CERTIFICATION OF ENROLLMENT

SUBSTITUTE HOUSE BILL 2347

68th Legislature 2024 Regular Session

Passed by the House March 5, 2024 Yeas 95 Nays 0

Speaker of the House of Representatives

Passed by the Senate March 1, 2024 Yeas 49 Nays 0

CERTIFICATE

I, Bernard Dean, Chief Clerk of the House of Representatives of the State of Washington, do hereby certify that the attached is **SUBSTITUTE HOUSE BILL 2347** as passed by the House of Representatives and the Senate on the dates hereon set forth.

Chief Clerk

President of the Senate

Approved

FILED

Secretary of State State of Washington

Governor of the State of Washington

SUBSTITUTE HOUSE BILL 2347

AS AMENDED BY THE SENATE

Passed Legislature - 2024 Regular Session

State of Washington 68th Legislature 2024 Regular Session

By House Health Care & Wellness (originally sponsored by Representatives Reeves, Harris, Chambers, Davis, Bateman, Doglio, Macri, and Reed)

READ FIRST TIME 01/31/24.

1 AN ACT Relating to website information published by the 2 department of social and health services regarding adult family 3 homes; and amending RCW 70.128.280.

4 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

5 Sec. 1. RCW 70.128.280 and 2013 c 300 s 3 are each amended to 6 read as follows:

7 (1) In order to enhance the selection of an appropriate adult family home, all adult family homes licensed under this chapter shall 8 9 disclose the scope of, and charges for, the care, services, and 10 activities provided by the home or customarily arranged for by the 11 home. The disclosure must be provided to the home's residents and the 12 residents' representatives, if any, prior to admission, and to 13 interested prospective residents and their representatives upon 14 request, using standardized disclosure forms developed by the 15 department with stakeholders' input. The home may also disclose 16 supplemental information to prospective residents and other 17 interested persons.

18 (2)(a) The disclosure forms that the department develops must be 19 standardized, reasonable in length, and easy to read. The form 20 setting forth the scope of an adult family home's care, services, and 21 activities must be available from the adult family home through a

link to the department's website developed pursuant to this section. 1 This form must indicate, among other categories, the scope of 2 personal care and medication service provided, the scope of skilled 3 nursing services or nursing delegation provided or available, any 4 specialty care designations held by the adult family home, the 5 6 customary number of caregivers present during the day and whether the home has awake staff at night, any particular cultural or language 7 access available, and clearly state whether the home admits medicaid 8 clients or retains residents who later become eligible for medicaid. 9 The adult family home shall provide or arrange for the care, 10 services, and activities disclosed in its form. 11

12 The department must also develop a second standardized (b) disclosure form with stakeholders' input for use by adult family 13 14 homes to set forth an adult family home's charges for its care, services, items, and activities, including the charges not covered by 15 16 the home's daily or monthly rate, or by medicaid, medicare, or other 17 programs. This form must be available from the home and disclosed to 18 residents and their representatives, if any, prior to admission, and to interested prospective residents and their representatives upon 19 20 request.

(3) (a) If the adult family home decreases the scope of care, services, or activities it provides, due to circumstances beyond the home's control, the home shall provide a minimum of thirty days' written notice to the residents, and the residents' representative if any, before the effective date of the decrease in the scope of care, services, or activities provided.

(b) If the adult family home voluntarily decreases the scope of care, services, or activities it provides, and any such decrease will result in the discharge of one or more residents, then ninety days' written notice must be provided prior to the effective date of the decrease. Notice must be given to the residents and the residents' representative, if any.

33 (c) If the adult family home increases the scope of care, 34 services, or activities it provides, the home shall promptly provide 35 written notice to the residents, and the residents' representative if 36 any, and shall indicate the date on which the increase is effective.

37 (4) When the care needs of a resident exceed the disclosed scope 38 of care or services that the adult family home provides, the home may 39 exceed the care or services previously disclosed, provided that the 40 additional care or services are permitted by the adult family home's

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license, and the home can safely and appropriately serve the resident with available staff or through the provision of reasonable accommodations required by state or federal law. The provision of care or services to a resident that exceed those previously disclosed by the home does not mean that the home is capable of or required to provide the same care or services to other residents, unless required as a reasonable accommodation under state or federal law.

8 (5) An adult family home may deny admission to a prospective 9 resident if the home determines that the needs of the prospective 10 resident cannot be met, so long as the adult family home operates in 11 compliance with state and federal law, including RCW 70.129.030(3) 12 and the reasonable accommodation requirements of state and federal 13 antidiscrimination laws.

(6) The department shall work with consumers, advocates, and 14 other stakeholders to combine and improve existing web resources to 15 16 create a more robust, comprehensive, and user-friendly website for 17 family members, residents, and prospective residents of adult family 18 homes in Washington. The department may contract with outside vendors 19 and experts to assist in the development of the website. The website should be easy to navigate and have links to information important 20 for residents, prospective residents, and their family members or 21 representatives including, but not limited to: (a) Explanations of 22 23 the types of licensed long-term care facilities, levels of care, and specialty designations; (b) lists of suggested questions when looking 24 25 for a care facility; (c) warning signs of abuse, neglect, or 26 financial exploitation; and (d) contact information for the 27 department and the long-term care ((ombudsman [ombuds])) ombuds. In 28 addition, the consumer oriented website should include a searchable list of all adult family homes in Washington, with links to 29 ((inspection and investigation reports and any enforcement actions by 30 31 the department for the previous three years)) the following documents and information for the previous three years: (i) Deficiency-free 32 inspection letters; (ii) statements of deficiency related to 33 34 inspection visits; (iii) statements of deficiency related to complaint investigations requiring an attestation of correction; (iv) 35 notices of return to compliance related to (ii) and (iii) of this 36 37 subsection; and (v) enforcement action notices issued by the If a violation or enforcement department. is deleted, 38 remedy 39 rescinded, or modified under RCW 70.128.167 or chapter 34.05 RCW, the 40 department shall make the appropriate changes to the information on

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1 the website as soon as reasonably feasible, but no later than thirty days after the violation or enforcement remedy has been deleted, 2 rescinded, or modified. To facilitate the comparison of adult family 3 homes, the website should also include a link to each licensed adult 4 family home's disclosure form required by subsection (2)(a) of this 5 6 section. The department's website should also include periodically updated information about whether an adult family home has a current 7 vacancy, if the home provides such information to the department, or 8 may include links to other consumer-oriented websites with the 9 10 vacancy information.

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