## SENATE BILL 5866

## State of Washington 67th Legislature 2022 Regular Session

**By** Senators Robinson, Randall, Conway, Kuderer, Lovick, Nguyen, Nobles, and C. Wilson; by request of Department of Social and Health Services

Read first time 01/14/22. Referred to Committee on Health & Long Term Care.

AN ACT Relating to medicaid long-term services and supports eligibility determinations completed by federally recognized Indian tribes; and amending RCW 74.39A.090, 74.39A.095, 74.39A.515, 74.09.520, and 74.39A.009.

5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

6 Sec. 1. RCW 74.39A.090 and 2018 c 278 s 11 are each amended to 7 read as follows:

8 (1) Discharge planning, as directed in this section, is intended 9 for residents and patients identified for discharge to long-term 10 services under RCW 70.41.320, 74.39A.040, or 74.42.058. The purpose 11 of discharge planning is to protect residents and patients from the 12 financial incentives inherent in keeping residents or patients in a 13 more expensive higher level of care and shall focus on care options 14 that are in the best interest of the patient or resident.

(2) ((The)) Except as provided in subsection (3) of this section, the department shall, consistent with the intent of this section, contract with area agencies on aging:

(a) To provide case management services to consumers receivinghome and community services in their own home; and

20 (b) To reassess and reauthorize home and community services in 21 home or in other settings for consumers:

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(i) Who have been initially authorized by the department to
 receive home and community services; and

3 (ii) Who, at the time of reassessment and reauthorization, are 4 receiving home and community services in their own home.

5 (3) <u>The department may contract with a federally recognized</u> 6 <u>Indian tribe to determine eligibility, including assessments and</u> 7 <u>reassessments, authorize and reauthorize services, and perform case</u> 8 <u>management functions within its regional authority.</u>

9 <u>(4)</u> In the event that an area agency on aging is unwilling to 10 enter into or satisfactorily fulfill a contract or an individual 11 consumer's need for case management services will be met through an 12 alternative delivery system, the department is authorized to:

(a) Obtain the services through competitive bid; and

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14 (b) Provide the services directly until a qualified contractor 15 can be found.

16 ((((4))) (5) (a) The department shall ((include, in its oversight 17 and monitoring of area agency on aging performance, assessment of case management roles undertaken by area agencies on aging in this 18 19 section. The scope of oversight and monitoring includes, but is not limited to, assessing)) assess the degree and quality of the case 20 management performed by the contracted area agency on aging staff or 21 federally recognized Indian tribe for elderly and persons with 22 23 disabilities in the community.

(b) The department shall incorporate the expected outcomes and criteria to measure the performance of service coordination organizations into contracts with area agencies on aging as provided in chapter 70.320 RCW.

28 ((<del>(5) Area</del>)) <u>(6) The contracts must require area</u> agencies on aging ((shall)) and federally recognized Indian tribes to assess the 29 quality of the in-home care services provided to consumers who are 30 31 receiving services under programs authorized through the medicaid 32 state plan, medicaid waiver authorities, or similar state-funded in-33 home care programs through an individual provider or home care agency. Quality indicators may include, but are not limited to, home 34 care consumers satisfaction surveys, how quickly home care consumers 35 are linked with home care workers, and whether the plan of care under 36 37 RCW 74.39A.095 has been honored by the agency or the individual 38 provider.

39 (((-6))) (7) The department shall develop model language for the 40 plan of care established in RCW 74.39A.095. The plan of care shall be 1 in clear language, and written at a reading level that will ensure 2 the ability of consumers to understand the rights and 3 responsibilities expressed in the plan of care.

4 Sec. 2. RCW 74.39A.095 and 2018 c 278 s 12 are each amended to 5 read as follows:

6 (1) In carrying out case management responsibilities established 7 under RCW 74.39A.090 for consumers who are receiving services under 8 programs authorized through the medicaid state plan, medicaid waiver 9 authorities, or similar state-funded in-home care programs, to the 10 extent of available funding, <u>the contracts with</u> each area agency on 11 aging <u>or federally recognized Indian tribe</u> shall <u>require the</u> 12 <u>contracted agency to</u>:

(a) Work with each client to develop a plan of care under this section that identifies and ensures coordination of health and longterm care services and supports. In developing the plan, the area agency on aging <u>or federally recognized Indian tribe</u> shall use and modify as needed any comprehensive plan of care developed by the department as provided in RCW 74.39A.040;

(b) Monitor the implementation of the consumer's plan of care to verify that it adequately meets the needs of the consumer through activities such as home visits, telephone contacts, and responses to information received by the area agency on aging <u>or federally</u> <u>recognized Indian tribe</u> indicating that a consumer may be experiencing problems relating to his or her home care;

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(c) Reassess and reauthorize services;

(d) Explain to the consumer that consumers have the right to waive case management services offered by the area agency on aging or federally recognized Indian tribe, except consumers may not waive the ((area agency on aging's)) reassessment or reauthorization of services, or verification that services are being provided in accordance with the plan of care; and

32 (e) Document the waiver of any case management services by the 33 consumer.

34 (2) Each consumer has the right to direct and participate in the 35 development of their plan of care to the maximum extent practicable, 36 and to be provided with the time and support necessary to facilitate 37 that participation.

(3) As authorized by the consumer, a copy of the plan of care maybe distributed to: (a) The consumer's individual provider contracted

1 with the department; (b) the entity contracted with the department to 2 provide personal care services; and (c) other relevant providers with 3 whom the consumer has frequent contact.

4 (4) If an individual provider is employed by a consumer directed
5 employer, the department ((<del>or</del>)), area agency on aging, or federally
6 recognized Indian tribe must notify the consumer directed employer
7 if:

8 (a) There is reason to believe that an individual provider or 9 prospective individual provider is not delivering or will not be able 10 to deliver the services identified in the consumer's plan of care; or

(b) The individual provider's performance is jeopardizing the health, safety, or well-being of a consumer receiving services under this section.

14 Sec. 3. RCW 74.39A.515 and 2018 c 278 s 13 are each amended to 15 read as follows:

16 (1) If a consumer directed employer employs individual providers, 17 then the consumer directed employer shall:

(a) Verify that each individual provider has met any training
 requirements established under this chapter and rules adopted under
 this chapter;

(b) Conduct background checks on individual providers as required under this chapter, RCW 43.43.830 through 43.43.842, 43.20A.710, and the rules adopted by the department; or verify that a background check has been conducted for each individual provider and that the background check is still valid in accordance with department rules;

(c) Implement an electronic visit verification system that complies with federal requirements, or in the absence of an electronic visit verification system, monitor a statistically valid sample of individual provider's claims to the receipt of services by the consumer;

31 (d) Monitor individual provider compliance with employment 32 requirements;

33 (e) As authorized and determined by the consumer, provide a copy 34 of the consumer's plan of care to the individual provider who has 35 been selected by the consumer;

36 (f) Verify the individual provider is able and willing to carry 37 out his or her responsibilities under the plan of care;

38 (g) Take into account information provided by the consumer or the 39 consumer's case manager about the consumer's specific needs; 1 (h) Discontinue the individual provider's assignment to a 2 consumer when the consumer directed employer has reason to believe, 3 or the department or area agency on aging has reported, that the 4 health, safety, or well-being of a consumer is in imminent jeopardy 5 due to the performance of the individual provider;

(i) Reject a request by a consumer to assign a specific person as
his or her individual provider, if the consumer directed employer has
reason to believe that the individual will be unable to appropriately
meet the care needs of the consumer; and

10 (j) Establish a dispute resolution process for consumers who wish 11 to dispute decisions made under (h) and (i) of this subsection.

12 (2) If any individual providers are contracted with the 13 department to provide services under this chapter, the ((area agency 14 on aging)) case management responsibilities of RCW 74.39A.090 and 15 <u>74.39A.095</u> shall include:

(a) Verifying that each individual provider has met all trainingrequirements under this chapter and department rules;

(b) Conducting background checks on individual providers as
required under this chapter, RCW 43.43.830 through 43.43.842,
43.20A.710, and department rules; or verifying that background checks
have been conducted for each individual provider and that the
background check is still valid in accordance with department rules;

(c) Monitoring that the individual provider is providing servicesas outlined in the consumer's plan of care;

25 (d) Attaching the consumer's plan of care to the contract with 26 the individual provider;

(e) Verifying with the individual provider that he or she is able
and willing to carry out his or her responsibilities under the plan
of care;

30 (f) Terminating the contract between the department and the 31 individual provider if the department ((<del>or</del>)), area agency on aging, 32 <u>or federally recognized Indian tribe</u> finds that an individual 33 provider's inadequate performance or inability to deliver quality 34 care is jeopardizing the health, safety, or well-being of a consumer 35 receiving service under this section;

36 (g) Summarily suspending the contract pending a fair hearing, if 37 there is reason to believe the health, safety, or well-being of a 38 consumer is in imminent jeopardy; and

39 (h) Rejecting a request by a consumer receiving services under 40 this section to have a family member or other person serve as his or

her individual provider if the ((case manager)) department, area agency on aging, or federally recognized Indian tribe has reason to believe that the family member or other person will be unable to appropriately meet the care needs of the consumer.

5 (3) The consumer may request a fair hearing under chapter 34.05 6 RCW to contest a planned action of the ((case manager)) department 7 under subsection (2)(g) and (h) of this section.

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(4) The department may adopt rules to implement this section.

9 Sec. 4. RCW 74.09.520 and 2021 c 126 s 2 are each amended to 10 read as follows:

11 (1) The term "medical assistance" may include the following care and services subject to rules adopted by the authority or department: 12 (a) Inpatient hospital services; (b) outpatient hospital services; 13 (c) other laboratory and X-ray services; (d) nursing facility 14 15 services; (e) physicians' services, which shall include prescribed 16 medication and instruction on birth control devices; (f) medical care, or any other type of remedial care as may be established by the 17 18 secretary or director; (g) home health care services; (h) private duty nursing services; (i) dental services; (j) physical and 19 occupational therapy and related services; (k) prescribed drugs, 20 21 dentures, and prosthetic devices; and eyeglasses prescribed by a physician skilled in diseases of the eye or by an optometrist, 22 whichever the individual may select; (1) personal care services, as 23 24 provided in this section; (m) hospice services; (n) other diagnostic, screening, preventive, and rehabilitative services; and (o) like 25 services when furnished to a child by a school district in a manner 26 27 consistent with the requirements of this chapter. For the purposes of this section, neither the authority nor the department may cut off 28 any prescription medications, oxygen supplies, respiratory services, 29 30 or other life-sustaining medical services or supplies.

"Medical assistance," notwithstanding any other provision of law, shall not include routine foot care, or dental services delivered by any health care provider, that are not mandated by Title XIX of the social security act unless there is a specific appropriation for these services.

36 (2) The department shall adopt, amend, or rescind such 37 administrative rules as are necessary to ensure that Title XIX 38 personal care services are provided to eligible persons in 39 conformance with federal regulations.

(a) These administrative rules shall include financial
 eligibility indexed according to the requirements of the social
 security act providing for medicaid eligibility.

4 (b) The rules shall require clients be assessed as having a
5 medical condition requiring assistance with personal care tasks.
6 Plans of care for clients requiring health-related consultation for
7 assessment and service planning may be reviewed by a nurse.

8 (c) The department shall determine by rule which clients have a 9 health-related assessment or service planning need requiring 10 registered nurse consultation or review. This definition may include 11 clients that meet indicators or protocols for review, consultation, 12 or visit.

(3) The department shall design and implement a means to assess 13 the level of functional disability of persons eligible for personal 14 care services under this section. The personal care services benefit 15 16 shall be provided to the extent funding is available according to the 17 assessed level of functional disability. Any reductions in services 18 made necessary for funding reasons should be accomplished in a manner 19 that assures that priority for maintaining services is given to persons with the greatest need as determined by the assessment of 20 21 functional disability.

(4) Effective July 1, 1989, the authority shall offer hospiceservices in accordance with available funds.

(5) For Title XIX personal care services administered by ((aging
 and disability services administration of)) the department, the
 department shall contract with area agencies on aging or may contract
 with a federally recognized Indian tribe under RCW 74.39A.090(3):

(a) To provide case management services to individuals receiving
 Title XIX personal care services in their own home; and

30 (b) To reassess and reauthorize Title XIX personal care services 31 or other home and community services as defined in RCW 74.39A.009 in 32 home or in other settings for individuals consistent with the intent 33 of this section:

(i) Who have been initially authorized by the department to
 receive Title XIX personal care services or other home and community
 services as defined in RCW 74.39A.009; and

37 (ii) Who, at the time of reassessment and reauthorization, are 38 receiving such services in their own home.

39 (6) In the event that an area agency on aging <u>or federally</u> 40 <u>recognized Indian tribe</u> is unwilling to enter into or satisfactorily

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1 fulfill a contract or an individual consumer's need for case 2 management services will be met through an alternative delivery 3 system, the department is authorized to:

4 (a) Obtain the services through competitive bid; and

5 (b) Provide the services directly until a qualified contractor 6 can be found.

7 (7) Subject to the availability of amounts appropriated for this 8 specific purpose, the authority may offer medicare part D 9 prescription drug copayment coverage to full benefit dual eligible 10 beneficiaries.

(8) Effective January 1, 2016, the authority shall require universal screening and provider payment for autism and developmental delays as recommended by the bright futures guidelines of the American academy of pediatrics, as they existed on August 27, 2015. This requirement is subject to the availability of funds.

16 (9) Subject to the availability of amounts appropriated for this 17 specific purpose, effective January 1, 2018, the authority shall 18 require provider payment for annual depression screening for youth 19 ages twelve through eighteen as recommended by the bright futures guidelines of the American academy of pediatrics, as they existed on 20 21 January 1, 2017. Providers may include, but are not limited to, 22 primary care providers, public health nurses, and other providers in a clinical setting. This requirement is subject to the availability 23 of funds appropriated for this specific purpose. 24

(10) Subject to the availability of amounts appropriated for this specific purpose, effective January 1, 2018, the authority shall require provider payment for maternal depression screening for mothers of children ages birth to six months. This requirement is subject to the availability of funds appropriated for this specific purpose.

31 (11) Subject to the availability of amounts appropriated for this 32 specific purpose, the authority shall:

(a) Allow otherwise eligible reimbursement for the following
 related to mental health assessment and diagnosis of children from
 birth through five years of age:

36 (i) Up to five sessions for purposes of intake and assessment, if 37 necessary;

38 (ii) Assessments in home or community settings, including 39 reimbursement for provider travel; and

(b) Require providers to use the current version of the DC:0-5
 diagnostic classification system for mental health assessment and
 diagnosis of children from birth through five years of age.

4 Sec. 5. RCW 74.39A.009 and 2018 c 278 s 2 are each amended to 5 read as follows:

6 The definitions in this section apply throughout this chapter 7 unless the context clearly requires otherwise.

8 (1) "Adult family home" means a home licensed under chapter9 70.128 RCW.

10 (2) "Adult residential care" means services provided by an 11 assisted living facility that is licensed under chapter 18.20 RCW and 12 that has a contract with the department under RCW 74.39A.020 to 13 provide personal care services.

14 (3) "Assisted living facility" means a facility licensed under 15 chapter 18.20 RCW.

16 (4) "Assisted living services" means services provided by an 17 assisted living facility that has a contract with the department 18 under RCW 74.39A.010 to provide personal care services, intermittent 19 nursing services, and medication administration services; and the 20 facility provides these services to residents who are living in 21 private apartment-like units.

22 (5) "Community residential service business" means a business23 that:

(a) Is certified by the department of social and health services
to provide to individuals who have a developmental disability as
defined in RCW 71A.10.020(5):

27 (i) Group home services;

28 (ii) Group training home services;

29 (iii) Supported living services; or

30 (iv) Voluntary placement services provided in a licensed staff 31 residential facility for children;

32 (b) Has a contract with the developmental disabilities 33 administration to provide the services identified in (a) of this 34 subsection; and

35 (c) All of the business's long-term care workers are subject to 36 statutory or regulatory training requirements that are required to 37 provide the services identified in (a) of this subsection. 1 (6) "Consumer" or "client" means a person who is receiving or has 2 applied for services under this chapter, including a person who is 3 receiving services from an individual provider.

(7) "Consumer directed employer" is a private entity that 4 contracts with the department to be the legal employer of individual 5 6 providers for purposes of performing administrative functions. The consumer directed employer is patterned after the agency with choice 7 model, recognized by the federal centers for medicare and medicaid 8 services for financial management in consumer directed programs. The 9 entity's responsibilities are described in RCW 74.39A.515 and 10 11 throughout this chapter and include: (a) Coordination with the 12 consumer, who is the individual provider's managing employer; (b) withholding, filing, and paying income and employment taxes, 13 including workers' compensation premiums and unemployment taxes, for 14 individual providers; (c) verifying an individual provider's 15 16 qualifications; and (d) providing other administrative and employment-related supports. The consumer directed employer is a 17 social service agency and its employees are mandated reporters as 18 19 defined in RCW 74.34.020.

(8) "Core competencies" means basic training topics, including but not limited to, communication skills, worker self-care, problem solving, maintaining dignity, consumer directed care, cultural sensitivity, body mechanics, fall prevention, skin and body care, long-term care worker roles and boundaries, supporting activities of daily living, and food preparation and handling.

(9) "Cost-effective care" means care provided in a setting of an 26 individual's choice that is necessary to promote the most appropriate 27 level of physical, mental, and psychosocial well-being consistent 28 29 with client choice, in an environment that is appropriate to the care and safety needs of the individual, and such care cannot be provided 30 31 at a lower cost in any other setting. But this in no way precludes an 32 individual from choosing a different residential setting to achieve his or her desired quality of life. 33

34 (10) "Department" means the department of social and health 35 services.

36 (11) "Developmental disability" has the same meaning as defined 37 in RCW 71A.10.020.

38 (12) "Direct care worker" means a paid caregiver who provides 39 direct, hands-on personal care services to persons with disabilities 40 or the elderly requiring long-term care. 1 (13) "Enhanced adult residential care" means services provided by 2 an assisted living facility that is licensed under chapter 18.20 RCW 3 and that has a contract with the department under RCW 74.39A.010 to 4 provide personal care services, intermittent nursing services, and 5 medication administration services.

6 (14) "Facility" means an adult family home, an assisted living 7 facility, a nursing home, an enhanced services facility licensed 8 under chapter 70.97 RCW, or a facility certified to provide medicare 9 or medicaid services in nursing facilities or intermediate care 10 facilities for individuals with intellectual disabilities under 42 11 C.F.R. Part 483.

12 (15) "Home and community-based services" means services provided 13 in adult family homes, in-home services, and other services 14 administered or provided by contract by the department directly or 15 through contract with area agencies on aging or <u>federally recognized</u> 16 <u>Indian tribes, or</u> similar services provided by facilities and 17 agencies licensed or certified by the department.

18 (16) "Home care aide" means a long-term care worker who is 19 certified as a home care aide by the department of health under 20 chapter 18.88B RCW.

21 (17) "Individual provider" is defined according to RCW 22 74.39A.240.

(18) "Legal employer" means the consumer directed employer, which along with the consumer, coemploys individual providers. The legal employer is responsible for setting wages and benefits for individual providers and must comply with applicable laws including, but not limited to, workers compensation and unemployment insurance laws.

28 "Long-term care" means care and supports delivered (19)29 indefinitely, intermittently, or over a sustained time to persons of any age who are functionally disabled due to chronic mental or 30 31 physical illness, disease, chemical dependency, medical or a 32 condition that is permanent, not curable, or is long-lasting and severely limits their mental or physical capacity for self-care. The 33 use of this definition is not intended to expand the scope of 34 services, care, or assistance provided by any individuals, groups, 35 residential care settings, or professions unless otherwise required 36 37 by law.

38 (20)(a) "Long-term care workers" include all persons who provide 39 paid, hands-on personal care services for the elderly or persons with 40 disabilities, including but not limited to individual providers of

home care services, direct care workers employed by home care 1 agencies or a consumer directed employer, providers of home care 2 3 services to persons with developmental disabilities under Title 71A RCW, all direct care workers in state-licensed assisted living 4 facilities, enhanced services facilities, and adult family homes, 5 6 respite care providers, direct care workers employed by community 7 residential service businesses, and any other direct care worker providing home or community-based services to the elderly or persons 8 with functional disabilities or developmental disabilities. 9

(b) "Long-term care workers" do not include: (i) Persons employed 10 by the following facilities or agencies: Nursing homes licensed under 11 12 chapter 18.51 RCW, hospitals or other acute care settings, residential habilitation centers under chapter 71A.20 RCW, facilities 13 certified under 42 C.F.R., Part 483, hospice agencies subject to 14 chapter 70.127 RCW, adult day care centers, and adult day health care 15 16 centers; or (ii) persons who are not paid by the state or by a 17 private agency or facility licensed or certified by the state to 18 provide personal care services.

19 (21) "Managing employer" means a consumer who coemploys one or 20 more individual providers and whose responsibilities include (a) 21 choosing potential individual providers and referring them to the 22 consumer directed employer; (b) overseeing the day-to-day management 23 and scheduling of the individual provider's tasks consistent with the 24 plan of care; and (c) dismissing the individual provider when 25 desired.

(22) "Nursing home" or "nursing facility" means a facility
 licensed under chapter 18.51 RCW or certified as a medicaid nursing
 facility under 42 C.F.R. Part 483, or both.

(23) "Person who is functionally disabled" means a person who 29 because of a recognized chronic physical or mental condition or 30 31 disease, including chemical dependency or developmental disability, 32 is dependent upon others for direct care, support, supervision, or 33 monitoring to perform activities of daily living. "Activities of daily living," in this context, means self-care abilities related to 34 personal care such as bathing, eating, using the toilet, dressing, 35 and transfer. Instrumental activities of daily living such as 36 shopping, house cleaning, doing laundry, working, and 37 cooking, managing personal finances may also be considered when assessing a 38 39 person's functional ((abilities [ability])) ability to perform 40 activities in the home and the community.

(24) "Personal care services" means physical or verbal assistance
 with activities of daily living and instrumental activities of daily
 living provided because of a person's functional disability.

4 (25) "Population specific competencies" means basic training 5 topics unique to the care needs of the population the long-term care 6 worker is serving, including but not limited to, mental health, 7 dementia, developmental disabilities, young adults with physical 8 disabilities, and older adults.

9 (26) "Qualified instructor" means a registered nurse or other 10 person with specific knowledge, training, and work experience in the 11 provision of direct, hands-on personal care and other assistance 12 services to the elderly or persons with disabilities requiring 13 long-term care.

14 (27) "Secretary" means the secretary of social and health 15 services.

16 (28) "Training partnership" means a joint partnership or trust 17 that includes the office of the governor and the exclusive bargaining 18 representative of individual providers under RCW 74.39A.270 with the 19 capacity to provide training, peer mentoring, and workforce 20 development, or other services to individual providers.

(29) "Tribally licensed assisted living facility" means an assisted living facility licensed by a federally recognized Indian tribe in which a facility provides services similar to services provided by assisted living facilities licensed under chapter 18.20 RCW.

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