

**HB 2172-S - DIGEST**

(DIGEST OF PROPOSED 1ST SUBSTITUTE)

Addresses first-time small business violations and technical assistance visits by regulatory agencies.

Requires agencies to: (1) Provide small businesses with a copy of the law or rule that the small business is alleged to be violating; and

(2) Require its regulators to complete a self-assessment for each technical assistance visit.

Requires the office of regulatory assistance to: (1) Develop a customer service survey that regulated entities may complete after a technical assistance visit;

(2) Provide information and assistance to legislators in responding to constituent inquiries regarding small business regulation, permitting, or other regulatory issues; and

(3) Coordinate an agency small business liaison team.