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## SUBSTITUTE SENATE BILL 5749

State of Washington 61st Legislature 2009 Regular Session

By Senate Financial Institutions, Housing & Insurance (originally sponsored by Senators Berkey, Benton, and Shin)

READ FIRST TIME 02/13/09.

AN ACT Relating to regulating the business practices of mortgage brokers for compliance with the secure and fair enforcement for mortgage licensing act of 2008; amending RCW 19.146.010, 19.146.020, 19.146.0201, 19.146.205, 19.146.228, 19.146.235, 19.146.300, and 19.146.310; adding new sections to chapter 19.146 RCW; adding a new section to chapter 31.04 RCW; creating new sections; and providing an effective date.

- 8 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 9 **Sec. 1.** RCW 19.146.010 and 2008 c 78 s 3 are each amended to read 10 as follows:
- 11 Unless the context clearly requires otherwise, the definitions in 12 this section apply throughout this chapter.
- 13 (1) "Affiliate" means any person who directly or indirectly through 14 one or more intermediaries, controls, or is controlled by, or is under 15 common control with another person.
- 16 (2) "Application" means the same as in Regulation X, Real Estate 17 Settlement Procedures, 24 C.F.R. Sec. 3500.
- 18 (3) "Borrower" means any person who consults with or retains a 19 mortgage broker or loan originator in an effort to obtain or seek

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advice or information on obtaining or applying to obtain a residential mortgage loan for himself, herself, or persons including himself or herself, regardless of whether the person actually obtains such a loan.

- (4) "Computer loan information systems" or "CLI system" means a real estate mortgage financing information system that facilitates the provision of information to consumers by a mortgage broker, loan originator, lender, real estate agent, or other person regarding interest rates and other loan terms available from different lenders.
  - (5) "Department" means the department of financial institutions.
- (6) "Designated broker" means a natural person designated as the person responsible for activities of the licensed mortgage broker in conducting the business of a mortgage broker under this chapter and who meets the experience and examination requirements set forth in RCW 19.146.210(1)(e).
  - (7) "Director" means the director of financial institutions.
- (8) "Employee" means an individual who has an employment relationship with a mortgage broker, and the individual is treated as an employee by the mortgage broker for purposes of compliance with federal income tax laws.
- (9) <u>"Federal banking agencies" means the board of governors of the federal reserve system, comptroller of the currency, director of the office of thrift supervision, national credit union administration, and federal deposit insurance corporation.</u>
- (10) "Independent contractor" or "person who independently contracts" means any person that expressly or impliedly contracts to perform mortgage brokering services for another and that with respect to its manner or means of performing the services is not subject to the other's right of control, and that is not treated as an employee by the other for purposes of compliance with federal income tax laws.
- $((\frac{10}{10}))$  (11)(a) "Loan originator" means a natural person who  $((\frac{10}{10}))$  for direct or indirect compensation or gain, or in the expectation of direct or indirect compensation or gain (i) takes a residential mortgage loan application for a mortgage broker, or  $((\frac{10}{10}))$  (ii) offers or negotiates terms of a mortgage loan  $((\frac{10}{10}))$  (iii) offers or negotiates terms of a mortgage loan  $((\frac{10}{10}))$  (iii) offers or negotiates terms of a mortgage loan  $((\frac{10}{10}))$  (iii) offers or negotiates terms of a mortgage loan  $((\frac{10}{10}))$  (iii) offers or negotiates terms of a mortgage loan  $((\frac{10}{10}))$  (iii) offers or negotiates terms of a mortgage loan  $((\frac{10}{10}))$  (iii) offers or negotiates terms of a mortgage loan  $((\frac{10}{10}))$  (iii) offers or negotiates terms of a mortgage loan  $((\frac{10}{10}))$  (iii) offers or negotiates terms of a mortgage loan  $((\frac{10}{10}))$  (iii) offers or negotiates terms of a mortgage loan  $((\frac{10}{10}))$  (iii) offers or negotiates terms of a mortgage loan  $((\frac{10}{10}))$  (iii) offers or negotiates terms of a mortgage loan  $((\frac{10}{10}))$  (iii) offers or negotiates terms of a mortgage loan  $((\frac{10}{10}))$  (iii) offers or negotiates terms of a mortgage loan  $((\frac{10}{10}))$  (iii) offers or negotiates terms of a mortgage loan  $((\frac{10}{10}))$  (iii) offers or negotiates terms of a mortgage loan  $((\frac{10}{10}))$  (iii) offers or negotiates terms of a mortgage loan of  $(\frac{10}{10})$  (iii) offers or negotiates terms of a mortgage loan of  $(\frac{10}{10})$  (iii) offers or negotiates terms of a mortgage loan of  $(\frac{10}{10})$  (iii) offers or negotiates terms of a mortgage loan of  $(\frac{10}{10})$  (iii) offers or negotiates terms of a mortgage loan of  $(\frac{10}{10})$  (iii) offers or negotiates terms of a mortgage loan of  $(\frac{10}{10})$  (iii) offers or negotiates terms of a mortgage loan of  $(\frac{10}{10})$  (iii) offers or negotiates terms of a mortgage loan of  $(\frac{10}{10})$  (iii) offers or negotiates terms of a mortgage loan of  $(\frac{10}{10})$  (iii) offers or negotiates terms of a mortgage loa

purely administrative or clerical tasks for a mortgage broker. For the purposes of this subsection, "administrative or clerical tasks" means the receipt, collection, and distribution of information common for the processing of a loan in the mortgage industry and communication with a borrower to obtain information necessary for the processing of a loan. A person who holds himself or herself out to the public as able to obtain a loan is not performing administrative or clerical tasks.

((\(\frac{(11+)}{11+}\)) (b) "Loan originator" does not include a person or entity that only performs real estate brokerage activities and is licensed or registered in accordance with applicable state law, unless the person or entity is compensated by a lender, a mortgage broker, or other mortgage loan originator or by any agent of such a lender, mortgage broker, or other mortgage loan originator. For purposes of this chapter, the term "real estate brokerage activity" means any activity that involves offering or providing real estate brokerage services to the public, including:

- (i) Acting as a real estate agent or real estate broker for a buyer, seller, lessor, or lessee of real property;
- (ii) Bringing together parties interested in the sale, purchase, lease, rental, or exchange of real property;
- (iii) Negotiating, on behalf of any party, any portion of a contract relating to the sale, purchase, lease, rental, or exchange of real property, other than in connection with providing financing with respect to such a transaction;
- (iv) Engaging in any activity for which a person engaged in the activity is required to be registered or licensed as a real estate agent or real estate broker under any applicable law; and
- (v) Offering to engage in any activity, or act in any capacity, described in (b)(i) through (iv) of this subsection.
- (c) "Loan originator" does not include a person or entity solely involved in extensions of credit relating to timeshare plans, as that term is defined in section 101(53D) of Title 11, United States Code.
- (12) "Loan processor" means an individual who performs clerical or support duties as an employee at the direction of and subject to the supervision and instruction of a person licensed, or exempt from licensing, under chapter 19.146 RCW.
- 37 (13) "Lock-in agreement" means an agreement with a borrower made by 38 a mortgage broker or loan originator, in which the mortgage broker or

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loan originator agrees that, for a period of time, a specific interest rate or other financing terms will be the rate or terms at which it will make a loan available to that borrower.

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- $((\frac{12}{12}))$   $\underline{(14)}$  "Mortgage broker" means any person who for compensation or gain, or in the expectation of compensation or gain (a) assists a person in obtaining or applying to obtain a residential mortgage loan or (b) holds himself or herself out as being able to assist a person in obtaining or applying to obtain a residential mortgage loan.
- 10 ((\frac{(13)}{)}) (15) "Mortgage loan originator" has the same meaning as

  11 "loan originator."
- 12 (16) "Nationwide mortgage licensing system and registry" means a
  13 mortgage licensing system developed and maintained by the conference of
  14 state bank supervisors and the American association of residential
  15 mortgage regulators for the licensing and registration of mortgage loan
  16 originators.
- 17 (17) "Person" means a natural person, corporation, company, limited 18 liability corporation, partnership, or association.
  - ((<del>14)</del>)) (18) "Principal" means any person who controls, directly or indirectly through one or more intermediaries, or alone or in concert with others, a ten percent or greater interest in a partnership, company, association, or corporation, and the owner of a sole proprietorship.
    - (((15))) (19) "Residential mortgage loan" means any loan primarily for personal, family, or household use secured by a mortgage or deed of trust on residential real estate upon which is constructed or intended to be constructed a single family dwelling or multiple family dwelling of four or less units.
- ((\frac{(16)}{)}) (20) "S.A.F.E. act" means the secure and fair enforcement
  for mortgage licensing act of 2008, or Title V of the housing and
  economic recovery act of 2008 ("HERA"), P.L. 110-289, effective July
  32 30, 2008.
- 33 (21) "Third-party provider" means any person other than a mortgage 34 broker or lender who provides goods or services to the mortgage broker 35 in connection with the preparation of the borrower's loan and includes, 36 but is not limited to, credit reporting agencies, title companies, 37 appraisers, structural and pest inspectors, or escrow companies.

- 1 (22) "Unique identifier" means a number or other identifier
  2 assigned by protocols established by the nationwide mortgage licensing
  3 system and registry.
  - Sec. 2. RCW 19.146.020 and 2006 c 19 s 3 are each amended to read as follows:

- (1) ((Except as provided under subsections (2) through (4) of this section,))  $\underline{\mathbf{T}}$ he following are exempt from all provisions of this chapter:
- $(a)((rac{(i)}{(i)}))$  Any person doing business under the laws of the state of Washington or the United States, and any federally insured depository institution doing business under the laws of any other state, relating to commercial banks, bank holding companies, savings banks, trust companies, savings and loan associations, credit unions, insurance companies, or real estate investment trusts as defined in 26 U.S.C. Sec. 856 and the affiliates, subsidiaries, and service corporations thereof(( $rac{i}{i}$ ) and
- (ii) Subject to the director's written approval, the exclusive agents of an affiliate of a bank that is wholly owned by the bank holding company that owns the bank);
- (b) Any person doing business under the consumer loan act is exempt from this chapter only for that business conducted under the authority and coverage of the consumer loan act;
- (c) An attorney licensed to practice law in this state who is not principally engaged in the business of negotiating residential mortgage loans when such attorney renders services in the course of his or her practice as an attorney;
- (d) Any person doing any act under order of any court, except for a person subject to an injunction to comply with any provision of this chapter or any order of the director issued under this chapter;
- (e) ((Any person making or acquiring a residential mortgage loan solely with his or her own funds for his or her own investment without intending to resell the residential mortgage loans;
- (f))) A real estate broker or salesperson licensed by the state who obtains financing for a real estate transaction involving a bona fide sale of real estate in the performance of his or her duties as a real estate broker and who receives only the customary real estate broker's or salesperson's commission in connection with the transaction;

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(((g) Any mortgage broker approved and subject to auditing by the
federal national mortgage association or the federal home loan mortgage
corporation;

- $\frac{(h)}{(f)}$  The United States of America, the state of Washington, any other state, and any Washington city, county, or other political subdivision, and any agency, division, or corporate instrumentality of any of the entities in this subsection (1)  $(\frac{(h)}{(h)})$  (f);  $(\frac{and}{h})$
- (i)) (q) A real estate broker who provides only information regarding rates, terms, and lenders in connection with a CLI system, who receives a fee for providing such information, who conforms to all rules of the director with respect to the providing of such service, and who discloses on a form approved by the director that to obtain a loan the borrower must deal directly with a mortgage broker or lender. However, a real estate broker shall not be exempt if he or she does any of the following:
- 16 (i) Holds himself or herself out as able to obtain a loan from a lender;
- 18 (ii) Accepts a loan application, or submits a loan application to 19 a lender;
  - (iii) Accepts any deposit for third-party services or any loan fees from a borrower, whether such fees are paid before, upon, or after the closing of the loan;
- 23 (iv) Negotiates rates or terms with a lender on behalf of a 24 borrower; or
  - (v) Provides the disclosure required by RCW 19.146.030(1);
  - (h) Registered mortgage loan originators, or any individual required to be registered; and
    - (i) A manufactured or modular home retailer employee who performs purely administrative or clerical tasks and who receives only the customary salary or commission from the employer in connection with the transaction.
  - (2) ((Those persons and their loan originators otherwise exempt under subsection (1)(e), (g), or (4) of this section must comply with RCW 19.146.0201 through 19.146.080. For violations of RCW 19.146.0201 through 19.146.080, the director has authority to issue a cease and desist order as provided in RCW 19.146.220 and 19.146.227, to impose penalties as provided in RCW 19.146.220, and to obtain and review books

and records that are relevant to any allegation of such a violation as provided in RCW 19.146.235.

- (3)) Any person otherwise exempted from the licensing provisions of this chapter may voluntarily submit an application to the director for a mortgage broker's license. The director shall review such application and may grant or deny licenses to such applicants upon the same grounds and with the same fees as may be applicable to persons required to be licensed under this chapter.
- (a) Upon receipt of a license under this subsection, the licensee is required to continue to maintain a valid license, is subject to all provisions of this chapter, and has no further right to claim exemption from the provisions of this chapter except as provided in (b) of this subsection.
- (b) Any licensee under this subsection who would otherwise be exempted from the requirements of licensing by this section may apply to the director for exemption from licensing. The director shall adopt rules for reviewing such applications and shall grant exemptions from licensing to applications which are consistent with those rules and consistent with the other provisions of this chapter.
- 20 ((<del>(4)</del> The director may exempt an exclusive agent under subsection 21 <del>(1)(a) of this section provided that the affiliate in subsection (1)(a)</del> 22 <del>of this section:</del>
- 23 (a) Applies for and maintains a license as provided by subsection 24 (3) of this section;
  - (b) Has on file with the director a binding written agreement under which the affiliate assumes responsibility for the exclusive agent's violations of this chapter or rules adopted under this chapter; and
  - (c) Maintains a bond or other security in an amount required by the director that runs to the benefit of the state and any person who suffers loss by reason of the exclusive agent's violation of this chapter or rules adopted under this chapter.))
- **Sec. 3.** RCW 19.146.0201 and 2006 c 19 s 4 are each amended to read as follows:
- It is a violation of this chapter for a loan originator((-, -)) or mortgage broker required to be licensed under this chapter((-, -)) or mortgage broker otherwise exempted from this chapter under RCW 19.146.020(1)(e), (g), or (4))) to:

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- 1 (1) Directly or indirectly employ any scheme, device, or artifice 2 to defraud or mislead borrowers or lenders or to defraud any person;
  - (2) Engage in any unfair or deceptive practice toward any person;
  - (3) Obtain property by fraud or misrepresentation;

- (4) Solicit or enter into a contract with a borrower that provides in substance that the mortgage broker may earn a fee or commission through the mortgage broker's "best efforts" to obtain a loan even though no loan is actually obtained for the borrower;
- (5) Solicit, advertise, or enter into a contract for specific interest rates, points, or other financing terms unless the terms are actually available at the time of soliciting, advertising, or contracting from a person exempt from licensing under RCW 19.146.020(1)  $((\frac{g}{g}) \text{ or } (h)))$  or a lender with whom the mortgage broker maintains a written correspondent or loan broker agreement under RCW 19.146.040;
- (6) Fail to make disclosures to loan applicants and noninstitutional investors as required by RCW 19.146.030 and any other applicable state or federal law;
- (7) Make, in any manner, any false or deceptive statement or representation with regard to the rates, points, or other financing terms or conditions for a residential mortgage loan or engage in bait and switch advertising;
- (8) Negligently make any false statement or knowingly and willfully make any omission of material fact in connection with any reports filed by a mortgage broker or in connection with any investigation conducted by the department;
- (9) Make any payment, directly or indirectly, to any appraiser of a property, for the purposes of influencing the independent judgment of the appraiser with respect to the value of the property;
- (10) Advertise any rate of interest without conspicuously disclosing the annual percentage rate implied by such rate of interest;
- (11) Fail to comply with any requirement of the truth-in-lending act, 15 U.S.C. Sec. 1601 and Regulation Z, 12 C.F.R. Sec. 226; the real estate settlement procedures act, 12 U.S.C. Sec. 2601 and Regulation X, 24 C.F.R. Sec. 3500; the equal credit opportunity act, 15 U.S.C. Sec. 1691 and Regulation B, Sec. 202.9, 202.11, and 202.12; Title V, Subtitle A of the financial modernization act of 1999 (known as the "Gramm-Leach-Bliley act"), 12 U.S.C. Secs. 6801-6809; the federal trade commission's privacy rules, 16 C.F.R. Parts 313-314, mandated by the

- Gramm-Leach-Bliley act; the home mortgage disclosure act, 12 U.S.C. Sec. 2801 et seq. and Regulation C, home mortgage disclosure; the federal trade commission act, 12 C.F.R. Part 203, 15 U.S.C. Sec. 45(a); the telemarketing and consumer fraud and abuse act, 15 U.S.C. Secs. 6101 to 6108; and the federal trade commission telephone sales rule, 16 C.F.R. Part 310, as these acts existed on January 1, 2007, or such subsequent date as may be provided by the department by rule, in any advertising of residential mortgage loans, or any other applicable mortgage broker or loan originator activities covered by the acts. department may adopt by rule requirements that mortgage brokers and loan originators comply with other applicable federal statutes and regulations in any advertising of residential mortgage loans, or any other mortgage broker or loan originator activity;
  - (12) Fail to pay third-party providers no later than thirty days after the recording of the loan closing documents or ninety days after completion of the third-party service, whichever comes first, unless otherwise agreed or unless the third-party service provider has been notified in writing that a bona fide dispute exists regarding the performance or quality of the third-party service;

- (13) Collect, charge, attempt to collect or charge or use or propose any agreement purporting to collect or charge any fee prohibited by RCW 19.146.030 or 19.146.070;
- (14)(a) Except when complying with (b) and (c) of this subsection, act as a loan originator in any transaction (i) in which the loan originator acts or has acted as a real estate broker or salesperson or (ii) in which another person doing business under the same licensed real estate broker acts or has acted as a real estate broker or salesperson;
- (b) Prior to providing mortgage services to the borrower, a loan originator, in addition to other disclosures required by this chapter and other laws, shall provide to the borrower the following written disclosure:
  - THIS IS TO GIVE YOU NOTICE THAT I OR ONE OF MY ASSOCIATES HAVE/HAS ACTED AS A REAL ESTATE BROKER OR SALESPERSON REPRESENTING THE BUYER/SELLER IN THE SALE OF THIS PROPERTY TO YOU. I AM ALSO A LOAN ORIGINATOR, AND WOULD LIKE TO PROVIDE MORTGAGE SERVICES TO YOU IN CONNECTION WITH YOUR LOAN TO PURCHASE THE PROPERTY.

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YOU ARE NOT REQUIRED TO USE ME AS A LOAN ORIGINATOR IN
CONNECTION WITH THIS TRANSACTION. YOU ARE FREE TO COMPARISON
SHOP WITH OTHER MORTGAGE BROKERS AND LENDERS, AND TO SELECT ANY
MORTGAGE BROKER OR LENDER OF YOUR CHOOSING; and

- 5 (c) A real estate broker or salesperson licensed under chapter 18.85 RCW who also acts as a mortgage broker shall carry on such 6 mortgage broker business activities and shall maintain such person's 7 mortgage broker business records separate and apart from the real 8 9 estate broker activities conducted pursuant to chapter 18.85 RCW. Such 10 activities shall be deemed separate and apart even if they are conducted at an office location with a common entrance and mailing 11 address, so long as each business is clearly identified by a sign 12 13 visible to the public, each business is physically separated within the office facility, and no deception of the public as to the separate 14 15 identities of the broker business firms results. This subsection (14)(c) shall not require a real estate broker or salesperson licensed 16 under chapter 18.85 RCW who also acts as a mortgage broker to maintain 17 a physical separation within the office facility for the conduct of its 18 19 and mortgage broker activities where the director 20 determines that maintaining such physical separation would constitute 21 an undue financial hardship upon the mortgage broker and is unnecessary for the protection of the public; or 22
- 23 (15) Fail to comply with any provision of RCW 19.146.030 through 24 19.146.080 or any rule adopted under those sections.
- 25 **Sec. 4.** RCW 19.146.205 and 2006 c 19 s 10 are each amended to read 26 as follows:
- (1) Application for a mortgage broker license under this chapter ((shall)) must be ((in writing)) made to the nationwide mortgage licensing system and registry and in the form prescribed by the director. The application shall contain at least the following information:
- 32 (a) The name, address, date of birth, and social security number of 33 the applicant, and any other names, dates of birth, or social security 34 numbers previously used by the applicant, unless waived by the 35 director;
- 36 (b) If the applicant is a partnership or association, the name,37 address, date of birth, and social security number of each general

partner or principal of the association, and any other names, dates of birth, or social security numbers previously used by the members, unless waived by the director;

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- (c) If the applicant is a corporation, the name, address, date of birth, and social security number of each officer, director, registered agent, and each principal stockholder, and any other names, dates of birth, or social security numbers previously used by the officers, directors, registered agents, and principal stockholders unless waived by the director;
- (d) The street address, county, and municipality where the principal business office is to be located;
- (e) The name, address, date of birth, and social security number of the applicant's designated broker, and any other names, dates of birth, or social security numbers previously used by the designated broker and a complete set of the designated broker's fingerprints taken by an authorized law enforcement officer; and
- (f) Such other information regarding the applicant's or designated broker's background, financial responsibility, experience, character, and general fitness as the director may require by rule.
- (2) As a part of or in connection with an application for any license under this section, or periodically upon license renewal, the applicant shall furnish information concerning his or her identity, including fingerprints for submission to the Washington state patrol, the federal bureau of investigation, ((and)) the nationwide mortgage licensing system and registry, or any governmental agency or entity authorized to receive this information for a state and national criminal history background check; personal history; experience; business record; purposes; and other pertinent facts, as the director may reasonably require. As part of or in connection with application for a license under this chapter, the director authorized to receive criminal history record information that includes nonconviction data as defined in RCW 10.97.030. The department may only disseminate nonconviction data obtained under this section to criminal justice agencies. This section does not apply to financial institutions regulated under chapters 31.12 and 31.13 RCW and Titles 30, 32, and 33 RCW.
- (3) In order to reduce the points of contact which the federal bureau of investigation may have to maintain, the director may use the

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nationwide mortgage licensing system and registry as a channeling agent for requesting information from and distributing information to the department of justice or any governmental agency.

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(4) In order to reduce the points of contact which the director may have to maintain, the director may use the nationwide mortgage licensing system and registry as a channeling agent for requesting and distributing information to and from any source so directed by the director.

(5) At the time of filing an application for a license under this chapter, each applicant shall pay to the director through the nationwide mortgage licensing system and registry the appropriate application fee in an amount determined by rule of the director in accordance with RCW 43.24.086 to cover, but not exceed, the cost of processing and reviewing the application. The director shall deposit the moneys in the financial services regulation fund, unless the consumer services account is created as a dedicated, nonappropriated account, in which case the director shall deposit the moneys in the consumer services account.

(((4)(a))) (6) Each applicant for a mortgage broker's license shall file and maintain a surety bond, in an amount ((of not greater than sixty thousand dollars nor less than twenty thousand dollars)) which the director deems adequate to protect the public interest, executed by the applicant as obligor and by a surety company authorized to do a surety business in this state as surety. The bonding requirement as established by the director ((may)) shall take the form of a ((uniform bond amount for all licensees or the director may establish by rule a schedule establishing a)) range of bond amounts which shall vary according to the annual ((average number of loan originators of a)) loan origination volume of the licensee. The bond shall run to the state of Washington as obligee, and shall run first to the benefit of the borrower and then to the benefit of the state and any person or persons who suffer loss by reason of the applicant's or its loan originator's violation of any provision of this chapter or rules adopted under this chapter. The bond shall be conditioned that the obligor as licensee will faithfully conform to and abide by this chapter and all rules adopted under this chapter, and shall reimburse all persons who suffer loss by reason of a violation of this chapter or rules adopted under this chapter. Borrowers shall be given priority

over the state and other persons. The state and other third parties shall be allowed to receive distribution pursuant to a valid claim against the remainder of the bond. In the case of claims made by any person or entity who is not a borrower, no final judgment may be entered prior to one hundred eighty days following the date the claim The bond shall be continuous and may be canceled by the surety upon the surety giving written notice to the director of its intent to cancel the bond. The cancellation shall be effective thirty days after the notice is received by the director. Whether or not the bond is renewed, continued, reinstated, reissued, or extended, replaced, or modified, including increases or decreases in the penal sum, it shall be considered one continuous obligation, and the surety upon the bond shall not be liable in an aggregate or cumulative amount exceeding the penal sum set forth on the face of the In no event shall the penal sum, or any portion thereof, at two or more points in time be added together in determining the surety's liability. The bond shall not be liable for any penalties imposed on the licensee, including, but not limited to, any increased damages or attorneys' fees, or both, awarded under RCW 19.86.090. The applicant may obtain the bond directly from the surety or through a group bonding arrangement involving a professional organization comprised of mortgage brokers if the arrangement provides at least as much coverage as is required under this subsection.

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(((b) Subsection (4)(b) and (c) of this section applies only to applications received on or before January 1, 2007. Before January 1, 2007, in lieu of a surety bond, the applicant may, upon approval by the director, file with the director a certificate of deposit, an irrevocable letter of credit, or such other instrument as approved by the director by rule, drawn in favor of the director for an amount equal to the required bond.

(c) Before January 1, 2007, in lieu of the surety bond or compliance with (b) of this subsection, an applicant may obtain insurance or coverage from an association comprised of mortgage brokers that is organized as a mutual corporation for the sole purpose of insuring or self-insuring claims that may arise from a violation of this chapter. An applicant may only substitute coverage under this subsection for the requirements of (a) or (b) of this subsection if the director, with the consent of the insurance commissioner, has

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- 1 authorized such association to organize a mutual corporation under such
- 2 terms and conditions as may be imposed by the director to ensure that
- 3 the corporation is operated in a financially responsible manner to pay
- 4 any claims within the financial responsibility limits specified in (a)
- 5 of this subsection.))

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- 6 **Sec. 5.** RCW 19.146.228 and 2006 c 19 s 15 are each amended to read as follows:
- The director shall establish fees ((by rule in accordance with the policy established in RCW 43.24.086 and fees shall be)) sufficient to cover, but not exceed, the costs of administering this chapter. These fees may include:
- 12 (1) An annual assessment paid by each licensee on or before a date specified by rule;
  - (2) An investigation fee to cover the costs of any investigation of the books and records of a licensee or other person subject to this chapter; and
- 17 (3) An application fee to cover the costs of processing 18 applications made to the director under this chapter.
  - Mortgage brokers and loan originators shall not be charged investigation fees for the processing of complaints when the investigation determines that no violation of this chapter occurred or when the mortgage broker or loan originator provides a remedy satisfactory to the complainant and the director and no order of the director is issued. All moneys, fees, and penalties collected under the authority of this chapter shall be deposited into the financial services regulation fund, unless the consumer services account is created as a dedicated, nonappropriated account, in which case all moneys, fees, and penalties collected under this chapter shall be deposited in the consumer services account.
- 30 **Sec. 6.** RCW 19.146.235 and 2006 c 19 s 16 are each amended to read as follows:
- The director or a designee has authority to conduct investigations and examinations as provided in this section.
- 34 (1) For the purposes of investigating violations or complaints 35 arising under this chapter, the director or his or her designee may

make an investigation of the operations of any mortgage broker or loan originator as often as necessary in order to carry out the purposes of this chapter.

- (2) Every mortgage broker shall make available to the director or a designee its books and records relating to its operations.
- (a) For the purpose of examinations, the director or his or her designee may have access to such books and records during normal business hours and interview the officers, principals, loan originators, employees, independent contractors, and agents of the licensee concerning their business.
- (b) For the purposes of investigating violations or complaints arising under this chapter, the director may at any time, either personally or by a designee, investigate the business, including but not limited to the books, accounts, records, and files used therein, of every licensee and of every person engaged in the business of mortgage brokering, whether such a person acts or claims to act under, or without the authority of, this chapter.
- (c) The director or designated person may direct, subpoena, or order the attendance of and examine under oath all persons whose testimony may be required about the loans or the business or subject matter of any such examination or investigation, and may direct, subpoena, or order such person to produce books, accounts, records, files, and any other documents the director or designated person deems relevant to the inquiry.
- (3) ((Once during the first five years of licensing, including branch licensing,)) The director may visit, either personally or by designee, the licensee's place or places of business to conduct an examination. The scope of the examination is limited to documents and information necessary to determine compliance with this chapter and attendant rules. In general, the examination scope may include:
  - (a) A review for trust accounting compliance;
- (b) Loan file review to determine the mortgage broker's compliance with this chapter and applicable federal regulations covering the business of mortgage brokering and lending;
- (c) Interviews for the purpose of understanding business and solicitation practices, transactional events, disclosure compliance, complaint resolution, or determining specific compliance with this chapter and the attendant rules; and

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(d) A review of general business books and records, including employee records, for the purpose of determining specific compliance with this chapter and the attendant rules.

- (4) The purpose of an examination is to make certain that licensees are conducting business in compliance with the law. Therefore, protocols for examination findings and corrective action directed from an examination must be established by rule of the director. To accomplish this purpose, these protocols must include the following:
  - (a) A reporting mechanism from the director to the licensee;
- (b) A process for clear notification of violations and an opportunity for response by the licensee; and
- (c) The criteria by which the frequency of examinations will be determined.
  - (5) If the examination findings clearly identify the need to expand the scope of the examination, the director or a designee, upon five days' written notification to the licensee with an explanation of the need, may:
  - (a) Expand the examination review to locations other than the examined location regardless of the number of years a location has held a license; or
  - (b) Expand the time period of the examination beyond the five-year period of licensing, provided the expansion of time does not exceed a date certain identified in the written notification in this subsection.
  - (6) The director or a designee may consider reports made by independent certified professionals for the mortgage broker covering the same general subject matter as the examination. The director or a designee may incorporate all or part of the report in the report of the examination.
  - (7) The director may retain attorneys, accountants, or other professionals and specialists as examiners, auditors, or investigators to conduct or assist in the conduct of examinations or investigations. The cost of these services for investigations only must be billed in accordance with RCW 19.146.228.
- (8) The director may establish by rule travel costs for examination of out-of-state entities.
- (9)(a) No person subject to examination or investigation under this chapter may knowingly withhold, abstract, remove, mutilate, destroy, or secrete any books, records, computer records, or other information.

1 (b) A person who commits an act under (a) of this subsection is 2 guilty of a class B felony punishable under RCW 9A.20.021(1)(b) or 3 punishable by a fine of not more than twenty thousand dollars, or both.

4 <u>NEW SECTION.</u> **Sec. 7.** A new section is added to chapter 19.146 RCW to read as follows:

- (1) Each loan originator applicant shall complete at least twenty hours of prelicensing education approved by the nationwide mortgage licensing system and registry. The prelicensing education shall include at least three hours of federal law and regulations; three hours of ethics, which shall include instruction on fraud, consumer protection, and fair lending issues; two hours of training related to lending standards for the nontraditional mortgage product marketplace; and at least two hours of training specifically related to Washington law.
- (2) A loan originator applicant having successfully completed the prelicensing education requirements approved by the nationwide mortgage licensing system and registry for any state shall be accepted as credit towards completion of prelicensing education requirements in this state.
- (3) This chapter does not preclude any prelicensing education course, as approved by the nationwide mortgage licensing system and registry, that is provided by the employer of the loan originator applicant or an entity which is affiliated with the applicant by an agency contract, or any subsidiary or affiliate of such an employer or entity. Prelicensing education may be offered either in a classroom, online, or by any other means approved by the nationwide mortgage licensing system and registry.

NEW SECTION. Sec. 8. A new section is added to chapter 19.146 RCW to read as follows:

- (1) To obtain a loan originator license, an individual must pass a test developed by the nationwide mortgage licensing system and registry and administered by a test provider approved by the nationwide mortgage licensing system and registry based upon reasonable standards.
- 34 (2) An individual is not considered to have passed a test unless 35 the individual achieves a test score of not less than seventy-five 36 percent correct answers to questions.

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1 (a) An individual may retake a test three consecutive times with 2 each consecutive taking occurring at least thirty days after the 3 preceding test.

- (b) After failing three consecutive tests, an individual must wait at least six months before taking the test again.
- (c) A licensed mortgage loan originator who fails to maintain a valid license for a period of five years or longer must retake the test, not taking into account any time during which that individual is a registered mortgage loan originator.
- (3) This section does not prohibit a test provider approved by the nationwide mortgage licensing system and registry from providing a test at the location of the employer of the loan originator applicant or any subsidiary or affiliate of the employer of the applicant, or any entity with which the applicant holds an exclusive arrangement to conduct the business of a mortgage loan originator.
- **Sec. 9.** RCW 19.146.300 and 2006 c 19 s 19 are each amended to read 17 as follows:
  - (1) Application for a loan originator license under this chapter ((shall)) must be ((in writing)) made to the nationwide mortgage licensing system and registry and in the form prescribed by the director. The application shall contain at least the following information:
  - (a) The name, address, date of birth, and social security number of the loan originator applicant, and any other names, dates of birth, or social security numbers previously used by the loan originator applicant, unless waived by the director; and
  - (b) Such other information regarding the loan originator applicant's background, experience, character, and general fitness as the director may require by rule.
  - (2)(a) As part of or in connection with an application for any license under this section, or periodically upon license renewal, the loan originator applicant shall furnish information concerning his or her identity, including fingerprints for submission to the Washington state patrol, the federal bureau of investigation, ((and)) the nationwide mortgage licensing system and registry, or any governmental agency or entity authorized to receive this information for a state and national criminal history background check; personal history;

- experience; business record; purposes; and other pertinent facts, as the director may reasonably require. As part of or in connection with an application for a license under this chapter, or periodically upon license renewal, the director is authorized to receive criminal history record information that includes nonconviction data as defined in RCW 10.97.030. The department may only disseminate nonconviction data obtained under this section to criminal justice agencies. This section does not apply to financial institutions regulated under chapters 31.12 and 31.13 RCW and Titles 30, 32, and 33 RCW.
  - (b) In order to reduce the points of contact which the federal bureau of investigation may have to maintain, the director may use the nationwide mortgage licensing system and registry as a channeling agent for requesting information from and distributing information to the department of justice or any governmental agency.

- (c) In order to reduce the points of contact which the director may have to maintain, the director may use the nationwide mortgage licensing system and registry as a channeling agent for requesting and distributing information to and from any source so directed by the director.
- (d) As part of or in connection with an application for a license under this section, the loan originator applicant must furnish to the nationwide mortgage licensing system and registry personal history and experience in a form prescribed by the nationwide mortgage licensing system and registry, including the submission of authorization for the nationwide mortgage licensing system and registry and the director to obtain:
- (i) An independent credit report obtained from a consumer reporting agency described in section 603(p) of the federal fair credit reporting act; and
- (ii) Information related to any administrative, civil, or criminal findings by any governmental jurisdiction.
- (3) At the time of filing an application for a license under this chapter, each loan originator applicant shall pay to the director the appropriate application fee in an amount determined by rule of the director in accordance with RCW 19.146.228 to cover the cost of processing and reviewing the application. The director shall deposit the moneys in the financial services regulation fund.

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- 1 (4) The director must establish by rule procedures for accepting 2 and processing incomplete applications.
- **Sec. 10.** RCW 19.146.310 and 2006 c 19 s 20 are each amended to 4 read as follows:

- (1) The director shall issue and deliver a loan originator license if, after investigation, the director makes the following findings:
- 7 (a) The loan originator applicant has paid the required license 8 fees;
- 9 (b) The loan originator applicant has met the requirements of RCW 10 19.146.300;
  - (c) The loan originator applicant has ((not)) never had a license issued under this chapter or any similar state statute ((suspended or)) revoked ((within five years of the filing of the present application)) except that, for the purposes of this subsection, a subsequent formal vacation of a revocation is not a revocation;
  - (d)(i) The loan originator applicant has not been convicted of a gross misdemeanor involving dishonesty or financial misconduct or ((a felony)) has not been convicted of, or pled guilty or nolo contendere to, a felony in a domestic, foreign, or military court within seven years of the filing of the present application; and
  - (ii) The loan originator applicant has not been convicted of, or pled guilty or nolo contendere to, a felony in a domestic, foreign, or military court at any time preceding the date of application if the felony involved an act of fraud, dishonesty, breach of trust, or money laundering;
  - (e) The loan originator applicant has passed a written examination whose content shall be established by rule of the director;
  - (f) The loan originator applicant has not been found to be in violation of this chapter or rules;
  - (g) The loan originator applicant has demonstrated <u>financial</u> responsibility, character, and general fitness such as to command the confidence of the community and to warrant a belief that the business will be operated honestly and fairly within the purposes of this chapter. For the purposes of this section, an applicant has not demonstrated financial responsibility when the applicant shows disregard in the management of his or her financial condition. A determination that an individual has shown disregard in the management

of his or her financial condition may include, but is not limited to, an assessment of: Current outstanding judgments, except judgments solely as a result of medical expenses; current outstanding tax liens or other government liens and filings; foreclosures within the last three years; or a pattern of seriously delinquent accounts within the past three years; and

- (h) The loan originator licensee has completed, during the calendar year preceding a licensee's annual license renewal date, a minimum of eight hours of continuing education as established by rule of the director. ((The director shall establish standards in rule for approval of professional organizations offering continuing education to loan originators. The director may approve continuing education taken by loan originators in other states if the director is satisfied that such continuing education meets the requirements of the continuing education required by this chapter.))
- (2) If the director does not find the conditions of subsection (1) of this section have been met, the director shall not issue the loan originator license. The director shall notify the loan originator applicant of the denial and return to the loan originator applicant any remaining portion of the license fee that exceeds the department's actual cost to investigate the license.
- (3) The director shall issue a new loan originator license under this chapter to any licensee that has a valid license and is otherwise in compliance with this chapter.
- (4) A loan originator license issued under this section expires on the date one year from the date of issuance which, for license renewal purposes, is also the renewal date. The director shall establish rules regarding the loan originator license renewal process created under this chapter.
- (5) A loan originator licensee may surrender a license by delivering to the director written notice of surrender, but the surrender does not affect the loan originator licensee's civil or criminal liability or any administrative actions arising from acts or omissions occurring before such surrender.
- (6) To prevent undue delay in the issuance of a loan originator license and to facilitate the business of a loan originator, an interim loan originator license with a fixed date of expiration may be issued

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- 1 when the director determines that the loan originator has substantially
- 2 fulfilled the requirements for loan originator licensing as defined by
- 3 rule.

NEW SECTION. Sec. 11. A new section is added to chapter 19.146 RCW to read as follows:

- (1) A licensed mortgage loan originator must complete a minimum of eight hours of continuing education, eight of which is approved by the nationwide mortgage licensing system and registry which must include at least three hours of federal law and regulations; two hours of ethics, which must include instruction on fraud, consumer protection, and fair lending issues; and two hours of training related to lending standards for the nontraditional mortgage product marketplace. Additionally, the director may require at least one hour of continuing education on Washington law provided by and administered through an approved provider.
- (2) The nationwide mortgage licensing system and registry must review and approve continuing education courses. Review and approval of a continuing education course must include review and approval of the course provider.
- (3) A licensed mortgage loan originator may only receive credit for a continuing education course in the year in which the course is taken, and may not take the same approved course in the same or successive years to meet the annual requirements for continuing education.
- (4) A licensed mortgage loan originator who is an instructor of an approved continuing education course may receive credit for the licensed mortgage loan originator's own annual continuing education requirement at the rate of two hours credit for every one hour taught.
- (5) A person having successfully completed the education requirements approved by the nationwide mortgage licensing system and registry for any state must have their credits accepted as credit towards completion of continuing education requirements in this state.
- (6) This section does not preclude any education course, as approved by the nationwide mortgage licensing system and registry, that is provided by the employer of the mortgage loan originator or an entity which is affiliated with the mortgage loan originator by an agency contract, or any subsidiary or affiliate of such employer or

- 1 entity. Continuing education may be offered either in a classroom,
- 2 online, or by any other means approved by the nationwide mortgage
- 3 licensing system and registry.
- 4 <u>NEW SECTION.</u> **Sec. 12.** A new section is added to chapter 19.146
- 5 RCW to read as follows:
- 6 The director shall establish a process whereby mortgage loan
- 7 originators may challenge information entered into the nationwide
- 8 mortgage licensing system and registry by the director.
- 9 <u>NEW SECTION.</u> **Sec. 13.** A new section is added to chapter 19.146
- 10 RCW to read as follows:
- 11 For the purposes of implementing an orderly and efficient licensing
- 12 process, the director may establish licensing rules and interim
- 13 procedures for licensing and acceptance of applications. For
- 14 previously registered or licensed individuals, the director may
- 15 establish expedited review and licensing procedures.
- NEW SECTION. Sec. 14. A new section is added to chapter 31.04 RCW
- 17 to read as follows:
- 18 An individual defined as a mortgage loan originator shall not
- 19 engage in the business of a mortgage loan originator without first
- 20 obtaining and maintaining annually a license under this act. Each
- 21 licensed mortgage loan originator must register with and maintain a
- 22 valid unique identifier issued by the nationwide mortgage licensing
- 23 system and registry.
- NEW SECTION. Sec. 15. A new section is added to chapter 19.146
- 25 RCW to read as follows:
- 26 (1) Except as otherwise provided in section 1512 of the S.A.F.E.
- 27 act, the requirements under any federal law or chapter 42.56 RCW
- 28 regarding the privacy or confidentiality of any information or material
- 29 provided to the nationwide mortgage licensing system and registry, and
- 30 any privilege arising under federal or state law, including the rules
- 31 of any federal or state court, with respect to that information or
- 32 material, continues to apply to the information or material after the
- 33 information or material has been disclosed to the nationwide mortgage
- 34 licensing system and registry. Information and material may be shared

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with all state and federal regulatory officials with mortgage industry oversight authority without the loss of privilege or the loss of confidentiality protections provided by federal law or state law.

- (2) For the purposes under subsection (1) of this section, the director is authorized to enter agreements or sharing arrangements with other governmental agencies, the conference of state bank supervisors, the American association of residential mortgage regulators, or other associations representing governmental agencies as established by rule, regulation, or order of the director.
- (3) Information or material that is subject to a privilege or confidentiality under subsection (1) of this section is not subject to:
- (a) Disclosure under any federal or state law governing the disclosure to the public of information held by an officer or an agency of the federal government or the respective state; or
- (b) Subpoena or discovery, or admission into evidence, in any private civil action or administrative process unless, with respect to any privilege held by the nationwide mortgage licensing system and registry with respect to that information or material, the person to whom the information or material pertains waives, in whole or in part, in the discretion of that person, that privilege.
- (4) Chapter 42.56 RCW relating to the disclosure of confidential supervisory information or any information or material described in subsection (1) of this section that is inconsistent with subsection (1) of this section is superseded by the requirements of this section.
- (5) This section does not apply to the information or material relating to the employment history of, and publicly adjudicated disciplinary and enforcement actions against, mortgage loan originators that is included in the nationwide mortgage licensing system and registry for access by the public.
- NEW SECTION. Sec. 16. A new section is added to chapter 19.146 RCW to read as follows:

In order to fulfill the purposes of this act, the director is authorized to establish relationships or contracts with the nationwide mortgage licensing system and registry or other entities designated by the nationwide mortgage licensing system and registry to collect and maintain records and process transaction fees or other fees related to licensees or other persons subject to this chapter.

- NEW SECTION. Sec. 17. A new section is added to chapter 19.146 RCW to read as follows:
- Each mortgage broker licensee shall submit to the nationwide mortgage licensing system and registry reports of condition, which must
- 5 be in the form and must contain the information as the nationwide
- 6 mortgage licensing system and registry may require.
- 7 <u>NEW SECTION.</u> **Sec. 18.** A new section is added to chapter 19.146
- 8 RCW to read as follows:
- 9 The director is authorized to regularly report violations of this
- 10 act, as well as enforcement actions and other relevant information, to
- 11 the nationwide mortgage licensing system and registry.
- NEW SECTION. Sec. 19. (1) In order to facilitate an orderly
- 13 transition to licensing and minimize disruption in the mortgage
- 14 marketplace, sections 4, 6 through 9, 11, 12, 14, and 17 are effective
- 15 January 1, 2010.
- 16 (2) In order to facilitate an orderly transition to licensing and
- 17 minimize disruption in the mortgage marketplace, mortgage loan
- 18 originators who were previously exempt as exclusive agents under RCW
- 19 19.146.020(1)(a)(ii) must obtain a mortgage loan originator license
- 20 under this chapter before July 1, 2010.
- 21 <u>NEW SECTION.</u> **Sec. 20.** The director of financial institutions or
- 22 the director's designee may take the actions necessary to ensure this
- 23 act is implemented on July 1, 2010.

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