the increase may express that opposition in writing to reach the Washington Utilities and Transportation Commission, 1300 S. Evergreen Park Drive S.W., Olympia, Washington 98504-8002 not later than fourteen days from the date of the notice. A copy of the notice shall also be mailed or delivered to at least one newspaper of general circulation in the area. The letter filed with the commission must be accompanied by a letter of transmittal fully setting forth the reasons justifying the proposed increased charges. The letter shall also state that notice has been given in the manner outlined above.


**Title 484 WAC**  
**VETERANS’ AFFAIRS, DEPARTMENT OF**

Reviser’s note: Due to a publication oversight, WAC 484-30-010 and 484-30-015 and chapters 484-40 and 484-50 WAC were omitted from the 1986 WAC reprint. These chapters are printed in this supplement, even though there were no 1987-1988 amendments.

Chapters

| 484-30 | Veterans field services. |
| 484-40 | Fiduciary services. |
| 484-50 | Public records. |

**Chapter 484-30 WAC**  
**VETERANS FIELD SERVICES**

WAC

484-30-005 Description and purpose of services.  
484-30-010 Data gathering and reporting.  
484-30-015 Auditing.

WAC 484-30-005 **Description and purpose of services.** The department may establish and maintain offices within the state to afford services to veterans and their beneficiaries. Within limitations imposed by budgetary considerations, these offices shall maintain services and training including, but not limited to:

1. **Claims service.** This service will primarily be in providing forms, and assistance in preparing them, for eligible veterans and their beneficiaries, in claims against the federal government under Title 38, United States Code. However, assistance may also be rendered in assisting any eligible veteran or beneficiary in preparing and presenting a claim against any agency, private or public, which has to do with a right, of a veteran or his beneficiary, which is based upon service in the military service of the United States of America.

2. **Referral service.** This service shall consist of referral of the veteran or beneficiary to a resource which may have the capability of affording supplementary or discrete benefits to those for which a veteran or beneficiary may be eligible as a result of military service. Such referrals would include, but not be limited to:

   a. Social Security or Supplementary Security Income offices.
   b. Employment and employment training resource facilities, public and private.
   c. Public assistance.
   d. Vocational rehabilitation sources, public and private.
   e. Alcohol and drug related assistance.
   f. Mental health facilities.

3. **Outreach services.** These services shall include claims and referral services, but are provided at outreach locations, on a regular basis, from the established veterans service office.

4. **Representation at veterans administration regional office.** This shall consist of the maintenance of personnel at the veterans administration regional office in Seattle, to represent eligible veterans and their beneficiaries before VA rating and appeal boards, or other VA administrative bodies, when such can be done through a power of attorney granted by the veteran or beneficiary.

[Order 7659, § 484–30–005, filed 7/28/77.]

WAC 484-30-010 **Data gathering and reporting.** In order to ensure that all eligible veterans and beneficiaries are treated equitably, such data as may be required shall be compiled in each veterans service office and submitted to the department of veterans affairs on a monthly basis. Such data shall be in form and content as prescribed by the department.

[Order 7659, § 484–30–010, filed 7/28/77.]

WAC 484-30-015 **Auditing.** The veterans service offices of the department of veterans affairs shall be audited to the extent and frequency necessary to ensure compliance with such procedural and data gathering requirements as are established by the department.

[Order 7659, § 484–30–015, filed 7/28/77.]

**Chapter 484-40 WAC**  
**FIDUCIARY SERVICES**

WAC

484-40-005 Scope of services.  
484-40-010 Conservation of income.  
484-40-015 Case level.  
484-40-020 Auditing.

WAC 484-40-005 **Scope of services.** As authorized by RCW 43.60A.070, the director of the department of veterans affairs, or his designee, is authorized to act as:

1. **Executor under the last will of the estate of any deceased veteran.**
2. **Administrator of the estate of any deceased veteran.**

[1988 WAC Supp—page 2931]
(3) The guardian or duly appointed federal fiduciary of the estate of any insane or incompetent veteran.

(4) Guardian or duly appointed federal fiduciary of the estate of any person who is a bona fide resident of the state of Washington and who is certified by the veterans administration as having money due from the veterans administration, the payment of which is dependent upon the appointment of a guardian or other type fiduciary.

No estate larger than $15,000.00, authorized by RCW 73.04.130 shall be eligible for any of the preceding categories.

[Statutory Authority: RCW 43.60A.070. 80-09-069 (Order 80-01), § 484-40-005, filed 7/17/80; Order 7659, § 484-40-005, filed 7/28/77.]

WAC 484-40-010 Conservation of income. Paramount in consideration in the handling of the funds of those eligible for fiduciary services shall be expenditure of funds in the best interest of the individual.

[Order 7659, § 484-40-010, filed 7/28/77.]

WAC 484-40-015 Case level. (1) The director of the department of veterans affairs, or his designee, is authorized to provide the scope of services enumerated under WAC 484-40-005. He is not required to do so.

(2) The director of veterans affairs shall determine when the case level is commensurate with available personnel and funding.

(3) The director of the department may refuse the provision of further services, under this chapter, whenever he deems appropriate for whatever reasons he deems appropriate.

[Order 7659, § 484-40-015, filed 7/28/77.]

WAC 484-40-020 Auditing. (1) All funds received and disbursed in conjunction with services afforded under this chapter shall be accounted for by generally accepted accounting standards.

(2) The director of the department of veterans affairs or his designee shall cause a fiscal audit to be performed on all records and documents pertaining to the funds for which conservatorship is afforded under this chapter.

(3) Such audit may be performed by accountants within the department of veterans affairs or accountants from another governmental agency.

(4) Such audit shall be performed at time intervals not to exceed fourteen months and shall ensure that no period of time shall be unaudited.

[Statutory Authority: RCW 43.60A.070. 80-09-069 (Order 80-01), § 484-40-020, filed 7/17/80; Order 7659, § 484-40-020, filed 7/28/77.]

Chapter 484-50 WAC
PUBLIC RECORDS

WAC
484-50-005 Disclosure.
484-50-010 Exemptions.

[1988 WAC Supp—page 2932]