### E2SHB 1783 - S AMD 1255 By Senator Saldaña

## ADOPTED 03/05/2020

1 Strike everything after the enacting clause and insert the 2 following:

"NEW SECTION. Sec. 1. The legislature finds that the population 3 of Washington state has become increasingly diverse over the last 4 several decades. The legislature also finds that as the demographics 5 state change, historically and currently marginalized 6 7 communities still do not have the same opportunities to meet parity as their nonmarginalized counterparts across nearly every measure 8 9 including education, poverty, employment, health, and race, ethnicity, gender, 10 Inequities based on and 11 characteristics continue to be deep, pervasive, and persistent, and 12 they come at a great economic and social cost. When individuals face barriers to achieving their full potential, the impact is felt by the 13 14 individual, their communities, businesses, governments, and the economy as a whole in the form of lost wages, avoidable public 15 expenditures, and more. This includes social ramifications that 16 17 emerging technology, such as artificial intelligence and facial recognition technology, may have on historically and currently 18 marginalized communities. It is the intent of the legislature to 19 20 review these emerging technologies either already in use by agencies 21 or before their launch by agencies if not already in use and make 22 recommendations regarding agency use to ensure that the technology is 23 used in a manner that benefits society and does not have disparate 24 impacts on historically and currently marginalized 25 communities or violate their civil rights. It is further intended 26 that the office should collaborate with other state efforts in this 27 regard.

The legislature finds that a more inclusive Washington is possible if agencies identify and implement effective strategies to eliminate systemic inequities. The legislature recognizes that different forms of discrimination and oppression are related to each other, and these relationships need to be taken into account.

28

29

30 31

1 The legislature finds that over the years, significant strides have been made within agencies to address the disparate outcomes faced by historically and currently marginalized communities. While 3 these efforts have yielded positive work, the legislature finds that 4 the work happening in agencies is fragmented across state government. 5 6 Additionally, smaller agencies may not have the resources necessary to identify and implement policies to address systemic inequities. 7 Furthermore, the legislature finds that the commission on African 8 American affairs, the commission on Asian Pacific American affairs, the commission on Hispanic affairs, the governor's office of Indian 10 affairs, the LGBTQ commission, the women's commission, and the human 11 12 rights commission each play an important and integral role by serving as a voice for their respective communities and linking state 13 government to these communities. The office is distinct from the 14 15 commissions because it will serve as the state's subject matter 16 expert on diversity, equity, and inclusion to state agencies and will 17 provide technical assistance and support to agencies while each agency implements its individual equity plan. The office is not 18 duplicative of the commissions, rather it is the intent of the 19 legislature that the office will work in collaboration with the 20 21 commissions. It is not the legislature's intent to eliminate the 22 commissions or to reduce funding to the commissions by creating the 23 office. Instead, it is the intent of the legislature that the office and the commissions shall work in a complementary manner with each 24 25 other, support each other's work, jurisdictions, and missions, and adequately fund the commissions and the office as they take on their 26 27 new complementary roles.

The legislature finds that state government must identify and coordinate effective strategies that focus on eliminating systemic barriers for historically and currently marginalized groups. support this objective, an office of equity will provide a unified vision around equity for all state agencies. The office will assist government agencies to promote diversity, equity, and inclusion in all aspects of their decision making, including but not limited to services, programming, policy development, budgeting, and staffing. foster a culture of accountability within state Doing so will government that promotes opportunity for marginalized communities and will help normalize language and concepts around diversity, equity, and inclusion.

2

9

28

29 30

31

32

33

34

35

36

37

- NEW SECTION. Sec. 2. The definitions in this section apply throughout this chapter unless the context clearly requires otherwise.
- 4 (1) "Agency" means every state executive office, agency, 5 department, or commission.
- 6 (2) "Director" means the director of the Washington state office 7 of equity.
- 8 (3) "Disaggregated data" means data that has been broken down by appropriate subcategories.
- 10 (4) "Equity lens" means providing consideration to the 11 characteristics listed in RCW 49.60.030, as well as immigration 12 status and language access, to evaluate the equitable impacts of an 13 agency's policy or program.
- 14 (5) "Office" means the Washington state office of equity.
- NEW SECTION. Sec. 3. (1) The Washington state office of equity is established within the office of the governor for the purpose of promoting access to equitable opportunities and resources that reduce disparities, and improve outcomes statewide across state government.
- 19 (2) The office envisions everyone in Washington having full 20 access to the opportunities and resources they need to flourish and 21 achieve their full potential.
  - (3) The work of the office must:
  - (a) Be guided by the following principles of equity:
- (i) Equity requires developing, strengthening, and supporting policies and procedures that distribute and prioritize resources to those who have been historically and currently marginalized, including tribes;
- (ii) Equity requires the elimination of systemic barriers that have been deeply entrenched in systems of inequality and oppression; and
- 31 (iii) Equity achieves procedural and outcome fairness, promoting 32 dignity, honor, and respect for all people;
- 33 (b) Complement and not supplant the work of the statutory 34 commissions.
- NEW SECTION. Sec. 4. (1) The office is administered by a director, who is appointed by the governor with advice and consent of the senate. The director shall report to the governor. The director

22

- must receive a salary as fixed by the governor in accordance with RCW 43.03.040.
  - (2) The director shall:

3

11

1213

14

17

21

22

2324

25

2627

28

2930

31

- 4 (a) Employ and supervise staff as necessary to carry out the 5 purpose of this chapter and the duties of the office; and
- 6 (b) Oversee the administration, programs, and policies of the office in accordance with the principles in section 3 of this act.
- 8 <u>NEW SECTION.</u> **Sec. 5.** (1) The office shall work to facilitate 9 policy and systems change to promote equitable policies, practices, 10 and outcomes through:
  - (a) Agency decision making. The office shall assist agencies in applying an equity lens in all aspects of agency decision making, including service delivery, program development, policy development, and budgeting. The office shall provide assistance by:
- 15 (i) Facilitating information sharing between agencies around 16 diversity, equity, and inclusion issues;
  - (ii) Convening work groups as needed;
- 18 (iii) Developing and providing assessment tools for agencies to 19 use in the development and evaluation of agency programs, services, 20 policies, and budgets;
  - (iv) Training agency staff on how to effectively use the assessment tools developed under (a)(iii) of this subsection, including developing guidance for agencies on how to apply an equity lens to the agency's work when carrying out the agency's duties under this chapter;
  - (v) Developing a form that will serve as each agency's diversity, equity, and inclusion plan, required to be submitted by all agencies under section 7 of this act, for each agency to report on its work in the area of diversity, equity, and inclusion. The office must develop the format and content of the plan and determine the frequency of reporting. The office must post each agency plan on the dashboard referenced in (d) of this subsection;
- (vi) Maintaining an inventory of agency work in the area of diversity, equity, and inclusion; and
- (vii) Compiling and creating resources for agencies to use as guidance when carrying out the requirements under section 7 of this act.
- 38 (b) Community outreach and engagement. The office shall staff the community advisory board created under section 6 of this act and may Code Rev/KB:jlb 4 S-7430.1/20

contract with commissions or other entities with expertise in order to identify policy and system barriers, including language access, to meaningful engagement with communities in all aspects of agency decision making.

5

7

8

9

10

1112

1314

1516

17

18

2425

26

27

2829

33

34

- (c) Training on maintaining a diverse, inclusive, and culturally sensitive workforce. The office shall collaborate with the office of financial management and the department of enterprise services to develop policies and provide technical assistance and training to agencies on maintaining a diverse, inclusive, and culturally sensitive workforce that delivers culturally sensitive services.
- (d) Data maintenance and establishing performance metrics. The office shall:
- (i) Collaborate with the office of financial management and agencies to:
- (A) Establish standards for the collection, analysis, and reporting of disaggregated data as it pertains to tracking population level outcomes of communities, except as provided under (d)(i)(D) of this subsection;
- 19 (B) Create statewide and agency-specific process and outcome 20 measures to show performance:
- 21 (I) Using outcome-based methodology to determine the 22 effectiveness of agency programs and services on reducing 23 disparities; and
  - (II) Taking into consideration community feedback from the community advisory board on whether the performance measures established accurately measure the effectiveness of agency programs and services in the communities served;
  - (C) Create an online performance dashboard to publish state and agency performance measures and outcomes; and
- 30 (D) Identify additional subcategories in workforce data for 31 disaggregation in order to track disparities in public employment; 32 and
  - (ii) Coordinate with the office of privacy and data protection to address cybersecurity and data protection for all data collected by the office.
    - (e) Accountability. The office shall:
- (i) Publish a report for each agency detailing whether the agency
  has met the performance measures established pursuant to (d)(i) of
  this subsection and the effectiveness of agency programs and services
  on reducing disparities. The report must include the agency's
  Code Rev/KB:jlb

  5 S-7430.1/20

- strengths and accomplishments, areas for continued improvement, and areas for corrective action. The office must post each report on the dashboard referenced in (d) of this subsection;
  - (ii) Establish a process for the office to report on agency performance in accordance with (e)(i) of this subsection and a process for agencies to respond to the report. The agency's response must include the agency's progress on performance, the agency's action plan to address areas for improvement and corrective action, and a timeline for the action plan; and
- 10 (iii) Establish procedures to hold agencies accountable, which 11 may include conducting performance reviews related to agency 12 compliance with office performance measures.
  - (2) By October 31, 2022, and every year thereafter, the office shall report to the governor and the legislature. The report must include a summary of the office's work, including strengths and accomplishments, an overview of agency compliance with office standards and performance measures, and an equity analysis of the makeup of the community advisory board established in section 6 of this act to ensure that it accurately reflects historically and currently marginalized groups.
- 21 (3) The director and the office shall review the final recommendations submitted pursuant to section 221, chapter 415, Laws of 2019, by the task force established under section 221, chapter 415, Laws of 2019, and report back to the governor and the legislature with any additional recommendations necessary for the office to carry out the duties prescribed under this chapter.
- NEW SECTION. Sec. 6. (1) A community advisory board is created within the office to advise the office on its priorities and timelines.
- 30 (2) The director must appoint members to the community advisory board to support diverse representation by geography and identity. 31 The director may collaborate with the commission on African American 32 affairs, the commission on Asian Pacific American affairs, the 33 commission on Hispanic affairs, the governor's office of Indian 34 affairs, the human rights commission, the LGBTQ commission, the 35 women's commission, and any other agency the office deems necessary, 36 to find individuals with diverse representation by geography and 37 38 identity for the community advisory board.

1

2

4

5

7

8

9

13

14

1516

17

18

19

- 1 (3) The community advisory board shall, among other duties 2 determined by the director, provide guidance to the office on 3 standards and performance measures.
  - (4) The community advisory board is staffed by the office.
- 5 (5) Board members shall be entitled to compensation of fifty 6 dollars per day for each day spent conducting official business and 7 to reimbursement for travel expenses as provided by RCW 43.03.050 and 8 43.03.060.
- 9 (6) The community advisory board may adopt bylaws for the 10 operation of its business for the purposes of this chapter.

# 11 <u>NEW SECTION.</u> **Sec. 7.** Each agency shall:

4

24

25

- 12 (1) Designate an agency diversity, equity, and inclusion liaison 13 within existing resources to serve as the liaison between the agency 14 and the office;
- 15 (2) Apply an equity lens, as developed by the office in 16 accordance with section 5 of this act, to assess existing and 17 proposed agency policies, services and service delivery, practices, 18 programs, and budget decisions using the assessment tools developed 19 by the office pursuant to section 5 of this act;
- 20 (3) Develop and submit a diversity, equity, and inclusion plan to 21 the office, in accordance with section 5 of this act;
- 22 (4) Develop and maintain written language access policies and 23 plans;
  - (5) Collaborate with the office to establish performance measures in accordance with section 5 of this act;
- 26 (6) Provide data and information requested by the office in accordance with standards established under section 5 of this act; 28 and
- 29 (7) Submit a response to the office's report on agency 30 performance under section 5 of this act.

## 31 <u>NEW SECTION.</u> **Sec. 8.** The office may:

- 32 (1) Provide technical assistance to agencies;
- 33 (2) Conduct research projects, as needed, provided that no 34 research project is proposed or authorizes funding without 35 consideration of the business case for the project including a review 36 of the total cost of the project, similar projects conducted in the 37 state, and alternatives analyzed;

- 1 (3) Conduct policy analyses and provide a forum where ideas and 2 issues related to diversity, equity, and inclusion plans, policies, 3 and standards can be reviewed;
  - (4) Develop policy positions and legislative proposals;
  - (5) Consider, on an ongoing basis, ways to promote investments in enterprise-level diversity, equity, and inclusion projects that will result in service improvements and cost efficiency;
    - (6) Fulfill external data requests, as resources allow; and
- (7) Receive and solicit gifts, grants, and endowments from public 9 or private sources that are made for the use or benefit of the office 10 11 and to expend the same or any income therefrom according to their terms and this chapter. The director must report funds received from 12 private sources to the office of financial management on a regular 13 basis. Funds received from private sources may not be applied to 14 reduce or substitute the office's budget as appropriated by the 15 legislature, but must be applied and expended toward projects and 16 17 functions authorized by this chapter that were not funded by the 18 legislature.
- NEW SECTION. Sec. 9. Nothing in this act creates any right or cause of action, nor may it be relied upon to compel the establishment of any program or special entitlement.
- NEW SECTION. Sec. 10. Sections 1 through 9 of this act constitute a new chapter in Title 43 RCW.
- NEW SECTION. Sec. 11. Section 3 of this act takes effect July 25 1, 2020."

## E2SHB 1783 - S AMD 1255 By Senator Saldaña

4

5

7

8

### ADOPTED 03/05/2020

- On page 1, line 2 of the title, after "equity;" strike the remainder of the title and insert "adding a new chapter to Title 43 RCW; and providing an effective date."
  - $\underline{\text{EFFECT:}}$  (1) Adds intent language to consider social ramifications from emerging technologies used by agencies.

- (2) Adds intent language to indicate it is not the intent of the legislature to eliminate commissions or reduce funding to the commissions by creating the Office of Equity (Office).
  - (3) Adds a definition for disaggregated data.
- (4) Requires the Office to complement the work of statutory commissions.
- (5) Makes the appointment of the director subject to consent of the Senate.
- (6) Removes the requirement that the diversity, equity, and inclusion (DEI) plan and accountability procedures be established by rule, and instead requires the Office to develop procedures.
- (7) Allows the Office to contract with commissions or other entities in order to identify policy and system barriers to meaningful engagement with communities in all aspects of agency decision making.
- (8) Requires the Office to collaborate with the Office of Financial Management, rather than Results Washington to establish data standards and performance measures.
- (9) Removes the limitations regarding the collection of personally identifiable information of vulnerable populations.
- (10) Removes the requirement that the Office process for reporting on agency performance be established by rule.
- (11) Requires the Office to establish procedures to hold agencies accountable which may include conducting performance reviews related to agency compliance with Office performance measures, rather than adopting rules to develop accountability and enforcement mechanisms which may include the Office to conduct audits in collaboration with the office of the state auditor.
- (12) Requires the office to report to the Governor and the Legislature by October 31, 2022, and every year thereafter, rather than by July 1, 2022, and every two years thereafter.
- (13) Requires the director to review the Task Force final report and report back to the Governor and the Legislature with recommendations, rather than requiring the Office to consider the final report when carrying out its duties.
- (14) Allows the director to collaborate with the existing commissions, Governor's Office of Indian Affairs, and any other agency the Office deems necessary, to find individuals with diverse representation by geography and identity for the community advisory board.
- (15) Allows the Office to develop legislative proposals, rather than initiatives. The Office is also granted authority to: Consider ways to promote investment in DEI projects; and provide a forum where DEI issues can be reviewed.
- (16) Removes general rule-making authority to implement the chapter.

--- END ---