

HOUSE BILL REPORT

SSB 5718

As Reported by House Committee On:
Technology & Economic Development

Title: An act relating to monitoring the development of a one-stop portal for Washington businesses.

Brief Description: Providing monitoring of the development of a one-stop portal for Washington businesses.

Sponsors: Senate Committee on Trade & Economic Development (originally sponsored by Senators Brown, Chase, Smith, Braun, Carrell, Schlicher and Frockt).

Brief History:

Committee Activity:

Technology & Economic Development: 3/14/13, 4/2/13 [DP].

Brief Summary of Substitute Bill

- Requires the Office of the Chief Information Officer (OCIO) in collaboration with other agencies to provide the Legislature with a plan for establishing performance benchmarks, and for measuring the results of implementing a one-stop business portal.
- Requires the OCIO to submit annual progress reports to the Legislature.

HOUSE COMMITTEE ON TECHNOLOGY & ECONOMIC DEVELOPMENT

Majority Report: Do pass. Signed by 16 members: Representatives Morris, Chair; Habib, Vice Chair; Smith, Ranking Minority Member; Crouse, Assistant Ranking Minority Member; Dahlquist, Hudgins, Kochmar, Magendanz, Maxwell, Morrell, Stonier, Tarleton, Vick, Walsh, Wylie and Zeiger.

Staff: Jennifer Thornton (786-7147).

Background:

Executive Order 12-01 directed the state's Office of the Chief Information Officer (OCIO) to work with the Department of Commerce, the Department of Revenue, the Office of

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Regulatory Assistance, and other executive agencies that license businesses or collect taxes and insurance premiums to review the needs of the business community and evaluate technical options for creating an integrated enterprise system using a single sign-on or "MyAccount" for business interactions with state agencies.

In November 2012 the OCIO produced the report *MyAccount - Streamlining business transactions with government*. The report provides an action plan with a long-range vision for creating and implementing "MyAccount," a system businesses can use to conduct all their interactions with state government in a single, web-based location. The plan outlines a high-level technology architecture and implementation steps to achieve a single online place for businesses to accomplish their state business.

The action plan relies on a phased approach. Phase I of MyAccount implementation includes building the system backbone, connecting core business systems into the backbone, and implementing a public-web facing web portal. The cost estimate for Phase I is between \$7 million and \$8 million, and if funded, it is projected to be operational in December 2015.

Summary of Bill:

The Legislature intends to monitor the progress towards the development and implementation of the one-stop business portal.

The OCIO, in collaboration with the Department of Revenue, the Department of Labor and Industries, the Secretary of State, the Employment Security Department, the Department of Commerce, and the Office of Regulatory Assistance, is directed to provide the Legislature with a plan for establishing performance benchmarks, and for measuring the results of implementing a one-stop business portal by November 2013. The plan must specify how the OCIO and other state agencies intend to collaborate with the business community in the development of the one-stop business portal.

The OCIO is required to submit annual progress reports beginning January 1, 2014, until the portal reaches initial implementation, which is described as when a system backbone is developed, specified agencies are connected to the backbone, and a public-facing web portal is developed.

The Act expires when initial implementation is reached, or if funding is not provided, after the OCIO submits the first progress report.

Appropriation: None.

Fiscal Note: Available.

Effective Date: The bill takes effect 90 days after adjournment of the session in which the bill is passed.

Staff Summary of Public Testimony:

(In support) This is a great business bill with no fiscal impact that passed out of the Senate with unanimous support. The bill includes reporting back to the Legislature and requirements to engage the business community. For far too long, the Legislature and various administrations have directed agencies to develop a portal to get licenses and permits and to pay taxes. Unfortunately, no specific entity was responsible and it has not happened. This bill establishes the OCIO as the hub. With 1377 licenses, permits, inspections, and no single place to get them all, this is a big deal. It is a complex and time-consuming effort to comply, and a one-stop shop is needed. This is a goal from 1970 that has definitely met its time. The goal is older than many people in this room, and the decision to implement it needs to be made.

(Opposed) None.

Persons Testifying: Senator Brown, prime sponsor; Patrick Conner, National Federation of Independent Business; and Amber Carter, Association of Washington Business.

Persons Signed In To Testify But Not Testifying: None.