

**WAC 296-150C-0060 Who handles consumer complaints about commercial coaches?** (1) Consumer may file complaints within one year of the date of manufacture.

(2) The complaint should be in writing and describe the item(s) that may not comply with this chapter.

(3) After we receive the complaint, we will send the manufacturer and the dealer a copy of the complaint.

(4) The manufacturer and/or dealer have thirty days to respond. We shall base our actions on the response.

[Statutory Authority: RCW 43.22.340, [43.22.]355, [43.22.]360, [43.22.]432, [43.22.]440 and [43.22.]480. WSR 96-21-146, § 296-150C-0060, filed 10/23/96, effective 11/25/96.]