

WAC 110-145-1440 What are the duties and qualifications of a case manager? (1) Case managers are required for facilities that provide medical or therapeutic services to children or youth. A case manager must coordinate and administer services for individual children and youth served by the agency.

(2) A case manager must have:

(a) A master's degree from an accredited college or university;

(b) A bachelor's degree from an accredited college or university and consult with a person with a master's degree at least one hour for every 40 hours of case management work; or

(c) Four years' full-time work experience directly working with, managing, or overseeing vulnerable populations in a related field and consult with a person with a master's degree at least one hour for every 40 hours of case management work.

(3) Case managers must:

(a) Maintain training, experience, knowledge, and demonstrated skills in each area they will be supervising;

(b) Maintain skills and understanding needed to effectively manage cases; and

(c) Comply with any professional accreditation requirements that apply to the agency.

(4) An agency may use case managers employed or provided by another agency if:

(a) The case manager meets the experience and education requirements in this section; and

(b) There is a written agreement between the agencies describing the scope of services to be provided by the case manager.

(5) A case manager must meet additional duties and qualifications detailed in any written and signed agreement between the agency and any state governmental entity, if applicable. If the requirements of this section conflict with the terms in a written and signed agreement, then the higher standard will apply.

[Statutory Authority: RCW 74.15.030. WSR 22-17-004, § 110-145-1440, filed 8/3/22, effective 10/1/22. WSR 18-14-078, recodified as § 110-145-1440, filed 6/29/18, effective 7/1/18. Statutory Authority: RCW 74.15.010, 74.15.030, 74.15.040, 74.15.090, 74.13.031, and P.L. 113-183. WSR 16-17-101, § 388-145-1440, filed 8/19/16, effective 9/19/16. Statutory Authority: Chapters 13.34 and 74.13 RCW, RCW 74.15.030(2), 74.15.311(2), 74.13.032, 13.04.011, 74.13.020, 13.34.030, 74.13.031, 13.34.145, 74.15.311, 74.15.030, and 2013 c 105. WSR 15-01-069, § 388-145-1440, filed 12/11/14, effective 1/11/15.]