HOUSE BILL 1528

State of Washington 68th Legislature 2023 Regular Session

By Representatives Bateman, Simmons, Morgan, Riccelli, Pollet, and Macri; by request of Department of Social and Health Services

Read first time 01/24/23. Referred to Committee on Human Services, Youth, & Early Learning.

1 AN ACT Relating to adult protective services; and amending RCW 2 74.34.020, 74.34.063, 74.34.095, and 68.50.105.

3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

4 Sec. 1. RCW 74.34.020 and 2021 c 215 s 162 are each amended to 5 read as follows:

6 The definitions in this section apply throughout this chapter 7 unless the context clearly requires otherwise.

8 (1) "Abandonment" means action or inaction by a person or entity 9 with a duty of care for a vulnerable adult that leaves the vulnerable 10 person without the means or ability to obtain necessary food, 11 clothing, shelter, or health care.

12 (2) "Abuse" means the intentional, willful, or reckless action or 13 inaction that inflicts injury, unreasonable confinement, 14 intimidation, or punishment on a vulnerable adult. In instances of 15 abuse of a vulnerable adult who is unable to express or demonstrate 16 physical harm, pain, or mental anguish, the abuse is presumed to 17 cause physical harm, pain, or mental anguish. Abuse includes sexual 18 abuse, mental abuse, physical abuse, and personal exploitation of a vulnerable adult, and improper use of restraint against a vulnerable 19 20 adult which have the following meanings:

1 (a) "Sexual abuse" means any form of nonconsensual sexual conduct, including but not limited to unwanted or inappropriate 2 touching, rape, molestation, indecent liberties, sexual coercion, 3 sexually explicit photographing or recording, voyeurism, indecent 4 exposure, and sexual harassment. Sexual abuse also includes any 5 6 sexual conduct between a staff person, who is not also a resident or 7 client, of a facility or a staff person of a program authorized under chapter 71A.12 RCW, and a vulnerable adult living in that facility or 8 receiving service from a program authorized under chapter 71A.12 RCW, 9 10 whether or not it is consensual.

(b) "Physical abuse" means the intentional, willful, or reckless action of inflicting bodily injury or physical mistreatment. Physical abuse includes, but is not limited to, striking with or without an object, slapping, pinching, choking, kicking, shoving, or prodding.

(c) "Mental abuse" means an intentional, willful, or reckless verbal or nonverbal action that threatens, humiliates, harasses, coerces, intimidates, isolates, unreasonably confines, or punishes a vulnerable adult. Mental abuse may include ridiculing, yelling, or swearing.

(d) "Personal exploitation" means an act of forcing, compelling, or exerting undue influence over a vulnerable adult causing the vulnerable adult to act in a way that is inconsistent with relevant past behavior, or causing the vulnerable adult to perform services for the benefit of another.

(e) "Improper use of restraint" means the inappropriate use of chemical, physical, or mechanical restraints for convenience or discipline or in a manner that: (i) Is inconsistent with federal or state licensing or certification requirements for facilities, hospitals, or programs authorized under chapter 71A.12 RCW; (ii) is not medically authorized; or (iii) otherwise constitutes abuse under this section.

32 (3) "Chemical restraint" means the administration of any drug to 33 manage a vulnerable adult's behavior in a way that reduces the safety 34 risk to the vulnerable adult or others, has the temporary effect of 35 restricting the vulnerable adult's freedom of movement, and is not 36 standard treatment for the vulnerable adult's medical or psychiatric 37 condition.

38 (4) "Consent" means express written consent granted after the 39 vulnerable adult or his or her legal representative has been fully

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1 informed of the nature of the services to be offered and that the 2 receipt of services is voluntary.

3 (5) "Department" means the department of social and health 4 services.

5 (6) "Facility" means a residence licensed or required to be 6 licensed under chapter 18.20 RCW, assisted living facilities; chapter 7 18.51 RCW, nursing homes; chapter 70.128 RCW, adult family homes; 8 chapter 72.36 RCW, soldiers' homes; chapter 71A.20 RCW, residential 9 habilitation centers; or any other facility licensed or certified by 10 the department.

(7) "Financial exploitation" means the illegal or improper use, control over, or withholding of the property, income, resources, or trust funds of the vulnerable adult by any person or entity for any person's or entity's profit or advantage other than for the vulnerable adult's profit or advantage. "Financial exploitation" includes, but is not limited to:

(a) The use of deception, intimidation, or undue influence by a person or entity in a position of trust and confidence with a vulnerable adult to obtain or use the property, income, resources, or trust funds of the vulnerable adult for the benefit of a person or entity other than the vulnerable adult;

(b) The breach of a fiduciary duty, including, but not limited to, the misuse of a power of attorney, trust, or a guardianship appointment, that results in the unauthorized appropriation, sale, or transfer of the property, income, resources, or trust funds of the vulnerable adult for the benefit of a person or entity other than the vulnerable adult; or

(c) Obtaining or using a vulnerable adult's property, income, resources, or trust funds without lawful authority, by a person or entity who knows or clearly should know that the vulnerable adult lacks the capacity to consent to the release or use of his or her property, income, resources, or trust funds.

33 (8) "Financial institution" has the same meaning as in RCW 34 30A.22.040 and 30A.22.041. For purposes of this chapter only, 35 "financial institution" also means a "broker-dealer" or "investment 36 adviser" as defined in RCW 21.20.005.

(9) "Hospital" means a facility licensed under chapter 70.41 or 71.12 RCW or a state hospital defined in chapter 72.23 RCW and any employee, agent, officer, director, or independent contractor thereof. (10) "Individual provider" ((means a person under contract with
 the department to provide services in the home under chapter 74.09 or
 74.39A RCW)) has the same meaning as in RCW 74.39A.240.

4 (11) "Interested person" means a person who demonstrates to the 5 court's satisfaction that the person is interested in the welfare of 6 the vulnerable adult, that the person has a good faith belief that 7 the court's intervention is necessary, and that the vulnerable adult 8 is unable, due to incapacity, undue influence, or duress at the time 9 the petition is filed, to protect his or her own interests.

10 (12)(a) "Isolate" or "isolation" means to restrict a vulnerable 11 adult's ability to communicate, visit, interact, or otherwise 12 associate with persons of his or her choosing. Isolation may be 13 evidenced by acts including but not limited to:

(i) Acts that prevent a vulnerable adult from sending, making, or receiving his or her personal mail, electronic communications, or telephone calls; or

(ii) Acts that prevent or obstruct the vulnerable adult from meeting with others, such as telling a prospective visitor or caller that a vulnerable adult is not present, or does not wish contact, where the statement is contrary to the express wishes of the vulnerable adult.

(b) The term "isolate" or "isolation" may not be construed in a manner that prevents a guardian or limited guardian from performing his or her fiduciary obligations under chapter 11.130 RCW or prevents a hospital or facility from providing treatment consistent with the standard of care for delivery of health services.

(13) "Mandated reporter" is an employee of the department or the 27 department of children, youth, and families; law enforcement officer; 28 29 social worker; professional school personnel; individual provider; ((an employee of a facility;)) an operator of a facility or a 30 31 certified residential services and supports agency under chapter 32 71A.12 RCW; an employee of a facility; an employee of a social service, welfare, mental health, adult day health, adult day care, 33 home health, home care, ((or)) hospice, or certified residential 34 services and supports agency; county coroner or medical examiner; 35 36 Christian Science practitioner; or health care provider subject to chapter 18.130 RCW. 37

38 (14) "Mechanical restraint" means any device attached or adjacent 39 to the vulnerable adult's body that he or she cannot easily remove 40 that restricts freedom of movement or normal access to his or her

body. "Mechanical restraint" does not include the use of devices, materials, or equipment that are (a) medically authorized, as required, and (b) used in a manner that is consistent with federal or state licensing or certification requirements for facilities, hospitals, or programs authorized under chapter 71A.12 RCW.

6 (15) "Neglect" means (a) a pattern of conduct or inaction by a 7 person or entity with a duty of care that fails to provide the goods and services that maintain physical or mental health of a vulnerable 8 adult, or that fails to avoid or prevent physical or mental harm or 9 pain to a vulnerable adult; or (b) an act or omission by a person or 10 11 entity with a duty of care that demonstrates a serious disregard of 12 consequences of such a magnitude as to constitute a clear and present danger to the vulnerable adult's health, welfare, or safety, 13 14 including but not limited to conduct prohibited under RCW 9A.42.100.

(16) "Permissive reporter" means any person, including, but not limited to, an employee of a financial institution, attorney, or volunteer in a facility or program providing services for vulnerable adults.

(17) "Physical restraint" means the application of physical force without the use of any device, for the purpose of restraining the free movement of a vulnerable adult's body. "Physical restraint" does not include (a) briefly holding without undue force a vulnerable adult in order to calm or comfort him or her, or (b) holding a vulnerable adult's hand to safely escort him or her from one area to another.

26 (18) "Protective services" means any services provided by the department to a vulnerable adult with the consent of the vulnerable 27 adult, or the legal representative of the vulnerable adult, who has 28 29 been abandoned, abused, financially exploited, neglected, or in a state of self-neglect. These services may include, but are not 30 31 limited to case management, social casework, home care, placement, 32 arranging for medical evaluations, psychological evaluations, day care, or referral for legal assistance. 33

(19) "Self-neglect" means the failure of a vulnerable adult, not living in a facility, to provide for himself or herself the goods and services necessary for the vulnerable adult's physical or mental health, and the absence of which impairs or threatens the vulnerable adult's well-being. This definition may include a vulnerable adult who is receiving services through home health, hospice, or a home

1 care agency, or an individual provider when the neglect is not a 2 result of inaction by that agency or individual provider.

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(20) "Social worker" means:

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(a) A social worker as defined in RCW 18.320.010(2); or

5 (b) Anyone engaged in a professional capacity during the regular 6 course of employment in encouraging or promoting the health, welfare, 7 support, or education of vulnerable adults, or providing social 8 services to vulnerable adults, whether in an individual capacity or 9 as an employee or agent of any public or private organization or 10 institution.

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(21) "Vulnerable adult" includes a person:

(a) Sixty years of age or older who has the functional, mental,or physical inability to care for himself or herself; or

14 (b) Subject to a guardianship under RCW 11.130.265 or adult 15 subject to conservatorship under RCW 11.130.360; or

16 (c) Who has a developmental disability as defined under RCW 17 71A.10.020; or

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(d) Admitted to any facility; or

(e) Receiving services from home health, hospice, or home care agencies licensed or required to be licensed under chapter 70.127 RCW; or

22 (f) Receiving services from an individual provider; or

23 (g) Who self-directs his or her own care and receives services 24 from a personal aide under chapter 74.39 RCW.

(22) "Vulnerable adult advocacy team" means a team of three or more persons who coordinate a multidisciplinary process, in compliance with chapter 266, Laws of 2017 and the protocol governed by RCW 74.34.320, for preventing, identifying, investigating, prosecuting, and providing services related to abuse, neglect, or financial exploitation of vulnerable adults.

31 Sec. 2. RCW 74.34.063 and 2017 3rd sp.s. c 6 s 818 are each 32 amended to read as follows:

(1) The department shall initiate a response to a report, no later than twenty-four hours after knowledge of the report, of suspected abandonment, abuse, financial exploitation, neglect, or self-neglect of a vulnerable adult.

37 (2) When the initial report or investigation by the department 38 indicates that the alleged abandonment, abuse, financial 39 exploitation, or neglect may be criminal, the department shall make 1 an immediate report to the appropriate law enforcement agency. The 2 department and law enforcement will coordinate in investigating 3 reports made under this chapter. The department may provide 4 protective services and other remedies as specified in this chapter.

5 (3) The law enforcement agency or the department shall report the 6 incident in writing to the proper county prosecutor or city attorney 7 for appropriate action whenever the investigation reveals that a 8 crime may have been committed.

9 (4) ((The)) <u>Upon request, the</u> department and law enforcement 10 ((may)) <u>shall</u> share information contained in reports and findings of 11 abandonment, abuse, financial exploitation, and neglect of vulnerable 12 adults <u>with each other</u>, consistent with RCW 74.04.060, chapter 42.56 13 RCW, and other applicable confidentiality laws.

14 (5) Unless prohibited by federal law, the department of social 15 and health services may share with the department of children, youth, 16 and families information contained in reports and findings of 17 abandonment, abuse, financial exploitation, and neglect of vulnerable 18 adults.

19 (6) The department shall notify the proper licensing authority 20 concerning any report received under this chapter that alleges that a 21 person who is professionally licensed, certified, or registered under 22 Title 18 RCW has abandoned, abused, financially exploited, or 23 neglected a vulnerable adult.

24 Sec. 3. RCW 74.34.095 and 2013 c 23 s 218 are each amended to 25 read as follows:

(1) The following information is confidential and not subject todisclosure, except as provided in this section:

(a) A report of abandonment, abuse, financial exploitation, orneglect made under this chapter;

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(b) The identity of the person making the report; and

31 (c) All files, reports, records, communications, and working 32 papers used or developed in the investigation or provision of 33 protective services.

(2) Information considered confidential may be disclosed only for
a purpose consistent with this chapter or as authorized by chapter
18.20, 18.51, or 74.39A RCW, ((or as authorized by)) the long-term
care ombuds programs under federal law or state law, chapter 43.190
RCW, or the office of the developmental disabilities ombuds program
under chapter 43.382 RCW.

1 (3) A court or presiding officer in an administrative proceeding may order disclosure of confidential information only if the court, 2 3 or presiding officer in an administrative proceeding, determines that disclosure is essential to the administration of justice and will not 4 endanger the life or safety of the vulnerable adult or individual who 5 6 made the report. The court or presiding officer in an administrative 7 hearing may place restrictions on such disclosure as the court or presiding officer deems proper. 8

9 <u>(4)(a) Except as provided in (b) of this subsection, upon a</u> 10 <u>request for information regarding a specifically named vulnerable</u> 11 <u>adult, the department may disclose only the following information:</u>

12 (i) Whether or not a report was received;

13 (ii) The status of the report; and

14 <u>(iii) The outcome of an investigation.</u>

15 (b) The department may not disclose any information regarding a 16 specifically named vulnerable adult if any of the following 17 circumstances apply:

18 (i) The information concerns a vulnerable adult residing in or 19 receiving services from a department licensed or certified facility 20 or provider where an unannounced investigation in response to the 21 report has not been initiated;

22 (ii) The requester is the alleged perpetrator;

23 (iii) The department has a reasonable belief that disclosure may 24 compromise any investigation by a law enforcement agency, 25 disciplinary authority, the department, or the department of 26 children, youth, and families; or

27 <u>(iv) The department has a reasonable belief that the information</u>
28 <u>may endanger any person.</u>

29 Sec. 4. RCW 68.50.105 and 2019 c 470 s 14 are each amended to 30 read as follows:

31 (1) Reports and records of autopsies or postmortems shall be 32 confidential, except that the following persons may examine and obtain copies of any such report or record: 33 The personal representative of the decedent as defined in RCW 11.02.005, any 34 family member, the attending physician or advanced registered nurse 35 practitioner, the prosecuting attorney or law enforcement agencies 36 having jurisdiction, public health officials, the department of labor 37 and industries in cases in which it has an interest under RCW 38 68.50.103, ((or)) the secretary of the department of children, youth, 39

and families or his or her designee in cases being reviewed under RCW 74.13.640, or the secretary of the department of social and health services or his or her designee under chapter 74.34 RCW.

(2) (a) Notwithstanding the restrictions contained in this section 4 regarding the dissemination of records and reports of autopsies or 5 6 postmortems, nor the exemptions referenced under RCW 42.56.240(1), nothing in this chapter prohibits a coroner, medical examiner, or his 7 or her designee, from publicly discussing his or her findings as to 8 any death subject to the jurisdiction of his or her office where 9 actions of a law enforcement officer or corrections officer have been 10 11 determined to be a proximate cause of the death, except as provided 12 in (b) of this subsection.

(b) A coroner, medical examiner, or his or her designee may not publicly discuss his or her findings outside of formal court or inquest proceedings if there is a pending or active criminal investigation, or a criminal or civil action, concerning a death that has commenced prior to January 1, 2014.

(3) The coroner, the medical examiner, or the attending physician shall, upon request, meet with the family of the decedent to discuss the findings of the autopsy or postmortem. For the purposes of this section, the term "family" means the surviving spouse, state registered domestic partner, or any child, parent, grandparent, grandchild, brother, or sister of the decedent, or any person who was guardian of the decedent at the time of death.

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