# CERTIFICATION OF ENROLLMENT

#### ENGROSSED SUBSTITUTE HOUSE BILL 2155

Chapter 63, Laws of 2014

63rd Legislature 2014 Regular Session

ALCOHOL--RETAILERS--THEFT PREVENTION

EFFECTIVE DATE: 06/12/14

Passed by the House February 17, 2014 Yeas 93 Nays 4

FRANK CHOPP

Speaker of the House of Representatives

Passed by the Senate March 7, 2014 Yeas 49 Nays 0

BRAD OWEN

### President of the Senate

Approved March 27, 2014, 9:44 a.m.

CERTIFICATE

I, Barbara Baker, Chief Clerk of the House of Representatives of the State of Washington, do hereby certify that the attached is **ENGROSSED SUBSTITUTE HOUSE BILL 2155** as passed by the House of Representatives and the Senate on the dates hereon set forth.

BARBARA BAKER

Chief Clerk

FILED

March 27, 2014

JAY INSLEE

Governor of the State of Washington

Secretary of State State of Washington

## ENGROSSED SUBSTITUTE HOUSE BILL 2155

Passed Legislature - 2014 Regular Session

## State of Washington 63rd Legislature 2014 Regular Session

**By** House Government Accountability & Oversight (originally sponsored by Representatives Dahlquist, Hurst, S. Hunt, Morrell, and Moscoso)

READ FIRST TIME 02/05/14.

AN ACT Relating to preventing theft of alcoholic spirits from licensed retailers; amending RCW 66.08.030 and 66.08.050; and adding a new section to chapter 66.28 RCW.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5 <u>NEW SECTION.</u> Sec. 1. A new section is added to chapter 66.28 RCW 6 to read as follows:

7 (1) Subject to the procedural requirements of subsection (3) of 8 this section, the board is authorized to regulate spirits retailers 9 licensed under RCW 66.24.630 for the purpose of reducing the theft of 10 spirits from the premises of such retailers. The authority of the board to implement the regulatory measures set forth in this section 11 12 requires a finding by the board that a licensee is experiencing an 13 unacceptable rate of spirits theft from its premises. For the purposes of this section, "unacceptable rate of spirits theft" means two or more 14 15 thefts of spirits from a licensee in a six-month period and that result 16 in a minor unlawfully using or gaining possession of spirits, or that involves, or results in, adults unlawfully providing spirits to minors, 17 and where such thefts result in an incident report being generated by 18 19 a law enforcement agency.

1 (2) The regulatory measures that may be considered and implemented 2 under this section may require the imposition of one or more of the 3 following requirements on licensees who are experiencing an 4 unacceptable rate of spirits theft:

5 (a) Participation in one or more consultations with an authorized 6 representative of the board to discuss and analyze spirits theft 7 issues;

8 (b) The implementation of inventory control and/or other 9 recordkeeping system designed to reveal and track spirits theft;

10 (c) The structural modification or relocation of the areas where 11 spirits are displayed or stored;

12 (d) The installation of adequate in store security systems;

(e) The employment of a sufficient number of staff for the purposeof monitoring display, checkout, and storage areas; and

15

(f) Requiring additional training for the licensee's staff.

16 (3) The imposition of the regulatory provisions authorized under 17 subsection (2) of this section are subject to the following procedural 18 steps and requirements:

(a) If a state or local law enforcement agency obtains information 19 indicating that a licensee is experiencing an unacceptable rate of 20 21 spirits theft, the law enforcement agency is granted the discretionary 22 authority to initiate and participate in, on a voluntary basis, the procedures outlined in this subsection (3). Should the law enforcement 23 24 agency opt to initiate the investigative and consultation procedures 25 set forth in this subsection (3), the law enforcement agency must first contact the licensee's manager and/or owner to inform him or her of 26 27 such alleged theft and arrange a meeting with the licensee's manager or owner to discuss theft issues and possible solutions. This first 28 contact by the law enforcement agency with the licensee must occur 29 prior to the law enforcement agency informing the board of the alleged 30 31 theft issues and thus initiating the procedures set forth in (c) 32 through (h) of this subsection. At this early stage of the law enforcement consultation process, the board may not be involved in the 33 investigation of the theft allegation until such time as the law 34 enforcement agency has had an opportunity to consult with the 35 licensee's manager or owner as provided under this subsection (3)(a). 36

(b) Following the initial consultation between the law enforcementagency and the licensee as required under (a) of this subsection, the

law enforcement agency is granted the discretionary authority to forego 1 2 any further consultation with the licensee and may terminate its investigation of the theft allegation. However, if the law enforcement 3 agency opts to continue the consultation process with the licensee and 4 5 proceed with its investigation, the law enforcement agency must endeavor to work with the licensee to identify theft issues and reach 6 7 cooperative agreements regarding measures that should be taken to eliminate spirits theft problems. 8

(c) If during the consultation process outlined under (a) and (b) 9 10 of this subsection the law enforcement agency determines that no spirits theft problem exists at the premises of the licensee, or that 11 12 the licensee has taken the steps necessary to adequately address the 13 theft problem, then the procedural processes outlined in this section may be terminated at the discretion of the law enforcement agency 14 without the involvement of the board. However, if the law enforcement 15 agency finds that a spirits theft problem exists at the licensee's 16 17 premises and the licensee either refuses or fails to implement remedial measures adequate to address the theft problem, or otherwise fails to 18 cooperate with the law enforcement agency, then the law enforcement 19 agency must formally inform the board in writing regarding the 20 21 licensee's lack of cooperation in resolving its spirits theft problem.

22 (d) Upon the receipt of law enforcement agency notification as required under (c) of this subsection, the board must provide written 23 24 notification to the licensee of the alleged theft problem and may 25 demand that the licensee participate in a consultation process involving a representative of the board and the licensee. 26 The 27 reporting law enforcement agency may be included in this consultation process at the discretion of the board and upon the agreement of the 28 The licensee's participation 29 law enforcement agency. in the consultation process is mandatory and the licensee is entitled to at 30 31 least thirty days' notice by the board. In the event a licensee fails 32 to attend or otherwise cooperate in initial or subsequent consultations, the board is authorized to suspend the licensee's 33 spirits retail license until such time as the retailer is in compliance 34 35 with the requirements of this subsection (3)(d).

(e) At the consultation, the board must provide the licensee with
 any information or evidence pertinent to any allegation that the
 retailer has an unacceptable spirits theft rate. The licensee must be

provided with a reasonable opportunity to respond and present evidence, and, if necessary, the consultation may be continued at the discretion of the board to allow adequate time for the licensee to prepare such response.

(f) At the conclusion of the initial consultation process, if the 5 board finds that the licensee has an unacceptable spirits theft rate, б 7 it may develop a corrective action plan outlining the remedial measures that must be taken by the licensee pursuant to subsection (2) of this 8 9 section. In developing the plan, the board must make a concerted effort to obtain voluntary participation in the plan by the licensee. 10 At every step in the consultation and corrective action plan process, 11 the board is encouraged to work with the licensee in a cooperative 12 13 manner and, where possible, to strive for voluntary agreements with the 14 However, in the absence of licensee cooperation licensee. or agreement, the board is authorized to unilaterally develop and enforce 15 16 a corrective action plan as authorized under this section. Once the 17 plan is finalized, it must be filed with the board and a copy provided 18 to the licensee either personally or through certified mail.

(g) Not more than thirty days after the filing and service of the 19 20 original corrective action plan, the board must schedule one or more 21 follow up consultations with the licensee. The purpose of these 22 consultations is to review the licensee's performance with respect to the requirements of the corrective action plan and to generally assess 23 24 the licensee's progress in addressing spirits theft issues. If the 25 licensee is following the corrective action plan but is continuing to experience an unacceptable spirits theft rate, then the board and the 26 27 licensee may review and revise the plan as deemed necessary by the board. Following the filing of a revised plan, the board may schedule 28 one or more follow-up consultations at its discretion. 29

30 (h) During the review process established in (g) of this 31 subsection, if the board finds that the licensee has failed to comply 32 with the requirements of the original or revised corrective action plan 33 the board may:

(i) Demand that the licensee take remedial steps so as to be
compliant with the corrective action plan and schedule an additional
follow-up consultation at the board's discretion; or

37 (ii) If the licensee's noncompliance is deemed to be willful,

suspend the retailer's spirits retail license for a period to be
 determined by the board by rule.

3 (i) If a licensee remains consistently noncompliant with the 4 original corrective action plan and any revised plans for a period of 5 at least nine months, then the board is authorized to suspend or revoke 6 the licensee's spirits retail license.

7 (4) The board is granted the rule-making authority necessary to 8 implement and enforce the provisions of this section pertaining to the 9 regulation of licensees deemed to have unacceptable spirits theft 10 rates.

(5) If the board suspends or revokes a licensee's spirits retail license under this section, the licensee may appeal and request a hearing under chapter 34.05 RCW, the administrative procedure act.

14 **Sec. 2.** RCW 66.08.030 and 2012 c 2 s 204 are each amended to read 15 as follows:

16 The power of the board to make regulations under chapter 34.05 RCW 17 extends to:

(1) Prescribing the duties of the employees of the board, andregulating their conduct in the discharge of their duties;

(2) Prescribing an official seal and official labels and stamps and determining the manner in which they must be attached to every package of liquor sold or sealed under this title, including the prescribing of different official seals or different official labels for different classes of liquor;

(3) Prescribing forms to be used for purposes of this title or the 25 26 regulations, and the terms and conditions to be contained in permits and licenses issued under this title, and the qualifications for 27 receiving a permit or license issued under this title, including a 28 criminal history record information check. The board may submit the 29 criminal history record information check to the Washington state 30 patrol and to the identification division of the federal bureau of 31 investigation in order that these agencies may search their records for 32 prior arrests and convictions of the individual or individuals who 33 34 filled out the forms. The board must require fingerprinting of any 35 applicant whose criminal history record information check is submitted 36 to the federal bureau of investigation;

(4) Prescribing the fees payable in respect of permits and licenses
 issued under this title for which no fees are prescribed in this title,
 and prescribing the fees for anything done or permitted to be done
 under the regulations;

5 (5) Prescribing the kinds and quantities of liquor which may be 6 kept on hand by the holder of a special permit for the purposes named 7 in the permit, regulating the manner in which the same is kept and 8 disposed of, and providing for the inspection of the same at any time 9 at the instance of the board;

(6) Regulating the sale of liquor kept by the holders of licenseswhich entitle the holder to purchase and keep liquor for sale;

(7) Prescribing the records of purchases or sales of liquor kept by
the holders of licenses, and the reports to be made thereon to the
board, and providing for inspection of the records so kept;

(8) Prescribing the kinds and quantities of liquor for which a prescription may be given, and the number of prescriptions which may be given to the same patient within a stated period;

(9) Prescribing the manner of giving and serving notices required by this title or the regulations, where not otherwise provided for in this title;

(10) Regulating premises in which liquor is kept for export from the state, or from which liquor is exported, prescribing the books and records to be kept therein and the reports to be made thereon to the board, and providing for the inspection of the premises and the books, records and the liquor so kept;

(11) Prescribing the conditions and qualifications requisite for the obtaining of club licenses and the books and records to be kept and the returns to be made by clubs, prescribing the manner of licensing clubs in any municipality or other locality, and providing for the inspection of clubs;

31 (12) Prescribing the conditions, accommodations, and qualifications 32 requisite for the obtaining of licenses to sell beer, wines, and 33 spirits, and regulating the sale of beer, wines, and spirits 34 thereunder;

35 (13) Specifying and regulating the time and periods when, and the 36 manner, methods and means by which manufacturers must deliver liquor 37 within the state; and the time and periods when, and the manner,

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1 methods and means by which liquor may lawfully be conveyed or carried 2 within the state;

3 (14) Providing for the making of returns by brewers of their sales
4 of beer shipped within the state, or from the state, showing the gross
5 amount of such sales and providing for the inspection of brewers' books
6 and records, and for the checking of the accuracy of any such returns;

7 (15) Providing for the making of returns by the wholesalers of beer
8 whose breweries are located beyond the boundaries of the state;

9 (16) Providing for the making of returns by any other liquor 10 manufacturers, showing the gross amount of liquor produced or 11 purchased, the amount sold within and exported from the state, and to 12 whom so sold or exported, and providing for the inspection of the 13 premises of any such liquor manufacturers, their books and records, and 14 for the checking of any such return;

(17) Providing for the giving of fidelity bonds by any or all of the employees of the board. However, the premiums therefor must be paid by the board;

(18) Providing for the shipment of liquor to any person holding a permit and residing in any unit which has, by election pursuant to this title, prohibited the sale of liquor therein;

(19) Prescribing methods of manufacture, conditions of sanitation, standards of ingredients, quality and identity of alcoholic beverages manufactured, sold, bottled, or handled by licensees and the board; and conducting from time to time, in the interest of the public health and general welfare, scientific studies and research relating to alcoholic beverages and the use and effect thereof;

27 (20) Seizing, confiscating and destroying all alcoholic beverages manufactured, sold or offered for sale within this state which do not 28 conform in all respects to the standards prescribed by this title or 29 the regulations of the board. However, nothing herein contained may be 30 construed as authorizing the liquor board to prescribe, alter, limit or 31 32 in any way change the present law as to the quantity or percentage of alcohol used in the manufacturing of wine or other alcoholic beverages: 33 (21) Monitoring and regulating the practices of license holders as 34 necessary in order to prevent the theft and illegal trafficking of 35 36 liquor pursuant to section 1 of this act.

1 Sec. 3. RCW 66.08.050 and 2012 c 2 s 107 are each amended to read
2 as follows:

3 The board, subject to the provisions of this title and the rules, 4 must:

5 (1) Determine the nature, form and capacity of all packages to be 6 used for containing liquor kept for sale under this title;

7 (2) Execute or cause to be executed, all contracts, papers, and
8 documents in the name of the board, under such regulations as the board
9 may fix;

10 (3) Pay all customs, duties, excises, charges and obligations 11 whatsoever relating to the business of the board;

12 (4) Require bonds from all employees in the discretion of the 13 board, and to determine the amount of fidelity bond of each such 14 employee;

(5) Perform services for the state lottery commission to such extent, and for such compensation, as may be mutually agreed upon between the board and the commission;

(6) Accept and deposit into the general fund-local account and 18 disburse, subject to appropriation, federal grants or other funds or 19 donations from any source for the purpose of improving public awareness 20 21 of the health risks associated with alcohol consumption by youth and 22 the abuse of alcohol by adults in Washington state. The board's 23 alcohol awareness program must cooperate with federal and state 24 agencies, interested organizations, and individuals to effect an active 25 public beverage alcohol awareness program;

26 (7) Monitor and regulate the practices of licensees as necessary in 27 order to prevent the theft and illegal trafficking of liquor pursuant 28 to section 1 of this act;

(8) Perform all other matters and things, whether similar to the 29 foregoing or not, to carry out the provisions of this title, and has 30 31 full power to do each and every act necessary to the conduct of its 32 regulatory functions, including all supplies procurement, preparation and approval of forms, and every other undertaking necessary to perform 33 its regulatory functions whatsoever, subject only to audit by the state 34 auditor. However, the board has no authority to regulate the content 35 of spoken language on licensed premises where wine and other liquors 36 37 are served and where there is not a clear and present danger of

- 1 disorderly conduct being provoked by such language or to restrict
- 2 advertising of lawful prices.

Passed by the House February 17, 2014. Passed by the Senate March 7, 2014. Approved by the Governor March 27, 2014. Filed in Office of Secretary of State March 27, 2014.