

CERTIFICATION OF ENROLLMENT
SUBSTITUTE SENATE BILL 5718

63rd Legislature
2013 2nd Special Session

Passed by the Senate June 20, 2013
YEAS 47 NAYS 0

President of the Senate

Passed by the House June 27, 2013
YEAS 90 NAYS 0

Speaker of the House of Representatives

Approved

Governor of the State of Washington

CERTIFICATE

I, Hunter G. Goodman, Secretary of the Senate of the State of Washington, do hereby certify that the attached is **SUBSTITUTE SENATE BILL 5718** as passed by the Senate and the House of Representatives on the dates hereon set forth.

Secretary

FILED

**Secretary of State
State of Washington**

SUBSTITUTE SENATE BILL 5718

Passed Legislature - 2013 2nd Special Session

State of Washington 63rd Legislature 2013 Regular Session

By Senate Trade & Economic Development (originally sponsored by Senators Brown, Chase, Smith, Braun, Carrell, Schlicher, and Frockt)

READ FIRST TIME 02/21/13.

1 AN ACT Relating to monitoring the development of a one-stop portal
2 for Washington businesses; adding a new section to chapter 43.41A RCW;
3 creating new sections; and providing a contingent expiration date.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5 NEW SECTION. **Sec. 1.** (1) The legislature finds that Washington's
6 small businesses are critical to the state's economic health and
7 vitality, and the time business owners spend interacting with multiple
8 state agencies takes time away from running or growing their business.

9 (2) The legislature further finds that regulatory agencies were
10 directed through an executive order in 2006 to develop a one-stop
11 business portal, but that a one-stop business portal has not yet been
12 developed.

13 (3) The legislature further finds that implementing a one-stop
14 integrated system that allows businesses to complete their state
15 government business in a customized, more efficient, and more effective
16 way will greatly improve the business customer experience, reduce the
17 time it takes businesses to conduct their interactions with state
18 government, and increase compliance with state regulations.

1 (4) The legislature further finds that in response to the need for
2 a one-stop business portal, the office of the chief information
3 officer, in collaboration with multiple state agencies, produced a
4 high-level technology architecture for an integrated enterprise system
5 that would provide businesses with that web-based, one-stop place for
6 businesses to conduct their business with the state.

7 (5) Therefore, the legislature intends to monitor the progress
8 towards development and implementation of the one-stop business portal.

9 NEW SECTION. **Sec. 2.** A new section is added to chapter 43.41A RCW
10 to read as follows:

11 (1) By November 30, 2013, the office of the chief information
12 officer must provide the economic development committees of the
13 legislature a plan for establishing performance benchmarks, and for
14 measuring the results of implementing a one-stop integrated system for
15 business interactions with government. The plan must specify how the
16 office of the chief information officer and other state agencies intend
17 to collaborate with the business community in order to receive business
18 feedback and use business recommendations in the development of the
19 one-stop business portal. The plan must include a timeline, agency
20 responsibilities, and a benchmark for initial implementation. At a
21 minimum, the following state agencies must collaborate with the office
22 of the chief information officer in developing and tracking these
23 benchmarks and performance measures: The department of revenue, the
24 department of labor and industries, the secretary of state, the
25 employment security department, the department of commerce, and the
26 office of regulatory assistance.

27 (2) The office of the chief information officer must submit a
28 progress report on the development of the one-stop integrated system to
29 the economic development committees of the legislature by January 1st
30 of each year, beginning with January 1, 2014, and ending with a report
31 documenting that the portal has reached the performance benchmark of
32 initial implementation. The progress report must also specify how the
33 office of the chief information officer and other state agencies are
34 collaborating with the business community and using business
35 recommendations in the development of the one-stop business portal.

36 (3) For the purposes of this section, the benchmark of initial
37 implementation must include development of a system backbone;

1 connection of the department of revenue, the department of labor and
2 industries, the secretary of state, and the employment security
3 department to the backbone; and development of a public-facing web
4 portal.

5 NEW SECTION. **Sec. 3.** (1) Except as provided in subsection (2) of
6 this section, this act expires when the office of the chief information
7 officer reports to the economic development committees of the
8 legislature that the one-stop portal has reached initial
9 implementation.

10 (2) If specific funding for the purposes of this act, referencing
11 this act by bill or chapter number, is not provided by June 30, 2013,
12 in the omnibus appropriations act, this act expires after the progress
13 report submitted by January 1, 2014, has been submitted.

14 (3) The chief information officer must provide notice of the
15 expiration date of this act to affected parties, including the chief
16 clerk of the house of representatives, the secretary of the senate, the
17 office of the code reviser, and others as deemed appropriate by the
18 chief information officer.

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