AN ACT Relating to telemedicine; and amending RCW 71.24.335.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

Sec. 1. RCW 71.24.335 and 2019 c 325 s 1019 are each amended to read as follows:

(1) Upon initiation or renewal of a contract with the authority, behavioral health administrative services organizations and managed care organizations shall reimburse a provider for a behavioral health service provided to a covered person (who is under eighteen years old) through telemedicine or store and forward technology if:

(a) The behavioral health administrative services organization or managed care organization in which the covered person is enrolled provides coverage of the behavioral health service when provided in person by the provider; and

(b) The behavioral health service is medically necessary.

(2)(a) If the service is provided through store and forward technology there must be an associated visit between the covered person and the referring provider. Nothing in this section prohibits the use of telemedicine for the associated office visit.

(b) For purposes of this section, reimbursement of store and forward technology is available only for those services specified in the negotiated agreement between the behavioral health administrative
services organization, or managed care organization, and the
provider.

(3) An originating site for a telemedicine behavioral health
service subject to subsection (1) of this section means an
originating site as defined in rule by the department or the health
care authority.

(4) Any originating site, other than a home, under subsection (3)
of this section may charge a facility fee for infrastructure and
preparation of the patient. Reimbursement must be subject to a
negotiated agreement between the originating site and the behavioral
health administrative services organization, or managed care
organization, as applicable. A distant site or any other site not
identified in subsection (3) of this section may not charge a
facility fee.

(5) Behavioral health administrative services organizations and
managed care organizations may not distinguish between originating
sites that are rural and urban in providing the coverage required in
subsection (1) of this section.

(6) Behavioral health administrative services organizations and
managed care organizations may subject coverage of a telemedicine or
store and forward technology behavioral health service under
subsection (1) of this section to all terms and conditions of the
behavioral health administrative services organization or managed
care organization in which the covered person is enrolled, including,
but not limited to, utilization review, prior authorization,
deductible, copayment, or coinsurance requirements that are
applicable to coverage of a comparable behavioral health care service
provided in person.

(7) This section does not require a behavioral health
administrative services organization or a managed care organization
to reimburse:

(a) An originating site for professional fees;
(b) A provider for a behavioral health service that is not a
covered benefit; or
(c) An originating site or provider when the site or provider is
not a contracted provider.

(8) For purposes of this section:
(a) "Distant site" means the site at which a physician or other
licensed provider, delivering a professional service, is physically
located at the time the service is provided through telemedicine;
(b) "Hospital" means a facility licensed under chapter 70.41, 71.12, or 72.23 RCW;
(c) "Originating site" means the physical location of a patient receiving behavioral health services through telemedicine;
(d) "Provider" has the same meaning as in RCW 48.43.005;
(e) "Store and forward technology" means use of an asynchronous transmission of a covered person's medical or behavioral health information from an originating site to the provider at a distant site which results in medical or behavioral health diagnosis and management of the covered person, and does not include the use of audio-only telephone, facsimile, or email; and
(f) "Telemedicine" means the delivery of health care or behavioral health services through the use of interactive audio and video technology, permitting real-time communication between the patient at the originating site and the provider, for the purpose of diagnosis, consultation, or treatment. For purposes of this section only, "telemedicine" does not include the use of audio-only telephone, facsimile, or email.
(9) The authority must adopt rules as necessary to implement the provisions of this section.

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