HOUSE BILL 1220

State of Washington 62nd Legislature 2011 Regular Session

By Representatives Rolfes, Cody, Appleton, Frockt, Hinkle, Liias, Fitzgibbon, Jinkins, Hunt, Van De Wege, Moeller, and Kenney; by request of Insurance Commissioner

Read first time 01/17/11. Referred to Committee on State Government & Tribal Affairs.

1 AN ACT Relating to regulating insurance rates; amending RCW 2 48.02.120, 48.19.035, 48.19.040, and 48.29.147; and repealing RCW 3 48.43.0121.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5 Sec. 1. RCW 48.02.120 and 1985 c 264 s 2 are each amended to read 6 as follows:

7 (1) The commissioner shall preserve in permanent form records of
8 his or her proceedings, hearings, investigations, and examinations, and
9 shall file such records in his or her office.

10 (2) The records of the commissioner and insurance filings in his or 11 her office shall be open to public inspection, except as otherwise 12 provided by this code.

13 (((3) Actuarial formulas, statistics, and assumptions submitted in 14 support of a rate or form filing by an insurer, health care service 15 contractor, or health maintenance organization or submitted to the 16 commissioner upon his or her request shall be withheld from public 17 inspection in order to preserve trade secrets or prevent unfair 18 competition.)) 1 Sec. 2. RCW 48.19.035 and 2004 c 86 s 1 are each amended to read
2 as follows:

3 (1) For the purposes of this section:

4 (a) "Affiliate" has the same meaning as defined in RCW 5 48.31B.005(1).

6 (b) "Consumer" means an individual policyholder or applicant for 7 insurance.

8 (c) "Credit history" means any written, oral, or other 9 communication of any information by a consumer reporting agency bearing 10 on a consumer's creditworthiness, credit standing, or credit capacity 11 that is used or expected to be used, or collected in whole or in part, 12 for the purpose of serving as a factor in determining personal 13 insurance premiums or eligibility for coverage.

(d) "Insurance score" means a number or rating that is derived from
an algorithm, computer application, model, or other process that is
based in whole or in part on credit history.

17

(e) "Personal insurance" means:

18 (i) Private passenger automobile coverage;

(ii) Homeowner's coverage, including mobile homeowners,
 manufactured homeowners, condominium owners, and renter's coverage;

21 (iii) Dwelling property coverage;

22 (iv) Earthquake coverage for a residence or personal property;

23 (v) Personal liability and theft coverage;

24 (vi) Personal inland marine coverage; and

25 (vii) Mechanical breakdown coverage for personal auto or home 26 appliances.

27 (2)(a) Credit history shall not be used to determine personal insurance rates, premiums, or eligibility for coverage unless the 28 insurance scoring models are filed with the commissioner. 29 Insurance 30 scoring models include all attributes and factors used in the calculation of an insurance score. RCW <u>48.02.120</u> and <u>48.19.040(5)</u> 31 32 ((does)) do not apply to any information filed under this subsection, and the information shall be withheld from public inspection and kept 33 confidential by the commissioner. All information filed under this 34 35 subsection shall be considered trade secrets ((under RC₩ 36 48.02.120(3)). Information filed under this subsection may be made 37 public by the commissioner for the sole purpose of enforcement actions taken by the commissioner. 38

p. 2

(b) Each insurer that uses credit history or an insurance score to 1 2 determine personal insurance rates, premiums, or eligibility for 3 coverage must file all rates and rating plans for that line of coverage 4 with the commissioner. This requirement applies equally to a single insurer and two or more affiliated insurers. RCW 48.19.040(5) applies 5 to information filed under this subsection except that any eligibility б 7 rules or guidelines shall be withheld from public inspection ((under 8 RCW 48.02.120(3)) from the date that the information is filed and after it becomes effective. 9

10 (3) Insurers shall not use the following types of credit history to 11 calculate a personal insurance score or determine personal insurance 12 premiums or rates:

(a) The absence of credit history or the inability to determine the consumer's credit history, unless the insurer has filed actuarial data segmented by demographic factors in a manner prescribed by the commissioner that demonstrates compliance with RCW 48.19.020;

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(b) The number of credit inquiries;

18 (c) Credit history or an insurance score based on collection 19 accounts identified with a medical industry code;

(d) The initial purchase or finance of a vehicle or house that adds a new loan to the consumer's existing credit history, if evident from the consumer report; however, an insurer may consider the bill payment history of any loan, the total number of loans, or both;

(e) The consumer's use of a particular type of credit card, chargecard, or debit card; or

26 (f) The consumer's total available line of credit; however, an 27 insurer may consider the total amount of outstanding debt in relation 28 to the total available line of credit.

29 (4) If a consumer is charged higher premiums due to disputed credit 30 history, the insurer shall rerate the policy retroactive to the effective date of the current policy term. As rerated, the consumer 31 32 shall be charged the same premiums they would have been charged if accurate credit history was used to calculate an insurance score. This 33 subsection applies only if the consumer resolves the dispute under the 34 35 process set forth in the fair credit reporting act and notifies the 36 insurer in writing that the dispute has been resolved.

37 (5) The commissioner may adopt rules to implement this section.

(6) This section applies to all personal insurance policies issued
 or renewed on or after June 30, 2003.

3 **Sec. 3.** RCW 48.19.040 and 1994 c 131 s 8 are each amended to read 4 as follows:

(1) Every insurer or rating organization shall, before using, file 5 with the commissioner every classifications manual, manual of rules and б 7 rates, rating plan, rating schedule, minimum rate, class rate, and rating rule, and every modification of any of the foregoing which it 8 9 proposes. The insurer need not so file any rate on individually rated risks as described in ((subdivision (1) of)) RCW 48.19.030(1); except 10 that any such specific rate made by a rating organization shall be 11 12 filed.

13 (2) Every such filing shall indicate the type and extent of the 14 coverage contemplated and must be accompanied by sufficient information 15 to permit the commissioner to determine whether it meets the 16 requirements of this chapter. An insurer or rating organization shall 17 offer in support of any filing:

18 (a) The experience or judgment of the insurer or rating19 organization making the filing;

(b) An exhibit detailing the major elements of operating expensefor the types of insurance affected by the filing;

(c) An explanation of how investment income has been taken intoaccount in the proposed rates; and

(d) Any other information which the insurer or rating organizationdeems relevant.

(3) If an insurer has insufficient loss experience to support its
 proposed rates, it may submit loss experience for similar exposures of
 other insurers or of a rating organization.

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(4) Every such filing shall state its proposed effective date.

30 (5) A filing made pursuant to this chapter ((shall be exempt from 31 the provisions of RCW 48.02.120(3). However, the filing and all 32 supporting information accompanying it)) shall be open to public 33 inspection only after the filing becomes effective.

(6) Where a filing is required no insurer shall make or issue an
insurance contract or policy except in accordance with its filing then
in effect, except as is provided by RCW 48.19.090.

p. 4

1 Sec. 4. RCW 48.29.147 and 2008 c 110 s 5 are each amended to read 2 as follows:

3 (1) Every title insurer shall, before using, file with the 4 commissioner every manual of title insurance rules and rates, rating 5 plan, rate schedule, minimum rate, class rate, and rating rule, and 6 every modification of any of the filings under this subsection which it 7 proposes.

8 (2) Every filing shall be accompanied by sufficient information to 9 permit the commissioner to determine whether the filing meets the 10 requirements of RCW 48.29.143.

(3) Data used to justify title insurance rates may not include escrow income or expenses. The title insurance company shall include a detailed explanation showing how expenses are allocated between the title operations and escrow operations of the insurer or title insurance agent.

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(4) Every such filing shall state its proposed effective date.

(5) The commissioner shall review a filing as soon as reasonably possible after it is received, to determine whether it meets the requirements of RCW 48.29.143.

20 (6) The filing's proposed effective date shall be no earlier than 21 thirty days after the date on which the filing is received by the 22 commissioner. By giving notice to the insurer within this thirty days, 23 the commissioner may extend this waiting period for an additional 24 period not to exceed an additional fifteen days. The commissioner may, upon application and for cause shown, waive part or all of the waiting 25 26 period with respect to a filing the commissioner has not disapproved. 27 If the commissioner does not disapprove the filing during the waiting period, the filing takes effect on its proposed effective date. 28

(7) If within the waiting period or any extension thereof as 29 provided in subsection (6) of this section, the commissioner finds that 30 a filing does not meet the requirements of RCW 48.29.143 or the 31 requirements of subsections (2) through (4) of this section, the 32 commissioner shall disapprove the filing and shall give notice to the 33 insurer that the filing has been disapproved. This notice shall 34 35 specify the respect in which the commissioner finds the filing fails to 36 meet the requirements and shall state that the filing does not become 37 effective as proposed.

(8) If a filing is not disapproved by the commissioner within the
 waiting period or any extension thereof, the filing becomes effective
 as proposed.

4 (9) A filing made under this section ((is exempt from RCW
5 48.02.120(3). However, the filing)) and all supporting and
6 accompanying information ((accompanying it)) is open to public
7 inspection ((only)) after the filing becomes effective.

8 (10) A title insurer or title insurance agent shall not make or 9 issue a title insurance contract or policy, or use or collect any 10 premium on or after a date set by the commissioner by rule, which date 11 shall not be any earlier than January 1, 2010, except in accordance 12 with rates and rules filed with the commissioner as required by this 13 section.

(11) If at any time subsequent to the applicable review period 14 provided for in subsection (6) of this section, the commissioner has 15 reason to believe that a title insurer's rates do not meet the 16 requirements of RCW 48.29.143 or are otherwise contrary to law, or if 17 18 any person having an interest in the rates makes a written complaint to 19 the commissioner setting forth specific and reasonable grounds for the complaint and requests a hearing, or if any insurer upon notice of the 20 21 commissioner's disapproval of a filing made under this section requests 22 a hearing, the commissioner shall hold a hearing within thirty days and shall, in advance of it, give written notice of the hearing to all 23 parties in interest. The commissioner may, by issuing an order, 24 confirm, modify, change, or rescind any previous action, if it is 25 26 warranted by the facts shown at the hearing. The order shall not 27 affect any contract or policy made or issued prior to a reasonable period of time, to be specified in the order, after the order is 28 29 issued.

30 (12) In any hearing regarding rates filed under this chapter the 31 burden shall be upon the title insurer to prove by a preponderance of 32 the evidence that the rates comply with RCW 48.29.143.

33 <u>NEW SECTION.</u> **Sec. 5.** RCW 48.43.0121 (Commissioner's authority to 34 review certain rates) and 2008 c 303 s 7 are each repealed.

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