<u>E2SHB 1153</u> - S COMM AMD By Committee on Ways & Means

ADOPTED AS AMENDED 03/02/2022

Strike everything after the enacting clause and insert the following:

3 "<u>NEW SECTION.</u> Sec. 1. (1) The legislature finds that:

4 (a) It is the policy of the state to welcome and encourage the 5 presence of diverse cultures and the use of diverse languages and 6 modalities of communication in business, government, and private 7 affairs in this state. To this end, the state has developed 8 interpreter credentialing programs for court, medical, and social 9 service settings.

(b) According to a report from the United States department of 10 11 education, 50 years of research has shown that family engagement has 12 beneficial impacts on student grades, test scores, drop-out rates, 13 students' sense of competence, and beliefs about the importance of 14 education. In Washington, many students' family members have language access barriers because they prefer to communicate in a language 15 other than English or require communication assistance services. 16 17 Washington public schools' ability to effectively communicate with students and their family members who have language access barriers 18 plays a vital role in reducing educational opportunity gaps. Failure 19 20 to provide language access hinders communication between schools and 21 families, which leads to long-term economic costs when a substantial 22 fraction of the students in Washington are not able to realize their 23 full potential.

24 (c) Effective two way communication between school staff and 25 student's families in educational settings outside the classroom is 26 not taking place for a variety of reasons, including: (i) Some school 27 districts do not consistently assess the language needs of their communities or consistently evaluate the effectiveness of 28 their 29 language access services; (ii) resources, including time and money, are often not prioritized to engage families with language access 30 31 barriers; and even when language access is a priority, some districts 32 do not know the best practices for engaging families with language

access barriers; (iii) school staff are often not trained on how to engage families with language access barriers, how to engage and use interpreters in educational settings outside the classroom, or when to provide translated documents; and (iv) there are not enough interpreters qualified to work in educational settings outside the classroom.

7 (d) Providing meaningful, equitable language access to students 8 and their family members who have language access barriers is not 9 only a civil right, but will help students meet the state's basic 10 education goals under RCW 28A.150.210 resulting in a decrease in the 11 educational opportunity gap between learners with language access 12 barriers and other students, because student outcomes improve when 13 families are engaged in their student's education.

(2) Therefore, the legislature intends to require public schools 14 to implement a language access plan and program for culturally 15 16 responsive, systemic family engagement developed through meaningful 17 stakeholder engagement. The legislature intends to provide training, tools, and other technical assistance to public schools to support 18 the development, implementation, and evaluation of their language 19 access plans and programs. In addition, the legislature intends to 20 21 direct the development and implementation of credentialing for spoken 22 and sign language interpreters for students' families in educational 23 settings outside the classroom, with the goal of creating a professional interpreter workforce guided by a code of ethics and 24 25 standards of practice. Finally, the legislature intends to establish 26 an ongoing advisory committee to guide, monitor, and report on the implementation of these new policies. 27

28 <u>NEW SECTION.</u> Sec. 2. The definitions in this section apply 29 throughout this chapter unless the context clearly requires 30 otherwise.

31 (1) "Interpreter" means a spoken language or sign language 32 interpreter working in a public school, as defined in RCW 33 28A.150.010, to interpret for students' families, students, and 34 communities in educational settings outside the classroom.

35 (2) "Qualified interpreter" means an interpreter who is able to 36 interpret effectively, accurately, and impartially, both receptively 37 and expressively using any necessary specialized vocabulary until the 38 office of the superintendent of public instruction and the Washington

professional educator standards board establish a different
 definition in rule making.

3 (3) "2020 and 2021 reports of the language access work group" 4 means the reports of the language access work group created by 5 section 2, chapter 256, Laws of 2019, and reconvened and expanded by 6 section 501(3)(g), chapter 334, Laws of 2021.

NEW SECTION. Sec. 3. The principles of an effective language access program for culturally responsive, systemic family engagement are as follows:

(1) Accessibility and equity. Schools provide access to all; twoway communication is a priority and is woven into the design of all programs and services;

(2) Accountability and transparency. The language access program and decision-making processes at all levels are: Open, accessible, and useable to families; proactive, not reactive; continuously improved based on ongoing feedback from families and staff; and regulated by a clear and just complaint process;

18 (3) Responsive culture. Schools are safe, compassionate places 19 where each family's opinions are heard, needs are met, and 20 contributions are valued. School staff are humble and empathetic 21 towards families; and

(4) Focus on relationships. Schools seek to relate to families on an individual level, building trust through respectful relationships that recognize the unique strengths that each family and student possesses.

NEW SECTION. Sec. 4. (1) The center for the improvement of student learning established in RCW 28A.300.130 must implement a language access technical assistance program for culturally responsive, systemic family engagement that meets the requirements of this section.

31 (2) Subject to the availability of amounts appropriated for this 32 specific purpose, the language access technical assistance program 33 must:

(a) Adhere to the principles of an effective language access
 program for culturally responsive, systemic family engagement
 established in section 3 of this act;

37 (b) Provide training and technical assistance to support the 38 implementation of language access programs for culturally responsive, Code Rev/CC:akl 3 S-5166.1/22 1 systemic family engagement required under sections 5 and 8 of this
2 act;

3 (c) Develop and maintain training modules for interpreters on 4 interpreting for students' families and students in educational 5 settings outside the classroom;

6 (d) Develop, periodically update, and publish a language access 7 toolkit that includes the following resources:

8 (i) A self-assessment for evaluating the provision of language 9 access services;

10 (ii) A guide for the development, implementation, and evaluation 11 of a language access policy, procedures, and plan that meets the 12 specific needs of families and the community;

(iii) Best practices for using interpreter services provided by dual role staff and contract interpreters, for using remote interpretation, and for translating documents;

16 (iv) Language access service evaluation templates for spoken and 17 sign languages;

(v) Information for students' families about their language access rights, translated into English, Spanish, and at least the next nine languages most commonly used by students and their families; and

(vi) Sample job description of school district language access coordinators and building points of contact for language access services;

(e) Develop, periodically update, and publish bilingualglossaries of education terminology;

(f) Analyze and publish language access and language access service information submitted as required under section 6 of this act. In addition to disaggregation by the student race and ethnicity categories and subcategories described in RCW 28A.300.042 (1) and (3), the published information must be disaggregated, to the extent possible, by language, school district and school, type of meeting, and other demographics or categories; and

34 (g) Provide staff support for the language access advisory 35 committee established in section 10 of this act.

36 (3) The activities of and resources provided by the language 37 access technical assistance program must take into consideration the 38 recommendations in the 2020 and 2021 reports of the language access 39 work group.

<u>NEW SECTION.</u> Sec. 5. (1) Each school district must designate a language access liaison to facilitate district compliance with state and federal laws related to family engagement, including the requirements under this section and section 6 of this act. If a school district has a language access coordinator with duties as described in subsection (4)(c) of this section, the language access coordinator may also be the language access liaison.

8 (2) By October 1, 2022, each school district must adopt a 9 language access policy and procedures that adheres to the principles 10 of an effective language access program for culturally responsive, 11 systemic family engagement established in section 3 of this act and 12 incorporates the model policy and procedures described in section 9 13 of this act.

14 (3) Beginning with the 2023-24 school year, each school district 15 must implement a language access program for culturally responsive, 16 systemic family engagement. Implementation of a language access 17 program requires that a school district, at a minimum, complete the 18 following activities:

(a) Adopt a language access plan that outlines how the school
district identifies language access needs, allocates resources,
establishes standards for providing language access services, and
monitors the effectiveness of the language access program;

(b) Administer the self-assessment for evaluating the provision of language access services, which is part of the toolkit described in section 4 of this act;

26 (c) Use the guide for the development, implementation, and evaluation of a language access policy, procedures, and plan, which 27 28 is part of the toolkit described in section 4 of this act. The processes for developing and evaluating the language access policy, 29 procedures, and plan must engage staff, students' families, and other 30 31 community members in ways likely to result in timely and meaningful 32 feedback, for example partnering with community based organizations 33 and providing translation and interpretation in common languages understood by students' families; 34

35 (d) Review, periodically, the language access policy and 36 procedures adopted as required under subsection (2) of this section 37 to incorporate updates made to the model policy and procedures 38 described in section 9 of this act;

39 (e) Collaborate with community-based organizations on how to work40 effectively with interpreters; and

S-5166.1/22

1 (f) Review, update, and publish, at least annually, information school district's language access plan, 2 about the policy and procedures, and language access services, including the need for, and 3 spending on, language access services. The information must include 4 notice to families about their right to free language access services 5 6 and the contact information for any school district language access coordinator and any building points of contact for language access 7 services. The information must be translated into common languages 8 understood by students' families. 9

10 (4)(a) Except as required under (b) of this subsection, school 11 districts are encouraged to have a language access coordinator with 12 the duties described in (c) of this subsection.

(b) Beginning with the 2023-24 school year, school districts with 13 at least 50 percent English learner enrollment or greater than 75 14 languages used by students or families must either: (i) Have a full-15 16 time language access coordinator with the duties described in (c) of 17 this subsection; or (ii) annually report to the office of the superintendent of public instruction the total number of hours school 18 19 district staff spent performing the language access coordinator duties described in (c) of this subsection and other information as 20 21 required by the office of the superintendent of public instruction.

22 (c) The duties of the school district language access coordinator 23 are to: (i) Serve as the primary contact for families, community members, school district staff responsible for monitoring compliance 24 25 with chapter 28A.642 RCW, the office of the superintendent of public instruction, and the office of the education ombuds on issues related 26 to language access needs and language access services; (ii) 27 28 collaborate with any building points of contact for language access 29 services; (iii) receive training and technical assistance provided 30 under section 4 of this act; and (iv) deliver language access 31 training and support to school district staff.

32 (5) The requirements in this section do not apply to school 33 districts with both fewer than 1,000 enrolled students and less than 34 10 percent English learner enrollment.

35 <u>NEW SECTION.</u> Sec. 6. (1) School districts must annually collect 36 the following language access and language access service information 37 for use by the school district:

38 (a) The language in which each student and student's family39 prefers to communicate;

Code Rev/CC:akl

S-5166.1/22

1 (b) Feedback from participants in each interpreted meeting on the 2 effectiveness of the interpretation and the provision of language 3 access services;

4 (c) Whether a qualified interpreter for the student's family was 5 requested for and provided at meetings reported in the longitudinal 6 data system established under RCW 28A.300.500; and

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(d) Other data on provision of language access services.

8 (2) School districts must submit the information collected under 9 subsection (1)(a) and (c) of this section at the time and in the 10 manner required by the office of the superintendent of public 11 instruction.

12 (3) School districts must summarize the feedback collected under 13 subsection (1)(b) of this section and make it publicly accessible 14 twice per year.

15 <u>NEW SECTION.</u> Sec. 7. A new section is added to chapter 28A.710
16 RCW to read as follows:

17 Sections 5 and 6 of this act govern school operation and 18 management under RCW 28A.710.040 and apply to charter schools 19 established under this chapter.

20 <u>NEW SECTION.</u> Sec. 8. A new section is added to chapter 72.40 21 RCW to read as follows:

The center for deaf and hard of hearing youth and the state school for the blind must comply with the requirements in sections 5 and 6 of this act.

NEW SECTION. Sec. 9. (1) By August 1, 2022, and periodically thereafter, the Washington state school directors' association must collaborate with the office of the superintendent of public instruction to update a model policy and procedures for implementing a language access program for culturally responsive, systemic family engagement.

31 (a) When updating the model policy and procedures, the Washington 32 state school directors' association must perform a racial equity 33 impact analysis that involves the community.

34 (b) The model policy and procedure must include procedures for 35 the school district board of directors to annually review the 36 spending on and the need for language access services.

S-5166.1/22

1 (c) The model policy and procedure must address procedures for 2 effective communication with students' families who are deaf, deaf 3 and blind, blind, hard of hearing, or need other communication 4 assistance.

5 (d) The elements of the model policy and procedures must take 6 into consideration the recommendations in the 2020 and 2021 reports 7 of the language access work group.

8 (2) The office of the superintendent of public instruction and 9 the Washington state school directors' association must maintain the 10 model policy and procedures on each agency's website, at no cost to 11 school districts.

NEW SECTION. Sec. 10. (1) The office of the superintendent of public instruction shall establish the language access advisory committee to guide and monitor the implementation of this act and to recommend changes to requirements, policies, and procedures related to language access and language access services for students' families, students, and communities in educational settings outside the classroom.

19 (2) At a minimum, the advisory committee must guide, monitor, and 20 make recommendations on the following topics:

(a) The effectiveness of language access policies, procedures,and programs;

(b) Family and community engagement, with a focus on multicultural families, families whose students have multiple barriers to student achievement, and families least engaged with their schools;

(c) The definition of "qualified interpreter";

27 28

(d) Supply of and demand for interpreters;

29 (e) Training for interpreters;

30 (f) Credentialing requirements for interpreters, including a code 31 of professional conduct;

32 (g) Grants to cover nonstate controlled interpreter credentialing 33 requirement costs;

34 (h) Language access and language access service data collection 35 and analysis; and

36 (i) Evidence-based practices regarding language access, including
 37 best practice for using state and federal funding to provide language
 38 access services.

1 (3)(a) The members of the advisory committee must include 2 representatives from spoken and sign language services users, 3 community organizations that provide direct services to non-English 4 speaking families, interpreters for students' families, interpreter 5 preparation programs, advocacy organizations, schools, and school 6 districts.

7 (b) Members of the advisory committee must be reimbursed for 8 travel expenses in accordance with RCW 43.03.050 and 43.03.060. 9 Subject to available funding and as determined by the office of the 10 superintendent of public instruction, members of the advisory 11 committee who do not receive compensation from their employer or 12 contractor for attendance, either in person or virtually, at a 13 meeting of the advisory committee are eligible for a stipend.

(4) Staff support for the advisory committee must be provided by the language access technical assistance program described in section 4 of this act, except with respect to credentialing requirements for interpreters, for which staff support must also be provided by the Washington professional educator standards board.

(5) The advisory committee must collaborate with the Washington professional educator standards board, the Washington state office of equity established in RCW 43.06D.020, the educational opportunity gap oversight and accountability committee created in RCW 28A.300.136, and other office of the superintendent of public instruction committees that focus on ensuring equity in access to opportunities for all students.

(6) By November 1, 2024, and periodically thereafter, the advisory committee must submit, in compliance with RCW 43.01.036, a report on implementation of this chapter to the office of the superintendent of public instruction, the Washington professional educator standards board, the governor, and the appropriate committees of the legislature.

32 <u>NEW SECTION.</u> Sec. 11. (1) The office of the superintendent of 33 public instruction and the Washington professional educator standards 34 board shall collaborate to establish credentialing requirements for 35 interpreters as described in this section.

(2) Prior to establishing new credentialing requirements for
 interpreters, the office of the superintendent of public instruction
 and the Washington professional educator standards board must consult

with the language access advisory committee established in section 10
 of this act.

3 (3) The credentialing requirements for interpreters must take 4 into consideration the recommendations in the 2020 and 2021 reports 5 of the language access work group.

6 (4) Credentialing requirements for interpreters, which must 7 include minimum employment requirements, may be phased in as training 8 and testing options become available and may be tiered based on the 9 structure and significance of the interaction between school staff 10 and the student's family.

(5) The office of the superintendent of public instruction and the Washington professional educator standards board must establish, and periodically update, a definition of "qualified interpreter" for purposes of this chapter and for other purposes.

15 (6) Once a code of professional conduct for interpreters is 16 established, the superintendent of public instruction has the power 17 to issue, suspend, and revoke interpreter credentials to which the 18 code applies and to take other disciplinary actions against 19 interpreters to which the code applies.

20 (7) Any activities provided by the office of the superintendent 21 of public instruction or the professional educator standards board 22 that are required to meet credentialing requirements, including 23 training, testing, and applications, must be made available at no 24 cost to people who want to be interpreters.

(8) The electronic educator certification process must be adaptedto include interpreter credentials.

27 <u>NEW SECTION.</u> Sec. 12. The office of the superintendent of 28 public instruction and the Washington professional educator standards 29 board may adopt rules under chapter 34.05 RCW that are necessary for 30 the effective and efficient implementation of this chapter.

31 <u>NEW SECTION.</u> Sec. 13. RCW 28A.155.230 (Student language) and 32 2019 c 256 s 3 are each repealed.

33 <u>NEW SECTION.</u> Sec. 14. Sections 2 through 6 and 9 through 12 of 34 this act constitute a new chapter in Title 28A RCW.

35 <u>NEW SECTION.</u> Sec. 15. If specific funding for the purposes of 36 this act, referencing this act by bill or chapter number, is not Code Rev/CC:akl 10 S-5166.1/22 1 provided by June 30, 2022, in the omnibus appropriations act, this 2 act is null and void."

E2SHB 1153 - S COMM AMD By Committee on Ways & Means

ADOPTED AS AMENDED 03/02/2022

On page 1, line 1 of the title, after "schools;" strike the remainder of the title and insert "adding a new section to chapter 28A.710 RCW; adding a new section to chapter 72.40 RCW; adding a new chapter to Title 28A RCW; creating new sections; and repealing RCW 28A.155.230."

EFFECT: Modifies the date by which implementation of a language access program is required from the 2022-23 school year to the 2023-24 school year.

Removes language access liaison and language access program implementation requirements for school districts that have both fewer than 1,000 enrolled students and less than 10 percent English learner enrollment.

Specifies that any activities provided by OSPI or PESB, rather than state-controlled activities, that are required to meet credentialing requirements must be made available at no cost to people who want to be interpreters.

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