

SENATE BILL REPORT

SHB 1189

As of March 21, 2019

Title: An act relating to ferry system performance measures.

Brief Description: Concerning ferry system performance measures.

Sponsors: House Committee on Transportation (originally sponsored by Representatives Fitzgibbon, Young, Cody, Caldier and Ortiz-Self).

Brief History: Passed House: 3/01/19, 79-16.

Committee Activity: Transportation: 3/18/19.

Brief Summary of Bill

- Requires the Washington State Department of Transportation to recommend additional performance measures for the ferry system.

SENATE COMMITTEE ON TRANSPORTATION

Staff: Hayley Gamble (786-7452)

Background: In 2011, as part of broad legislation addressing ferry system finance, the Legislature established an ad-hoc committee to create performance targets for Washington State Ferries (WSF) and required an annual report on progress meeting the targets. The legislation included a specific list of performance areas for the committee to address, such as safety of passengers, service effectiveness, cost containment measures, and capital project delivery.

The ad-hoc committee was also authorized to develop additional performance measures. In its annual report, the WSF provides data on the statutorily required service effectiveness measures relating to passenger satisfaction with customer service, cleanliness, and service requests. The WSF also collects and reports information about on-time performance and service reliability.

Summary of Bill: The Washington State Department of Transportation, Ferries Division, is directed to recommend performance measures to the House and Senate transportation committees by January 15, 2020.

This analysis was prepared by non-partisan legislative staff for the use of legislative members in their deliberations. This analysis is not a part of the legislation nor does it constitute a statement of legislative intent.

The recommended performance measures:

- must help with understanding reliable service, customer experience, managing growth and sustainability, and resilience; and
- must consider recommendations in the University of Washington's recent Triangle Route report to the Legislature.

The department must consult with ferry advisory committees, employees, commuters, elected officials, transit experts, long-range plan advisory members, and the public when developing the performance measures.

Appropriation: None.

Fiscal Note: Available.

Creates Committee/Commission/Task Force that includes Legislative members: No.

Effective Date: Ninety days after adjournment of session in which bill is passed.

Staff Summary of Public Testimony: PRO: We would like to work with WSF to come up with appropriate performance measures. We look forward to finding out more information as we work with WSF.

Persons Testifying: PRO: Rick Hughes, San Juan County.

Persons Signed In To Testify But Not Testifying: No one.