CERTIFICATION OF ENROLLMENT

ENGROSSED HOUSE BILL 2750

Chapter 173, Laws of 2018

65th Legislature 2018 Regular Session

ASSISTED LIVING FACILITIES--QUALITY

EFFECTIVE DATE: June 7, 2018

Passed by the House March 8, 2018 Yeas 95 Nays 3

FRANK CHOPP

Speaker of the House of Representatives

Passed by the Senate March 7, 2018 Yeas 29 Nays 19

CYRUS HABIB

President of the Senate Approved March 22, 2018 10:59 AM

CERTIFICATE

I, Bernard Dean, Chief Clerk of the House of Representatives of the State of Washington, do hereby certify that the attached is **ENGROSSED HOUSE BILL 2750** as passed by House of Representatives and the Senate on the dates hereon set forth.

BERNARD DEAN

Chief Clerk

FILED

March 26, 2018

JAY INSLEE

Governor of the State of Washington

Secretary of State State of Washington

ENGROSSED HOUSE BILL 2750

AS AMENDED BY THE SENATE

Passed Legislature - 2018 Regular Session

State of Washington 65th Legislature 2018 Regular Session

By Representatives Tharinger, Johnson, Cody, Stonier, Slatter, Robinson, Jinkins, Appleton, Muri, and Gregerson

Read first time 01/15/18. Referred to Committee on Health Care & Wellness.

1 AN ACT Relating to quality in assisted living facilities; 2 amending RCW 18.20.190 and 18.20.430; adding new sections to chapter 3 18.20 RCW; creating a new section; and prescribing penalties.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5

<u>NEW SECTION.</u> Sec. 1. The legislature finds that:

6 (1) Washington state is ranked number one in the nation in 7 offering quality choices in its long-term services and supports 8 system. Assisted living facilities are an important part of the 9 state's long-term services and supports plan;

10 (2) Consumers should have access to current information about 11 assisted living facilities to make informed choices;

(3) Washingtonians choose to live in assisted living facilities
 for many different reasons including safety, access to care,
 socialization, rehabilitation, and community;

15 (4) Deciding where to live and what kind of facility to live in 16 are big decisions for potential residents and families. They deserve 17 to have access to all information collected by the state to use in 18 making their decisions. Providing transparency will allow for more 19 informed consumer choices;

(5) Consumers already have access to information on nursing homes
 and adult family homes. This act would bring assisted living
 facilities in line with other settings; and

4 (6) Assisted living facilities need to be held accountable for 5 the residents in their care and the fine structure should be 6 reflective of that responsibility.

7 <u>NEW SECTION.</u> Sec. 2. A new section is added to chapter 18.20 8 RCW to read as follows:

9 The department shall provide information to consumers about 10 assisted living facilities. This information must be made available 11 online and must include information related to site visits, 12 substantiated inspection and complaint investigation reports, 13 including any citation and remedy imposed, and a listing of licensed 14 assisted living facilities by geographic location.

15 <u>NEW SECTION.</u> Sec. 3. A new section is added to chapter 18.20
16 RCW to read as follows:

(1) The department shall facilitate a work group process to recommend quality metrics for assisted living facilities. The department shall keep a public record of comments submitted by stakeholders throughout the work group process.

(2) The work group shall consist of representatives from the 21 department, assisted living provider associations, the long-term care 22 23 ombuds; organizations with expertise in serving persons with mental 24 health needs in an institutional setting, as selected by the department; organizations with expertise in serving persons with 25 26 developmental disability needs in an institutional setting, as selected by the department; organizations with expertise in serving 27 culturally diverse and non-English-speaking persons 28 in an 29 institutional setting, as selected by the department; health care 30 professionals with experience caring for diverse and non-Englishspeaking patients, as selected by the department; licensed health 31 care professionals with experience caring for geriatric patients, as 32 selected by the department; and an Alzheimer's advocacy organization. 33 34 The work group may solicit input from individuals with additional 35 expertise, if necessary.

36 (3) The work group shall make an interim report by September 1,37 2019, and final recommendations to the appropriate legislative

committees by September 1, 2020, and shall include a dissent report
 if agreement is not achieved among stakeholders and the department.

3 (4) The work group must submit recommendations for a quality
4 metric system, propose a process for monitoring and tracking
5 performance, and recommend a process to inform consumers.

6 (5) The department shall include at least one meeting dedicated 7 to review and analysis of other states with quality metric 8 methodologies for assisted living and must include information on how 9 well each state is achieving quality care outcomes. In addressing 10 data metrics the work group shall consider whether the data that must 11 be reported reflect and promote quality of care and whether reporting 12 the data is unnecessarily burdensome upon assisted living facilities.

13 **Sec. 4.** RCW 18.20.190 and 2012 c 10 s 13 are each amended to 14 read as follows:

(1) The department of social and health services is authorized to take one or more of the actions listed in subsection (2) of this section in any case in which the department finds that an assisted living facility provider has:

(a) Failed or refused to comply with the requirements of thischapter or the rules adopted under this chapter;

(b) Operated an assisted living facility without a license or under a revoked license;

(c) Knowingly, or with reason to know, made a false statement of material fact on his or her application for license or any data attached thereto, or in any matter under investigation by the department; or

(d) Willfully prevented or interfered with any inspection orinvestigation by the department.

(2) When authorized by subsection (1) of this section, the department may take one or more of the following actions, using a tiered sanction grid that considers the extent of harm from the deficiency and the regularity of the occurrence of the deficiency when imposing civil fines:

34 (a) Refuse to issue a license;

35 (b) Impose reasonable conditions on a license, such as correction 36 within a specified time, training, and limits on the type of clients 37 the provider may admit or serve;

(c) Impose civil penalties of ((not more than)) at least one
 hundred dollars per day per violation. Until July 1, 2019, the civil

penalties may not exceed one thousand dollars per day per violation.
Beginning July 1, 2019, through June 30, 2020, the civil penalties
may not exceed two thousand dollars per day per violation. Beginning
July 1, 2020, the civil penalties may not exceed three thousand
dollars per day per violation;

6 (d) <u>Impose civil penalties of up to ten thousand dollars for a</u>
7 <u>current or former licensed provider who is operating an unlicensed</u>
8 <u>facility;</u>

<u>(e)</u> Suspend, revoke, or refuse to renew a license;

9

10 (((-))) (f) Suspend admissions to the assisted living facility by 11 imposing stop placement; or

12 (((f))) <u>(g)</u> Suspend admission of a specific category or 13 categories of residents as related to the violation by imposing a 14 limited stop placement.

(3) When the department orders stop placement or a limited stop 15 16 placement, the facility shall not admit any new resident until the 17 stop placement or limited stop placement order is terminated. The 18 department may approve readmission of a resident to the facility from 19 a hospital or nursing home during the stop placement or limited stop placement. The department shall terminate the stop placement or 20 21 limited stop placement when: (a) The violations necessitating the stop placement or limited stop placement have been corrected; and (b) 22 the provider exhibits the capacity to maintain correction of the 23 violations previously found deficient. However, if upon the revisit 24 25 the department finds new violations that the department reasonably 26 believes will result in a new stop placement or new limited stop placement, the previous stop placement or limited stop placement 27 28 shall remain in effect until the new stop placement or new limited 29 stop placement is imposed.

(4) After a department finding of a violation for which a stop 30 31 placement or limited stop placement has been imposed, the department 32 shall make an on-site revisit of the provider within fifteen working days from the request for revisit, to ensure correction of the 33 violation. For violations that are serious 34 or recurring or uncorrected following a previous citation, and create actual 35 or threatened harm to one or more residents' well-being, including 36 violations of residents' rights, the department shall make an on-site 37 revisit as soon as appropriate to ensure correction of the violation. 38 39 Verification of correction of all other violations may be made by 40 either a department on-site revisit or by written or photographic

1 documentation found by the department to be credible. This subsection does not prevent the department from enforcing license suspensions or 2 revocations. Nothing in this subsection shall interfere with or 3 diminish the department's authority and duty to ensure that the 4 including provider adequately cares for residents, 5 to make б departmental on-site revisits as needed to ensure that the provider protects residents, and to enforce compliance with this chapter. 7

43.20A.205 governs notice of а license denial, 8 (5) RCW revocation, suspension, or modification. Chapter 34.05 RCW applies to 9 department actions under this section, except that orders of the 10 department imposing license suspension, stop placement, limited stop 11 12 placement, or conditions for continuation of a license are effective immediately upon notice and shall continue pending any hearing. 13

14 (6) <u>All receipts from civil penalties imposed under this chapter</u> 15 <u>must be deposited in the assisted living facility temporary</u> 16 <u>management account created in RCW 18.20.430.</u>

17 <u>(7)</u> For the purposes of this section, "limited stop placement" 18 means the ability to suspend admission of a specific category or 19 categories of residents.

20 Sec. 5. RCW 18.20.430 and 2016 sp.s. c 36 s 912 are each amended 21 to read as follows:

22 The assisted living facility temporary management account is created in the custody of the state treasurer. All receipts from 23 24 civil penalties imposed under this chapter must be deposited into the 25 account. Only the director or the director's designee may authorize expenditures from the account. The account is subject to allotment 26 27 procedures under chapter 43.88 RCW, but an appropriation is not 28 required for expenditures. Expenditures from the account may be used only for the protection of the health, safety, welfare, or property 29 30 of residents of assisted living facilities found to be deficient. 31 Uses of the account include, but are not limited to:

32 (1) Payment for the costs of relocation of residents to other 33 facilities;

34 (2) Payment to maintain operation of an assisted living facility 35 pending correction of deficiencies or closure, including payment of 36 costs associated with temporary management authorized under this 37 chapter; ((and))

38 (3) Reimbursement of residents for personal funds or property39 lost or stolen when the resident's personal funds or property cannot

1 be recovered from the assisted living facility or third-party 2 insurer: and

2 insurer; and

3 (4) The protection of the health, safety, welfare, and property

4 of residents of assisted living facilities found to be noncompliant

- 5 with licensing standards.
- 6 ((During the 2015-2017 fiscal biennium, the account may be
- 7 expended for funding the costs associated with the assisted living
- 8 program.))

Passed by the House March 8, 2018. Passed by the Senate March 7, 2018. Approved by the Governor March 22, 2018. Filed in Office of Secretary of State March 26, 2018.

--- END ---