

WSR 25-21-115
EXPEDITED RULES
GAMBLING COMMISSION

[Filed October 20, 2025, 1:32 p.m.]

Title of Rule and Other Identifying Information: Problem gambling signage and posting requirements, WAC 230-06-068.

Purpose of the Proposal and Its Anticipated Effects, Including Any Changes in Existing Rules: On September 27, the gambling commission received notice that the National Problem Gambling Helpline would no longer be utilized after September 29, 2025.

This proposal will change the phone number to the Washington state problem gambling program number.

Reasons Supporting Proposal: The phone number referenced in the current WAC is no longer in service.

Statutory Authority for Adoption: RCW 9.46.070.

Statute Being Implemented: RCW 9.46.070.

Rule is not necessitated by federal law, federal or state court decision.

Name of Proponent: Washington state gambling commission, governmental.

Name of Agency Personnel Responsible for Drafting: Tricia Gullion, 4565 7th Avenue S.E., Lacey, WA 98503, 360-800-7285; Implementation: Jeneva Cotton, 4565 7th Avenue S.E., Lacey, WA 98503, 360-486-3440; and Enforcement: Tina Griffin, 4565 7th Avenue S.E., Lacey, WA 98503, 360-486-3440.

Agency Comments or Recommendations, if any, as to Statutory Language, Implementation, Enforcement, and Fiscal Matters: The current number will no longer be available for us to utilize. We need to change the number to serve residents of Washington state.

This notice meets the following criteria to use the expedited adoption process for these rules:

Corrects typographical errors, makes address or name changes, or clarifies language of a rule without changing its effect.

Explanation of the Reason the Agency Believes the Expedited Rule-Making Process is Appropriate: The national problem gambling number is no longer in service. The updated phone number will allow Washington residents to seek help.

NOTICE

THIS RULE IS BEING PROPOSED UNDER AN EXPEDITED RULE-MAKING PROCESS THAT WILL ELIMINATE THE NEED FOR THE AGENCY TO HOLD PUBLIC HEARINGS, PREPARE A SMALL BUSINESS ECONOMIC IMPACT STATEMENT, OR PROVIDE RESPONSES TO THE CRITERIA FOR A SIGNIFICANT LEGISLATIVE RULE. IF YOU OBJECT TO THIS USE OF THE EXPEDITED RULE-MAKING PROCESS, YOU MUST EXPRESS YOUR OBJECTIONS IN WRITING AND THEY MUST BE SENT TO Tricia Gullion, Washington State Gambling Commission, P.O. Box 42400, Olympia, WA 98504-2400, phone 360-800-7285, email tricia.gullion@wsgc.wa.gov, BEGINNING October 20, 2025, AND RECEIVED BY December 23, 2025.

October 16, 2025
Tricia Gullion
Legislative and Rules Manager

RDS-6775.1

AMENDATORY SECTION (Amending WSR 24-11-087, filed 5/16/24, effective 6/16/24)

- WAC 230-06-068 Problem gambling signage and posting requirements.** (1) The commission will provide licensees with problem gambling, gambling disorder, and responsible gambling informational signs, which include a responsible gambling message and a toll-free helpline number for problem gambling and gambling disorders. The signs must be conspicuously posted: At all public entrances and exits to the gambling area of the business; in or near the gambling area(s); and in any areas where cash or electronic transfers of funds are available to patrons within the designated gambling area.
- (2) All advertising materials must contain a responsible gambling message.
- (a) Advertising is any notice or communication to the public of any information concerning the gambling-related business of the licensee through broadcasting, publication, or any other means of dissemination.
- (b) For bingo licensees conducting bingo on more than three occasions per week, advertisements must follow RCW 9.46.072.
- (c) The responsible gambling message must include, at a minimum, the statement "play responsibly" or similar language and the toll-free telephone helpline number for problem gambling and gambling disorders. Provided, an alternative to the responsible gambling message would be to contain the words "If you or someone you know has been harmed by gambling and wants help, call (~~1-800-GAMBLER~~) 1-800-547-6133."
- (3) All direct advertising, marketing, or promotional materials must include a clear and conspicuous method allowing patrons to unsubscribe from future advertising, marketing, or promotional communications.
- (4) This rule does not apply to major, mid-level, or ancillary sports wagering vendors.