SUBSTITUTE HOUSE BILL 2319

State of Washington 68th Legislature 2024 Regular Session

By House Health Care & Wellness (originally sponsored by Representatives Davis, Macri, Mosbrucker, Griffey, Stearns, Fosse, Ramel, Simmons, Nance, Kloba, Farivar, Bateman, Reed, Ryu, Chopp, Ortiz-Self, Eslick, Jacobsen, Goodman, Alvarado, Peterson, Pollet, and Shavers)

READ FIRST TIME 01/31/24.

- AN ACT Relating to substance use disorder treatment; amending RCW 71.24.037, 41.05.526, 48.43.761, 71.24.618, and 42.56.360; adding new sections to chapter 71.24 RCW; adding a new section to chapter 28B.20 RCW; adding a new section to chapter 41.05 RCW; adding a new section to chapter 48.43 RCW; creating new sections; and providing an expiration date.
- 7 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:
- 8 <u>NEW SECTION.</u> **Sec. 1.** (1) The legislature finds that ensuring 9 that individuals with substance use disorders can enter into and 10 complete residential addiction treatment is an important public 11 policy objective. Substance use disorder providers forcing patients 12 to leave treatment prematurely and insurance authorization barriers 13 both present impediments to realizing this goal.
- 14 (2) The legislature further finds that patients with substance use disorders should be provided information regarding and access to 15 16 the full panoply of treatment options for their condition, as would 17 case with any other life-threatening Pharmacotherapies are incredibly effective and severely underutilized 18 tools in the treatment of opioid use disorder and alcohol use 19 disorder. The federal food and drug administration has approved three 20 21 medications for the treatment of opioid use disorder and three

p. 1 SHB 2319

medications for the treatment of alcohol use disorder. Only 37 percent of individuals with opioid use disorder and nine percent of individuals with alcohol use disorder receive medication to treat their condition.

- (3) Therefore, it is the intent of the legislature to reduce forced patient discharges from residential addiction treatment, to remove arbitrary insurance authorization barriers to residential addiction treatment, and to ensure that patients with opioid use disorder and alcohol use disorder receive access to care that is consistent with clinical best practices.
- NEW SECTION. Sec. 2. A new section is added to chapter 71.24
 RCW to read as follows:
 - (1) (a) By October 1, 2024, each licensed or certified behavioral health agency providing voluntary inpatient or residential substance use disorder treatment services or withdrawal management services shall submit to the department any policies that the agency maintains regarding the transfer or discharge of a person without the person's consent from a facility providing those services. The policies that agencies must submit include any policies related to situations in which the agency transfers or discharges a person without the person's consent, therapeutic progressive disciplinary processes that the agency maintains, and procedures to assure safe transfers and discharges when a patient is discharged without the patient's consent.
 - (b) By April 1, 2025, the department shall adopt a model policy for licensed or certified behavioral health agencies providing voluntary inpatient or residential substance use disorder treatment services or withdrawal management services to consider when adopting policies related to the transfer or discharge of a person without the person's consent from a facility providing those services. In developing the model policy, the department shall consider the policies submitted by agencies under (a) of this subsection and establish factors to be used in making a decision to transfer or discharge a person without the person's consent. Factors may include, but are not limited to, the person's medical condition, the clinical determination that the person no longer requires treatment or withdrawal management services at the facility, the risk of physical injury presented by the person to the person's self or to other persons at the facility, the extent to which the person's behavior

p. 2 SHB 2319

risks the recovery goals of other persons at the facility, and the extent to which the agency has applied a therapeutic progressive disciplinary process. The model policy must include provisions addressing the use of an appropriate therapeutic progressive disciplinary process and procedures to assure safe transfers and discharges of a patient who is discharged without the patient's consent.

- (2) (a) Beginning July 1, 2025, every licensed or certified behavioral health agency providing voluntary inpatient or residential substance use disorder treatment services or withdrawal management services shall submit a report to the department for each instance in which a person receiving services either: (i) Was transferred or discharged from the facility by the agency without the person's consent; or (ii) released the person's self from the facility prior to a clinical determination that the person had completed treatment.
- (b) The department shall adopt rules to implement the reporting requirement under (a) of this subsection, using a standard form. The rules must require that the agency provide a description of the circumstances related to the person's departure from the facility, including whether the departure was voluntary or involuntary, the extent to which a therapeutic progressive disciplinary process was applied, the patient's self-reported understanding of the reasons for discharge, efforts that were made to avert the discharge, and efforts that were made to establish a safe discharge plan prior to the patient leaving the facility.
- (3) Patient health care information contained in reports submitted under subsection (2) of this section is exempt from disclosure under RCW 42.56.360.
- NEW SECTION. Sec. 3. A new section is added to chapter 28B.20 RCW to read as follows:

The addictions, drug, and alcohol institute at the University of Washington shall create a patient shared decision-making tool to assist behavioral health providers when discussing medication treatment options for patients with alcohol use disorder. The institute shall distribute the tool to behavioral health providers and instruct them on ways to incorporate the use of the tool into their practices. The institute shall conduct regular evaluations of the tool and update the tool as necessary.

p. 3 SHB 2319

Sec. 4. RCW 71.24.037 and 2023 c 454 s 2 are each amended to read as follows:

- (1) The secretary shall license or certify any agency or facility that: (a) Submits payment of the fee established under RCW 43.70.110 and 43.70.250; (b) submits a complete application that demonstrates the ability to comply with requirements for operating and maintaining an agency or facility in statute or rule; and (c) successfully completes the prelicensure inspection requirement.
- (2) The secretary shall establish by rule minimum standards for licensed or certified behavioral health agencies that must, at a minimum, establish: (a) Qualifications for staff providing services directly to persons with mental disorders, substance use disorders, or both; (b) the intended result of each service; and (c) the rights and responsibilities of persons receiving behavioral health services pursuant to this chapter and chapter 71.05 RCW. The secretary shall provide for deeming of licensed or certified behavioral health agencies as meeting state minimum standards as a result of accreditation by a recognized behavioral health accrediting body recognized and having a current agreement with the department.
- (3) The department shall review reports or other information alleging a failure to comply with this chapter or the standards and rules adopted under this chapter and may initiate investigations and enforcement actions based on those reports.
- (4) The department shall conduct inspections of agencies and facilities, including reviews of records and documents required to be maintained under this chapter or rules adopted under this chapter.
- (5) The department may suspend, revoke, limit, restrict, or modify an approval, or refuse to grant approval, for failure to meet the provisions of this chapter, or the standards adopted under this chapter. RCW 43.70.115 governs notice of a license or certification denial, revocation, suspension, or modification and provides the right to an adjudicative proceeding.
- (6) No licensed or certified behavioral health agency may advertise or represent itself as a licensed or certified behavioral health agency if approval has not been granted or has been denied, suspended, revoked, or canceled.
- (7) Licensure or certification as a behavioral health agency is effective for one calendar year from the date of issuance of the license or certification. The license or certification must specify the types of services provided by the behavioral health agency that

p. 4 SHB 2319

meet the standards adopted under this chapter. Renewal of a license or certification must be made in accordance with this section for initial approval and in accordance with the standards set forth in rules adopted by the secretary.

- (8) Licensure or certification as a licensed or certified behavioral health agency must specify the types of services provided that meet the standards adopted under this chapter. Renewal of a license or certification must be made in accordance with this section for initial approval and in accordance with the standards set forth in rules adopted by the secretary.
- (9) The department shall develop a process by which a provider may obtain dual licensure as an evaluation and treatment facility and secure withdrawal management and stabilization facility.
- (10) Licensed or certified behavioral health agencies may not provide types of services for which the licensed or certified behavioral health agency has not been certified. Licensed or certified behavioral health agencies may provide services for which approval has been sought and is pending, if approval for the services has not been previously revoked or denied.
- (11) The department periodically shall inspect licensed or certified behavioral health agencies at reasonable times and in a reasonable manner.
- (12) Upon petition of the department and after a hearing held upon reasonable notice to the facility, the superior court may issue a warrant to an officer or employee of the department authorizing him or her to enter and inspect at reasonable times, and examine the books and accounts of, any licensed or certified behavioral health agency refusing to consent to inspection or examination by the department or which the department has reasonable cause to believe is operating in violation of this chapter.
- (13) The department shall maintain and periodically publish a current list of licensed or certified behavioral health agencies.
 - (14) Each licensed or certified behavioral health agency shall file with the department or the authority upon request, data, statistics, schedules, and information the department or the authority reasonably requires. A licensed or certified behavioral health agency that without good cause fails to furnish any data, statistics, schedules, or information as requested, or files fraudulent returns thereof, may have its license or certification revoked or suspended.

p. 5 SHB 2319

(15) The authority shall use the data provided in subsection (14) of this section to evaluate each program that admits children to inpatient substance use disorder treatment upon application of their parents. The evaluation must be done at least once every twelve months. In addition, the authority shall randomly select and review the information on individual children who are admitted on application of the child's parent for the purpose of determining whether the child was appropriately placed into substance use disorder treatment based on an objective evaluation of the child's condition and the outcome of the child's treatment.

- (16) Any settlement agreement entered into between the department and licensed or certified behavioral health agencies to resolve administrative complaints, license or certification violations, license or certification suspensions, or license or certification revocations may not reduce the number of violations reported by the department unless the department concludes, based on evidence gathered by inspectors, that the licensed or certified behavioral health agency did not commit one or more of the violations.
- (17) In cases in which a behavioral health agency that is in violation of licensing or certification standards attempts to transfer or sell the behavioral health agency to a family member, the transfer or sale may only be made for the purpose of remedying license or certification violations and achieving full compliance with the terms of the license or certification. Transfers or sales to family members are prohibited in cases in which the purpose of the transfer or sale is to avoid liability or reset the number of license or certification violations found before the transfer or sale. If the department finds that the owner intends to transfer or sell, or has completed the transfer or sale of, ownership of the behavioral health agency to a family member solely for the purpose of resetting the number of violations found before the transfer or sale, the department may not renew the behavioral health agency's license or certification or issue a new license or certification to the behavioral health service provider.
- (18) Every licensed or certified outpatient behavioral health agency shall display the 988 crisis hotline number in common areas of the premises and include the number as a calling option on any phone message for persons calling the agency after business hours.
- (19) Every licensed or certified inpatient or residential behavioral health agency must include the 988 crisis hotline number

p. 6 SHB 2319

- in the discharge summary provided to individuals being discharged from inpatient or residential services.
- 3 (20)(a) Licensed or certified behavioral health agencies 4 providing voluntary inpatient or residential substance use disorder 5 treatment services or withdrawal management services:
- 6 <u>(i) Must comply with the policy submission and mandatory</u>
 7 reporting requirements established in section 2 of this act; and
- 8 (ii) May not prohibit a person from receiving services at or
 9 being admitted to the agency based solely on prior instances of the
 10 person releasing the person's self from the facility prior to a
 11 clinical determination that the person had completed treatment.
- 12 <u>(b) This subsection (20) does not apply to hospitals licensed</u>
 13 <u>under chapter 70.41 RCW and psychiatric hospitals licensed under</u>
 14 <u>chapter 71.12 RCW.</u>

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- (21) (a) A licensed or certified behavioral health agency shall provide each patient seeking treatment for opioid use disorder or alcohol use disorder, whether receiving inpatient or outpatient treatment, with education related to treatment options specific to the patient's diagnosed condition of either opioid use disorder or alcohol use disorder. The education must include an unbiased explanation of all recognized forms of treatment approved by the federal food and drug administration, as required under RCW 7.70.050 and 7.70.060, including any available pharmacological treatments for the patient's diagnosed opioid use disorder or alcohol use disorder. In addition, the behavioral health agency shall support the patient with the implementation of the patient's chosen course of treatment in a manner that meets clinically accepted standards, including facilitating any appropriate pharmacological treatments.
- 29 <u>(b) Unless it meets the requirements of (a) of this subsection, a</u>
 30 <u>behavioral health agency may not:</u>
- 31 <u>(i) Advertise that it treats opioid use disorder or alcohol use</u> 32 <u>disorder; or</u>
- (ii) Treat patients for opioid use disorder or alcohol use disorder, regardless of the form of treatment that the patient chooses.
- 36 (c) (i) Failure to meet the education requirements of (a) of this
 37 subsection may be an element of proof in demonstrating a breach of
 38 the duty to secure an informed consent under RCW 7.70.050.

p. 7 SHB 2319

- (ii) Failure to meet the education and facilitation requirements
 of (a) of this subsection may be the basis of a disciplinary action
 under this section.
- 4 <u>NEW SECTION.</u> **Sec. 5.** A new section is added to chapter 71.24 5 RCW to read as follows:
- (1) If a behavioral health provider or licensed or certified 6 7 behavioral health agency that provides withdrawal management services to a patient seeks to discontinue usage or reduce dosage amounts of a 8 medication, including a psychotropic medication, that the patient has 9 10 been using in accordance with the directions of a prescribing health 11 care provider, the withdrawal management provider shall consult the prescribing health care provider and engage in individualized, 12 patient-centered, shared decision making, using nonjudgmental and 13 compassionate communication. A withdrawal management provider may 14 15 not, by philosophy or practice, categorically require all patients to 16 discontinue all psychotropic medications, including benzodiazepines and medications for attention deficit hyperactivity disorder. 17
- 18 (2) This section does not apply to hospitals licensed under 19 chapter 70.41 RCW and psychiatric hospitals licensed under chapter 20 71.12 RCW.
- 21 **Sec. 6.** RCW 41.05.526 and 2020 c 345 s 2 are each amended to 22 read as follows:

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- (1) Except as provided in subsection (2) of this section, a health plan offered to employees and their covered dependents under this chapter issued or renewed on or after January 1, 2021, may not require an enrollee to obtain prior authorization for withdrawal management services or inpatient or residential substance use disorder treatment services in a behavioral health agency licensed or certified under RCW 71.24.037.
- 30 (2)(a) A health plan offered to employees and their covered 31 dependents under this chapter issued or renewed on or after January 32 1, 2021, must:
 - (i) Provide coverage for no less than two business days, excluding weekends and holidays, in a behavioral health agency that provides inpatient or residential substance use disorder treatment prior to conducting a utilization review; and

p. 8 SHB 2319

(ii) Provide coverage for no less than three days in a behavioral health agency that provides withdrawal management services prior to conducting a utilization review.

- (b) (i) The health plan may not require an enrollee to obtain prior authorization for the services specified in (a) of this subsection as a condition for payment of services prior to the times specified in (a) of this subsection. ((Once))
- (ii) (A) Except as provided in (b) (ii) (B) of this subsection, once the times specified in (a) of this subsection have passed, the health plan may initiate utilization management review procedures if the behavioral health agency continues to provide services or is in the process of arranging for a seamless transfer to an appropriate facility or lower level of care under subsection (6) of this section.
- (B) (I) For a health plan issued or renewed on or after January 1, 2025, for inpatient or residential substance use disorder treatment services, after the times specified in (a) of this subsection have passed, if a health plan authorizes services pursuant to the initial medical necessity review process permitted under (c) (iii) of this subsection, the length of the initial authorization may not be less than 14 days from the date that the patient was admitted to the behavioral health agency. Any subsequent reauthorization that the health plan approves after the first 14 days must continue for no less than seven days prior to requiring further reauthorization.
- (II) Nothing in (b)(ii)(B)(I) of this subsection (2) prohibits a health plan from requesting information to assist with a transfer as permitted under this subsection (2)(b)(ii).
- (c)(i) The behavioral health agency under (a) of this subsection must notify an enrollee's health plan as soon as practicable after admitting the enrollee, but not later than twenty-four hours after admitting the enrollee. The time of notification does not reduce the requirements established in (a) of this subsection.
- (ii) The behavioral health agency under (a) of this subsection must provide the health plan with its initial assessment and initial treatment plan for the enrollee within two business days of admission, excluding weekends and holidays, or within three days in the case of a behavioral health agency that provides withdrawal management services.
- (iii) After the time period in (a) of this subsection and receipt of the material provided under (c)(ii) of this subsection, the plan may initiate a medical necessity review process. Medical necessity

p. 9 SHB 2319

1 review must be based on the standard set of criteria established under RCW 41.05.528. <u>In a review for inpatient or residential</u> 2 substance use disorder treatment services, a health plan may not make 3 a determination that a patient does not meet medical necessity 4 criteria based primarily on the patient's length of abstinence. If 5 6 the patient's abstinence from substance use was due to incarceration or hospitalization, a health plan may not consider the patient's 7 length of abstinence in determining medical necessity. If the health 8 plan determines within one business day from the start of the medical 9 necessity review period and receipt of the material provided under 10 (c)(ii) of this subsection that the admission to the facility was not 11 12 medically necessary and advises the agency of the decision in writing, the health plan is not required to pay the facility for 13 services delivered after the start of the medical necessity review 14 period, subject to the conclusion of a filed appeal of the adverse 15 16 benefit determination. If the health plan's medical necessity review 17 is completed more than one business day after (({the})) the start of the medical necessity review period and receipt of the material 18 provided under (c)(ii) of this subsection, the health plan must pay 19 for the services delivered from the time of admission until the time 20 21 at which the medical necessity review is completed and the agency is 22 advised of the decision in writing.

(3) (a) The behavioral health agency shall document to the health plan the patient's need for continuing care and justification for level of care placement following the current treatment period, based on the standard set of criteria established under RCW 41.05.528, with documentation recorded in the patient's medical record.

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- (b) For a health plan issued or renewed on or after January 1, 2025, for inpatient or residential substance use disorder treatment services, the health plan may not consider the patient's length of stay at the behavioral health agency when making decisions regarding the authorization to continue care at the behavioral health agency.
- (4) Nothing in this section prevents a health carrier from denying coverage based on insurance fraud.
- (5) If the behavioral health agency under subsection (2)(a) of this section is not in the enrollee's network:
- (a) The health plan is not responsible for reimbursing the behavioral health agency at a greater rate than would be paid had the agency been in the enrollee's network; and

p. 10 SHB 2319

- 1 (b) The behavioral health agency may not balance bill, as defined 2 in RCW 48.43.005.
- (6) When the treatment plan approved by the health plan involves 3 transfer of the enrollee to a different facility or to a lower level 4 of care, the care coordination unit of the health plan shall work 5 6 with the current agency to make arrangements for a seamless transfer as soon as possible to an appropriate and available facility or level 7 of care. The health plan shall pay the agency for the cost of care at 8 the current facility until the seamless transfer to the different facility or lower level of care is complete. A seamless transfer to a 10 11 lower level of care may include same day or next day appointments for 12 outpatient care, and does not include payment for nontreatment services, such as housing services. If placement with an agency in 13 the health plan's network is not available, the health plan shall pay 14 the current agency until a seamless transfer arrangement is made. 15

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- 16 (7) The requirements of this section do not apply to treatment 17 provided in out-of-state facilities.
 - (8) For the purposes of this section "withdrawal management services" means twenty-four hour medically managed or medically monitored detoxification and assessment and treatment referral for adults or adolescents withdrawing from alcohol or drugs, which may include induction on medications for addiction recovery.
- **Sec. 7.** RCW 48.43.761 and 2020 c 345 s 3 are each amended to 23 24 read as follows:
 - (1) Except as provided in subsection (2) of this section, a health plan issued or renewed on or after January 1, 2021, may not require an enrollee to obtain prior authorization for withdrawal management services or inpatient or residential substance use disorder treatment services in a behavioral health agency licensed or certified under RCW 71.24.037.
- 31 (2)(a) A health plan issued or renewed on or after January 1, 2021, must: 32
 - (i) Provide coverage for no less than two business days, excluding weekends and holidays, in a behavioral health agency that provides inpatient or residential substance use disorder treatment prior to conducting a utilization review; and
- (ii) Provide coverage for no less than three days in a behavioral 37 health agency that provides withdrawal management services prior to 38 conducting a utilization review. 39

p. 11 SHB 2319 (b) (i) The health plan may not require an enrollee to obtain prior authorization for the services specified in (a) of this subsection as a condition for payment of services prior to the times specified in (a) of this subsection. $((\Theta nce))$

- (ii) (A) Except as provided in (b) (ii) (B) of this subsection, once the times specified in (a) of this subsection have passed, the health plan may initiate utilization management review procedures if the behavioral health agency continues to provide services or is in the process of arranging for a seamless transfer to an appropriate facility or lower level of care under subsection (6) of this section.
- (B) (I) For a health plan issued or renewed on or after January 1, 2025, for inpatient or residential substance use disorder treatment services, after the times specified in (a) of this subsection have passed, if a health plan authorizes services pursuant to the initial medical necessity review process permitted under (c) (iii) of this subsection, the length of the initial authorization may not be less than 14 days from the date that the patient was admitted to the behavioral health agency. Any subsequent reauthorization that the health plan approves after the first 14 days must continue for no less than seven days prior to requiring further reauthorization.
- 21 (II) Nothing in (b)(ii)(B)(I) of this subsection (2) prohibits a 22 health plan from requesting information to assist with a transfer as 23 permitted under this subsection (2)(b)(ii).
 - (c)(i) The behavioral health agency under (a) of this subsection must notify an enrollee's health plan as soon as practicable after admitting the enrollee, but not later than twenty-four hours after admitting the enrollee. The time of notification does not reduce the requirements established in (a) of this subsection.
 - (ii) The behavioral health agency under (a) of this subsection must provide the health plan with its initial assessment and initial treatment plan for the enrollee within two business days of admission, excluding weekends and holidays, or within three days in the case of a behavioral health agency that provides withdrawal management services.
 - (iii) After the time period in (a) of this subsection and receipt of the material provided under (c)(ii) of this subsection, the plan may initiate a medical necessity review process. Medical necessity review must be based on the standard set of criteria established under RCW 41.05.528. In a review for inpatient or residential substance use disorder treatment services, a health plan may not make

p. 12 SHB 2319

1 a determination that a patient does not meet medical necessity criteria based primarily on the patient's length of abstinence. If 2 the patient's abstinence from substance use was due to incarceration 3 or hospitalization, a health plan may not consider the patient's 4 length of abstinence in determining medical necessity. If the health 5 6 plan determines within one business day from the start of the medical necessity review period and receipt of the material provided under 7 (c)(ii) of this subsection that the admission to the facility was not 8 medically necessary and advises the agency of the decision in 9 writing, the health plan is not required to pay the facility for 10 11 services delivered after the start of the medical necessity review 12 period, subject to the conclusion of a filed appeal of the adverse benefit determination. If the health plan's medical necessity review 13 14 is completed more than one business day after (({the})) the start of the medical necessity review period and receipt of the material 15 16 provided under (c)(ii) of this subsection, the health plan must pay 17 for the services delivered from the time of admission until the time at which the medical necessity review is completed and the agency is 18 advised of the decision in writing. 19

(3) (a) The behavioral health agency shall document to the health plan the patient's need for continuing care and justification for level of care placement following the current treatment period, based on the standard set of criteria established under RCW 41.05.528, with documentation recorded in the patient's medical record.

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- (b) For a health plan issued or renewed on or after January 1, 2025, for inpatient or residential substance use disorder treatment services, the health plan may not consider the patient's length of stay at the behavioral health agency when making decisions regarding the authorization to continue care at the behavioral health agency.
- (4) Nothing in this section prevents a health carrier from denying coverage based on insurance fraud.
 - (5) If the behavioral health agency under subsection (2)(a) of this section is not in the enrollee's network:
 - (a) The health plan is not responsible for reimbursing the behavioral health agency at a greater rate than would be paid had the agency been in the enrollee's network; and
- 37 (b) The behavioral health agency may not balance bill, as defined 38 in RCW 48.43.005.
- 39 (6) When the treatment plan approved by the health plan involves 40 transfer of the enrollee to a different facility or to a lower level

p. 13 SHB 2319

of care, the care coordination unit of the health plan shall work with the current agency to make arrangements for a seamless transfer as soon as possible to an appropriate and available facility or level of care. The health plan shall pay the agency for the cost of care at the current facility until the seamless transfer to the different facility or lower level of care is complete. A seamless transfer to a lower level of care may include same day or next day appointments for outpatient care, and does not include payment for nontreatment services, such as housing services. If placement with an agency in the health plan's network is not available, the health plan shall pay the current agency until a seamless transfer arrangement is made.

(7) The requirements of this section do not apply to treatment provided in out-of-state facilities.

- (8) For the purposes of this section "withdrawal management services" means twenty-four hour medically managed or medically monitored detoxification and assessment and treatment referral for adults or adolescents withdrawing from alcohol or drugs, which may include induction on medications for addiction recovery.
- **Sec. 8.** RCW 71.24.618 and 2020 c 345 s 4 are each amended to 20 read as follows:
 - (1) Beginning January 1, 2021, a managed care organization may not require an enrollee to obtain prior authorization for withdrawal management services or inpatient or residential substance use disorder treatment services in a behavioral health agency licensed or certified under RCW 71.24.037.
- 26 (2)(a) Beginning January 1, 2021, a managed care organization 27 must:
 - (i) Provide coverage for no less than two business days, excluding weekends and holidays, in a behavioral health agency that provides inpatient or residential substance use disorder treatment prior to conducting a utilization review; and
 - (ii) Provide coverage for no less than three days in a behavioral health agency that provides withdrawal management services prior to conducting a utilization review.
 - (b) (i) The managed care organization may not require an enrollee to obtain prior authorization for the services specified in (a) of this subsection as a condition for payment of services prior to the times specified in (a) of this subsection. $((\Theta nce))$

p. 14 SHB 2319

(ii) (A) Except as provided in (b) (ii) (B) of this subsection, once the times specified in (a) of this subsection have passed, the managed care organization may initiate utilization management review procedures if the behavioral health agency continues to provide services or is in the process of arranging for a seamless transfer to an appropriate facility or lower level of care under subsection (6) of this section.

- (B) (I) Beginning January 1, 2025, for inpatient or residential substance use disorder treatment services, after the times specified in (a) of this subsection have passed, if a managed care organization authorizes services pursuant to the initial medical necessity review process permitted under (c) (iii) of this subsection, the length of the initial authorization may not be less than 14 days from the date that the patient was admitted to the behavioral health agency. Any subsequent reauthorization that the managed care organization approves after the first 14 days must continue for no less than seven days prior to requiring further reauthorization.
- (II) Nothing in (b)(ii)(B)(I) of this subsection (2) prohibits a managed care organization from requesting information to assist with a transfer as permitted under this subsection (2)(b)(ii).
- (c)(i) The behavioral health agency under (a) of this subsection must notify an enrollee's managed care organization as soon as practicable after admitting the enrollee, but not later than twenty-four hours after admitting the enrollee. The time of notification does not reduce the requirements established in (a) of this subsection.
- (ii) The behavioral health agency under (a) of this subsection must provide the managed care organization with its initial assessment and initial treatment plan for the enrollee within two business days of admission, excluding weekends and holidays, or within three days in the case of a behavioral health agency that provides withdrawal management services.
- (iii) After the time period in (a) of this subsection and receipt of the material provided under (c)(ii) of this subsection, the managed care organization may initiate a medical necessity review process. Medical necessity review must be based on the standard set of criteria established under RCW 41.05.528. In a review for inpatient or residential substance use disorder treatment services, a managed care organization may not make a determination that a patient does not meet medical necessity criteria based primarily on the

p. 15 SHB 2319

patient's length of abstinence. If the patient's abstinence from 1 substance use was due to incarceration or hospitalization, a managed 2 care organization may not consider the patient's length of abstinence 3 in determining medical necessity. If the health plan determines 4 within one business day from the start of the medical necessity 5 6 review period and receipt of the material provided under (c)(ii) of this subsection that the admission to the facility was not medically 7 necessary and advises the agency of the decision in writing, the 8 health plan is not required to pay the facility for services 9 delivered after the start of the medical necessity review period, 10 subject to the conclusion of a filed appeal of the adverse benefit 11 12 determination. If the managed care organization's medical necessity review is completed more than one business day after (([the])) the 13 14 start of the medical necessity review period and receipt of the material provided under (c)(ii) of this subsection, the managed care 15 16 organization must pay for the services delivered from the time of 17 admission until the time at which the medical necessity review is completed and the agency is advised of the decision in writing. 18

(3) (a) The behavioral health agency shall document to the managed care organization the patient's need for continuing care and justification for level of care placement following the current treatment period, based on the standard set of criteria established under RCW 41.05.528, with documentation recorded in the patient's medical record.

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- (b) Beginning January 1, 2025, for inpatient or residential substance use disorder treatment services, the managed care organization may not consider the patient's length of stay at the behavioral health agency when making decisions regarding the authorization to continue care at the behavioral health agency.
- (4) Nothing in this section prevents a health carrier from denying coverage based on insurance fraud.
- (5) If the behavioral health agency under subsection (2)(a) of this section is not in the enrollee's network:
- (a) The managed care organization is not responsible for reimbursing the behavioral health agency at a greater rate than would be paid had the agency been in the enrollee's network; and
- 37 (b) The behavioral health agency may not balance bill, as defined 38 in RCW 48.43.005.
- 39 (6) When the treatment plan approved by the managed care 40 organization involves transfer of the enrollee to a different

p. 16 SHB 2319

1 facility or to a lower level of care, the care coordination unit of the managed care organization shall work with the current agency to 2 3 make arrangements for a seamless transfer as soon as possible to an appropriate and available facility or level of care. The managed care 4 organization shall pay the agency for the cost of care at the current 5 6 facility until the seamless transfer to the different facility or lower level of care is complete. A seamless transfer to a lower level 7 of care may include same day or next day appointments for outpatient 8 care, and does not include payment for nontreatment services, such as 9 10 housing services. If placement with an agency in the managed care 11 organization's network is not available, the managed 12 organization shall pay the current agency at the service level until a seamless transfer arrangement is made. 13

(7) The requirements of this section do not apply to treatment provided in out-of-state facilities.

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(8) For the purposes of this section "withdrawal management services" means twenty-four hour medically managed or medically monitored detoxification and assessment and treatment referral for adults or adolescents withdrawing from alcohol or drugs, which may include induction on medications for addiction recovery.

Sec. 9. (1) The insurance commissioner shall NEW SECTION. convene a work group consisting of commercial health carriers, medicaid managed care organizations, and behavioral health agencies that provide inpatient or residential substance use disorder treatment services. The work group shall develop recommendations for streamlining commercial health carrier and medicaid managed care organization requirements and processes related to the authorization and reauthorization of inpatient or residential substance use disorder treatment. The recommendations must include a universal format accepted by all health carriers and medicaid managed care organizations for behavioral health agencies to use for service authorization and reauthorization requests with common requirements and a standardized form and simplified electronic process. The insurance commissioner shall submit the recommendations of the work group to the appropriate policy committees of the legislature by December 1, 2024.

(2) This section expires June 1, 2025.

p. 17 SHB 2319

NEW SECTION. Sec. 10. A new section is added to chapter 41.05 RCW to read as follows:

3 When updated versions of the ASAM Criteria, treatment criteria addictive, substance related, and co-occurring conditions, 4 inclusive of adolescent and transition age youth versions, are 5 6 published by the American society of addiction medicine, the health care authority and the office of the insurance commissioner shall 7 jointly determine whether to use the updated version, and, if so, the 8 date upon which the updated version must begin to be used by medicaid 9 managed care organizations, carriers, and other relevant entities. 10 11 Both agencies shall post notice of their decision on their websites. 12 For purposes of the ASAM Criteria, 4th edition, medicaid managed care organizations and carriers shall begin to use the updated criteria no 13 14 later than January 1, 2026, unless the health care authority and the office of the insurance commissioner jointly determine that it should 15 16 not be used.

NEW SECTION. Sec. 11. A new section is added to chapter 48.43
RCW to read as follows:

When updated versions of the ASAM Criteria, treatment criteria 19 for addictive, substance related, and co-occurring conditions, 20 21 inclusive of adolescent and transition age youth versions, are published by the American society of addiction medicine, the health 22 care authority and the office of the insurance commissioner shall 23 24 jointly determine whether to use the updated version, and, if so, the 25 date upon which the updated version must begin to be used by medicaid managed care organizations, carriers, and other relevant entities. 26 27 Both agencies shall post notice of their decision on their websites. For purposes of the ASAM Criteria, 4th edition, medicaid managed care 28 organizations and carriers shall begin to use the updated criteria no 29 30 later than January 1, 2026, unless the health care authority and the 31 office of the insurance commissioner jointly determine that it should not be used. 32

NEW SECTION. Sec. 12. A new section is added to chapter 71.24 RCW to read as follows:

When updated versions of the ASAM Criteria, treatment criteria for addictive, substance related, and co-occurring conditions, inclusive of adolescent and transition age youth versions, are published by the American society of addiction medicine, the health

p. 18 SHB 2319

- care authority and the office of the insurance commissioner shall jointly determine whether to use the updated version, and, if so, the date upon which the updated version must begin to be used by medicaid managed care organizations, carriers, and other relevant entities. Both agencies shall post notice of their decision on their websites. For purposes of the ASAM Criteria, 4th edition, medicaid managed care organizations and carriers shall begin to use the updated criteria no later than January 1, 2026, unless the health care authority and the office of the insurance commissioner jointly determine that it should not be used.
- **Sec. 13.** RCW 42.56.360 and 2023 sp.s. c 1 s 23 are each amended 12 to read as follows:
- 13 (1) The following health care information is exempt from 14 disclosure under this chapter:
- 15 (a) Information obtained by the pharmacy quality assurance 16 commission as provided in RCW 69.45.090;

- (b) Information obtained by the pharmacy quality assurance commission or the department of health and its representatives as provided in RCW 69.41.044, 69.41.280, and 18.64.420;
- (c) Information and documents created specifically for, and collected and maintained by a quality improvement committee under RCW 43.70.510, 70.230.080, or 70.41.200, or by a peer review committee under RCW 4.24.250, or by a quality assurance committee pursuant to RCW 74.42.640 or 18.20.390, or by a hospital, as defined in RCW 43.70.056, for reporting of health care-associated infections under RCW 43.70.056, a notification of an incident under RCW 70.56.040(5), and reports regarding adverse events under RCW 70.56.020(2)(b), regardless of which agency is in possession of the information and documents;
- (d)(i) Proprietary financial and commercial information that the submitting entity, with review by the department of health, specifically identifies at the time it is submitted and that is provided to or obtained by the department of health in connection with an application for, or the supervision of, an antitrust exemption sought by the submitting entity under RCW 43.72.310;
- (ii) If a request for such information is received, the submitting entity must be notified of the request. Within ten business days of receipt of the notice, the submitting entity shall provide a written statement of the continuing need for

p. 19 SHB 2319

- 1 confidentiality, which shall be provided to the requester. Upon
- 2 receipt of such notice, the department of health shall continue to
- 3 treat information designated under this subsection (1)(d) as exempt
- 4 from disclosure;
- 5 (iii) If the requester initiates an action to compel disclosure 6 under this chapter, the submitting entity must be joined as a party 7 to demonstrate the continuing need for confidentiality;
- 8 (e) Records of the entity obtained in an action under RCW 9 18.71.300 through 18.71.340;
- 10 (f) Complaints filed under chapter 18.130 RCW after July 27, 11 1997, to the extent provided in RCW 18.130.095(1);
- 12 (g) Information obtained by the department of health under 13 chapter 70.225 RCW;
- 14 (h) Information collected by the department of health under 15 chapter 70.245 RCW except as provided in RCW 70.245.150;
- 16 (i) Cardiac and stroke system performance data submitted to 17 national, state, or local data collection systems under RCW 18 70.168.150(2)(b);
- (j) All documents, including completed forms, received pursuant to a wellness program under RCW 41.04.362, but not statistical reports that do not identify an individual;
- 22 (k) Data and information exempt from disclosure under RCW 23 43.371.040;
- 24 (1) Medical information contained in files and records of members 25 of retirement plans administered by the department of retirement 26 systems or the law enforcement officers' and firefighters' plan 2 27 retirement board, as provided to the department of retirement systems 28 under RCW 41.04.830; and
- 29 (m) Data submitted to the data integration platform under RCW 30 71.24.908.
- 31 (2) Chapter 70.02 RCW applies to public inspection and copying of 32 health care information of patients.
- 33 (3)(a) Documents related to infant mortality reviews conducted 34 pursuant to RCW 70.05.170 are exempt from disclosure as provided for 35 in RCW 70.05.170(3).
- 36 (b)(i) If an agency provides copies of public records to another 37 agency that are exempt from public disclosure under this subsection 38 (3), those records remain exempt to the same extent the records were 39 exempt in the possession of the originating entity.

p. 20 SHB 2319

(ii) For notice purposes only, agencies providing exempt records under this subsection (3) to other agencies may mark any exempt records as "exempt" so that the receiving agency is aware of the exemption, however whether or not a record is marked exempt does not affect whether the record is actually exempt from disclosure.

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- (4) Information and documents related to maternal mortality reviews conducted pursuant to RCW 70.54.450 are confidential and exempt from public inspection and copying.
- 9 (5) Patient health care information contained in reports
 10 submitted under section 2(2) of this act are confidential and exempt
 11 from public inspection.

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p. 21 SHB 2319