec. 1. The legislature finds that the Washington NEW SECTION. 7 state health insurance pool is a critically important insurance option 8 for people in this state and must reflect health care provisions based on the best available evidence and be financially sustainable over 9 10 The laws governing the Washington state health insurance pool time. have been read to preclude the program from modifying contracts, and 11 12 yet coverage needs and options change with time. Everyone in this state benefits when the Washington state health insurance pool is more 13 affordable and higher performing. Changes are needed to the Washington 14 state health insurance pool to increase affordability, offer quality 15 and cost-effective benefits, and enhance the governance and operation 16 17 of the pool.

1 Sec. 2. RCW 48.41.110 and 2001 c 196 s 4 are each amended to read
2 as follows:

(1) The pool shall offer one or more care management plans of 3 coverage. Such plans may, but are not required to, include point of 4 service features that permit participants to receive in-network 5 benefits or out-of-network benefits subject to differential cost 6 7 shares. ((Covered persons enrolled in the pool on January 1, 2001, may continue coverage under the pool plan in which they are enrolled on 8 9 that date. However,)) The pool may incorporate managed care features 10 and encourage enrollees to participate in chronic care and disease management and evidence-based protocols into ((such)) existing plans. 11

12 (2) The administrator shall prepare a brochure outlining the 13 benefits and exclusions of ((the)) pool ((policy)) policies in plain 14 language. After approval by the board, such brochure shall be made 15 reasonably available to participants or potential participants.

(3) The health insurance ((policy)) policies issued by the pool 16 17 shall pay only reasonable amounts for medically necessary eligible health care services rendered or furnished for the diagnosis or 18 treatment of covered illnesses, injuries, and conditions ((which are 19 not otherwise limited or excluded)). Eligible expenses are the 20 21 reasonable amounts for the health care services and items for which 22 benefits are extended under ((the)) a pool policy. ((Such benefits shall at minimum include, but not be limited to, the following services 23 24 or related items:))

25 (4) The pool shall offer at least one policy which at a minimum
26 includes, but is not limited to, the following services or related
27 items:

(a) Hospital services, including charges for the most common
semiprivate room, for the most common private room if semiprivate rooms
do not exist in the health care facility, or for the private room if
medically necessary, but limited to a total of one hundred eighty
inpatient days in a calendar year, and limited to thirty days inpatient
care for mental and nervous conditions, or alcohol, drug, or chemical
dependency or abuse per calendar year;

35 (b) Professional services including surgery for the treatment of 36 injuries, illnesses, or conditions, other than dental, which are 37 rendered by a health care provider, or at the direction of a health care provider, by a staff of registered or licensed practical nurses,
 or other health care providers;

(c) The first twenty outpatient professional visits for the 3 diagnosis or treatment of one or more mental or nervous conditions or 4 5 alcohol, drug, or chemical dependency or abuse rendered during a calendar year by one or more physicians, psychologists, or community 6 7 mental health professionals, or, at the direction of a physician, by other qualified licensed health care practitioners, in the case of 8 mental or nervous conditions, and rendered by a state certified 9 10 chemical dependency program approved under chapter 70.96A RCW, in the case of alcohol, drug, or chemical dependency or abuse; 11

12 (d) Drugs and contraceptive devices requiring a prescription;

(e) Services of a skilled nursing facility, excluding custodial and convalescent care, for not more than one hundred days in a calendar year as prescribed by a physician;

16

(f) Services of a home health agency;

17 (g) Chemotherapy, radioisotope, radiation, and nuclear medicine 18 therapy;

19 (h) Oxygen;

20 (i) Anesthesia services;

21 (j) Prostheses, other than dental;

(k) Durable medical equipment which has no personal use in theabsence of the condition for which prescribed;

24 (1) Diagnostic x-rays and laboratory tests;

(m) Oral surgery limited to the following: Fractures of facial bones; excisions of mandibular joints, lesions of the mouth, lip, or tongue, tumors, or cysts excluding treatment for temporomandibular joints; incision of accessory sinuses, mouth salivary glands or ducts; dislocations of the jaw; plastic reconstruction or repair of traumatic injuries occurring while covered under the pool; and excision of impacted wisdom teeth;

32 (n) Maternity care services;

33 (o) Services of a physical therapist and services of a speech 34 therapist;

35 (p) Hospice services;

36 (q) Professional ambulance service to the nearest health care 37 facility qualified to treat the illness or injury; and (r) Other medical equipment, services, or supplies required by
 physician's orders and medically necessary and consistent with the
 diagnosis, treatment, and condition.

4 (((4))) (5) The pool shall offer at least one policy which closely
5 adheres to benefits available in the private, individual market.

6 (6) The board shall design and employ cost containment measures and 7 requirements such as, but not limited to, care coordination, provider 8 network limitations, preadmission certification, and concurrent 9 inpatient review which may make the pool more cost-effective.

10 (7) The pool benefit policy may contain benefit ((++))limitations, exceptions, and shares such 11 cost as copayments, 12 coinsurance, and deductibles that are consistent with managed care 13 products, except that differential cost shares may be adopted by the 14 board for nonnetwork providers under point of service plans. ((The pool benefit policy cost shares and limitations must be consistent with 15 those that are generally included in health plans approved by the 16 17 insurance commissioner; however, no limitation, exception, or reduction 18 may be used that would exclude coverage for any disease, illness, or 19 injury.

(6))) (8) The pool may not reject an individual for health plan 20 21 coverage based upon preexisting conditions of the individual or deny, 22 exclude, or otherwise limit coverage for an individual's preexisting health conditions; except that it shall impose a six-month benefit 23 24 waiting period for preexisting conditions for which medical advice was given, for which a health care provider recommended or provided 25 treatment, or for which a prudent layperson would have sought advice or 26 27 treatment, within six months before the effective date of coverage. The preexisting condition waiting period shall not apply to prenatal 28 care services. The pool may not avoid the requirements of this section 29 through the creation of a new rate classification or the modification 30 of an existing rate classification. Credit against the waiting period 31 32 shall be as provided in subsection (((7))) (9) of this section.

33 (((7))) (9)(a) Except as provided in (b) of this subsection, the 34 pool shall credit any preexisting condition waiting period in its plans 35 for a person who was enrolled at any time during the sixty-three day 36 period immediately preceding the date of application for the new pool 37 plan. For the person previously enrolled in a group health benefit 38 plan, the pool must credit the aggregate of all periods of preceding

coverage not separated by more than sixty-three days toward the waiting 1 2 period of the new health plan. For the person previously enrolled in an individual health benefit plan other than a catastrophic health 3 plan, the pool must credit the period of coverage the person was 4 5 continuously covered under the immediately preceding health plan toward the waiting period of the new health plan. For the purposes of this 6 7 subsection, a preceding health plan includes an employer-provided self-8 funded health plan.

9 (b) The pool shall waive any preexisting condition waiting period 10 for a person who is an eligible individual as defined in section 11 2741(b) of the federal health insurance portability and accountability 12 act of 1996 (42 U.S.C. 300gg-41(b)).

13 (((+8))) (10) If an application is made for the pool policy as a 14 result of rejection by a carrier, then the date of application to the 15 carrier, rather than to the pool, should govern for purposes of 16 determining preexisting condition credit.

17 (11) The pool shall contract with organizations that provide care 18 management that has been demonstrated to be effective and shall 19 encourage enrollees who are eligible for care management services to 20 participate.

21 **Sec. 3.** RCW 48.41.160 and 1987 c 431 s 16 are each amended to read 22 as follows:

23 (1) A pool policy offered under this chapter prior to the effective 24 date of this section shall contain provisions under which the pool is obligated to renew the policy until the day on which the individual in 25 26 whose name the policy is issued first becomes eligible for medicare coverage. At that time, coverage of dependents shall terminate if such 27 dependents are eligible for coverage under a different health plan. 28 Dependents who become eligible for medicare prior to the individual in 29 30 whose name the policy is issued, shall receive benefits in accordance 31 with RCW 48.41.150.

32 (2) <u>A pool policy offered after the effective date of this section</u>
 33 <u>shall contain a guarantee of the individual's right to continued</u>
 34 <u>coverage, subject to the provisions of subsections (4) and (5) of this</u>
 35 <u>section.</u>

36 (3) The guarantee of continuity of coverage required by this

section shall not prevent the pool from canceling or nonrenewing a 1

2 policy for:

3 (a) Nonpayment of premium;

4 (b) Violation of published policies of the pool;

(c) Failure of a covered person who becomes eligible for medicare 5 benefits by reason of age to apply for a pool medical supplement plan, 6 or a medicare supplement plan or other similar plan offered by a 7 carrier pursuant to federal laws and regulations; 8

9 (d) Failure of a covered person to pay any deductible or copayment amount owed to the pool and not the provider of health care services; 10

(e) Covered persons committing fraudulent acts as to the pool; 11

12 (f) Covered persons materially breaching the pool policy; or

13 (q) Changes adopted to federal or state laws when such changes no 14 longer permit the continued offering of such coverage.

(4)(a) The guarantee of continuity of coverage provided by this 15 section requires that if the pool replaces a plan, it must make the 16 replacement plan available to all individuals in the plan being 17 replaced. The replacement plan must include all of the services 18 covered under the replaced plan, and must not significantly limit 19 access to the kind of services covered under the replaced plan. The 20 21 pool may also allow individuals who are covered by a plan that is being replaced an unrestricted right to transfer to a fully comparable plan. 22 (b) The guarantee of continuity of coverage provided by this 23 24 section requires that if the pool discontinues offering a plan: (i) The pool must provide notice to each individual of the discontinuation 25 at least ninety days prior to the date of the discontinuation; (ii) the 26 pool must offer to each individual provided coverage under the 27 discontinued plan the option to enroll in any other plan currently 28 offered by the pool for which the individual is otherwise eligible; and 29 (iii) in exercising the option to discontinue a plan and in offering 30 the option of coverage under (b)(ii) of this subsection, the pool must 31 act uniformly without regard to any health status-related factor of 32 enrolled individuals or individuals who may become eligible for this 33 34 coverage.

35 (c) The pool cannot replace a plan under this subsection until it has completed an evaluation of the impact of replacing the plan upon: 36 37

- (i) The cost and quality of care to pool enrollees;
- (ii) Pool financing and enrollment; 38

1 (iii) The board's ability to offer comprehensive and other plans to
2 its enrollees;

3 <u>(iv) The ability of carriers to offer health plans in the</u> 4 <u>individual market;</u>

5 <u>(v) Other items identified by the board.</u>

6 <u>In its evaluation, the board must request input from the</u> 7 <u>constituents represented by the board members.</u>

8 (d) The guarantee of continuity of coverage provided by this 9 section does not apply if the pool has zero enrollment in a plan.

10 <u>(5)</u> The pool may not change the rates for pool policies except on 11 a class basis, with a clear disclosure in the policy of the pool's 12 right to do so.

13 (((3))) (6) A pool policy offered under this chapter shall provide 14 that, upon the death of the individual in whose name the policy is 15 issued, every other individual then covered under the policy may elect, 16 within a period specified in the policy, to continue coverage under the 17 same or a different policy.

18 Sec. 4. RCW 48.41.200 and 2000 c 79 s 17 are each amended to read 19 as follows:

(1) The pool shall determine the standard risk rate by calculating 20 the average individual standard rate charged for coverage comparable to 21 pool coverage by the five largest members, measured in terms of 22 individual market enrollment, offering such coverages in the state. 23 In the event five members do not offer comparable coverage, the standard 24 risk rate shall be established using reasonable actuarial techniques 25 26 and shall reflect anticipated experience and expenses for such coverage in the individual market. 27

(2) Subject to subsection (3) of this section, maximum rates forpool coverage shall be as follows:

30 (a) Maximum rates for a pool indemnity health plan shall be one 31 hundred fifty percent of the rate calculated under subsection (1) of 32 this section;

33 (b) Maximum rates for a pool care management plan shall be one 34 hundred twenty-five percent of the rate calculated under subsection (1) 35 of this section; and

36 (c) Maximum rates for a person eligible for pool coverage pursuant 37 to RCW 48.41.100(1)(a) who was enrolled at any time during the sixty-

three day period immediately prior to the date of application for pool coverage in a group health benefit plan or an individual health benefit plan other than a catastrophic health plan as defined in RCW 48.43.005, where such coverage was continuous for at least eighteen months, shall be:

6 (i) For a pool indemnity health plan, one hundred twenty-five 7 percent of the rate calculated under subsection (1) of this section; 8 and

9 (ii) For a pool care management plan, one hundred ten percent of 10 the rate calculated under subsection (1) of this section.

11

(3)(a) Subject to (b) and (c) of this subsection:

(i) The rate for any person ((aged fifty to sixty-four)) whose current gross family income is less than two hundred fifty-one percent of the federal poverty level shall be reduced by thirty percent from what it would otherwise be;

16 (ii) The rate for any person ((aged fifty to sixty-four)) whose 17 current gross family income is more than two hundred fifty but less 18 than three hundred one percent of the federal poverty level shall be 19 reduced by fifteen percent from what it would otherwise be;

(iii) The rate for any person who has been enrolled in the pool for more than thirty-six months shall be reduced by five percent from what it would otherwise be.

(b) In no event shall the rate for any person be less than one hundred ten percent of the rate calculated under subsection (1) of this section.

(c) Rate reductions under (a)(i) and (ii) of this subsection shall
be available only to the extent that funds are specifically
appropriated for this purpose in the omnibus appropriations act.

29 Sec. 5. RCW 48.41.037 and 2000 c 79 s 36 are each amended to read 30 as follows:

31 The Washington state health insurance pool account is created in 32 the custody of the state treasurer. All receipts from moneys specifically appropriated to the account must be deposited in the 33 Expenditures from this account shall be used to cover 34 account. deficits incurred by the Washington state health insurance pool under 35 36 this chapter in excess of the threshold established in this section. 37 To the extent funds are available in the account, funds shall be

expended from the account to offset that portion of the deficit that 1 2 would otherwise have to be recovered by imposing an assessment on members in excess of a threshold of seventy cents per insured person 3 The commissioner shall authorize expenditures from the 4 per month. account, to the extent that funds are available in the account, upon 5 certification by the pool board that assessments will exceed the 6 7 threshold level established in this section. The account is subject to the allotment procedures under chapter 43.88 RCW, but an appropriation 8 9 is not required for expenditures.

Whether the assessment has reached the threshold of seventy cents per insured person per month shall be determined by dividing the total aggregate amount of assessment by the proportion of total assessed members. Thus, stop loss members shall be counted as one-tenth of a whole member in the denominator given that is the amount they are assessed proportionately relative to a fully insured medical member.

16 **Sec. 6.** RCW 48.41.100 and 2001 c 196 s 3 are each amended to read 17 as follows:

18 (1) The following persons who are residents of this state are 19 eligible for pool coverage:

(a) Any person who provides evidence of a carrier's decision not to
accept him or her for enrollment in an individual health benefit plan
as defined in RCW 48.43.005 based upon, and within ninety days of the
receipt of, the results of the standard health questionnaire designated
by the board and administered by health carriers under RCW 48.43.018;

(b) Any person who continues to be eligible for pool coverage based upon the results of the standard health questionnaire designated by the board and administered by the pool administrator pursuant to subsection (3) of this section;

(c) Any person who resides in a county of the state where no carrier or insurer eligible under chapter 48.15 RCW offers to the public an individual health benefit plan other than a catastrophic health plan as defined in RCW 48.43.005 at the time of application to the pool, and who makes direct application to the pool; and

(d) Any medicare eligible person upon providing evidence of
 rejection for medical reasons, a requirement of restrictive riders, an
 up-rated premium, or a preexisting conditions limitation on a medicare
 supplemental insurance policy under chapter 48.66 RCW, the effect of

1 which is to substantially reduce coverage from that received by a 2 person considered a standard risk by at least one member within six 3 months of the date of application.

4 (2) The following persons are not eligible for coverage by the 5 pool:

6 (a) Any person having terminated coverage in the pool unless (i) 7 twelve months have lapsed since termination, or (ii) that person can 8 show continuous other coverage which has been involuntarily terminated 9 for any reason other than nonpayment of premiums. However, these 10 exclusions do not apply to eligible individuals as defined in section 11 2741(b) of the federal health insurance portability and accountability 12 act of 1996 (42 U.S.C. Sec. 300gg-41(b));

13 (b) Any person on whose behalf the pool has paid out ((one)) two 14 million dollars in benefits;

(c) Inmates of public institutions and persons whose benefits are duplicated under public programs. However, these exclusions do not apply to eligible individuals as defined in section 2741(b) of the federal health insurance portability and accountability act of 1996 (42 U.S.C. Sec. 300gg-41(b));

(d) Any person who resides in a county of the state where any carrier or insurer regulated under chapter 48.15 RCW offers to the public an individual health benefit plan other than a catastrophic health plan as defined in RCW 48.43.005 at the time of application to the pool and who does not qualify for pool coverage based upon the results of the standard health questionnaire, or pursuant to subsection (1)(d) of this section.

(3) When a carrier or insurer regulated under chapter 48.15 RCW
 begins to offer an individual health benefit plan in a county where no
 carrier had been offering an individual health benefit plan:

(a) If the health benefit plan offered is other than a catastrophic 30 31 health plan as defined in RCW 48.43.005, any person enrolled in a pool 32 plan pursuant to subsection (1)(c) of this section in that county shall 33 no longer be eligible for coverage under that plan pursuant to subsection (1)(c) of this section, but may continue to be eligible for 34 pool coverage based upon the results of the standard health 35 questionnaire designated by the board and administered by the pool 36 37 administrator. The pool administrator shall offer to administer the

1 questionnaire to each person no longer eligible for coverage under 2 subsection (1)(c) of this section within thirty days of determining 3 that he or she is no longer eligible;

4 (b) Losing eligibility for pool coverage under this subsection (3)
5 does not affect a person's eligibility for pool coverage under
6 subsection (1)(a), (b), or (d) of this section; and

(c) The pool administrator shall provide written notice to any 7 person who is no longer eligible for coverage under a pool plan under 8 this subsection (3) within thirty days of the administrator's 9 10 determination that the person is no longer eligible. The notice shall: (i) Indicate that coverage under the plan will cease ninety days from 11 12 the date that the notice is dated; (ii) describe any other coverage 13 options, either in or outside of the pool, available to the person; (iii) describe the procedures for the administration of the standard 14 health questionnaire to determine the person's continued eligibility 15 for coverage under subsection (1)(b) of this section; and (iv) describe 16 17 the enrollment process for the available options outside of the pool.

18 (4) The board shall ensure that an independent analysis of the eligibility standards for the pool coverage is conducted, including examining eligibility for medicaid enrollees and other publicly sponsored enrollees, and the impacts on the pool and the state budget. The board shall report the findings to the legislature by December 1, 2007.

24 Sec. 7. RCW 48.41.120 and 2000 c 79 s 14 are each amended to read 25 as follows:

26 (1) Subject to the limitation provided in subsection $\left(\left(\frac{3}{2}\right)\right)$ (2) of 27 this section, a pool policy offered in accordance with RCW 48.41.110(3) shall impose a deductible. Deductibles of five hundred dollars and one 28 29 thousand dollars on a per person per calendar year basis shall initially be offered. The board may authorize deductibles in other 30 31 amounts. The deductible shall be applied to the first five hundred dollars, one thousand dollars, or other authorized amount of eligible 32 33 expenses incurred by the covered person.

34 (2) ((Subject to the limitations provided in subsection (3) of this 35 section, a mandatory coinsurance requirement shall be imposed at the 36 rate of twenty percent of eligible expenses in excess of the mandatory 37 deductible.

1 (3)) The maximum aggregate out of pocket payments for eligible 2 expenses by the insured in the form of deductibles and coinsurance 3 under a pool policy offered in accordance with RCW 48.41.110(3) shall 4 not exceed in a calendar year:

5 (a) One thousand five hundred dollars per individual, or three 6 thousand dollars per family, per calendar year for the five hundred 7 dollar deductible policy;

8 (b) Two thousand five hundred dollars per individual, or five 9 thousand dollars per family per calendar year for the one thousand 10 dollar deductible policy; or

11 (c) An amount authorized by the board for any other deductible 12 policy.

13 (((4))) (3) Eligible expenses incurred by a covered person in the 14 last three months of a calendar year, and applied toward a deductible, 15 shall also be applied toward the deductible amount in the next calendar 16 year.

17 (4) The board may modify cost-sharing as an incentive for enrollees 18 to participate in care management services and other cost-effective 19 programs and policies.

20 Sec. 8. RCW 48.43.005 and 2006 c 25 s 16 are each amended to read 21 as follows:

22 Unless otherwise specifically provided, the definitions in this 23 section apply throughout this chapter.

(1) "Adjusted community rate" means the rating method used to
establish the premium for health plans adjusted to reflect actuarially
demonstrated differences in utilization or cost attributable to
geographic region, age, family size, and use of wellness activities.

(2) "Basic health plan" means the plan described under chapter
70.47 RCW, as revised from time to time.

30 (3) "Basic health plan model plan" means a health plan as required 31 in RCW 70.47.060(2)(e).

32 (4) "Basic health plan services" means that schedule of covered 33 health services, including the description of how those benefits are to 34 be administered, that are required to be delivered to an enrollee under 35 the basic health plan, as revised from time to time.

36 (5) "Catastrophic health plan" means:

1 (a) In the case of a contract, agreement, or policy covering a 2 single enrollee, a health benefit plan requiring a calendar year 3 deductible of, at a minimum, one thousand ((five)) seven hundred fifty 4 dollars and an annual out-of-pocket expense required to be paid under 5 the plan (other than for premiums) for covered benefits of at least 6 three thousand five hundred dollars; and

7 (b) In the case of a contract, agreement, or policy covering more 8 than one enrollee, a health benefit plan requiring a calendar year 9 deductible of, at a minimum, three thousand <u>five hundred</u> dollars and an 10 annual out-of-pocket expense required to be paid under the plan (other 11 than for premiums) for covered benefits of at least ((five)) <u>six</u> 12 thousand ((five hundred)) dollars; or

(c) Any health benefit plan that provides benefits for hospital inpatient and outpatient services, professional and prescription drugs provided in conjunction with such hospital inpatient and outpatient services, and excludes or substantially limits outpatient physician services and those services usually provided in an office setting.

18 (6) "Certification" means a determination by a review organization 19 that an admission, extension of stay, or other health care service or 20 procedure has been reviewed and, based on the information provided, 21 meets the clinical requirements for medical necessity, appropriateness, 22 level of care, or effectiveness under the auspices of the applicable 23 health benefit plan.

(7) "Concurrent review" means utilization review conducted duringa patient's hospital stay or course of treatment.

(8) "Covered person" or "enrollee" means a person covered by a
health plan including an enrollee, subscriber, policyholder,
beneficiary of a group plan, or individual covered by any other health
plan.

30 (9) "Dependent" means, at a minimum, the enrollee's legal spouse 31 and unmarried dependent children who qualify for coverage under the 32 enrollee's health benefit plan.

(10) "Eligible employee" means an employee who works on a full-time basis with a normal work week of thirty or more hours. The term includes a self-employed individual, including a sole proprietor, a partner of a partnership, and may include an independent contractor, if the self-employed individual, sole proprietor, partner, or independent contractor is included as an employee under a health benefit plan of a

small employer, but does not work less than thirty hours per week and 1 2 derives at least seventy-five percent of his or her income from a trade or business through which he or she has attempted to earn taxable 3 income and for which he or she has filed the appropriate internal 4 revenue service form. Persons covered under a health benefit plan 5 pursuant to the consolidated omnibus budget reconciliation act of 1986 б 7 shall not be considered eligible employees for purposes of minimum participation requirements of chapter 265, Laws of 1995. 8

9 (11) "Emergency medical condition" means the emergent and acute 10 onset of a symptom or symptoms, including severe pain, that would lead 11 a prudent layperson acting reasonably to believe that a health 12 condition exists that requires immediate medical attention, if failure 13 to provide medical attention would result in serious impairment to 14 bodily functions or serious dysfunction of a bodily organ or part, or 15 would place the person's health in serious jeopardy.

16 (12) "Emergency services" means otherwise covered health care 17 services medically necessary to evaluate and treat an emergency medical 18 condition, provided in a hospital emergency department.

19 (13) "Enrollee point-of-service cost-sharing" means amounts paid to 20 health carriers directly providing services, health care providers, or 21 health care facilities by enrollees and may include copayments, 22 coinsurance, or deductibles.

(14) "Grievance" means a written complaint submitted by or on 23 24 behalf of a covered person regarding: (a) Denial of payment for 25 medical services or nonprovision of medical services included in the covered person's health benefit plan, or (b) service delivery issues 26 27 other than denial of payment for medical services or nonprovision of medical services, including dissatisfaction with medical care, waiting 28 time for medical services, provider or staff attitude or demeanor, or 29 dissatisfaction with service provided by the health carrier. 30

(15) "Health care facility" or "facility" means hospices licensed 31 32 under chapter 70.127 RCW, hospitals licensed under chapter 70.41 RCW, rural health care facilities as defined in RCW 70.175.020, psychiatric 33 hospitals licensed under chapter 71.12 RCW, nursing homes licensed 34 under chapter 18.51 RCW, community mental health centers licensed under 35 chapter 71.05 or 71.24 RCW, kidney disease treatment centers licensed 36 37 under chapter 70.41 RCW, ambulatory diagnostic, treatment, or surgical 38 facilities licensed under chapter 70.41 RCW, drug and alcohol treatment

facilities licensed under chapter 70.96A RCW, and home health agencies licensed under chapter 70.127 RCW, and includes such facilities if owned and operated by a political subdivision or instrumentality of the state and such other facilities as required by federal law and implementing regulations.

б

(16) "Health care provider" or "provider" means:

7 (a) A person regulated under Title 18 or chapter 70.127 RCW, to
8 practice health or health-related services or otherwise practicing
9 health care services in this state consistent with state law; or

(b) An employee or agent of a person described in (a) of thissubsection, acting in the course and scope of his or her employment.

(17) "Health care service" means that service offered or provided
by health care facilities and health care providers relating to the
prevention, cure, or treatment of illness, injury, or disease.

15 (18) "Health carrier" or "carrier" means a disability insurer 16 regulated under chapter 48.20 or 48.21 RCW, a health care service 17 contractor as defined in RCW 48.44.010, or a health maintenance 18 organization as defined in RCW 48.46.020.

(19) "Health plan" or "health benefit plan" means any policy,
contract, or agreement offered by a health carrier to provide, arrange,
reimburse, or pay for health care services except the following:

(a) Long-term care insurance governed by chapter 48.84 RCW;

23 (b) Medicare supplemental health insurance governed by chapter 24 48.66 RCW;

(c) Coverage supplemental to the coverage provided under chapter
55, Title 10, United States Code;

27 (d) Limited health care services offered by limited health care
28 service contractors in accordance with RCW 48.44.035;

29 (e) Disability income;

30 (f) Coverage incidental to a property/casualty liability insurance 31 policy such as automobile personal injury protection coverage and 32 homeowner guest medical;

33

22

(g) Workers' compensation coverage;

34 (h) Accident only coverage;

35 (i) Specified disease and hospital confinement indemnity when 36 marketed solely as a supplement to a health plan;

37 (j) Employer-sponsored self-funded health plans;

38 (k) Dental only and vision only coverage; and

1 (1) Plans deemed by the insurance commissioner to have a short-term 2 limited purpose or duration, or to be a student-only plan that is 3 guaranteed renewable while the covered person is enrolled as a regular 4 full-time undergraduate or graduate student at an accredited higher 5 education institution, after a written request for such classification 6 by the carrier and subsequent written approval by the insurance 7 commissioner.

8 (20) "Material modification" means a change in the actuarial value 9 of the health plan as modified of more than five percent but less than 10 fifteen percent.

(21) "Preexisting condition" means any medical condition, illness, or injury that existed any time prior to the effective date of coverage.

14 (22) "Premium" means all sums charged, received, or deposited by a health carrier as consideration for a health plan or the continuance of 15 16 a health plan. Any assessment or any "membership," "policy," 17 "contract," "service," or similar fee or charge made by a health carrier in consideration for a health plan is deemed part of the 18 premium. "Premium" shall not include amounts paid as enrollee point-19 20 of-service cost-sharing.

(23) "Review organization" means a disability insurer regulated under chapter 48.20 or 48.21 RCW, health care service contractor as defined in RCW 48.44.010, or health maintenance organization as defined in RCW 48.46.020, and entities affiliated with, under contract with, or acting on behalf of a health carrier to perform a utilization review.

(24) "Small employer" or "small group" means any person, firm, 26 corporation, partnership, association, political subdivision, sole 27 proprietor, or self-employed individual that is actively engaged in 28 business that, on at least fifty percent of its working days during the 29 preceding calendar quarter, employed at least two but no more than 30 31 fifty eligible employees, with a normal work week of thirty or more 32 hours, the majority of whom were employed within this state, and is not formed primarily for purposes of buying health insurance and in which 33 a bona fide employer-employee relationship exists. In determining the 34 number of eligible employees, companies that are affiliated companies, 35 or that are eligible to file a combined tax return for purposes of 36 37 taxation by this state, shall be considered an employer. Subsequent to 38 the issuance of a health plan to a small employer and for the purpose

of determining eligibility, the size of a small employer shall be 1 2 determined annually. Except as otherwise specifically provided, a small employer shall continue to be considered a small employer until 3 the plan anniversary following the date the small employer no longer 4 meets the requirements of this definition. A self-employed individual 5 or sole proprietor must derive at least seventy-five percent of his or 6 7 her income from a trade or business through which the individual or sole proprietor has attempted to earn taxable income and for which he 8 or she has filed the appropriate internal revenue service form 1040, 9 10 schedule C or F, for the previous taxable year except for a selfemployed individual or sole proprietor in an agricultural trade or 11 12 business, who must derive at least fifty-one percent of his or her 13 income from the trade or business through which the individual or sole 14 proprietor has attempted to earn taxable income and for which he or she has filed the appropriate internal revenue service form 1040, for the 15 previous taxable year. A self-employed individual or sole proprietor 16 17 who is covered as a group of one on the day prior to June 10, 2004, shall also be considered a "small employer" to the extent that 18 individual or group of one is entitled to have his or her coverage 19 renewed as provided in RCW 48.43.035(6). 20

(25) "Utilization review" means the prospective, concurrent, or retrospective assessment of the necessity and appropriateness of the allocation of health care resources and services of a provider or facility, given or proposed to be given to an enrollee or group of enrollees.

(26) "Wellness activity" means an explicit program of an activity consistent with department of health guidelines, such as, smoking cessation, injury and accident prevention, reduction of alcohol misuse, appropriate weight reduction, exercise, automobile and motorcycle safety, blood cholesterol reduction, and nutrition education for the purpose of improving enrollee health status and reducing health service costs.

33 **Sec. 9.** RCW 48.41.190 and 1989 c 121 s 10 are each amended to read 34 as follows:

Neither the participation by members, the establishment of rates, forms, or procedures for coverages issued by the pool, nor any other joint or collective action required by this chapter or the state of

Washington shall be the basis of any legal action, civil or criminal 1 2 liability or penalty against the pool, any member of the board of directors, or members of the pool either jointly or separately. The 3 pool, members of the pool, board directors of the pool, officers of the 4 pool, employees of the pool, the commissioner, the commissioner's 5 representatives, and the commissioner's employees shall not be civilly 6 7 or criminally liable and shall not have any penalty or cause of action of any nature arise against them for any action taken or not taken, 8 including any discretionary decision or failure to make a discretionary 9 decision, when the action or inaction is done in good faith and in the 10 performance of the powers and duties under this chapter. Nothing in 11 12 this section prohibits legal actions against the pool to enforce the 13 pool's statutory or contractual duties or obligations.

Sec. 10. RCW 41.05.075 and 2006 c 103 s 3 are each amended to read 14 15 as follows:

16 (1) The administrator shall provide benefit plans designed by the 17 board through a contract or contracts with insuring entities, through self-funding, self-insurance, or other methods of providing insurance 18 coverage authorized by RCW 41.05.140. 19

20 (2) The administrator shall establish a contract bidding process 21 that:

(a) Encourages competition among insuring entities;

23 (b) Maintains an equitable relationship between premiums charged 24 for similar benefits and between risk pools including premiums charged for retired state and school district employees under the separate risk 25 26 pools established by RCW 41.05.022 and 41.05.080 such that insuring 27 entities may not avoid risk when establishing the premium rates for retirees eligible for medicare; 28

29

22

(c) Is timely to the state budgetary process; and

30

(d) Sets conditions for awarding contracts to any insuring entity.

31 (3) The administrator shall establish a requirement for review of utilization and financial data from participating insuring entities on 32 33 a quarterly basis.

34 (4) The administrator shall centralize the enrollment files for all employee and retired or disabled school employee health plans offered 35 36 under chapter 41.05 RCW and develop enrollment demographics on a plan-37 specific basis.

1 (5) All claims data shall be the property of the state. The 2 administrator may require of any insuring entity that submits a bid to 3 contract for coverage all information deemed necessary including:

4 (a) Subscriber or member demographic and claims data necessary for
5 risk assessment and adjustment calculations in order to fulfill the
6 administrator's duties as set forth in this chapter; and

7 (b) Subscriber or member demographic and claims data necessary to
8 implement performance measures or financial incentives related to
9 performance under subsection (7) of this section.

10 (6) All contracts with insuring entities for the provision of health care benefits shall provide that the beneficiaries of such 11 benefit plans may use on an equal participation basis the services of 12 13 practitioners licensed pursuant to chapters 18.22, 18.25, 18.32, 18.53, 18.57, 18.71, 18.74, 18.83, and 18.79 RCW, as it applies to registered 14 nurses and advanced registered nurse practitioners. However, nothing 15 16 in this subsection may preclude the administrator from establishing appropriate utilization controls approved pursuant to RCW 41.05.065(2) 17 (a), (b), and (d). 18

19 (7) The administrator shall, in collaboration with other state 20 agencies that administer state purchased health care programs, private 21 health care purchasers, health care facilities, providers, and 22 carriers:

(a) Use evidence-based medicine principles to develop common
 performance measures and implement financial incentives in contracts
 with insuring entities, health care facilities, and providers that:

(i) Reward improvements in health outcomes for individuals with
 chronic diseases, increased utilization of appropriate preventive
 health services, and reductions in medical errors; and

(ii) Increase, through appropriate incentives to insuring entities, health care facilities, and providers, the adoption and use of information technology that contributes to improved health outcomes, better coordination of care, and decreased medical errors;

33 (b) Through state health purchasing, reimbursement, or pilot 34 strategies, promote and increase the adoption of health information 35 technology systems, including electronic medical records, by hospitals 36 as defined in RCW 70.41.020(4), integrated delivery systems, and 37 providers that:

38 (i) Facilitate diagnosis or treatment;

- 1 (ii) Reduce unnecessary duplication of medical tests;
 - (iii) Promote efficient electronic physician order entry;
- 3 (iv) Increase access to health information for consumers and their
 4 providers; and
- 5 (v) I

2

(v) Improve health outcomes;

6 (c) Coordinate a strategy for the adoption of health information 7 technology systems using the final health information technology report 8 and recommendations developed under chapter 261, Laws of 2005.

9 (8) The administrator may permit the Washington state health 10 insurance pool to contract to utilize any network maintained by the 11 authority or any network under contract with the authority.

12 <u>NEW SECTION.</u> Sec. 11. This act is necessary for the immediate 13 preservation of the public peace, health, or safety, or support of the 14 state government and its existing public institutions, and takes effect 15 immediately.

--- END ---