
SUBSTITUTE SENATE BILL 5691

State of Washington

69th Legislature

2025 Regular Session

By Senate Health & Long-Term Care (originally sponsored by Senators Cleveland and Nobles)

READ FIRST TIME 02/21/25.

1 AN ACT Relating to adopting the department of social and health
2 services report recommendations addressing a regulatory oversight
3 plan for continuing care retirement communities; and amending RCW
4 18.390.080.

5 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF WASHINGTON:

6 **Sec. 1.** RCW 18.390.080 and 2016 c 183 s 8 are each amended to
7 read as follows:

8 ((1)) The legislature finds that the ((violation of the title
9 protection requirements of RCW 18.390.050, the failure of a
10 continuing care retirement community to register with the department
11 under RCW 18.390.020, the failure of a continuing care retirement
12 community to comply with the disclosure statement delivery and
13 content requirements under RCW 18.390.060, and the failure of a
14 continuing care retirement community to comply with the resident
15 expectations established under RCW 18.390.070 are matters vitally
16 affecting the public interest for the purpose of applying the
17 consumer protection act, chapter 19.86 RCW. A violation of the title
18 protection requirements under RCW 18.390.050, registration
19 requirement under RCW 18.390.020, the disclosure statement delivery
20 and content requirements under RCW 18.390.060, and the resident
21 expectations requirements under RCW 18.390.070 are not reasonable in

1 ~~relation to the development and preservation of business and are an~~
2 ~~unfair or deceptive act in trade or commerce and an unfair method of~~
3 ~~competition for the purpose of applying the consumer protection act,~~
4 ~~chapter 19.86 RCW.~~

5 ~~(2) The attorney general shall provide notice to the management~~
6 ~~of the continuing care retirement community of submitted complaints~~
7 ~~including the name of the complainant to allow the community to take~~
8 ~~corrective action. Except for violations of the title protection~~
9 ~~requirements of RCW 18.390.050 and the failure of a continuing care~~
10 ~~retirement community to register with the department under RCW~~
11 ~~18.390.020, the attorney general shall limit its application of the~~
12 ~~consumer protection act in subsection (1) of this section to those~~
13 ~~cases in which a pattern of complaints, submitted by affected~~
14 ~~parties, or other activity that, when considered together,~~
15 ~~demonstrate a pattern of similar conduct that, without enforcement,~~
16 ~~likely establishes an unfair or deceptive act in trade or commerce~~
17 ~~and an unfair method of competition.))~~ practices covered by this
18 chapter are matters vitally affecting the public interest for the
19 purpose of applying the consumer protection act, chapter 19.86 RCW. A
20 violation of this chapter is not reasonable in relation to the
21 development and preservation of business and is an unfair or
22 deceptive act in trade or commerce and an unfair method of
23 competition for the purpose of applying the consumer protection act,
24 chapter 19.86 RCW.

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