

SB 5481 - DIGEST

(SUBSTITUTED FOR - SEE 1ST SUB)

Requires a customer service representative to assist a toll customer who has received a notice of civil penalty.

Establishes requirements for the department of transportation before issuing a notice of civil penalty to a registered owner of a vehicle with an electronic toll collection account.

Requires the department of transportation to administer a toll amnesty program which will allow a toll customer, on a one-time basis, to pay tolls owed and have civil penalties and associated administrative fees waived.