SENATE BILL 5173

State of Washington65th Legislature2017 Regular SessionBy Senators Chase, Miloscia, Hunt, and Hobbs; by request of
Department of Enterprise Services

Read first time 01/16/17. Referred to Committee on State Government.

1 AN ACT Relating to loss prevention reviews by state agencies; and 2 amending RCW 43.19.003, 43.19.782, and 43.19.783.

3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

4 Sec. 1. RCW 43.19.003 and 2011 1st sp.s. c 43 s 102 are each 5 amended to read as follows:

6 The definitions in this section apply throughout this chapter 7 unless the context clearly requires otherwise.

8 9 (1) "Department" means the department of enterprise services.

(2) "Director" means the director of enterprise services.

10 (3) "State agency" means every state agency, office, officer, 11 board, commission, institution, and institution of higher education, 12 including all state universities, regional universities, The 13 Evergreen State College, and community and technical colleges.

14 **Sec. 2.** RCW 43.19.782 and 2011 1st sp.s. c 43 s 508 are each 15 amended to read as follows:

16 (1) ((The director)) In consultation with the department and upon 17 delegation, a state agency shall appoint a loss prevention review 18 team when the death of a person, serious injury to a person, or other 19 substantial loss is alleged or suspected to be caused at least in 20 part by the actions of a state agency((, unless the director in his

or her discretion determines that the incident does not merit 1 review)) except when the death, injury, or substantial loss is 2 already being investigated by another federal or state agency 3 pursuant to the federal or state agency requirements. The department 4 may also direct a state agency to conduct a loss prevention review 5 б ((team may also be appointed when any other substantial loss occurs 7 as a result of agency policies, litigation or defense practices, or other management practices. When the director decides not to appoint 8 a loss prevention review team he or she shall issue a statement of 9 10 the reasons for the director's decision. The statement shall be made available on the department's web site. The director's decision 11 12 pursuant to this section to appoint or not appoint a loss prevention review team shall not be admitted into evidence in a civil or 13 administrative proceeding.)) after consultation with the affected 14 15 agency as to the purpose, scope, necessary resources, and intended outcomes of the loss prevention review. The department may provide 16 17 guidance to the state agency conducting the loss prevention review as 18 requested by the state agency.

19 (2) A loss prevention review team shall consist of at least three ((but no more than five)) persons, and may include independent 20 21 consultants, contractors, or state employees, but it shall not 22 include any person ((employed by the agency)) directly involved in the loss or risk of loss giving rise to the review, nor any person 23 with testimonial knowledge of the incident to be reviewed. At least 24 25 one member of the review team shall have expertise relevant to the matter under review. 26

(3) The loss prevention review team shall review the death, 27 28 serious injury, or other incident and the circumstances surrounding it, evaluate its causes, and recommend steps to reduce the risk of 29 such incidents occurring in the future. The loss prevention review 30 31 team shall accomplish these tasks by reviewing relevant documents((τ)) and interviewing persons with relevant knowledge((τ) 32 and reporting its recommendations)). The loss prevention review team 33 34 must submit a report in writing to the director and the ((director)) head of the state agency involved in the loss or risk of loss 35 ((within the time requested by the director)). The report must 36 include the teams' findings, analyze the causes and contributing 37 factors, analyze future risk, include methods that the agency will 38 39 use to address and mitigate the risks identified, which may include 40 changes to policies or procedures, and any legislative recommendation <u>necessary to address and carry out the risk treatment strategies</u> <u>identified in the subject report and include the manner in which the</u> <u>agency will measure the effectiveness of its changes.</u> The final report shall not disclose the contents of any documents required by <u>law or regulation</u> to be kept <u>private or</u> confidential, <u>or that are</u> <u>subject to legal privilege or exemption</u>.

7 (4) ((Pursuant to guidelines established by the director,)) The 8 director may develop and enact rules to implement the provisions of 9 this chapter that apply to all state agency loss prevention review 10 teams. State agencies must notify the department immediately upon 11 becoming aware of a death, serious injury, or other substantial loss 12 that is alleged or suspected to be caused at least in part by the 13 actions of the state agency.

14 (5) All state agencies shall provide the loss prevention review 15 team ready access to relevant documents in their possession and ready 16 access to their employees.

17 **Sec. 3.** RCW 43.19.783 and 2011 1st sp.s. c 43 s 509 are each 18 amended to read as follows:

The final report from ((a)) the state agency's loss 19 (1)20 prevention review team to the director shall be made public by the director promptly ((upon receipt)) after review, and shall be subject 21 to public disclosure. The final report shall be subject to discovery 22 23 in a civil or administrative proceeding. However, the final report 24 shall not be admitted into evidence or otherwise used in a civil or 25 administrative proceeding except pursuant to subsection (2) of this 26 section.

27 (2) The relevant excerpt or excerpts from the final report of a loss prevention review team may be used to impeach a fact witness in 28 a civil or administrative proceeding only if the party wishing to use 29 30 the excerpt or excerpts from the report first shows the court by clear and convincing evidence that the witness, in testimony provided 31 in deposition or at trial in the present proceeding, has contradicted 32 his or her previous statements to the loss prevention review team on 33 34 an issue of fact material to the present proceeding. In that case, 35 the party may use only the excerpt or excerpts necessary to demonstrate the contradiction. This section shall not be interpreted 36 as expanding the scope of material that may be used to impeach a 37 38 witness.

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1 (3) No member of a loss prevention review team may be examined in a civil or administrative proceeding as to (a) the work of the loss 2 prevention review team, (b) the incident under review, (c) his or her 3 statements, deliberations, thoughts, analyses, or 4 impressions relating to the work of the loss prevention review team or the 5 6 incident under review, or (d) the statements, deliberations, 7 thoughts, analyses, or impressions of any other member of the loss prevention review team, or any person who provided information to it, 8 relating to the work of the loss prevention review team or the 9 incident under review. 10

(4) Any document that exists prior to the appointment of a loss 11 12 prevention review team, or that is created independently of such a team, does not become inadmissible merely because it is reviewed or 13 used by the loss prevention review team. A person does not become 14 unavailable as a witness merely because the person has been 15 16 interviewed by or has provided a statement to a loss prevention review team. However, if called as a witness, the person may not be 17 18 examined regarding the person's interactions with the loss prevention 19 review team, including without limitation whether the loss prevention review team interviewed the person, what questions the 20 loss 21 prevention review team asked, and what answers the person provided to the loss prevention review team. This section shall not be construed 22 as restricting the person from testifying fully in any proceeding 23 regarding his or her knowledge of the incident under review. 24

(5) Documents prepared by or for the loss prevention review team are inadmissible and may not be used in a civil or administrative proceeding, except that excerpts may be used to impeach the credibility of a witness under the same circumstances that excerpts of the final report may be used pursuant to subsection (2) of this section.

(6) The restrictions set forth in this section shall not apply in a licensing or disciplinary proceeding arising from an agency's effort to revoke or suspend the license of any licensed professional based in whole or in part upon allegations of wrongdoing in connection with the death, injury, or other incident reviewed by the loss prevention review team.

37 (7) ((Within one hundred twenty days after completion of the 38 final report of a loss prevention review team, the agency under 39 review shall issue to the department a response to the report. The 40 response will indicate (a) which of the report's recommendations the 1 agency hopes to implement, (b) whether implementation of those recommendations will require additional funding or legislation, and 2 (c) whatever other information the director may require. This 3 response shall be considered part of the final report and shall be 4 subject to all provisions of this section that apply to the final 5 6 report, including without limitation the restrictions on admissibility and use in civil or administrative proceedings and the 7 obligation of the director to make the final report public. 8

9 (8))) Nothing in RCW ((43.41.370)) <u>43.19.782</u> or this section is 10 intended to limit the scope of a legislative inquiry into or review 11 of an incident that is the subject of a loss prevention review.

12 (((9))) (8) Nothing in RCW ((43.41.370)) <u>43.19.782</u> or in this 13 section affects chapter 70.41 RCW and application of that chapter to 14 state-owned or managed hospitals licensed under chapter 70.41 RCW.

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