2SHB 1393 - H AMD 347

By Representative Springer

ADOPTED AS AMENDED 3/11/2009

1 Strike everything after the enacting clause and insert the 2 following:

3

"PART I. OFFICE OF CONSUMER EDUCATION FOR HOME CONSTRUCTION

- 6 <u>NEW SECTION.</u> **Sec. 1.** A new section is added to chapter 43.10 RCW 7 to read as follows:
- 8 (1) The office of consumer education for home construction is 9 created in the office of the attorney general to be the primary point 10 of contact for consumers in matters related to residential purchases
- 11 and construction.
- 12 (2) The office of consumer education for home construction shall:
- 13 (a) Educate consumers about residential purchase and sale
- 14 agreements and contracting for residential construction services,
- 15 including the requirements of chapter 18.27 RCW and methods available
- 16 to protect themselves against loss;
- 17 (b) Produce written and electronic consumer education materials
- 18 about purchasing homes, contracting for residential construction
- 19 services, and legal resources available to consumers;
- 20 (c) Create a pamphlet explaining a homeowner's legal rights and
- 21 remedies and provide contractors and other construction professionals
- 22 with a downloadable version of the pamphlet to attach to contracts for
- 23 purchase and sale of new residential real property or the substantial
- 24 remodel of existing residential real property. The office shall
- 25 periodically update this pamphlet;
- 26 (d) Identify and work collaboratively with agencies and
- 27 organizations who are already engaged in consumer education efforts

- 1 regarding residential purchases and construction, such as the
- 2 department of labor and industries, the department of licensing, local
- 3 governments, the construction industry, financial institutions, and
- 4 other interested organizations and individuals, to increase outreach
- 5 to consumers;
- 6 (e) Share consumer education materials with and serve as a
- 7 resource for agencies and organizations who are already engaged in
- 8 consumer education;
- 9 (f) Develop a uniform manner of receiving, cataloging, analyzing,
- 10 and responding to consumer complaints about residential construction,
- 11 and develop a system of tracking resolutions of complaints and of
- 12 claims received under section 8 of this act;
- 13 (g) Identify which agencies and organizations are already
- 14 receiving complaints and coordinate with them to ensure that all
- 15 agencies and organizations are requesting the same information from
- 16 complaining consumers and that all consumers are referred to the
- 17 office;
- 18 (h) Enter into data-sharing agreements with the department of
- 19 labor and industries, local governments, and other agencies with
- 20 enforcement duties in residential construction to increase assistance
- 21 to consumers and enforcement of construction-related laws;
- (i) Report to the legislature on an annual basis the total number
- 23 of complaints about residential construction received and the total
- 24 number of claims filed under section 8 of this act. For complaints,
- 25 the office of consumer education for home construction shall summarize
- 26 the nature of the complaints. For claims, the office of consumer
- 27 education for home construction shall summarize the nature of the
- 28 claims, the monetary value of the claims, whether claims have been
- 29 resolved, and any other information that the office deems relevant.
- 30 The first report is due on January 1, 2010, and subsequent reports are
- 31 due on November 1st of each year thereafter; and
- 32 (j) Examine issues involved in establishing a recovery fund to
- 33 provide compensation to residential real property homeowners through a
- 34 claim filing process. The office of consumer education for home

- 1 construction shall consult with appropriate agencies and
- 2 representatives from organizations involved in the area of residential
- 3 construction. The office of consumer education for home construction
- 4 shall make recommendations to the legislature on the creation of a
- 5 recovery fund by December 1, 2010.

- 7 **Sec. 2.** RCW 18.27.075 and 2001 c 159 s 14 are each amended to 8 read as follows:
- 9 (1) The department shall charge a fee of one hundred dollars for
- 10 issuing or renewing a certificate of registration during the 2001-2003
- 11 biennium. The department shall revise this amount at least once every
- 12 two years for the purpose of recognizing economic changes as reflected
- 13 by the fiscal growth factor under chapter 43.135 RCW.
- 14 (2) The department shall also charge a consumer education fee
- 15 of one hundred dollars per year for issuing or renewing a
- 16 certificate of registration. The department shall deposit the fee
- 17 in the consumer education for home construction account created in
- 18 section 3 of this act.

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- NEW SECTION. Sec. 3. A new section is added to chapter 43.10 RCW
- 21 to read as follows:
- The consumer education for home construction account is created in
- 23 the custody of the state treasury for the purpose of funding the
- 24 office of consumer education for home construction. All fees charged
- 25 under subsection (2) of section 2 of this act and filing fees charged
- 26 under section 8 of this act must be deposited into the account.
- 27 Expenditures from the account may be used only to fund the office of
- 28 consumer education for home construction. Only the home construction
- 29 board created under section 6 of this act or the board's designee may
- 30 authorize expenditure from the account. The account is subject to the
- 31 allotment procedures under chapter 43.88 RCW, but an appropriation is
- 32 not required for expenditures.

- 1 Sec. 4. RCW 43.79A.040 and 2008 c 208 s 9 are each amended to 2 read as follows:
- 3 (1) Money in the treasurer's trust fund may be deposited,
- 4 invested, and reinvested by the state treasurer in accordance with RCW
- 5 43.84.080 in the same manner and to the same extent as if the money
- 6 were in the state treasury.
- 7 (2) All income received from investment of the treasurer's trust
- 8 fund shall be set aside in an account in the treasury trust fund to be
- 9 known as the investment income account.
- 10 (3) The investment income account may be utilized for the payment
- 11 of purchased banking services on behalf of treasurer's trust funds
- 12 including, but not limited to, depository, safekeeping, and
- 13 disbursement functions for the state treasurer or affected state
- 14 agencies. The investment income account is subject in all respects to
- 15 chapter 43.88 RCW, but no appropriation is required for payments to
- 16 financial institutions. Payments shall occur prior to distribution of
- 17 earnings set forth in subsection (4) of this section.
- 18 (4)(a) Monthly, the state treasurer shall distribute the earnings
- 19 credited to the investment income account to the state general fund
- 20 except under (b) and (c) of this subsection.
- 21 (b) The following accounts and funds shall receive their
- 22 proportionate share of earnings based upon each account's or fund's
- 23 average daily balance for the period: The Washington promise
- 24 scholarship account, the college savings program account, the
- 25 Washington advanced college tuition payment program account, the
- 26 agricultural local fund, the American Indian scholarship endowment
- 27 fund, the foster care scholarship endowment fund, the foster care
- 28 endowed scholarship trust fund, the students with dependents grant
- 29 account, the basic health plan self-insurance reserve account, the
- 30 contract harvesting revolving account, the Washington state combined
- 31 fund drive account, the commemorative works account, the Washington
- 32 international exchange scholarship endowment fund, the toll collection
- 33 account, the developmental disabilities endowment trust fund, the
- 34 energy account, the fair fund, the family leave insurance account, the

- 1 food animal veterinarian conditional scholarship account, the fruit 2 and vegetable inspection account, the future teachers conditional 3 scholarship account, the game farm alternative account, the GET ready 4 for math and science scholarship account, the grain inspection 5 revolving fund, the juvenile accountability incentive account, the law 6 enforcement officers' and fire fighters' plan 2 expense fund, the 7 local tourism promotion account, the produce railcar pool account, the 8 regional transportation investment district account, 9 rehabilitation account, the stadium and exhibition center account, the 10 youth athletic facility account, the self-insurance revolving fund, 11 the sulfur dioxide abatement account, the children's trust fund, the 12 Washington horse racing commission Washington bred owners' bonus fund 13 account, the Washington horse racing commission class C purse fund 14 account, the individual development account program account, the 15 Washington horse racing commission operating account (earnings from 16 the Washington horse racing commission operating account must be 17 credited to the Washington horse racing commission class C purse fund 18 account), the life sciences discovery fund, the Washington state 19 heritage center account, the consumer education for home construction 20 account, and the reading achievement account. However, the earnings 21 to be distributed shall first be reduced by the allocation to the 22 state treasurer's service fund pursuant to RCW 43.08.190.
- (c) The following accounts and funds shall receive eighty percent of their proportionate share of earnings based upon each account's or fund's average daily balance for the period: The advanced right of way revolving fund, the advanced environmental mitigation revolving account, the city and county advance right-of-way revolving fund, the federal narcotics asset forfeitures account, the high occupancy vehicle account, the local rail service assistance account, and the miscellaneous transportation programs account.
- 31 (5) In conformance with Article II, section 37 of the state 32 Constitution, no trust accounts or funds shall be allocated earnings 33 without the specific affirmative directive of this section.

- 1 <u>NEW SECTION.</u> **Sec. 5.** A new section is added to chapter 43.10 RCW
- 2 to read as follows:
- 3 For the purposes of sections 6 through 10 of this act, the
- 4 following definitions apply:
- 5 (1) "Board" means the home construction board created in section 6
- 6 of this act.
- 7 (2) "Claim" means a claim filed with the board against a
- 8 construction professional under section 8 of this act and does not
- 9 mean a complaint as that term is used in section 1 of this act.
- 10 (3) "Construction professional" means a builder, builder-vendor,
- 11 contractor, subcontractor, or inspector, performing or furnishing the
- 12 design, supervision, inspection, construction, or observation of the
- 13 construction, of any improvement to residential real property, whether
- 14 operating as a sole proprietor, partnership, corporation, or other
- 15 business entity. "Construction professional" does not include a
- 16 supplier of materials who has otherwise had no involvement in
- 17 performing or furnishing the design, supervision, inspection,
- 18 construction, or observation of the construction, of any improvement
- 19 to residential real property. "Construction professional" does not
- 20 include an inspector who is an agent or employee of a local government
- 21 and acting in his or her official capacity as an inspector.
- 22 (4) "Contractor" means a contractor, as defined in RCW 18.27.010,
- 23 that is registered with the department of labor and industries under
- 24 chapter 18.27 RCW.
- 25 (5) "Defect" means a deficiency, an inadequacy or an insufficiency
- 26 arising out of or relating to the construction, alteration, or repair
- 27 of residential real property. "Defect" also includes a deficiency, an
- 28 inadequacy or an insufficiency in a system, component, or material
- 29 incorporated into residential real property.
- 30 (6) "Damages" means the cost of repairs, or if the cost of repairs
- 31 is clearly disproportionate to the loss in market value, damages is
- 32 the loss in market value.
- 33 (7) "Homeowner" means a person or persons owning residential real
- 34 property. "Homeowner" does not include government agencies, political

- 1 subdivisions, financial institutions, and any other entity that
- 2 purchases, guarantees, or insures a loan secured by real property.
- 3 "Homeowner" also does not include the spouse, domestic partner, or
- 4 personal representative of the contractor named in the claim filed
- 5 under section 8 of this act.
- 6 (8) "Residential real property" has the same meaning as in section 7 14 of this act.

- 9 <u>NEW SECTION.</u> **Sec. 6.** A new section is added to chapter 43.10 RCW 10 to read as follows:
- 11 (1) The home construction board is established within the office
- 12 of consumer education for home construction to administer a
- 13 residential real property homeowner and construction professional
- 14 early resolution mediation program.
- 15 (2) The purpose of the board is to provide homeowners and
- 16 construction professionals with a cost-effective and time-efficient
- 17 process to resolve disputes arising from alleged construction.
- 18 (3) The board consists of the following seven members:
- 19 (a) Three members possessing a minimum of ten years of
- 20 experience in the construction of residences and directly, or as
- 21 employees or officers of a firm, registered under chapter 18.27 RCW;
- 22 (b) One member possessing a minimum of ten years of experience
- 23 in the remodeling of residences and directly, or as employees or
- 24 officers of a firm, registered under chapter 18.27 RCW;
- 25 (c) One architect licensed under chapter 18.08 RCW or
- 26 professional engineer registered under chapter 18.43 RCW;
- 27 (d) One building inspector employed by a city or county; and
- 28 (e) One member of the general public.
- 29 (4) Members of the board shall be appointed by the governor with
- 30 consent of the Senate. The governor shall appoint initial members
- 31 of the board to staggered terms of from two to four years.
- 32 Thereafter, all members shall be appointed to full four-year terms.
- 33 Members of the board hold office until their successors are

- 1 appointed. A vacancy shall be filled by appointment by the governor
- 2 for the unexpired portion of the term in which the vacancy occurs.
- 3 (5) The board shall select from its members a chair person, vice
- 4 chair person, and any other officer the board determines is
- 5 necessary to perform its duties.
- 6 (6) The board shall meet a minimum of four times per year to carry 7 out its functions.
- 8 (7) The board may adopt rules to implement the board's duties.

- 10 <u>NEW SECTION.</u> **Sec. 7.** A new section is added to chapter 43.10 RCW
- 11 to read as follows:
- 12 (1) The board shall investigate and mediate claims filed by a
- 13 homeowner against a construction professional for alleged construction
- 14 defects to residential real property.
- 15 (2) The board may use the services of neutral third party experts
- 16 to assist the board in investigating, assessing, and mediating claims.
- 17 The board may rely on the national building standards and other
- 18 recognized standards or codes that the board finds appropriate in
- 19 investigating and assessing the claim.
- 20 (3) The board shall dismiss a claim if the board determines that
- 21 the claim is against a contractor who is not registered under chapter
- 22 18.27 RCW.

- NEW SECTION. Sec. 8. A new section is added to chapter 43.10 RCW
- 25 to read as follows:
- 26 (1) A homeowner of residential real property alleging that a
- 27 construction professional has performed defective work must, prior to
- 28 commencing an action against the construction professional, file a
- 29 claim against the construction professional with the board.
- 30 (2) The claim shall be in the form required by the board, and
- 31 shall include, at a minimum:
- 32 (a) The name and mailing address of the homeowner or the
- 33 homeowner's legal representative, if any;
- 34 (b) The address and location of the residential real property;

- 1 (c) The names and addresses of the construction professionals, to 2 the extent known to the homeowner, who performed the work;
- 3 (d) Whether the work performed involved construction of new 4 residential real property or a substantial remodel of residential real 5 property and the date that the homeowner took possession of the new 6 residential real property or, for a substantial remodel, the date the 7 work was substantially completed or the project was terminated;
- 8 (e) A description of the defective work performed and the actual 9 or estimated costs of repair;
- 10 (f) Any report, estimates, and other documents evidencing the 11 defect and the costs of repair;
- 12 (g) Whether there is a written contract between the construction 13 professional and the homeowner and whether the contract contains 14 warranties related to the work performed or the materials used.
- 15 (3) The board may not process a claim against a construction 16 professional unless the claim is filed with the board within the 17 applicable statute of limitations.
- 18 (4) When a claim is filed with the board within the applicable 19 statute of limitations, the filing of the claim tolls any applicable 20 statute of limitations and any applicable statute of repose for 21 construction-related claims for the period of time until fifteen days 22 after the board provides written notice of completion of mediation.
- 23 (5) Any action commenced in court by a homeowner prior to 24 compliance with the requirements of this section shall be subject to 25 dismissal without prejudice, and may not be recommenced until the 26 homeowner has complied with the requirements of this section.
- 27 (6) The board by rule may impose a processing fee for claims filed 28 under this section not to exceed one hundred dollars. The fee shall 29 be deposited into the consumer education for home construction account 30 created under section 3 of this act.

NEW SECTION. **Sec. 9.** A new section is added to chapter 43.10 RCW 33 to read as follows:

- 1 (1) Upon receipt of a claim, the board shall give written notice
- 2 to the construction professional against whom the claim is made. The
- 3 notice of the claim shall describe the claim in reasonable detail
- 4 sufficient to determine the nature of the defect.
- 5 (2) Within twenty-one days after service of the notice of claim,
- 6 the construction professional shall serve a written response on the
- 7 homeowner by registered mail or personal service. The written
- 8 response shall:
- 9 (a) Propose to inspect the residence that is the subject of the
- 10 claim and to complete the inspection within a specified time frame.
- 11 The proposal shall include the statement that the construction
- 12 professional shall, based on the inspection, offer to remedy the
- 13 defect, compromise by payment, or dispute the claim;
- 14 (b) Offer to compromise and settle the claim by monetary payment
- 15 without inspection. A construction professional's offer under this
- 16 subsection (2)(b) to compromise and settle a homeowner's claim may
- 17 include, but is not limited to, an express offer to purchase the
- 18 homeowner's residence that is the subject of the claim, and to pay the
- 19 homeowner's reasonable relocation costs; or
- 20 (c) State that the construction professional disputes the claim
- 21 and will neither remedy the defect nor compromise and settle the
- 22 claim.
- 23 (3)(a) If the construction professional disputes the claim or does
- 24 not respond to the notice of claim within the time stated in
- 25 subsection (2) of this section, the board shall commence an
- 26 investigation and mediation of the claim.
- 27 (b) If the homeowner rejects the inspection proposal or the
- 28 settlement offer made by the construction professional pursuant to
- 29 subsection (2) of this section, the homeowner shall serve written
- 30 notice of the rejection on the construction professional and the
- 31 board. After service of the rejection, the board shall commence an
- 32 investigation and mediation of the claim.
- 33 (c) If the construction professional has not received from the
- 34 homeowner, within thirty days after the homeowner's receipt of the

- 1 construction professional's response, either an acceptance or
- 2 rejection of the inspection proposal or settlement offer, then at
- 3 anytime thereafter the construction professional may terminate the
- 4 proposal or offer by serving written notice to the homeowner, and the
- 5 board shall commence an investigation and mediation of the claim.
- 6 (4)(a) If the homeowner elects to allow the construction
- 7 professional to inspect in accordance with the construction
- 8 professional's proposal pursuant to this section, the homeowner shall
- 9 provide the construction professional and its contractors or other
- 10 agents reasonable access to the homeowner's residence during normal
- 11 working hours to inspect the premises and the claimed defect.
- 12 (b) Within fourteen days following completion of the inspection,
- 13 the construction professional shall serve on the homeowner:
- 14 (i) A written offer to remedy the defect at no cost to the
- 15 homeowner, including a report of the scope of the inspection, the
- 16 findings and results of the inspection, a description of the
- 17 additional construction necessary to remedy the defect, and a
- 18 timetable for the completion of such construction;
- 19 (ii) A written offer to compromise and settle the claim by
- 20 monetary payment pursuant to subsection (2)(b) of this section; or
- 21 (iii) A written statement that the construction professional will
- 22 not proceed further to remedy the defect.
- 23 (c) If the construction professional does not proceed further to
- 24 remedy the defect within the agreed timetable, or if the construction
- 25 professional fails to comply with the provisions of (b) of this
- 26 subsection, the homeowner shall provide written notification to the
- 27 board. The board shall commence an investigation and mediation of the
- 28 claim.
- 29 (d) If the homeowner rejects the offer made by the construction
- 30 professional pursuant to (b)(i) or (ii) of this subsection (4) to
- 31 either remedy the defect or to compromise and settle the claim by
- 32 monetary payment, the homeowner shall serve written notice of the
- 33 rejection on the construction professional and the board. After

- 1 service of the rejection notice, the board shall commence an 2 investigation and mediation of the claim.
- (e) If the construction professional has not received from the 4 homeowner, within thirty days after the homeowner's receipt of the 5 construction professional's response, either an acceptance or 6 rejection of the offer made pursuant to (b)(i) or (ii) of this 7 subsection (4), then at anytime thereafter the construction
- 8 professional may terminate the offer by serving written notice to the
- 9 homeowner.
- 10 (5)(a) Any homeowner accepting the offer of a construction 11 professional to remedy the defect pursuant to subsection (4)(b)(i) of 12 this section shall do so by serving the construction professional with 13 a written notice of acceptance within a reasonable time period after
- 14 receipt of the offer, and no later than thirty days after receipt of
- 15 the offer. The homeowner shall also send a copy of the written notice
- 16 of acceptance to the board. The homeowner shall provide the
- 17 construction professional and its contractors or other agents
- 18 reasonable access to the homeowner's residence during normal working
- 19 hours to perform and complete the construction by the timetable stated
- 20 in the offer.
- 21 (b) The homeowner and construction professional may, by written
- 22 mutual agreement, alter the extent of construction or the timetable
- 23 for completion of construction stated in the offer, including, but not
- 24 limited to, repair of additional defects.
- 25 (6) Compliance with this section satisfies the requirements of RCW 26 64.50.020.

- NEW SECTION. Sec. 10. A new section is added to chapter 43.10 RCW 29 to read as follows:
- 30 (1) If, after compliance with the procedures established in
- 31 section 9 of this act, a resolution has not been reached between the
- 32 homeowner and construction professional, the board shall investigate
- 33 the claim.

- 1 (2) The board may use the services of neutral third party experts 2 to conduct on-site investigations, make recommendations to the board, 3 and assist the board in investigating and mediating claims.
- 4 (3) After the investigation is complete, the board shall provide 5 the parties with notification of the findings of the investigation. 6 If the parties do not provide the board with written notification 7 within fourteen days after receipt of the findings that the parties 8 have resolved the claim, the board shall mediate the claim.
- 9 (4) The mediation shall be conducted by a panel of three members 10 of the board in accordance with rules adopted by the board.
- 11 (5) All proceedings of the mediation conference, including any 12 statement made by any party, attorney or other participant, shall be 13 privileged and not reported, recorded, placed in evidence, used for 14 impeachment, made known to a court or jury, or construed for any 15 purpose as an admission. No party shall be bound by anything done or 16 said at the mediation conference unless a settlement is reached, in 17 which event the agreement upon a settlement shall be reduced to 18 writing and shall be binding upon all parties to that agreement.
- 19 (6) At the conclusion of the mediation the board shall provide a 20 written notice of the completion of mediation to the parties. The 21 notice shall include a statement of the results of the mediation and a 22 copy of any written settlement agreement between the parties. If the 23 parties did not reach an agreement, the notice shall include a 24 statement that the parties may pursue any other right or remedy 25 provided under statutory or common law. However, a homeowner who 26 files an action under the common law implied warranty of habitability 27 waives any available claim under express contract warranties. A 28 homeowner who files a claim under express contract warranties waives 29 any claim under the common law implied warranty of habitability.

- NEW SECTION. **Sec. 11.** A new section is added to chapter 43.10 RCW to read as follows:
- 33 (1) The board shall maintain and make available to the office of 34 consumer education for home construction a record of all claims filed

- 1 with the board against construction professionals under this chapter 2 and the outcomes of those claims.
- 3 (2) The office of consumer education for home construction shall
- 4 compile a summary of the claims into a report for the legislature as
- 5 required under section 1 of this act.

- 7 <u>NEW SECTION.</u> **Sec. 12.** A new section is added to chapter 64.50 RCW 8 to read as follows:
- 9 The provisions of RCW 64.50.020 do not apply to a claim filed with 10 the home construction board under sections 8 through 10 of this act.

11

12

PART II. RESIDENTIAL REAL PROPERTY WARRANTIES

- NEW SECTION. Sec. 13. A new section is added to chapter 64.50 16 RCW to read as follows:
- 17 (1) The common law implied warranty of habitability may not be 18 disclaimed, waived, modified, or limited by contractual agreement. A
- 19 provision of any contract for the purchase or sale of newly
- 20 constructed residential property that purports to disclaim, waive,
- 21 modify, or limit the implied warranty of habitability is void and
- 22 unenforceable.
- 23 (2) The common law implied warranty of habitability for newly
- 24 constructed residential real property extends to any homeowner who
- 25 purchases the property within six years of its construction, and is
- 26 not limited to the initial owner-occupant of the property. A
- 27 homeowner who purchases the property subsequent to the initial owner-
- 28 occupant, and within six years of the construction of the property,
- 29 receives the same protections of the common law implied warranty of
- 30 habitability as possessed by the person from whom the property was
- 31 purchased.
- 32 (3) Damages awarded for a breach of the implied warranty of
- 33 habitability are the cost of repairs. However, if it is established
- 34 that the cost of repairs is clearly disproportionate to the loss in

1 market value caused by the breach, damages are limited to the loss in 2 market value.

- 4 <u>NEW SECTION.</u> **Sec. 14.** A new section is added to chapter 64.50 5 RCW to read as follows:
- 6 (1) Every contract for the sale or construction of new residential 7 real property shall provide for written express warranties to the 8 purchaser or owner of the residential real property.
- 9 (2) The express warranties shall meet the following requirements:
- 10 (a) The express warranties must assure timely resolution of 11 homeowners' complaints or claims covered under subsection (j) of this 12 section.
- 13 (b) The entire cost to the homeowner for the express warranties 14 coverage must be prepaid by the entity providing the express 15 warranties, or the express warranties issuer must give irrevocable 16 coverage, at the time of settlement.
- 17 (c) Unexpired express warranties coverage must be automatically 18 transferred, without additional cost, to subsequent homeowners.
- 19 (d) Issued express warranties coverage must be noncancellable by 20 the express warranties issuer or by its insurance backers.
- (e) Exclusions from express warranties coverage must not defeat coverage objectives stated in subsection (j) of this section and must permit normal homeowner use of the covered property, including normal maintenance and emergency property protection measures.
- (f) (i) Unless prohibited by applicable law, express warranties must, at a minimum, stipulate that all homeowner complaints covered by express warranties, including those regarding construction deficiencies and structural defects claims, will be settled in the amount of their actual cost to correct or for the original sales price of the property, whichever is the lesser, subject to a deductible not to exceed a total of two hundred fifty dollars for all claims filed by a homeowner during the first two years of coverage and not to exceed a maximum of two hundred fifty dollars per claim during the third through the tenth year of coverage.

- 1 (ii) A homeowner shall be liable for a deductible only if the
- 2 entity providing the express warranties defaults on warranty
- 3 performance and the express warranties issuer has to make the covered
- 4 corrections. When the entity providing the express warranties
- 5 performs corrections under the warranties, no deductible that may be
- 6 included in the express warranties is applicable.
- 7 (g) In the event of any dispute regarding a homeowner complaint or
- 8 structural defect claim, express warranties must, unless prohibited by
- 9 applicable law, provide for binding arbitration proceedings arranged
- 10 through a nationally recognized dispute settlement organization. The
- 11 sharing of arbitration charges shall be as determined by the express
- 12 warranties. Express warranties must contain pre-arbitration
- 13 conciliation provisions at no cost to the homeowner, and provision for
- 14 judicial resolution of disputes, but arbitration, which must be
- 15 available to a homeowner during the entire term of the coverage
- 16 contract, must be an assured recourse for a dissatisfied homeowner.
- 17 (h) An express warranties issuer must provide homeowners an
- 18 executed coverage contract clearly describing:
- 19 (i) The identity of the property covered;
- 20 (ii) The time at which coverage begins;
- 21 (iii) The maximum amount of express warranties liability;
- 22 (iv) Noncancellability of the coverage contract by the express
- 23 warranties or its insurance backers;
- 24 (v) No-cost transferability of unexpired coverage to successors in
- 25 title;
- 26 (vi) The property coverage provided;
- 27 (vii) Any exclusions from coverage;
- 28 (viii) Performance standards for resolving homeowner complaints
- 29 and claims, if standards for complaint and claim adjustment are
- 30 promulgated as part of the express warranties;
- 31 (ix) Dispute settlement procedures;
- 32 (x) The names, addresses, and telephone numbers of the express
- 33 warranties issuer and its insurance backers; and

- 1 (xi) When, to whom, under what conditions, and to what address
- 2 homeowners should submit any construction deficiency complaints or
- 3 structural defects claims.
- 4 (i) Express warranties will not be required to warrant that a
- 5 covered property complies with:
- 6 (i) Original dwelling plans and specifications;
- 7 (ii) Applicable building codes; or
- 8 (iii) Specific terms of a homeowner's contract to purchase a 9 property.
- 10 (j) Express warranties coverage must take effect at closing or
- 11 settlement following the initial sale of the property to the homeowner
- 12 and must include the following minimum level of coverage:
- 13 (i) During the first year of coverage, the express warranties must
- 14 provide for a warranty against defects in workmanship and materials
- 15 resulting from the failure of the covered property to comply with
- 16 standards of quality as measured by acceptable trade practices, as
- 17 well as correct the problems with, or restore the reliable function
- 18 of, appliances and equipment damaged during installation or improperly
- 19 installed. The express warranties must also cover structural defects
- 20 as defined in subsection (4) of this section.
- 21 (ii) During the first and second year of coverage, the express
- 22 warranties must provide a warranty against defects in the wiring,
- 23 piping and ductwork in the electrical, plumbing, heating, cooling,
- 24 ventilating, and mechanical systems.
- 25 (iii) Basement slabs in designated areas must be covered by a
- 26 warranty against damage from the first through the fourth year.
- 27 (iv) From the first through the tenth year, structural defect, as
- 28 defined in subsection (4) of this section, except as provided in (iii)
- 29 of this subsection (j), must be covered by a warranty in the express
- 30 warranties.
- 31 (k) The express warranties must provide insurance coverage for
- 32 default on any warranty obligation.
- 33 (3) This section does not apply to condominiums subject to chapter
- 34 64.34 RCW.

- 1 (4) For the purposes of this section:
- 2 (a) "Construction deficiencies" are defects, not of a structural
 3 nature, in residential real property covered by express warranties
 4 that are attributable to poor workmanship or to the use of inferior
 5 materials which result in the impaired functioning of the residential
 6 real property or some part thereof. Defects resulting from homeowner
- 7 abuse or from normal wear and tear are not considered construction 8 deficiencies.
- 9 (b) "Residential real property" means a single-family home, a 10 duplex, a triplex, or a quadraplex.
- (c) "Structural defect" is actual physical damage to the designated load-bearing portions of residential real property caused by failure of such load-bearing portions that affects their load-bearing functions to the extent that the structure becomes unsafe, unsanitary, or otherwise unlivable. "Load-bearing components" for the purpose of defining structural defects are defined as follows: footing and foundation systems; beams; girders; lintels; columns; load-bearing walls and partitions; roof framing systems; and floor systems. "Structural defect" does not include damage to the following nonload-bearing portions of the structure: roofing; drywall and plaster; exterior siding; brick, stone, or stucco veneer; floor covering material; wall tile and other wall coverings; nonload-bearing walls and partitions; concrete floors in attached garages; electrical;

24 plumbing, heating, cooling and ventilation systems;

26 cabinets, hardware, and insulation.

27

2.8

29

PART III. CONTRACTOR REGISTRATION

appliances,

30

31 **Sec. 15.** RCW 18.27.030 and 2008 c 120 s 1 are each amended to 32 read as follows:

25 fixtures and items of equipment; paint; doors and windows; trim,

33 (1) An applicant for registration as a contractor shall submit an 34 application under oath upon a form to be prescribed by the director 1393-S2 AMH SPRI ADAM 038 Official Print - 18

- 1 and which shall include the following information pertaining to the 2 applicant:
- 3 (a) Employer social security number.
- 4 (b) Unified business identifier number.
- 5 (c) Evidence of workers' compensation coverage for the applicant's 6 employees working in Washington, as follows:
- 7 (i) The applicant's industrial insurance account number issued by 8 the department;
- 9 (ii) The applicant's self-insurer number issued by the department; 10 or
- (iii) For applicants domiciled in a state or province of Canada subject to an agreement entered into under RCW 51.12.120(7), as permitted by the agreement, filing a certificate of coverage issued by the agency that administers the workers' compensation law in the applicant's state or province of domicile certifying that the applicant has secured the payment of compensation under the other state's or province's workers' compensation law.
- 18 (d) Employment security department number.
- 19 (e) Unified business identifier (UBI) account number may be 20 substituted for the information required by (c) and (d) of this 21 subsection if the applicant will not employ employees in Washington.
- 22 (f) Type of contracting activity, whether a general or a specialty 23 contractor and if the latter, the type of specialty.
- 24 (g) Type of work performed, whether residential, commercial, or 25 both.
- (h) The name ((and)), address, social security number, date of birth, and driver's license number of each partner if the applicant is a firm or partnership, or the name ((and)), address, social security number, date of birth, and driver's license number of the owner if the applicant is an individual proprietorship, or the name ((and)), address, social security number, date of birth, and driver's license number of the corporate officers and statutory agent, if any, if the applicant is a corporation, or the name ((and)), address, social security number, date of birth, and driver's license number of all

- 1 members of other business entities. The information contained in such
- 2 application is a matter of public record and open to public
- 3 inspection.
- 4 (i) The registration numbers and unified business identifier
- 5 account numbers of previously or currently registered businesses
- 6 involving the same owner, principal, or officer as the applicant.
- 7 (j) Disclosure of any bankruptcy proceedings filed by or against
- 8 the applicant.
- 9 (k) Information about any construction licenses, certifications,
- 10 or registrations that have been issued to the applicant by other
- 11 states. The applicant shall also provide details about any denials,
- 12 suspensions, revocations, or any enforcement actions related to
- 13 construction against the applicant by other states.
- 14 (2) The department may verify the workers' compensation coverage
- 15 information provided by the applicant under subsection (1)(c) of this
- 16 section, including but not limited to information regarding the
- 17 coverage of an individual employee of the applicant. If coverage is
- 18 provided under the laws of another state, the department may notify
- 19 the other state that the applicant is employing employees in
- 20 Washington.
- 21 (3)(a) The department shall deny an application for registration
- 22 if: (i) The applicant has been previously performing work subject to
- 23 this chapter as a sole proprietor, partnership, corporation, or other
- 24 entity and the department has notice that the applicant has an
- 25 unsatisfied final judgment against him or her in an action based on
- 26 work performed subject to this chapter or the applicant owes the
- 27 department money for penalties assessed or fees due under this chapter
- 28 as a result of a final judgment; (ii) the applicant was an owner,
- 29 principal, or officer of a partnership, corporation, or other entity
- 30 that either has an unsatisfied final judgment against it in an action
- 31 that was incurred for work performed subject to this chapter or owes
- 32 the department money for penalties assessed or fees due under this
- 33 chapter as a result of a final judgment; (iii) the applicant does not
- 34 have a valid unified business identifier number; (iv) the department

- 1 determines that the applicant has falsified information on the 2 application, unless the error was inadvertent; ((or)) (v) the and valid certificate 3 applicant does not have an active 4 registration with the department of revenue; or (vi) the department 5 has determined that a different state has taken enforcement action 6 against the applicant for activities that would be a violation of this 7 chapter if they had occurred in Washington state.
- (b) The department shall suspend an active registration if: The department has determined that the registrant has an unsatisfied 10 final judgment against it for work within the scope of this chapter; 11 (ii) the department has determined that the registrant is a sole 12 proprietor or an owner, principal, or officer of a registered 13 contractor that has an unsatisfied final judgment against it for work 14 within the scope of this chapter; (iii) the registrant does not 15 maintain a valid unified business identifier number; 16 department has determined that the registrant falsified information on 17 the application, unless the error was inadvertent; $((\frac{\partial \mathbf{r}}{\partial t}))$ (v) the 18 registrant does not have active and valid certificate an 19 registration with the department of revenue; or (vi) the department 20 has determined that a different state has taken enforcement action 21 against the registrant for activities that would be a violation of 22 this chapter if they had occurred in Washington state.
- (c) The department may suspend an active registration if the 24 department has determined that an owner, principal, partner, or 25 officer of the registrant was an owner, principal, or officer of a 26 previous partnership, corporation, or other entity that has an 27 unsatisfied final judgment against it.
- (4) The department shall not deny an application or suspend a registration because of an unsatisfied final judgment if the applicant's or registrant's unsatisfied final judgment was determined by the director to be the result of the fraud or negligence of another party.

- 1 NEW SECTION. Sec. 16. A new section is added to chapter 18.27
- 2 RCW to read as follows:
- 3 A registered contractor, by or against whom a petition in
- 4 bankruptcy has been filed, shall notify the department of the
- 5 proceedings in bankruptcy, including the identity and location of the
- 6 court in which the proceedings are pending, within ten days of the
- 7 filing.

9 <u>NEW SECTION.</u> **Sec. 17.** Sections 5 through 12 of this act take 10 effect January 1, 2010.

11

NEW SECTION. Sec. 18. Part headings used in this act are not any 13 part of the law."

14

15 Correct the title.

16

EFFECT: The striking amendment makes the following changes:

- A. Creates a seven-member Home Construction Board (Board) within the Office of Consumer Education for Home Construction (Office) to investigate and mediate construction defect claims. Allows the Board to use the services of neutral third parties to investigate, assess, and mediate claims.
- Requires a homeowner to file a claim with the Board prior to commencing a lawsuit alleging a construction defect. Requires the Board to dismiss a claim filed against an unregistered contractor.
- Creates notice and opportunity to cure procedures when a homeowner files a claim with the Board.
- Requires the board to investigate and mediate a claim that has not been settled by the parties after the notice and right to cure process.
- Provides that if the parties do not settle the claim through the mediation process, the homeowner may pursue any other right or remedy provided under statutory or common law. However, a homeowner who files a claim under the common law implied warranty of habitability waives the right to pursue any applicable express warranty claim, and a homeowner who files a claim under an express

warranty waives the right to pursue a claim under the common law implied warranty of habitability.

- Allows the Board to impose a fee of up to \$100 for claims filed with the Board.
- B. Creates an account to fund the Office and requires the Department of Labor and Industries to charge contractors a \$100 fee to be deposited in the account. Requires the Office to examine issues involved in establishing a recovery fund to provide compensation to residential real property homeowners through a claim filing process.
- C. Provides that the common law implied warranty of habitability extends to subsequent purchasers who purchase the property within six years of construction. Limits damages recoverable under the common law implied warranty of habitability to the cost of repairs, or if those are clearly disproportionate to the loss in market value, limits damages to the loss in market value.
- D. Removes the statutory implied warranties contained in the underlying bill. Requires every contract for the sale or construction of new residential real property to provide for written express warranties to the purchaser or owner of the property. Provides that the written express warranties must comply with detailed requirements, including minimum levels of coverage.

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