## ENGROSSED HOUSE BILL 1470

## State of Washington 63rd Legislature 2013 Regular Session

**By** Representatives Ormsby, Manweller, Sells, Reykdal, Fagan, Green, Van De Wege, and Condotta; by request of Department of Labor & Industries

Read first time 01/28/13. Referred to Committee on Labor & Workforce Development.

AN ACT Relating to recommendations of the vocational rehabilitation subcommittee for workers' compensation; amending RCW 51.32.095 and 51.32.099; amending 2011 c 291 s 3 (uncodified); amending 2009 c 353 s (uncodified); amending 2007 c 72 s 6 (uncodified); providing expiration dates; and declaring an emergency.

6 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

7 **Sec. 1.** RCW 51.32.095 and 2011 c 291 s 1 are each amended to read 8 as follows:

(1) One of the primary purposes of this title is to enable the 9 10 injured worker to become employable at gainful employment. To this end, the department or self-insurers shall utilize the services of 11 12 individuals and organizations, public or private, whose experience, training, and interests in vocational rehabilitation and retraining 13 14 qualify them to lend expert assistance to the supervisor of industrial 15 insurance in such programs of vocational rehabilitation as may be reasonable to make the worker employable consistent with his or her 16 physical and mental status. Where, after evaluation and recommendation 17 by such individuals or organizations and prior to final evaluation of 18 19 the worker's permanent disability and in the sole opinion of the

supervisor or supervisor's designee, whether or not medical treatment 1 2 has been concluded, vocational rehabilitation is both necessary and likely to enable the injured worker to become employable at gainful 3 employment, the supervisor or supervisor's designee may, in his or her 4 5 sole discretion, pay or, if the employer is a self-insurer, direct the self-insurer to pay the cost as provided in subsection (4) of this б 7 section or RCW 51.32.099, as appropriate. An injured worker may not participate in vocational rehabilitation under this section or RCW 8 9 51.32.099 if such participation would result in a payment of benefits 10 as described in RCW 51.32.240(5), and any benefits so paid shall be recovered according to the terms of that section. 11

12 (2) When in the sole discretion of the supervisor or the 13 supervisor's designee vocational rehabilitation is both necessary and 14 likely to make the worker employable at gainful employment, then the 15 following order of priorities shall be used:

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(a) Return to the previous job with the same employer;

17 (b) Modification of the previous job with the same employer 18 including transitional return to work;

19 (c) A new job with the same employer in keeping with any 20 limitations or restrictions;

(d) Modification of a new job with the same employer including transitional return to work;

23 (e) Modification of the previous job with a new employer;

24 (f) A new job with a new employer or self-employment based upon 25 transferable skills;

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(g) Modification of a new job with a new employer;

(h) A new job with a new employer or self-employment involving on-the-job training;

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(i) Short-term retraining and job placement.

(3) Notwithstanding subsection (2) of this section, vocational 30 31 services may be provided to an injured worker who has suffered the loss 32 or complete use of both legs, or arms, or one leg and one arm, or total eyesight when, in the sole discretion of the supervisor or the 33 supervisor's designee, these services will either substantially improve 34 the worker's quality of life or substantially improve the worker's 35 ability to function in an employment setting, regardless of whether or 36 37 not these services are either necessary or reasonably likely to make 38 the worker employable at any gainful employment. Vocational services

1 must be completed prior to the commencement of the worker's entitlement 2 to benefits under RCW 51.32.060. However, workers who are eligible for 3 vocational services under this subsection are not eligible for option 4 2 benefits, as provided in RCW 51.32.099(4).

(4)(a) For vocational plans approved prior to July 1, 1999, costs 5 for vocational rehabilitation benefits allowed by the supervisor or 6 7 supervisor's designee under subsection (1) of this section may include the cost of books, tuition, fees, supplies, equipment, transportation, 8 child or dependent care, and other necessary expenses for any such 9 worker in an amount not to exceed three thousand dollars in any fifty-10 two week period, and the cost of continuing the temporary total 11 12 disability compensation under RCW 51.32.090 while the worker is 13 actively and successfully undergoing a formal program of vocational 14 rehabilitation.

(b) When the department has approved a vocational plan for a worker 15 between July 1, 1999, through December 31, 2007, costs for vocational 16 17 rehabilitation benefits allowed by the supervisor or supervisor's designee under subsection (1) of this section may include the cost of 18 books, tuition, fees, supplies, equipment, child or dependent care, and 19 20 other necessary expenses for any such worker in an amount not to exceed 21 four thousand dollars in any fifty-two week period, and the cost of 22 transportation and continuing the temporary total disability compensation under RCW 51.32.090 while the worker is actively and 23 24 successfully undergoing a formal program of vocational rehabilitation.

25 (c) The expenses allowed under (a) or (b) of this subsection may include training fees for on-the-job training and the cost of 26 27 furnishing tools and other equipment necessary for self-employment or reemployment. However, compensation or payment of retraining with job 28 placement expenses under (a) or (b) of this subsection may not be 29 authorized for a period of more than fifty-two weeks, except that such 30 31 period may, in the sole discretion of the supervisor after his or her 32 review, be extended for an additional fifty-two weeks or portion thereof by written order of the supervisor. 33

(d) In cases where the worker is required to reside away from his
 or her customary residence, the reasonable cost of board and lodging
 shall also be paid.

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(e) Costs paid under this subsection shall be chargeable to the

employer's cost experience or shall be paid by the self-insurer as the
 case may be.

(5) In addition to the vocational rehabilitation expenditures 3 provided for under subsection (4) of this section and RCW 51.32.099, an 4 additional five thousand dollars may, upon authorization of the 5 supervisor or the supervisor's designee, be expended for: 6 (a) 7 Accommodations for an injured worker that are medically necessary for the worker to participate in an approved retraining plan; and (b) 8 accommodations necessary to perform the essential functions of an 9 10 occupation in which an injured worker is seeking employment, consistent with the retraining plan or the recommendations of a vocational 11 The injured worker's attending physician or licensed 12 evaluation. 13 advanced registered nurse practitioner must verify the necessity of the 14 modifications or accommodations. The total expenditures authorized in this subsection and the expenditures authorized under RCW 51.32.250 15 shall not exceed five thousand dollars. 16

(6) When the department has approved a vocational plan for a worker prior to January 1, 2008, regardless of whether the worker has begun participating in the approved plan, costs for vocational rehabilitation benefits allowed by the supervisor or supervisor's designee under subsection (1) of this section are limited to those provided under subsections (4) and (5) of this section.

For vocational plans approved for a worker between January 1, 2008, through June 30, ((<del>2013</del>)) <u>2016</u>, total vocational costs allowed by the supervisor or supervisor's designee under subsection (1) of this section shall be limited to those provided under the pilot program established in RCW 51.32.099, and vocational rehabilitation services shall conform to the requirements in RCW 51.32.099.

(7) The department shall establish criteria to monitor the quality and effectiveness of rehabilitation services provided by the individuals and organizations used under subsection (1) of this section and under RCW 51.32.099. The state fund shall make referrals for vocational rehabilitation services based on these performance criteria.

34 (8) The department shall engage in, where feasible and cost-35 effective, a cooperative program with the state employment security 36 department to provide job placement services under this section and RCW 37 51.32.099.

(9) The benefits in this section and RCW 51.32.099 shall be 1 2 provided for the injured workers of self-insured employers. Selfinsurers shall report both benefits provided and benefits denied under 3 this section and RCW 51.32.099 in the manner prescribed by the 4 department by rule adopted under chapter 34.05 RCW. The director may, 5 in his or her sole discretion and upon his or her own initiative or at 6 7 any time that a dispute arises under this section or RCW 51.32.099, promptly make such inquiries as circumstances require and take such 8 9 other action as he or she considers will properly determine the matter 10 and protect the rights of the parties.

(10) Except as otherwise provided in this section or RCW 51.32.099, the benefits provided for in this section and RCW 51.32.099 are available to any otherwise eligible worker regardless of the date of industrial injury. However, claims shall not be reopened solely for vocational rehabilitation purposes.

16 Sec. 2. RCW 51.32.099 and 2011 c 291 s 2 are each amended to read 17 as follows:

(1)(a) The legislature intends to create improved vocational 18 outcomes for Washington state injured workers and employers through 19 20 legislative and regulatory change under a pilot program for the period 21 of January 1, 2008, through June 30, ((<del>2013</del>)) 2016. This pilot vocational system is intended to allow opportunities for eligible 22 23 workers to participate in meaningful retraining in high-demand 24 occupations, improve successful return to work and achieve positive 25 outcomes for workers, reduce the incidence of repeat vocational 26 services, increase accountability and responsibility, and improve cost 27 predictability. To facilitate the study and evaluation of the results of the proposed changes, the department shall establish the temporary 28 funding of certain state fund vocational costs through the medical aid 29 30 account to ensure the appropriate assessments to employers for the 31 costs of their claims for vocational services in accordance with RCW 51.32.0991. 32

(b) ((An independent review and study of the effects of the pilot program shall be conducted to determine whether it has achieved the appropriate outcomes at reasonable cost to the system. The review shall include, at a minimum, a report on the department's performance with regard to the provision of vocational services, the skills

1 acquired-by-workers-who-receive-retraining-services,-the-types-of 2 training programs approved, whether the workers are employed, at what 3 jobs and wages after completion of the training program and at various times subsequent to their claim closure, the number and demographics of 4 5 workers-who-choose-the-option-provided-in-subsection-(4)(b)-of-this section, -and -their - employment - and - earnings - status - at - various - times 6 7 subsequent-to-claim-closure. The-department-may-adopt-rules,-in 8 collaboration-with-the-subcommittee-created-under-(c)(iii)-of-this 9 subsection, to further define the scope and elements of the required 10 study. Reports of the independent researcher are due on December 1, 2010, December 1, 2011, and December 1, 2012. 11

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(c)) In implementing the pilot program, the department shall:

(i) Establish a vocational initiative project that includes 13 14 participation by the department as a partner with WorkSource, the established state system that administers the federal workforce 15 investment act of 1998. As a partner, the department shall place 16 17 vocational professional full-time employees at pilot WorkSource refer some workers for vocational services to these 18 locations; vocational professionals; and work with employers in work source pilot 19 areas to market the benefits of on-the-job training programs and with 20 21 community colleges to reserve slots in high employer demand programs of 22 study as defined in RCW 28B.50.030. These on-the-job training programs and community college slots may be considered by both department and 23 24 sector vocational professionals for vocational private plan 25 The department will also assist stakeholders development. in additional vocational training 26 developing programs in various 27 industries, including but not limited to agriculture and construction. These programs will expand the choices available to injured workers in 28 developing their vocational training plans with the assistance of 29 vocational professionals. 30

(ii) Develop and maintain a register of state fund and self-insured workers who have been retrained or have selected any of the vocational options described in this section for at least the duration of the pilot program.

(iii) Create a vocational rehabilitation subcommittee made up of members appointed by the director for at least the duration of the pilot program. This subcommittee shall provide the business and labor partnership needed to maintain focus on the intent of the pilot

program, as described in this section, and provide consistency and 1 2 transparency to the development of rules and policies. The subcommittee shall report to the director at least annually and 3 recommend to the director and the legislature any additional statutory 4 changes needed, which may include extension of the pilot period. 5 The subcommittee shall provide input and oversight with the department 6 7 concerning the study required under (b) of this subsection. The subcommittee shall provide recommendations for additional changes or 8 incentives for injured workers to return to work with their employer of 9 10 injury.

(iv) In collaboration with the subcommittee, the department shall 11 develop an annual report concerning Washington's workers' compensation 12 13 vocational rehabilitation system to the legislature ((and-to-the 14 subcommittee by December 1, 2009, and annually thereafter)) with the final report due by December 1, ((2012)) 2015. ((The annual report 15 16 shall include the number of workers who have participated in more than 17 one vocational training plan beginning with plans approved on January 1, 2008, and in which industries those workers were employed.)) 18 The final report shall include ((the-department's)) an assessment and 19 recommendations for further legislative action((, in collaboration with 20 21 the subcommittee)).

(2) (a) For the purposes of this section, the day the worker commences vocational plan development means the date the department or self-insurer notifies the worker of his or her eligibility for plan development services or of an eligibility determination in response to a dispute of a vocational decision.

27 (b) When the supervisor or supervisor's designee has decided that 28 vocational rehabilitation is both necessary and likely to make the worker employable at gainful employment, he or she shall be provided 29 with services necessary to develop a vocational plan that, 30 if render the worker employable. 31 completed, would The vocational 32 professional assigned to the claim shall, at the initial meeting with the worker, fully inform the worker of the return-to-work priorities 33 set forth in RCW 51.32.095(2) and of his or her rights and 34 35 responsibilities under the workers' compensation vocational system. 36 The department shall provide tools to the vocational professional for 37 communicating this and other information required by RCW 51.32.095 and 38 this section to the worker.

(c) On the date the worker commences vocational plan development, 1 2 the department shall also inform the employer in writing of the employer's right to make a valid return-to-work offer during the first 3 fifteen days following the commencement of vocational plan development. 4 5 However, at the sole discretion of the supervisor or the supervisor's designee, an employer may be granted an extension of time of up to ten 6 7 additional days to make a valid return-to-work offer. The additional days may be allowed by the department with or without a request from 8 the employer. The extension may only be granted if the employer made 9 10 a return-to-work offer to the worker within fifteen days of the date the worker commenced vocational plan development that met some but not 11 12 all of the requirements in this section. To be valid, the offer must 13 be for bona fide employment with the employer of injury, consistent 14 with the worker's documented physical and mental restrictions as provided by the worker's health care provider. When the employer makes 15 a valid return-to-work offer, the vocational plan development services 16 17 and temporary total disability compensation shall be terminated effective on the starting date for the job without regard to whether 18 the worker accepts the return-to-work offer. 19

(d) Following the time period described in (c) of this subsection, the employer may still provide, and the worker may accept, any valid return-to-work offer. The worker's acceptance of such an offer shall result in the termination of vocational plan development or implementation services and temporary total disability compensation effective the day the employment begins.

26 (3)(a) All vocational plans must contain an accountability 27 agreement signed by the worker detailing expectations regarding 28 progress, attendance, and other factors influencing successful 29 participation in the plan. Failure to abide by the agreed expectations 30 shall result in suspension of vocational benefits pursuant to RCW 31 51.32.110.

32 (b) Any formal education included as part of the vocational plan
33 must be for an accredited or licensed program or other program approved
34 by the department. The department shall develop rules that provide
35 criteria for the approval of nonaccredited or unlicensed programs.

36 (c) The vocational plan for an individual worker must be completed 37 and submitted to the department within ninety days of the day the 38 worker commences vocational plan development. The department may

1 extend the ninety days for good cause. Criteria for good cause shall 2 be provided in rule. The frequency and reasons for good cause 3 extensions shall be reported to the subcommittee created under 4 subsection (1)(((-))) (b)(iii) of this section.

5 (d) Costs for the vocational plan may include books, tuition, fees, supplies, equipment, child or dependent care, training fees for on-theб 7 job training, the cost of furnishing tools and other equipment necessary for self-employment or reemployment, and other necessary 8 expenses in an amount not to exceed twelve thousand dollars. 9 This 10 amount shall be adjusted effective July 1 of each year for vocational plans or retraining benefits available under subsection (4)(b) of this 11 12 section approved on or after this date but before June 30 of the next 13 year based on the average percentage change in tuition for the next 14 fall quarter for all Washington state community colleges.

(e) The duration of the vocational plan shall not exceed two years from the date the plan is implemented. The worker shall receive temporary total disability compensation under RCW 51.32.090 and the cost of transportation while he or she is actively and successfully participating in a vocational plan.

20 (f) If the worker is required to reside away from his or her 21 customary residence, the reasonable cost of board and lodging shall 22 also be paid.

(4) Vocational plan development services shall be completed within 23 24 ninety days of commencing. Except as provided in RCW 51.32.095(3), 25 during vocational plan development the worker shall, with the assistance of a vocational professional, participate in vocational 26 27 counseling and occupational exploration to include, but not be limited to, identifying possible job goals, training needs, resources, and 28 expenses, consistent with the worker's physical and mental status. A 29 vocational rehabilitation plan shall be developed by the worker and the 30 the department 31 vocational professional and submitted to or 32 self-insurer. Following this submission, the worker shall elect one of the following options: 33

(a) Option 1: The department or self-insurer implements and the
worker participates in the vocational plan developed by the vocational
professional and approved by the worker and the department or
self-insurer. For state fund claims, the department must review and
approve the vocational plan before implementation may begin. If the

department takes no action within fifteen days, the plan is deemed 1 2 approved. The worker may, within fifteen days of the department's approval of the plan or of a determination that the plan is valid 3 following a dispute, elect option 2. However, in the sole discretion 4 of the supervisor or supervisor's designee, the department may approve 5 an election for option 2 benefits that was submitted in writing within 6 7 twenty-five days of the department's approval of the plan or of a determination that the plan is valid following a dispute if the worker 8 provides a written explanation establishing that he or she was unable 9 10 to submit his or her election of option 2 benefits within fifteen days. In no circumstance may the department approve of an election for option 11 12 2 benefits that was submitted more than twenty-five days after the 13 department's approval of a retraining plan or of a determination that 14 a plan is valid following a dispute.

(i) Following successful completion of the vocational plan, any subsequent assessment of whether vocational rehabilitation is both necessary and likely to enable the injured worker to become employable at gainful employment under RCW 51.32.095(1) shall include consideration of transferable skills obtained in the vocational plan.

(ii) If a vocational plan is successfully completed on a claim which is thereafter reopened as provided in RCW 51.32.160, the cost and duration available for any subsequent vocational plan is limited to that in subsection (3)(d) and (e) of this section, less that previously expended.

(b) Option 2: The worker declines further vocational services 25 under the claim and receives an amount equal to six months of temporary 26 27 total disability compensation under RCW 51.32.090. The award is payable in biweekly payments in accordance with the schedule of 28 temporary total disability payments, until such award is paid in full. 29 These payments shall not include interest on the unpaid balance. 30 However, upon application by the worker, and at the discretion of the 31 32 department, the compensation may be converted to a lump sum payment. The vocational costs defined in subsection (3)(d) of this section shall 33 34 remain available to the worker, upon application to the department or self-insurer, for a period of five years. The vocational costs shall, 35 if expended, be available for programs or courses at any accredited or 36 37 licensed institution or program from a list of those approved by the 38 department for tuition, books, fees, supplies, equipment, and tools,

without department or self-insurer oversight. The department shall 1 2 issue an order as provided in RCW 51.52.050 confirming the option 2 election, setting a payment schedule, and terminating temporary total 3 disability benefits effective the date of the order confirming that 4 election. The department shall thereafter close the claim. A worker 5 who elects option 2 benefits shall not be entitled to further temporary б 7 total, or to permanent total, disability benefits except upon a showing of a worsening in the condition or conditions accepted under the claim 8 9 such that claim closure is not appropriate, in which case the option 2 10 selection will be rescinded and the amount paid to the worker will be assessed as an overpayment. A claim that was closed based on the 11 12 worker's election of option 2 benefits may be reopened as provided in 13 RCW 51.32.160, but cannot be reopened for the sole purpose of allowing 14 the worker to seek vocational assistance.

(i) If within five years from the date the option 2 order becomes final, the worker is subsequently injured or suffers an occupational disease or reopens the claim as provided in RCW 51.32.160, and vocational rehabilitation is found both necessary and likely to enable the injured worker to become employable at gainful employment under RCW 51.32.095(1), the duration of any vocational plan under subsection (3)(e) of this section shall not exceed eighteen months.

(ii) If the available vocational costs are utilized by the worker, any subsequent assessment of whether vocational rehabilitation is both necessary and likely to enable the injured worker to become employable at gainful employment under RCW 51.32.095(1) shall include consideration of the transferable skills obtained.

(iii) If the available vocational costs are utilized by the worker and the claim is thereafter reopened as provided in RCW 51.32.160, the cost available for any vocational plan is limited to that in subsection (3)(d) of this section less that previously expended.

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(iv) Option 2 may only be elected once per worker.

32 (c) The director, in his or her sole discretion, may provide the 33 worker vocational assistance not to exceed that in subsection (3) of 34 this section, without regard to the worker's prior option selection or 35 benefits expended, where vocational assistance would prevent permanent 36 total disability under RCW 51.32.060.

37 (5)(a) As used in this section, "vocational plan interruption"38 means an occurrence which disrupts the plan to the extent the

employability goal is no longer attainable. "Vocational plan interruption" does not include institutionally scheduled breaks in educational programs, occasional absence due to illness, or modifications to the plan which will allow it to be completed within the cost and time provisions of subsection (3)(d) and (e) of this section.

7 (b) When a vocational plan interruption is beyond the control of the worker, the department or self-insurer shall recommence plan 8 development. If necessary to complete vocational services, the cost 9 10 and duration of the plan may include credit for that expended prior to 11 the interruption. A vocational plan interruption is considered outside the control of the worker when it is due to the closure of the 12 13 accredited institution, when it is due to a death in the worker's 14 immediate family, or when documented changes in the worker's accepted medical conditions prevent further participation in the vocational 15 16 plan.

17 (c) When a vocational plan interruption is the result of the worker's actions, the worker's entitlement to benefits shall be 18 suspended in accordance with RCW 51.32.110. If plan development or 19 20 implementation is recommenced, the cost and duration of the plan shall 21 not include credit for that expended prior to the interruption. Α 22 vocational plan interruption is considered a result of the worker's actions when it is due to the failure to meet attendance expectations 23 24 set by the training or educational institution, failure to achieve 25 passing grades or acceptable performance review, unaccepted or postinjury conditions that prevent further participation in the 26 27 vocational plan, or the worker's failure to abide by the accountability agreement per subsection (3)(a) of this section. 28

Sec. 3. 2011 c 291 s 3 (uncodified) is amended to read as follows:
This act expires June 30, ((2013)) 2016.

31 Sec. 4. 2009 c 353 s 7 (uncodified) is amended to read as follows:
32 Section 5 of this act expires June 30, ((2013)) 2016.

33 Sec. 5. 2007 c 72 s 6 (uncodified) is amended to read as follows:
34 This act expires June 30, ((2013)) 2016.

<u>NEW SECTION.</u> Sec. 6. Section 1 of this act expires June 30, 2016.
 <u>NEW SECTION.</u> Sec. 7. Section 2 of this act expires June 30, 2016.
 <u>NEW SECTION.</u> Sec. 8. This act is necessary for the immediate
 preservation of the public peace, health, or safety, or support of the
 state government and its existing public institutions, and takes effect
 immediately.

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